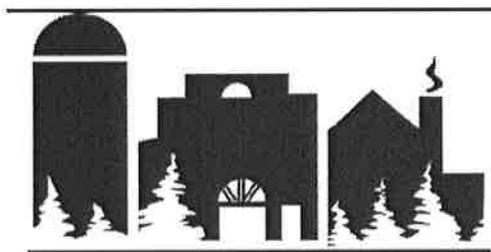


MCHENRY COUNTY HEALTHY COMMUNITY STUDY

SURVEY REPORT 2017



Working together for a
Healthier McHenry County

November 22, 2016

Prepared for
McHenry County Healthy Community Partnership

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Chapter 1 INTRODUCTION, METHODOLOGY, AND RESPONDENT CHARACTERISTICS

Introduction

The 2017 McHenry County Healthy Community Study seeks to identify community needs using a variety of methods, one of which is the Community Survey. Conducted to gather residents' views and perceptions, survey results are intended to complement the Community Analysis and Focus Group findings to provide a fuller understanding of the county's most important needs.

Survey topics include availability of selected community features; accessibility to some of these features; access to care with a focus on primary health care, dental, mental health, and substance abuse services; occurrence of physical and mental health/developmental conditions; perception of overall health; caring for children, older adults, and individuals with special needs; and household financial problems.

Following a pattern of conducting a community needs assessment every three to five years, the current Healthy Community Study is again under the direction of the McHenry County Healthy Community Partnership. This Partnership is headed up by the McHenry County Department of Health with additional funding and guidance from five other partners: Advocate Health System (Good Shepherd and Sherman Hospitals), Centegra Health System, McHenry County Mental Health Board, McHenry County Substance Abuse Coalition, and United Way of Greater McHenry County.

The McHenry County Healthy Community Partnership contracted with Health Systems Research of the University College of Medicine at Rockford to conduct the survey. Health Systems Research (HSR) specializes in community needs assessments for health and human services in northwest Illinois and has assisted McHenry County Healthy Community Partners with similar multi-part community assessments for several decades.

Methodology

The 2016 Healthy Community survey instrument was developed by representatives of partner organizations along with guidance from HSR researchers. Where suitable, the 2016 survey repeats many of the 2014 and 2010 questions, enabling a look over time. For some questions, wording and choices were revised to reflect current conditions and additional questions were included where partners desired specific feedback from residents.

Most questions were asked in a multiple choice format or with a prescribed list of selected choices. However, two open-ended questions probed for respondents' views on particular issues.

The survey was administered electronically and available in paper format. The online version was set up in Qualtrics with a link generated and sent to potential respondents by partner organizations. A total of 2,000 surveys were printed and distributed along with postage-paid envelopes addressed to Health Systems Research. To encourage response from the county's Hispanic population, the survey was translated into Spanish for both the paper and online versions. The survey was approved by the University of Illinois College of Medicine Institutional Review Board, protocol #917391 on June 3, 2016.

The survey's online link was active between June 27 and August 18, 2016, a period of seven weeks. During this time, email reminders, social media, and media releases were used to encourage participation. Paper copies were handed out at locations and community events throughout the county during July and early August. A complete list of distribution points is presented and discussed at the end of this chapter.

Survey Response

As of August 18, 2016, the cut-off date for receipt of surveys, 774 electronic surveys were completed and 316 "useable" paper surveys received (blank or almost blank surveys were sent in but excluded from analysis). The total survey sample numbers 1,090, an impressive response and more than 40% above 2014 (n=744). Unlike a true random sample in which all residents in the county have an equal chance of participating in the survey, these survey respondents constitute a "convenience sample" for the following reasons:

- 1) Surveys were distributed at select places.
- 2) Given the widespread distribution of the survey link, a significant proportion of the county's population likely knew about the survey and could have accessed the link; however, internet access is not universal nor was publicity about the survey guaranteed to reach all residents.

Survey respondents reside throughout the county with a decent representation from all areas (Tables 1.1 and 1.2). Woodstock residents represent almost one-quarter (23.8%) of responses, followed by Crystal Lake (18.3%) and Southeast (16.9%). More than one-fifth (22.2%) of respondents live in either the rural west or rural northeast areas of the county. McHenry residents make up 11.9%.

Table 1.1
SURVEY SAMPLE BY AREA: 2016

Area	Number	Percent
Woodstock	259	23.8%
Crystal Lake	200	18.3%
Southeast	184	16.9%
Rural West	168	15.4%
McHenry	130	11.9%
Rural Northeast	74	6.8%
Other or no zip code	75	6.9%

A separate survey question asked whether respondents lived in McHenry County (see Table 1.3). Of respondents who said they lived outside of the county (n=59), regardless of zip code as some zip code boundaries cross county lines, almost all (n=48) work in McHenry County.

Table 1.2
SURVEY SAMPLE BY ZIP CODE AND PLACE: 2016

Zip Code	Place	Area	Number	Percent
Total			1,090	100.0%
60012	Crystal Lake	Crystal Lake	43	3.9%
60013	Cary	Southeast	76	7.0%
60014	Crystal Lake	Crystal Lake	157	14.4%
60021	Fox River Grove	Southeast	16	1.5%
60033	Harvard	Rural West	102	9.4%
60034	Hebron	Rural West	2	0.2%
60042	Island Lake	Southeast	2	0.2%
60050	McHenry	McHenry	82	7.5%
60051	McHenry	McHenry	48	4.4%
60071	Richmond	Rural Northeast	8	0.7%
60072	Ringwood	Rural Northeast	3	0.3%
60081	Spring Grove	Rural Northeast	15	1.4%
60097	Wonder Lake	Rural Northeast	48	4.4%
60098	Woodstock	Woodstock	259	23.8%
60102	Algonquin	Southeast	25	2.3%
60142	Huntley	Southeast	36	3.3%
60152	Marengo	Rural West	57	5.2%
60156	Lake in the Hills	Southeast	29	2.7%
60180	Union	Rural West	7	0.6%
Other ¹			40	3.7%
No zip code given			35	3.2%

¹Zip code outside of McHenry County.
See Appendix E for zip code boundaries.

Respondent Characteristics

As typifies most surveys, respondents were more likely to be female, older on average, and well educated (Table 1.3). Three in four (75.3%) were female, while one in five were 65+ (20.3%). There was a good showing among younger respondents, with one in ten (10.6%) ages 18-29 and one-quarter (23.1%) 30-44; almost half (46.1%) were 45-64 years old. Most respondents (92.9%) were non-Hispanic, yet the Hispanic population constituted 7.1%. The vast majority (95.5%) said their race was white, with the next most common racial group being two or more races.

More than half (51.7%) of survey respondents have a bachelor's/four-year college degree or more, while one-fifth (22.5%) have attended college but received no degree; one-tenth (10.3%) hold an associate's degree. Two-thirds (67.1%) of respondents work in McHenry County, 9.0% work outside the county, and one-quarter (24.0%) are retired or do not work. English is the language most often spoken at home by 95.3% of respondents, while 3.9% speak Spanish at home. In almost one in five (17.7%) respondent households, someone has received financial assistance during the past 12 months such as TANF (Temporary Assistance for Needy Families), WIC (Women, Infants and Children), Township Assistance, Public Aid, Medicaid (medical card), SNAP (Supplemental Nutrition Assistance Program)/food stamps, or SSI (Supplemental Security Income).

