



**McHenry County Transit Plan
Outreach Event Summary
May 21, 2018**

The Community Resource Fair event at Duker Elementary School on Friday, May 18, 2018 went well with a steady stream of parents stopping by to talk. This was the first event of its kind put on by the Bilingual Parent Advisory Committee. Team members in attendance included Susan Borucki and Scott Hennings from McHenry County and Janet Henderson and Liliana Escarpita from Images, Inc.

The event ran from 5:00 – 7:00 PM. The team displayed information on MCRide, Pace and paper copies of the transit survey in Spanish and English. Two I Pad stations were also set up to allow participants to take the survey electronically. 16 Spanish surveys were filled out (attached), and only 1 person was observed taking the digital survey in English. Most families preferred to speak to us in Spanish.

Comments received in conversation included:

- They don't use transit because they don't know how.
- They have a car and like their privacy.
- Would like to teach older kids how to use transit to get to activities.
- Appreciate that some documents are translated in Spanish to get the Spanish speaking population engaged. Wish all materials were available in Spanish.
- Missing GP service in Lakemoor.
- Most participants were unfamiliar with or confused by MCRide and Pace. Thinking was that the service was only for disabled.
- Want youth taught how to use transit.
- Lack of public transportation in Hebron.
- Include other types of payment, cash only is inconvenient.
- Need service in Spring Grove.
- Monthly, prepaid option would be helpful.
- Promote public transportation in High Schools, educate the students on availability and how to use.