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- The RFQ document states the contract begins January 1, 2019. Would services begin immediately upon contract signing?
 - *This Grant began on 01/01/2019, and Success Coach services are expected to begin within a reasonable time after selection of the Success Coach, and start / end dates are to be defined in the Success Coach Agreement.*
 - How many total participants will there be?
 - *There are expected to be two (2) cohorts of 10 participants each cohort.*
 - What are the approximate age ranges for the adolescents?
 - *The Out-of-School Young Adults served would be primarily ages 18yrs – 24yrs old.*
 - How were these individuals selected for their program? Is the program a choice or a mandate? Have they all, or have any, been through a similar program?
 - *Participants must be eligible for program services under the Workforce Innovation and Opportunity Act requirements. Participants choose to participate in the program. Participants are not required to have gone through other similar programs prior to this program.*
 - What is the perceived primary barrier to success for the adults? What is the perceived primary barrier to success for the adolescents?
 - *Primary barriers are having a criminal record that may include substance abuse or other illegal activities. Young Adult Participants barriers may include lack of work experience, not completing High-School/GED, homelessness,*
 - How much coaching would each individual receive over the course of the contract? Would all individuals follow a consistent coaching cycle or is there freedom to match coaching session schedules to individuals' needs?
 - *The amount of coaching is dependent on individual needs, but the coaching time allotment is expected to be ~20hours/week in total.*
 - The RFQ mentions individual and group coaching. What would the frequency/breakdown be for each? Does the coach define the goals for these sessions or are they predetermined by the program?
 - *Success Coach will suggest most appropriate type of engagement (individual/group and required length and frequency...*
 - *Program goals are program completion, entering employment, and retention of employment.*
 - Is the overarching intended outcome for all participants to secure employment? Are there other primary goals?
 - *Program goals are program completion, entering employment, and retention of employment.*
 - Does the coach need to be available during the work day for all participants? Can coaching be confined to nights and weekends for some participants?
 - *This would be determined by the Success Coach and the individual participant needs.*
 - As the coach is referred to as the case manager, is there a format for the case study notes that the coach is expected to keep?
 - *Format is accurate reporting of engagement with participants, times, goals, and outcomes.*
 - To what degree of detail/format are the reports (listed under section II: C) expected to be completed? How frequently are these reports shared with the board?
 - *Success Coach reimbursements are dependent on reporting of time engaged and will be submitted bi-weekly. This would include documentation of participant engagement on services provided, referrals, goal work, and outcomes.*
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