Table 1.3
RESPONDENT AND HOUSEHOLD CHARACTERISTICS: 2016

Characteristic	Number	Percent ¹
Total	1,090	100.0%
GENDER		
Male	261	24.7%
Female	795	75.3%
AGE GROUP		
18-29	112	10.6%
30-44	245	23.1%
45-64	489	46.1%
65-74	155	14.6%
75+	60	5.7%
ETHNICITY		
Hispanic	74	7.1%
Non-Hispanic	969	92.9%
RACE		
White	987	95.5%
Black/African American	5	0.5%
Asian	8	0.8%
American Indian, Alaskan Native	7	0.7%
Native Hawaiian or Pacific Islander	3	0.3%
Two or more races	23	2.2%
HIGHEST EDUCATION		
Less than high school	31	2.9%
High school diploma or GED	133	12.5%
Some college, no degree	239	22.5%
Associate degree	109	10.3%
Bachelor's/four-year degree	299	28.2%
Graduate/professional degree	249	23.5%
COUNTY OF RESIDENT		
McHenry County	1,002	94.4%
Other	59	5.6%
PRIMARY WORK LOCATION		
McHenry County	703	67.1%
Outside McHenry County	94	9.0%
Don't work or retired	251	24.0%
LANGUAGE SPOKEN AT HOME		
English	1,009	95.3%
Spanish	41	3.9%
Other	9	0.8%
FINANCIAL ASSISTANCE		
Assistance received ²	185	17.7%

¹Based on respondents who answered questions. For percentages based on total sample including "no answer," see Appendix B.

²Received by at least one household member during past 12 months.

Representativeness of Survey Sample

While this survey was not conducted in a way designed to ensure randomness, a good understanding of how well county residents are represented is to compare the survey sample to the county as a whole. In other words, how well do survey respondents match the demographic profile of the county residents as a whole described by the U.S. Census? The answer shows that the major differences occur for gender and education (Table 1.4).

Table 1.4
RESPONDENT CHARACTERISTICS COMPARED TO CENSUS: 2016

Characteristic	All 2016 Survey Respondents	McHenry County Census 2015 ¹
GENDER		
Male	24.7%	49.8%
Female	75.3%	50.2%
AGE GROUP²		
18-29	10.6%	18.3%
30-44	23.1%	24.9%
45-64	46.1%	40.0%
65-74	14.6%	10.5%
75+	5.7%	6.3%
ETHNICITY		
Hispanic	7.1%	12.6%
Non-Hispanic	92.9%	87.4%
RACE		
White	95.5%	91.8%
Black/African American	0.5%	1.6%
Asian	0.8%	3.0%
American Indian, Alaskan Native	0.7%	0.0%
Native Hawaiian or Pacific Islander	0.3%	0.1%
Two or more races	2.2%	2.1%
HIGHEST EDUCATION³		
Less than high school	2.9%	6.6%
High school diploma or GED	12.5%	27.9%
Some college, no degree	22.5%	23.1%
Associate degree	10.3%	9.7%
Bachelor's/four-year degree	28.2%	21.7%
Graduate/professional degree	23.5%	11.0%

¹U.S. Census Bureau, Population Estimates 2015 and 2015 American Community Survey 1-Year Estimates.

²Census percentages based on population 18 years and older.

³Census percentages based on population 25 years and older.

A higher proportion of survey respondents are female (75.3%) than actually live in the county (50.2%). Possessing a four-year college degree or more is true for 51.7% of survey respondents compared to 32.7% for the population as a whole.

Age-wise, there was an excellent match for ages 30-44 and 45-64 with survey proportions quite close to the 2015 Census figures. A smaller proportion (10.6%) are 18-29 as compared to the Census at 18.3%, while the reverse is true for 65-74 year olds comprising 14.6% of survey respondents versus 10.5% Census. Persons 75 years and older make up 5.7% of the survey sample, very close to the Census figure of 6.3%. Census age proportions shown in Table 1.4 are based on the population 18 years and older, therefore are not the same as shown in the Community Analysis whose base is all ages; this was done because the survey was open to persons 18 years and older only.

More respondents are non-Hispanic (92.9%) than actual residents (87.4%), and are more likely to be white (95.5% survey, 91.8% Census).

Another dimension in judging the representativeness of the survey is to compare survey respondent characteristics depending on whether they completed the survey online or on paper (Table 1.5). Among researchers, most find that community surveys produce higher online participation among persons who are younger, white, and better educated. While that is somewhat true for this survey, some notable distinctions stand out. To a large degree, the paper responses reflect the venues used for their distribution (see next section). A comparison of online versus paper respondents shows that:

- Gender proportions are about equal.
- Proportions of 18-29 year olds are similar, but the biggest age difference occurs among 45-64 (51.5% online, 32.6% paper). Proportions switch with paper drawing higher percentages among ages 65-74 and 75+.
- Hispanics were far more likely to answer via paper surveys (17.5%) than online (3.1%).
- Higher concentrations of persons with a four-year college degree or more responded online (63.4%) versus paper (22.2%). The opposite occurs for high school diploma or less (6.5% online, 38.2% paper).

Table 1.5
 CHARACTERISTICS OF ONLINE AND PAPER SURVEY RESPONDENTS
 AS COMPARED TO CENSUS: 2016

Characteristic	Online Survey Respondents ¹	Paper Survey Respondents ¹	McHenry County Census 2015 ²
GENDER			
Male	25.6%	22.4%	49.8%
Female	74.4%	77.6%	50.2%
AGE GROUP³			
18-29	10.0%	11.8%	18.3%
30-44	23.6%	21.7%	24.9%
45-64	51.5%	32.6%	40.0%
65-74	11.9%	21.4%	10.5%
75+	2.9%	12.5%	6.3%
ETHNICITY			
Hispanic	3.1%	17.5%	12.6%
Non-Hispanic	96.9%	82.5%	87.4%
RACE			
White	95.4%	93.3%	91.8%
Black/African American	0.0%	0.7%	1.6%
Asian	0.8%	0.7%	3.0%
American Indian, Alaskan Native	0.4%	1.4%	0.0%
Native Hawaiian or Pacific Islander	0.4%	0.0%	0.1%
Two or more races	1.8%	3.9%	2.1%
HIGHEST EDUCATION⁴			
Less than high school	0.0%	10.3%	6.6%
High school diploma or GED	6.5%	27.9%	27.9%
Some college, no degree	20.3%	28.2%	23.1%
Associate degree	9.9%	11.3%	9.7%
Bachelor's/four-year degree	34.0%	13.6%	21.7%
Graduate/professional degree	29.4%	8.6%	11.0%

¹Based on respondents who answered questions. For percentages including "no answer," see Appendix C.

²U.S. Census Bureau, Population Estimates 2015 and 2015 American Community Survey 1-Year Estimates.

³Census percentages based on population 18 years and older.

⁴Census percentages based on population 25 years and older.

Survey Distribution

Distributed both electronically and as hard copy, Healthy Community partners used many avenues to solicit participation. A link to the online version was sent out by all 33 McHenry County MAPP (Mobilizing for Action through Planning and Partnerships) member agencies, was posted on websites and Facebook pages for five organizations, and distributed via several employee groups. Paper surveys were handed out at food pantries, social service organizations, Children’s Health and Safety Fair, and at the McHenry County Fair. Two media events took place to encourage local residents to participate. See Table 1.6 for the complete list and dates.

