



**McHenry County Transit Plan  
Outreach Event Summary  
July 23, 2018**

The St. Joseph Annual Fundraising Picnic event at Harvard Moose Lodge Family Center, on Sunday, July 22, 2018 went well with a big crowd of people willing to discuss and talk about their transit needs and experiences. Team members in attendance included Kristina Kuehling and Eva Lopez from Images, Inc.

The event ran from 10:00 AM – 8:00 PM. The team set up a booth and displayed information on MCRide, Pace and paper copies of the transit survey in Spanish and English. Two iPads were available with the electronic survey. Nine (9) Spanish surveys and four (4) in English (attached) were submitted using the paper copies. Most people preferred to speak to the team in Spanish, and were more receptive if the survey was filled out for them by the project team. In addition to the booth, the team took a more proactive approach by also walking around the event and asking a variety of people to participate in the survey.

Comments received in conversation included:

- They don't use transit because they prefer to drive their own car (this was the most common comment).
- They don't know where the stops are, and hours aren't flexible enough.
- Single mom used Dial-a-Ride to get her kids to school safely. She liked that it picked her kids up at her house. – But she wasn't aware the service still existed.
- Request to extend Metra to Rockford.
- Request bus service to Richmond.
- It's scary driving during winter, especially for older people, and she would prefer taking the bus to work.
- Recommend sharing information about transit to college and high school students because some people stopped going to college, specifically to McHenry County College, because they didn't have transportation.