Cost to Ride

MCRide has a distance-based fare structure and all fares must be paid in cash, upon boarding the vehicle. Drivers will not have change.

	Base Fare (First 5 Miles)	Each Mile (After the First 5)
General Public	$3.00	$0.25
Senior (60+)	$1.50	$0.25
Disabled	$1.50	$0.25

Operating Hours

Monday - Friday	6:00 am - 7:00 pm
Saturday - Sunday	9:00 am - 5:00 pm
Holidays	No Service

Made Possible By

MCRide is brought to you through a partnership between McHenry County; Pace Suburban Bus; the municipalities of Crystal Lake, Fox River Grove, Harvard, Hebron, Huntley, Johnsburg, Marengo, McHenry, Richmond, Ringwood, Union and Woodstock; and the Townships of Alden, Dorr, Grafton, Greenwood, Marengo, McHenry, Nunda, Richmond, and Riley.

MCRide is funded in part by Section 5310 federal transit grants administered by the Regional Transportation Authority.

Title VI Program Notice

Title VI

No person in the United States shall on the ground of race, color, or national origin be excluded from participation in, denied the benefits of, or subjected to discrimination under any program or activity receiving Federal Financial assistance. (42 USC 2000d)

Título VI

Asimismo se le informa que sus datos no podrán ser difundidos sin su consentimiento expreso, salvo las excepciones previstas en la Ley. Lo anterior, de conformidad con lo establecido mediante acuerdo Title VI de la Civil Rights (Título VI de los Derechos de Civiles) Act de 1964.

Por Información en Español

Este folleto está disponible en español, visite nuestro pagina de Internet para obtener una copia: www.McHenryCountyDOT.org o www.pacebus.com/sub/general/en_espanol.asp

Questions About MCRide?

McHenry County Division of Transportation
Phone: 815-334-4981
Email: mcride@mchenrycountyil.gov
Website: www.McHenryCountyDOT.org

Service Complaints

Pace Customer Relations (to file a complaint)
Phone: 800-606-1282 option 2
Email: passenger.services@pacebus.com
Website: www.pacebus.com

McHenry County Dial-A-Ride

1-800-451-4599

www.McHenryCountyDOT.org
Effective: January 1, 2020

What is MCRide?

MCRide is a great way to get around McHenry County. Whether you need transportation for work, school, shopping, or medical appointments, MCRide provides an affordable and flexible way to travel!

As a dial-a-ride program, MCRide service is “on-demand“ and buses do not travel in a fixed route each day. Riders schedule their trips in advance and the vehicle provides curb-to-curb service from the rider’s desired pick-up and drop-off destinations. MCRide is a shared-ride service, so the vehicle may make stops for other passengers.

Schedule a Ride

Schedule a ride with the Pace Call Center by calling **1-800-451-4599** or **711** for the Illinois Relay Service.

- Call takers will register you during your first call
- Seniors (60+) and Individuals with Disabilities can schedule a ride up to 7 days in advance of their trip
- General Public can schedule a ride up to 2 days in advance of their trip
- Let Call Center staff know your pick-up and drop-off locations, along with your desired drop-off time
- Remember to schedule both legs of your trip!
- Riders unable to keep a reservation must cancel their trip at least 2 hours before scheduled pick-up time

More Information

- Your MCRide trip may be on a bus or taxi. All buses are wheelchair accessible.
- Drivers cannot carry passenger’s bags
- Up to two children (7 years old & under) can ride free with a paying adult