Table 1.6
SURVEY DISTRIBUTION AND DISSEMINATION: 2016

Method	Dates
Web Links for Online Survey	
Sent to all 33 MAPP member agencies	Once in June, once in August
On Centegra Health System webpage	June & July
On McHenry County Government Center webpage	June & July
Sent through Health Department Facebook	June & July
On Friends of Animal Control Facebook (FB) page	June & July
On McHenry County Healthy Living Coalition FB page	June & July
Sent to McHenry County employees	6/28/2016, 7/13/2016
Sent to Centegra Health System employees	7/22/2016
Media Events	
Press release sent by MCDH	6/27/2016, 8/8/2016
Radio interview, primary audience is Sun City in Huntley	7/11/2016
Paper Surveys Distributed	
Harvard Food Pantry	7/5/2016, 7/12/2016
Casa DeVita Food Pantry	7/7/2016
St. Mary Church, Woodstock	7/12/2016
Walden Oaks Apartments, Woodstock	7/13/2016
Marengo Food Pantry	7/13/2016
Cary Grove Food Pantry	7/19/2016
Children’s Health and Safety Fair, McHenry	7/27/2016
McHenry County Fair	8/3, 8/4, 8/5, 8/6, 8/7/2016
Senior Services, Crystal Lake	Throughout July
McHenry Senior Services	Throughout July
Crystal Lake Fire Department	Throughout July
Parents enrolled at Brown Bear Daycare, Harvard	First week August

The survey itself asked respondents how they heard about the survey (Table 1.7). The most popular response was the health department followed by friend, co-worker, or family member. While both online and paper respondents most often named the health department, social service organization was second most common among paper survey respondents.

Table 1.7
HOW RESPONDENTS HEARD ABOUT SURVEY: 2016

Rank All	Method	All		Online		Paper	
		Number	Percent	Number	Percent	Number	Percent
---	Total	1,090	100.0%	774	100.0%	316	100.0%
1	Health department	238	21.8%	173	22.4%	65	20.6%
2	Friend, co-worker, family member	161	14.8%	140	18.1%	21	6.6%
3	Social service organization	126	11.6%	83	10.7%	43	13.6%
4	Mental Health Board	53	4.9%	45	5.8%	8	2.5%
5	Newspaper	46	4.2%	43	5.6%	3	0.9%
6	Hospital or doctor's office	26	2.4%	25	3.2%	1	0.3%
7	Church, other place of worship	15	1.4%	0	0.0%	15	4.7%
8	School or college	7	0.6%	3	0.4%	4	1.3%
9	Library	6	0.6%	6	0.8%	0	0.0%
	Other	375	34.4%	242	31.3%	133	42.1%
	No answer	37	3.4%	14	1.8%	23	7.3%

As shown on Table 1.7, "other" as a choice for how respondents heard about the survey was selected by 375 participants. Given this large number, details about that category are shown on Table 1.8.

Table 1.8
HEARD ABOUT SURVEY FROM "OTHER" SITES: 2016

Site	Number
Online Respondents	
Total	242
Work/employer/work email	50
LinkedIn/social media/internet/AOL/Facebook/Twitter; email	48
United Way/emails/newsletter	45
YMCA/Jail Braker/VAC/TLS/LGMC/FHPC/Health clinic	24
Email	13
Organizations – McHenry County/Township/Government Center	12
County email/newsletter	8
Master Gardener/Extension/Senior Services/Conservation District	8
Website – county/town/County Board/Centegra	7
Program director/Co-committee member; neighbors; pet shelter	5
Checked but did not specify	22
Paper Survey Respondents	
Total	133
Food pantry/food bank	62
Where I live/mail at apartment	17
McHenry County Fair/Health Fair	14
Work/day care	12
Senior Services/Center; TLS/Turning Point/VLS/SSA/VA	11
WIC/FHPC/Historical Society/public forum/conference	5
Mother/handed to me	2
Checked but did not specify	10

Among online respondents, work sources including work email was named by 50 respondents indicating the importance of communicating the survey's link through employee channels. LinkedIn and other social media were also very important in generating response as was United Way. Among paper survey respondents, food pantries/food banks topped the list of "other" replies which makes sense given the fact that surveys were handed out at four local food pantries.

Chapter 2 COMMUNITY CHARACTERISTICS

Healthy communities are made up of countless dimensions. For the 2016 McHenry County Healthy Community Survey, 18 characteristics were selected for rating by survey participants. These participants rated the availability of these characteristics, also referred to as features, along a continuum from poor to excellent. A second series of questions queried survey respondents about accessibility - this time for 11 characteristics using a scale from very difficult to very easy.

Availability of Community Features

Response percentages and mean scores for the availability of community features are shown in Table 2.1. Features in this table are listed in the order in which they appeared in the survey instrument.

Receiving high levels of excellent at over 22% are safe neighborhoods (33.2%), parks/recreation services (29.3%), farmers markets (22.8%), and biking/walking paths (22.3%). When excellent is combined with good ratings, levels jump to more than 60% for these four characteristics. Two services with “good” ratings of almost 50% are health care (49.6%) and dental care (46.1%). These two features show a combined excellent and good proportion also surpassing 60% at 67.0% and 63.0%, respectively.

Five characteristics stand out as having more than one in five respondents rating them as “poor”: public transportation for all residents (42.2%), public transportation for disabled persons (25.3%), public transportation for seniors (24.4%), mental health services (23.8%), and affordable housing (22.0%).

Mean scores whose scale indicates that 1=poor, 2=fair, 3=good, and 4=excellent range from a low of 1.75 for public transportation for all residents to a high of 3.19 for safe neighborhoods. Also below 2.0 (fair) is public transportation for disabled persons (1.96), while topping 3.0 (good) is also park/recreation services. Mean scores provide a useful summary measure for the rating of characteristics and also eliminate the “don’t know” and “no answer” responses which when substantial, produce lower proportions for the other categories.

More than one-third of respondents indicated they did not know or did not answer for five features: substance abuse services, developmental disability services, training to re-enter the workforce, public transportation for disabled persons, and organizations that provide free food. That means that percentages of poor, fair, good, or excellent are likewise lower. Worth noting is that despite a large “don’t know” and “no answer” proportion (34.2% combined), public transportation for disabled persons is still rated as poor by 25.3%. In cases with a substantial number of “don’t know” and/or “no answer,” the mean score which eliminates these in their computations is generally a better measure of perceived availability.

Table 2.1
 AVAILABILITY OF COMMUNITY FEATURES RATINGS AND MEAN SCORES: 2016

Availability of	Excellent	Good	Fair	Poor	Don't Know/DA	No answer	Total	Mean ¹
Safe neighborhoods	33.2%	49.6%	13.1%	0.9%	1.1%	2.0%	100.0%	3.19
Affordable housing	6.9%	27.3%	37.3%	22.0%	4.6%	1.8%	100.0%	2.20
Parks/recreation services	29.3%	45.0%	18.3%	4.2%	1.3%	1.9%	100.0%	3.03
Biking/walking paths	22.3%	38.3%	23.5%	11.7%	2.2%	1.9%	100.0%	2.74
Entertainment, arts, cultural activities	15.9%	39.6%	28.5%	10.5%	2.7%	2.8%	100.0%	2.64
Jobs	3.7%	24.9%	40.8%	19.1%	9.1%	2.5%	100.0%	2.15
Training to re-enter workforce	3.5%	20.3%	28.2%	13.6%	31.5%	3.0%	100.0%	2.21
Health care services	17.4%	49.6%	22.3%	6.0%	2.7%	2.0%	100.0%	2.82
Dental care services	16.9%	46.1%	20.3%	9.0%	5.7%	2.1%	100.0%	2.77
Mental health services	7.3%	22.2%	25.0%	23.8%	19.4%	2.4%	100.0%	2.17
Developmental disability services	4.8%	18.6%	23.8%	16.1%	32.5%	4.2%	100.0%	2.19
Substance abuse services	5.0%	18.7%	23.1%	14.8%	35.4%	3.0%	100.0%	2.23
Public transportation for all residents	3.2%	14.0%	26.1%	42.2%	11.7%	2.8%	100.0%	1.75
Public transportation for seniors	4.0%	18.4%	26.1%	24.4%	24.3%	2.7%	100.0%	2.03
Public transportation for disabled persons	4.0%	14.7%	21.7%	25.3%	31.7%	2.5%	100.0%	1.96
Farmers markets	22.8%	38.9%	22.2%	8.0%	5.8%	2.3%	100.0%	2.83
Community or home gardens	9.0%	25.7%	24.8%	15.0%	22.8%	2.8%	100.0%	2.39
Organizations that provide free food	14.3%	24.8%	18.6%	8.2%	29.3%	4.9%	100.0%	2.80

¹Scale from 1=poor to 4=excellent. Mean scores exclude don't know and no answer. Percentages based on total respondent sample of 1,090.

