



**McHenry County Transit Plan
Outreach Event Summary
June 9, 2018**

Plan outreach took place at the **Marengo Farmers Market** on Saturday, June 9, 2018 from 9:00 am – 1:00 pm. The event took place near downtown Marengo in Calvin Spencer Park. Team members in attendance included Susan Borucki from McHenry County and Victoria Watts from Images, Inc.

Despite the rainy start, the event went well, having conversations with about 25 people. The team displayed information on MCRide, Pace, County maps, paper copies of the transit survey and flyers with the web and survey address. I-pads were also available to take the survey electronically.

Three people took the survey at the event and a few took information to take it electronically later.

Most comments were focused on MCRide, because that is the only transit available in the Marengo-Union area. There were a few comments on other modes and many people said they do not use transit or didn't have comments.

- MCRide is unreliable
- MCRide needs to offer more hours, especially between 2-4pm and at least until 9pm
- Doesn't go where they need to go
- MCRide should include service to the southeast and west of Marengo
- MCRide needs to offer services on Sundays and holidays
- Some residents do not consider MCRide as a viable option to get to Woodstock or Crystal Lake because it is deemed unreliable. This commenter suggested a fixed route that runs between Marengo and Woodstock a few times a day, a couple times per week.
- Randall Road needs better bus stops
- Transit is not used because services were not relevant or useful
- Uber is too expensive to use from Marengo; there needs to be another option for spontaneous trip, like subsidizing the Uber or taxi trips.
- Residents have no public transportation that takes them west towards Rockford. Some residents need to get to Rockford for shopping and medical appointments.
- Transit is not used because commenters have a long commute, making the services not relevant/useful.