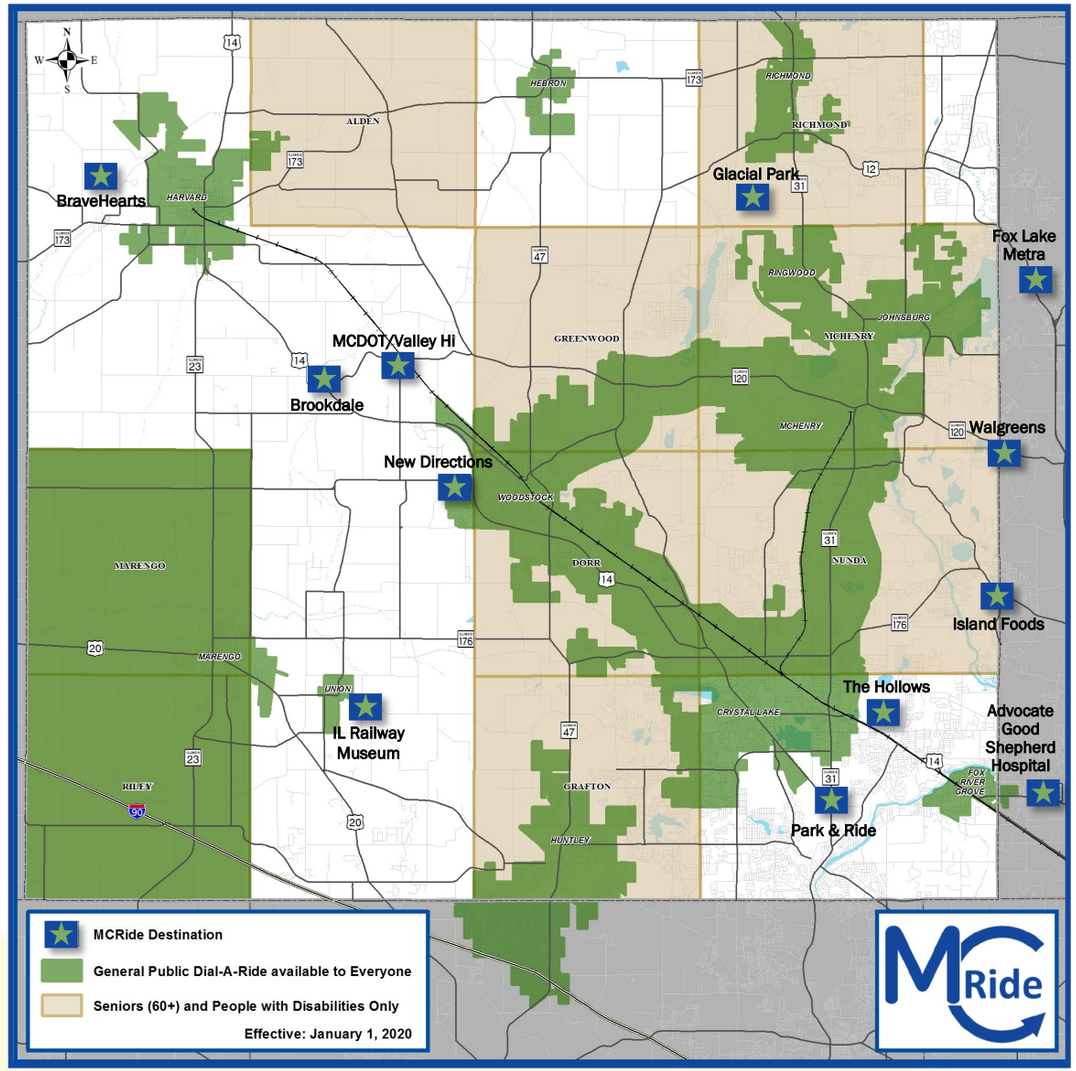
Where Can I Ride?

Riders may travel to-from any place in the service area for which they are eligible: locations do not need to be adjacent.

General Public...

Everyone is eligible for travel to and from the **GREEN** areas on the map.

- The municipalities of Crystal Lake, Fox River Grove (including area in Lake County), Harvard, Hebron, Huntley (including area in Kane County), Johnsburg, Marengo, McHenry, Richmond, Ringwood, Union, and Woodstock
- Marengo and Riley Townships
- MCRide Point Destinations (shown as ★): Advocate Good Shepherd Hospital, BraveHearts Therapeutic Riding, Brookdale Conservation Area, Glacial Park, The Hollows Conservation Area, IL Railway Museum, McHenry County DOT, New Directions Addiction Recovery, Park-and-Ride (at IL 31 & Virginia Road), and Valley Hi Nursing Home
- Transfer points to Lake County services (shown as ★): Island Foods in Island Lake, Walgreens in Lakemoor, Fox Lake Metra Station



Seniors (60+) & Individuals with Disabilities...

Can **also** travel to and from any location within Alden, Dorr, Grafton, Greenwood, McHenry, Nunda, and Richmond Townships. These are the **GREEN** and **TAN** areas on the map. Seniors and individuals with disabilities living in **McHenry Township**, have the option of riding the **Senior Express** which provides door-to-door service within the Township. Call 815-385-5605 to register and then 1-800-451-4599 to schedule a ride (at least 24 hours in advance).