Mean scores are also presented and rank ordered in Table 2.2 along with 2014 and 2010 means for characteristics rated in those years. Ranked highest in terms of availability in 2016 is safe neighborhoods whose mean at 3.19 is well above the next highest, parks/ recreation services (3.03). At third through fifth places, with similar mean scores for availability, are farmers markets (2.83), health care services (2.82), and organizations that provide free food (2.80). At the other end of the mean score range are all three types of public transportation, that is for all residents (1.75), disabled persons (1.96), and seniors (2.03). These three are significantly below the fourth lowest characteristic. The mean scores of availability for six features, jobs (2.15), mental health services (2.17), developmental disability services (2.19), affordable housing (2.20), training to re-enter the workforce (2.21), and substance abuse services (2.23) fall into a fairly tight cluster.

Table 2.2
 AVAILABILITY OF COMMUNITY FEATURES RANKINGS AND MEAN SCORES

Rank 2016	Availability of	Mean Scores ¹		
		2016	2014	2010
1	Safe neighborhoods	3.19	3.25	
2	Parks/recreation services	3.03	3.02	2.75
3	Farmers markets	2.83	2.88	
4	Health care services	2.82	2.90	2.64
5	Organizations that provide free food	2.80	2.89	
6	Dental care services	2.77	2.79	2.65
7	Biking/walking paths	2.74	2.77	
8	Entertainment, arts, cultural activities	2.64		
9	Community or home gardens	2.39		
10	Substance abuse services	2.23	2.39	
11	Training to re-enter the workforce	2.21	2.24	
12	Affordable housing	2.20		
13	Developmental disability services	2.19		
14	Mental health services	2.17	2.44	2.11
15	Jobs	2.15	2.02	1.54
16	Public transportation for seniors	2.03	2.05	1.91
17	Public transportation for disabled persons	1.96	1.98	2.01
18	Public transportation for all residents	1.75	1.70	

¹Mean score scale from 1=poor to 4=excellent. 2014 and 2010 mean scores shown if data available.

Compared to 2014, most characteristics show a decline in mean scores, although jobs is the notable exception with a strong rise from 2.02 to 2.15. Availability of jobs stood at only 1.54 in 2010. Most drops between 2014 and 2016 were slight although some were dramatic such as the availability of mental health services (2.17 in 2016, 2.44 2014), though the 2016 level tops 2010 at 2.11. Substance abuse services also fell (-0.16) as did health care services (-0.08) and organizations that provide free food (-0.09).

Availability of Community Features by Demographic Group

For all 18 community features, mean scores were computed for each demographic group (Table 2.3). Demographic groups are based on age, gender, Hispanic ethnicity, education, geographic area of residence, and whether household receives financial assistance. Groups producing the highest and lowest mean scores based on availability of these features as well as the spread between highest and lowest scores are highlighted below.

- Safe neighborhoods
 - Rated highest by residents of McHenry and Crystal Lake and respondents with the bachelor/four-year college and graduate, professional degrees
 - Rated lowest by rural west residents, households receiving financial assistance, and Latinos
 - Spread between highest (3.28) and lowest (2.96) mean scores.
- Affordable housing
 - Rated highest by lowest education group, rural west residents, and Latinos
 - Rated lowest by persons with associates degree; rural northeast, Crystal Lake, and McHenry residents
 - Spread between highest (2.39) and lowest (2.01) mean scores.
- Parks/recreation
 - Rated highest by southeast and Woodstock residents, ages 65 years and older, and respondents with a bachelor's/four-year college degree
 - Rated lowest by rural west residents, Latinos, and those with associates degree
 - Spread between highest (3.15) and lowest (2.70) mean scores.
- Biking and walking paths
 - Rated highest by ages 18-29, Crystal Lake and southeast residents
 - Rated lowest by rural west residents, Latinos, and those with associates degree
 - Spread between highest (2.88) and lowest (2.48) mean scores.
- Entertainment, arts, cultural activities
 - Rated highest by ages 65 years and older; Woodstock, Crystal Lake, and southeast residents
 - Rated lowest by rural west residents, Latinos, and lowest education group
 - Fairly wide spread between highest (2.77) and lowest (2.18) mean scores.
- Jobs
 - Rated highest by ages 18-29, southeast residents, and persons with a bachelor's/four-year college degree
 - Rated lowest by rural west residents, males, households receiving financial assistance, and ages 65+ years
 - Spread between highest (2.35) and lowest (2.02) mean scores.
- Training to re-enter workforce
 - Rated highest by Latinos, lowest education group, and southeast residents
 - Rated lowest by rural west and rural northeast residents, ages 65+ years, and some college/no degree respondents
 - Spread between highest (2.36) and lowest (2.09) mean scores.
- Health care services
 - Rated highest by McHenry and southeast residents, males, and some college/no degree respondents
 - Rated lowest by Latinos, associate degree holders, and rural west residents
 - Spread between highest (2.94) and lowest (2.60) mean scores.

Table 2.3
COMMUNITY FEATURES AVAILABILITY
AS RATED HIGHEST AND LOWEST BY DEMOGRAPHIC GROUP: 2016

Availability of	Highest Three Groups ¹ (Mean)	Lowest Three Groups ¹ (Mean)
Safe neighborhoods	McHenry (3.28) Crystal Lake (3.25) Graduate, professional degree (3.25) Bachelor's/4-yr college degree (3.25)	Rural west (2.96) Receive financial assistance (3.06) Hispanic origin (3.10)
Affordable housing	High school graduate or less (2.39) Rural west (2.32) Hispanic origin (2.32)	Associates degree (2.01) Rural northeast (2.03) Crystal Lake (2.13) McHenry (2.13)
Parks/recreation services	Southeast (3.15) 65+ (3.12) Bachelor's/4-yr college degree (3.11) Woodstock (3.11)	Rural west (2.70) Hispanic origin (2.73) Associates degree (2.88)
Biking/walking paths	18-29 (2.88) Crystal Lake (2.85) Southeast (2.84)	Rural west (2.48) Hispanic origin (2.49) Associates degree (2.58)
Entertainment, arts, cultural activities	Woodstock (2.77) 65+ (2.75) Crystal Lake (2.74) Southeast (2.74)	Rural west (2.18) Hispanic origin (2.29) High school graduate or less (2.50)
Jobs	18-29 (2.35) Southeast (2.26) Bachelor's/4-yr college degree (2.21)	Rural west (2.02) Male (2.06) Receive financial assistance (2.06) 65+ (2.06)
Training to re-enter workforce	Hispanic origin (2.36) High school graduate or less (2.34) Southeast (2.25)	Rural west (2.09) 65+ (2.14) Some college, no degree (2.17) Rural northeast (2.17)
Health care services	McHenry (2.94) Male (2.92) Southeast (2.90) Some college, no degree (2.90)	Hispanic origin (2.60) Associates degree (2.63) Rural west (2.67)
Dental care services	McHenry (2.96) Male (2.88) Bachelor's/4-yr college degree (2.87)	Receive financial assistance (2.48) Hispanic origin (2.48) Associates degree (2.57)
Mental health services	Southeast (2.32) Male (2.29) Rural northeast (2.27) High school graduate or less (2.27)	Hispanic origin (2.05) Rural west (2.07) Receive financial assistance (2.11)
Developmental disability services	High school graduate or less (2.37) Southeast (2.28) Rural northeast (2.26)	Hispanic origin (2.03) Rural west (2.13) Some college, no degree (2.14)
Substance abuse services	Rural northeast (2.38) Associates degree (2.33) Southeast (2.32)	Rural west (2.07) Hispanic origin (2.13) McHenry (2.18) Graduate, professional degree (2.18) 65+ (2.18)

Availability of	Highest Three Groups ¹ (Mean)	Lowest Three Groups ¹ (Mean)
Public transportation for all residents	High school graduate or less (2.03) Receive financial assistance (1.95) 18-29 (1.91)	McHenry (1.59) Graduate, professional degree (1.61) Bachelor's/4-yr college degree (1.65) 45-64 (1.65)
Public transportation for seniors	18-29 (2.33) High school graduate or less (2.28) Receive financial assistance (2.24)	McHenry (1.88) Bachelor's/4-yr college degree (1.91) 45-64 (1.92)
Public transportation for disabled persons	High school graduate or less (2.24) Hispanic origin (2.20) Receive financial assistance (2.17)	Bachelor's/4-yr college degree (1.79) Graduate, professional degree (1.85) Rural west (1.85) McHenry (1.85)
Farmers markets	Woodstock (2.98) Bachelor's/4-yr college degree (2.97) 65+ (2.89) Crystal Lake (2.89)	Rural west (2.49) High school graduate or less (2.55) Hispanic origin (2.58)
Community or home gardens	Receive financial assistance (2.50) Crystal Lake (2.49) Bachelor's/4-yr college degree (2.43) 65+ (2.43) 18-29 (2.43)	McHenry (2.22) Rural northeast (2.32) High school graduate or less (2.33) Hispanic origin (2.33) Some college, no degree (2.33) Southeast (2.33)
Organizations that provide free food	65+ (2.98) Receive financial assistance (2.90) High school graduate or less (2.86)	Hispanic origin (2.70) McHenry (2.71) Graduate, professional degree (2.72)

¹Based on mean score from 1=poor to 4=excellent.

- Dental care services
 - Rated highest by McHenry residents, males, and bachelor's/four-year college degree respondents
 - Rated lowest by households receiving financial assistance, Latinos, and associate degree holders
 - Spread between highest (2.96) and lowest (2.48) mean scores, wider than spread for health care services.
- Mental health services
 - Rated highest by southeast and rural northeast residents, males, and lowest education group
 - Rated lowest by Latinos, rural west residents, and households receiving financial assistance
 - Spread between highest (2.32) and lowest (2.05) mean scores.
- Developmental disability services
 - Rated highest by lowest education group, southeast and rural northeast residents
 - Rated lowest by Latinos, rural west residents, and some college, no degree
 - Spread between highest (2.37) and lowest (2.03) mean scores.
- Substance abuse services
 - Rated highest by rural northeast and southeast residents and associate degree holders
 - Rated lowest by rural west and McHenry residents, Latinos, and highest education (graduate, professional degree)
 - Spread between highest (2.38) and lowest (2.07) mean scores.

- Public transportation for all residents
 - Rated highest by lowest education group, households receiving financial assistance, and ages 18-29
 - Rated lowest by McHenry residents, respondents with a bachelor's/four-year college or graduate, professional degree, and ages 45-64
 - Spread between highest (2.03) and lowest (1.59) mean scores.
- Public transportation for seniors
 - Rated highest by ages 18-29, lowest education group, and households receiving financial assistance
 - Rated lowest by McHenry residents, respondents with a bachelor's/four-year college degree, and ages 45-64
 - Spread between highest (2.33) and lowest (1.88) mean scores.
- Public transportation for disabled persons
 - Rated highest by lowest education group, Latinos, and households receiving financial assistance
 - Rated lowest by respondents with a bachelor's/four-year college or graduate, professional degree, and rural west and McHenry residents
 - Spread between highest (2.24) and lowest (1.79) mean scores.
- Farmers markets
 - Rated highest by Woodstock and Crystal Lake residents, bachelor's/four-year college degree holders, and ages 65+
 - Rated lowest by rural west residents, lowest education group, and Latinos
 - Spread between highest (2.98) and lowest (2.49) mean scores.
- Community or home gardens
 - Rated highest by households receiving financial assistance, Crystal Lake residents, bachelor's/four-year college degree holders, ages 65+ and 18-29
 - Rated lowest by McHenry, rural northeast, and southeast residents, Latinos, and some college, no degree respondents
 - Spread between highest (2.50) and lowest (2.22) mean scores.
- Organizations that provide free food
 - Rated highest by ages 65+, households receiving financial assistance, and lowest education group
 - Rated lowest by Latinos, McHenry residents, and persons with a graduate, professional degree
 - Spread between highest (2.98) and lowest (2.70) mean scores.

Looked at somewhat differently, features are also presented as the highest and lowest for each demographic group (Table 2.4), revealing some strong commonalities and distinct differences. All four age groups and all educational attainment groups rated availability of safe neighborhoods and park/recreation services highest among features with mean scores equivalent to “good” or better. All age groups and education levels also agreed that lowest availability occurred for public transportation. Those with a high school diploma or less education ranked availability of jobs in the lowest three, while associate degree holders put affordable housing in the bottom three.

Table 2.4
SELECTED DEMOGRAPHIC GROUPS
HIGHEST AND LOWEST RATINGS FOR AVAILABILITY OF COMMUNITY FEATURES: 2016

Age	Rated Highest ¹	Rated Lowest ¹
18-29	Safe neighborhoods (3.15) Parks/recreation services (3.05) Bike/walking paths (2.88)	Public transportation for all residents (1.91) Public transportation for disabled persons (2.08) Mental health services (2.14)
30-44	Safe neighborhoods (3.22) Parks/recreation services (3.04) Farmers markets (2.86)	Public transportation for all residents (1.74) Public transportation for disabled persons (1.96) Public transportation for seniors (2.02)
45-64	Safe neighborhoods (3.19) Parks/recreation services (2.98) Health care services (2.84)	Public transportation for all residents (1.65) Public transportation for disabled persons (1.87) Public transportation for seniors (1.92)
65+	Safe neighborhoods (3.21) Parks/recreation (3.12) Organizations that provide free food (2.98)	Public transportation for all residents (1.86) Jobs (2.06) Public transportation for disabled persons (2.10)
Education		
High school graduate or less	Safe neighborhoods (3.15) Parks/recreation services (2.94) Organizations that provide free food (2.86)	Public transportation for all residents (2.03) Jobs (2.10) Public transportation for disabled persons (2.24)
Some college, no degree	Safe neighborhoods (3.13) Parks/recreation services (3.04) Health care services (2.90)	Public transportation for all residents (1.81) Public transportation for disabled persons (2.05) Public transportation for seniors (2.08)
Associate degree	Safe neighborhoods (3.14) Parks/recreation services (2.88) Farmers markets (2.78)	Public transportation for all residents (1.70) Public transportation for disabled persons (2.00) Affordable housing (2.01)
Bachelor's/four-year college degree	Safe neighborhoods (3.25) Parks/recreation services (3.11) Farmers markets (2.97)	Public transportation for all residents (1.65) Public transportation for disabled persons (1.79) Public transportation for seniors (1.91)
Graduate, or professional degree	Safe neighborhoods (3.25) Parks/recreation services (3.05) Farmers markets (2.88)	Public transportation for all residents (1.61) Public transportation for disabled persons (1.85) Public transportation for seniors (1.95)
Hispanic Origin		
	Safe neighborhoods (3.10) Parks/recreation services (2.73) Organizations that provide free food (2.70)	Public transportation for all residents (1.88) Developmental disability services (2.03) Mental health services (2.05)

Geographic Area	Rated Highest ¹	Rated Lowest ¹
Rural West	Safe neighborhoods (2.96) Organizations provides free food (2.84) Parks/recreation services (2.70)	Public transportation for all residents (1.72) Public transportation for disabled persons (1.85) Public transportation for seniors (1.94)
Rural Northeast	Parks/recreation services (2.94) Health care services (2.84) Organizations that provide free food (2.77)	Public transportation for all residents (1.66) Public transportation for disabled persons (2.00) Public transportation for seniors (2.02)
Woodstock	Safe neighborhoods (3.22) Parks/recreation services (3.11) Farmers markets (2.98)	Public transportation for all residents (1.85) Public transportation for disabled persons (2.02) Public transportation for seniors (2.14)
McHenry	Safe neighborhoods (3.28) Parks/recreation services (3.07) Dental care services (2.96)	Public transportation for all residents (1.59) Public transportation for disabled persons (1.85) Public transportation for seniors (1.88)
Crystal Lake	Safe neighborhoods (3.25) Parks/recreation services (3.07) Farmers markets (2.89)	Public transportation for all residents (1.69) Public transportation for disabled persons (1.89) Public transportation for seniors (1.99)
Southeast	Safe neighborhoods (3.24) Parks/recreation services (3.15) Health care services (2.90)	Public transportation for all residents (1.87) Public transportation for disabled persons (2.08) Public transportation for seniors (2.13)
Receive Financial Assistance		
	Safe neighborhoods (3.06) Parks/recreation services (3.02) Organizations that provide free food (2.90)	Public transportation for all residents (1.95) Jobs (2.06) Mental health services (2.11)

¹Based on mean score from 1=poor to 4=excellent.

Geographic areas show more variation in the top three rated features though all areas except rural northeast put safe neighborhoods at the top. Also among the top three are availability of health care services as ranked by rural northeast and southeast residents, while farmers markets held the third highest spot among Woodstock and Crystal Lake residents. Rural west respondents rated organizations that give free food second highest among 18 features based on availability. Public transportation for all residents, seniors, and disabled persons are named as the bottom three by all geographic areas.

Persons of Hispanic origin as well as households receiving financial assistance put availability of safe neighborhoods as number one among 18 features followed by parks/recreation and organizations that provide free food. These two demographic groups also matched each other in ranking public transportation for all residents and mental health services in the bottom three. Availability of developmental disability services also ranked in lowest three by Latinos, while jobs were placed in the bottom three by households receiving financial assistance.

Accessibility of Community Features

This survey question wanted to know how easily members of respondents' households could use each of eleven community features rating each on a four-point scale from very difficult to very easy. Like the availability question, results are shown as percentages for each survey response along with don't know and no answer. Mean scores range from 1=very difficult to 4=very easy, indicating access problems for features with low mean scores.

Table 2.5
ACCESSIBILITY OF COMMUNITY FEATURES RATINGS AND MEAN SCORES: 2016

Accessibility of	Very Easy	Somewhat Easy	Somewhat Difficult	Very Difficult	Don't Know/DA	No Answer	Total	Mean ¹
Parks/recreation services	43.1%	39.5%	8.6%	2.4%	2.8%	3.5%	100.0%	3.32
Biking/walking paths	34.6%	36.3%	14.4%	6.4%	4.2%	4.0%	100.0%	3.08
Entertainment, arts, cultural activities	28.3%	39.9%	16.9%	5.0%	5.0%	4.8%	100.0%	3.02
Jobs	10.4%	28.1%	30.0%	11.1%	15.1%	5.3%	100.0%	2.47
Training to re-enter the workforce	5.5%	17.6%	23.7%	10.3%	38.0%	5.0%	100.0%	2.32
Public transportation for all residents	5.6%	18.2%	25.8%	27.3%	19.3%	3.9%	100.0%	2.03
Public transportation for seniors	5.9%	16.8%	21.2%	16.1%	35.9%	4.1%	100.0%	2.21
Public transportation for disabled persons	5.0%	12.4%	18.6%	17.0%	42.0%	5.0%	100.0%	2.10
Farmers markets	34.3%	34.1%	15.0%	5.0%	6.9%	4.6%	100.0%	3.10
Community or home gardens	14.3%	24.8%	18.6%	8.2%	29.3%	4.9%	100.0%	2.69
Organizations that provide free food	18.3%	31.6%	16.4%	3.6%	25.9%	4.2%	100.0%	2.93

¹Scale from 1=very difficult to 4=very easy. Mean scores exclude don't know and no answer. Percentages based on total respondent sample of 1,090.

Comparatively, parks/recreation services, biking/walking paths, farmers markets, and entertainment/arts/cultural activities are considered more accessible than the other features with at least seven in ten respondents rating their access as very or somewhat easy. More than four in ten (43.1%) respondents say that access to parks and recreation is very easy with another 39.5% indicating somewhat easy access. One-third finds access to biking/walking paths very easy (34.6%) and another third (36.3%) somewhat easy. Similarly, one-third find access to farmers markets easy (34.3%) and another third (34.1%) somewhat easy. Entertainment, arts, and cultural activities are accessible for 28.3% (very easy) and 39.9% (somewhat easy).

On the other hand, more than one-quarter (27.3%) say that access to public transportation for all residents is very difficult, with another one-quarter (25.8%) claiming access to be somewhat difficult. Public transportation for seniors and disabled persons is also characterized by somewhat or very difficult access by 37.3% and 35.6% of respondents, respectively.

Like the availability question, numerous features were not rated (no answer or don't know). More than 40% of respondents felt unable to rate training to re-enter workforce, public transportation for seniors, and public transportation for disabled persons (likely because these features do not affect them) so the preferred access rating for these features is the mean score.

Ranked from top to bottom based on mean score where 1=very difficult to 4=very easy, access to parks/recreation, farmers markets, biking/walking paths, and entertainment/arts/cultural activities are the top four, each with a mean above 3.0 which equates to somewhat easy. The bottom three are again the three categories of public transportation (for all residents, seniors, disabled persons) at 2.21 or lower which equates to somewhat difficult access. The remaining five features fall between these top and bottom groups with access to organizations that provide free food at 2.93, close to 3.0 (somewhat easy access), and the others about half way between somewhat difficult and somewhat easy: community or home gardens (2.69), jobs (2.47), and training to re-enter workforce (2.32).

Table 2.6
ACCESSIBILITY OF COMMUNITY FEATURES
RANKINGS AND MEAN SCORES: 2016

Rank	Feature	Mean ¹
1	Parks/recreation services	3.32
2	Farmers markets	3.10
3	Biking/walking paths	3.08
4	Entertainment, arts, cultural activities	3.02
5	Organizations provide free food	2.93
6	Community or home gardens	2.69
7	Jobs	2.47
8	Training to re-enter workforce	2.32
9	Public transportation for seniors	2.21
10	Public transportation for disabled persons	2.10
11	Public transportation for all residents	2.03

¹Scale from 1=very difficult to 4=very easy. Mean scores exclude don't know and no answer.

Note: This survey question was not asked in prior years.

Accessibility of Community Features by Demographic Group

As expected, access varies depending on demographic group (Table 2.7). The youngest age respondents are among the top two groups for access to parks/recreation services, biking/walking paths, public transportation for disabled persons, while ages 30-44 gave second highest rating among all groups for access to training to re-enter workforce. Access to community or home gardens and organizations that provide free food are rated highest by seniors ages 65+.

Access to biking/walking paths, jobs, and farmers markets are rated high by residents living in the southeast section of the county, as is entertainment/arts/cultural activities which also got high marks from Woodstock residents. Surprisingly, Latinos are among the top two groups who gave high marks relative to other groups for access to public transportation.

Low mean scores come from rural west residents for access to parks/recreation, biking/walking paths, entertainment/arts/cultural activities, jobs, training to re-enter workforce, and community or home gardens. Rural northeast residents produce scores in the bottom two groups for access to farmers markets and organizations that provide free food. Middle-aged adults 45-64 gave low scores for access to public transportation for seniors, community or home gardens, and organizations that provide free food.

Table 2.7
COMMUNITY FEATURES ACCESSIBILITY RATED HIGHEST AND LOWEST
BY DEMOGRAPHIC GROUP: 2016

Accessibility of	Highest Two Groups ¹ (Mean)	Lowest Two Groups ¹ (Mean)
Parks/recreation services	18-29 (3.43) Bachelor's/4-yr college degree (3.39)	Associates degree (3.13) Rural west (3.23)
Biking/walking paths	Southeast (3.18) 18-29 (3.17)	Rural west (2.94) Associates degree (2.95)
Entertainment, arts, cultural activities	Southeast (3.10) Woodstock (3.10)	Rural west (2.73) Hispanic origin (2.87)
Jobs	Hispanic origin (2.67) Southeast (2.64)	Rural west (2.35) High school graduate or less (2.36) 65+ (2.36)
Training to re-enter workforce	Hispanic origin (2.50) 30-44 (2.46)	Rural west (2.15) 65+ (2.21)
Public transportation for all residents	Receive financial assistance (2.35) Hispanic origin (2.27)	McHenry (1.84) Graduate, professional degree (1.86)
Public transportation for seniors	Receive financial assistance (2.54) Hispanic origin (2.49)	Bachelor's/4-yr college degree (2.03) 45-64 (2.05)
Public transportation for disabled persons	Hispanic origin (2.56) 18-29 (2.46)	Bachelor's/4-yr college degree (1.86) Non-white (1.92)
Farmers markets	Southeast (3.19) Bachelor's/4-yr college degree (3.17)	Rural northeast (2.54) Hispanic origin (2.74)
Community or home gardens	65+ (2.80) Crystal Lake (2.77)	45-64 (2.63) Rural west (2.63) High school graduate or less (2.63)
Organizations that provide free food	65+ (3.12) Receive financial assistance (3.08)	Rural northeast (2.78) 45-64 (2.80)

¹Based on mean score from 1=very difficult to 4=very easy.

In a subsequent survey question after rating the availability and accessibility of community features, respondents were asked to explain their ratings in their own words, especially if they rated those features' availability as poor and accessibility as difficult. A summary of those comments by topic and detailed descriptions are presented in Chapter 7. The comments themselves are listed in Appendix D.

2-1-1 Referral Line

Just over one-third (37.6%, n=412) of survey respondents said they had ever heard of the 2-1-1 health and human services information and referral line. Of those who had heard of 2-1-1, 14.1% (n=58) had ever called this service.

Examined by age, education, and geographic area, the lowest awareness of 2-1-1 occurred among

- Ages 65 years and older (27.4%)
- Educational attainment below a bachelor's/four-year college degree
 - with high school diploma or less (28.0%)
 - some college/no degree (29.7%)
 - Associates degree (29.0%)
- Southeast residents (30.4%) and rural west (33.9%)
- When analyzed by zip code, only one-quarter of residents in 60013-Cary (25.7%) and 60021-Fox River Grove (25.0%) had ever heard of 2-1-1.

Chapter 3 ACCESS TO CARE

Many regard access to care as the foremost characteristic of a health community. In the McHenry County Healthy Community 2016 survey, respondents were asked about access to medical care, dental care, mental health, and substance abuse services. Because of its importance as a dimension of access, questions about health insurance coverage were also included.

Utilization of Primary Health Care

When sick or need to see a doctor or nurse, respondents and other household members seek care at a variety of locations (Table 3.1). Most commonly, they go to a doctor's office (87.2%), followed by an immediate care center (41.7%) and hospital emergency department (20.7%). Apart from these top three, the remaining sites are used by fewer than one in ten households. Compared to 2014, proportions of households (respondents and family members 2014) using the doctor's office and immediate care center went up by more than ten percentage points, with a smaller but still noteworthy increase for hospital emergency department.

Table 3.1
SEEKING CARE WHEN SICK OR NEED DOCTOR OR NURSE: 2014 AND 2016

Rank 2016	Site	2016		2014
		Number	Percent	Percent
1	Doctor's office	950	87.2%	76.7%
2	Immediate care center	454	41.7%	22.4%
3	Hospital emergency department	226	20.7%	15.6%
4	Grocery/drug store walk-in clinic	93	8.5%	---
5	VA hospital/VA clinic	47	4.3%	4.7%
6	Family Health Partnership Clinic	42	3.9%	3.8%
7	McHenry Community Health Center	30	2.8%	2.4%
8	Harvard Area Community Health Center	16	1.5%	3.0%
9	Health Department	11	1.0%	1.5%
9	Workplace clinic	11	1.0%	---
---	Other	23	2.1%	5.9%
	Don't go anywhere when sick ¹	49	4.5%	---

¹2014 wording was "I do not have a regular doctor or clinic." 7.8% said they did not.

Note: Respondents could identify more than one location for care sought by themselves or other household members. 2014 wording used respondent and other family members.

One in twenty (4.5%) said that they or their household members do not go anywhere when sick. While not shown on a table because of the relatively small number (n=49), this response was analyzed based on demographic characteristic. For two groups, more than 8.0% do not go anywhere when sick: ages 18-29 (8.9%, n=10) and rural northeast residents (8.1%, n=6).

Another indicator of inadequate or inappropriate access is the use of the hospital emergency department for primary care. Overall, one in five households (20.7%) uses the hospital emergency department when they need a doctor or nurse, however, this proportion rises above 26% for five groups: households receiving financial assistance (34.1%), ages 65+ (27.4%), Woodstock residents (27.0%), high school or less education for respondent (26.8%), and rural west residents (26.2%).

Survey respondents were asked whether household members had a primary care doctor or clinic (Table 3.2). In more than four in five households (81.9%), all household members have a primary care doctor or clinic, while in 16.8% of households one or more household members do not. Not having a primary care doctor/clinic was most common (37.3%) among the youngest respondents ages 18-29. Other groups with more than one in five without a primary care provider are households receiving financial assistance (24.7%), lowest education (22.3%), and rural northeast residents (21.9%).

Table 3.2
PRIMARY CARE DOCTOR OR CLINIC FOR ALL
AND SELECTED DEMOGRAPHIC GROUPS: 2016

	Households	
	Number	Percent ¹
Have primary care doctor or clinic		
Yes, everyone has	867	81.9%
No, one or more household members do not	178	16.8%
Not sure	13	1.2%
One+ household members do NOT have primary care doctor/clinic		
Age	Number	Percent Within Group
18-29	41	37.3%
30-44	46	18.9%
45-64	79	16.4%
65+	10	4.8%
Education		
High school graduate or less	35	22.3%
Some college, no degree	44	18.7%
Associates degree	18	16.8%
Bachelor's/four-year college degree	42	14.1%
Graduate, professional degree	37	15.2%
Geographic Area		
Rural west	28	17.1%
Rural northeast	16	21.9%
Woodstock	41	16.2%
McHenry	19	14.8%
Crystal Lake	34	17.1%
Southeast	30	16.7%
Hispanic origin	5	15.2%
Receive financial assistance	45	24.7%

¹Percent based on number who answered question (n=1,058).

Access to Medical Care

One in eight (11.8%) respondents reported that they or a household member was unable to receive medical care in the past 12 months (Table 3.3). While this is a substantial drop from 2014 at 17.3%, the wording of the question changed making a comparison not valid. In 2016, the question asked about inability to receive care by respondent or *household* members, whereas 2014 asked about respondent and *family* members so that family members living in another household may have been included.

Table 3.3
UNABLE TO RECEIVE MEDICAL CARE IN PAST TWELVE MONTHS: 2016

Response	Households ¹	
	Number	Percent
Yes	129	11.8%
No	932	85.5%
No answer	29	2.7%

¹Respondent or someone in household.

The three leading reasons for inability to receive medical care were insurance-related: unaffordable deductibles and co-pays (34.1%), no insurance coverage at all (28.7%), and insurance not covering the medical service needed (27.9%). Fourth-ranked is the high cost of prescription drugs (26.4%). Long wait times for appointments (18.6%) and not having a regular provider (17.6%) were each cited by almost one in five respondents. Inability to find a provider that accepted Public Aid/Medicaid (14.7%), lack of transportation (12.4%), inconvenient office hours (12.4%), and provider located too far away (10.9%) were noted by more than one in ten respondents (Table 3.4).

Table 3.4
REASONS UNABLE TO RECEIVE MEDICAL CARE: 2016

Reason	Number	Percent ¹
Total Unable to Receive Medical Care	129	100.0%
Could not afford deductible or co-pay	44	34.1%
No health insurance	37	28.7%
Insurance did not cover medical service	36	27.9%
Prescription cost too high	34	26.4%
Wait for appointment too long	24	18.6%
No regular provider	23	17.6%
Could not find provider who accepted Public Aid/Medicaid	19	14.7%
No transportation	16	12.4%
Inconvenient office hours	16	12.4%
Provider too far away	10	10.9%
Not sure how to find medical services	7	5.4%
Did not speak my language	3	2.3%
Other	7	5.4%

¹Percents based on number unable to receive medical care (n = 129). Percentages exceed 100.0% since respondent could select more than one reason.

More reasons and different descriptions for poor access to medical care were offered in 2016 than 2014 making a direct comparison not possible. However, like 2016, the top two 2014 reasons were insurance-related: “no health insurance or not enough health insurance” (48.8%) and “could not afford deductible or co-pay” (42.6%). Levels for “no regular provider” and “unable to find provider that accepted Medicaid” in 2016 actually matched 2014 proportions.

Access to Dental Care

One in five (19.4%) respondents reported that they or a household member was unable to receive dental care in the past 12 months (Table 3.5). That means that more survey respondents report inaccessibility to dental care than medical care. Again, because of the question’s wording change from “family” in 2014 to “household members” in 2016, no direct comparison may be made between the two time periods.

Table 3.5
UNABLE TO RECEIVE DENTAL CARE IN PAST TWELVE MONTHS: 2016

Response	Households ¹	
	Number	Percent
Yes	211	19.4%
No	846	77.6%
No answer	33	3.0%

¹Respondent or someone in household.

All three leading reasons for inability to receive dental care are insurance-related (Table 3.6). More than half (55.0%) of those unable to receive dental care cited no dental insurance as the reason, followed by “insurance did not cover dental service” (34.6%) whose wording could be interpreted to be the same as no dental coverage. Three in ten (30.3%) were unable to afford the deductible or co-pay. One in five (19.0%) do not have a regular dentist and 14.2% could not find a provider who would accept Medicaid as payment.

Table 3.6
REASONS UNABLE TO RECEIVE DENTAL CARE: 2016

Reason	Number	Percent ¹
Total Unable to Receive Dental Care	211	100.0%
No dental insurance	116	55.0%
Insurance did not cover dental service	73	34.6%
Could not afford deductible or co-pay	64	30.3%
No regular dentist	40	19.0%
Could not find provider who accepted Public Aid/Medicaid	30	14.2%
Not sure how to find dental services	19	9.0%
Wait for appointment too long	17	8.1%
Prescription cost too high	15	7.1%
Provider too far away	15	7.1%
No transportation	13	6.2%
Inconvenient office hours	10	4.7%
Did not speak my language	2	0.9%
Other	15	7.1%

¹Percents based on number unable to receive dental care (n = 211). Percentages exceed 100.0% since respondent could select more than one reason.

Comparing 2016 to 2014, the top 2014 reasons for inability to receive dental care were no insurance/not enough insurance indicated by 65.6% and unable to afford deductible/co-pay, 36.3%. In 2014, 33.8% did not have a regular dentist suggesting a substantial improvement in 2016 at 19.0%.

Access to Mental Health and Substance Abuse Services

One in twelve (8.3%) respondents said that they or a household member were unable to receive mental health or substance abuse services in the past year (Table 3.7). This level falls below the inaccessibility proportion for medical or dental care, however, a larger number chose not to answer this question (n=52, 4.8%) than the other two types of care.

Table 3.7
UNABLE TO RECEIVE MENTAL HEALTH OR
SUBSTANCE ABUSE SERVICES IN PAST TWELVE MONTHS: 2016

Response	Households ¹	
	Number	Percent
Yes	91	8.3%
No	947	86.9%
No answer	52	4.8%

¹Respondent or someone in household.

Unlike medical or dental care, the top reason for not getting mental health care or substance abuse services in the past 12 months was long wait time for appointment (35.2%). The next two leading reasons are close behind with no regular provider at 33.0% and could not find a provider who accepted Medicaid 29.7% (Table 3.8).

Table 3.8
REASONS UNABLE TO RECEIVE MENTAL HEALTH OR SUBSTANCE ABUSE SERVICES: 2016

Reason	Number	Percent ¹
Total Unable to Receive Mental Health/Substance Abuse Services	91	100.0%
Wait for appointment too long	32	35.2%
No regular provider	30	33.0%
Could not find provider who accepted Public Aid/Medicaid	27	29.7%
Could not afford deductible or co-pay	20	22.0%
Not sure how to find mental health services	19	20.9%
Prescription cost too high	19	20.9%
Insurance did not cover mental health service	18	19.8%
No mental health insurance	17	18.7%
Provider too far away	15	16.5%
Inconvenient office hours	11	12.1%
No transportation	10	11.0%
Did not speak my language	1	1.1%
Other	7	7.7%

¹Percents based on number unable to receive mental health or substance abuse services (n=91). Percentages exceed 100.0% since respondent could select more than one reason.

About a fifth of respondents unable to access care noted as reasons: could not afford deductible or co-pay, unsure of how to find mental health services, high prescription cost, insurance does not cover mental health service, and no mental health insurance at all.

Access Barriers by Type of Care

Examining leading reasons for access problems by type of care reveals interesting differences (Table 3.9). While unaffordable deductibles or co-pays were a major access barrier for medical care, the lack of insurance altogether was dental's biggest access issue. Interestingly, long wait times for appointments was a big problem for mental health/substance abuse services, ahead of all other reasons, while that was much less identified as a problem for medical or dental care. Not sure of how to find services was also noted by twice the proportion of those with mental health access-problems compared to those unable to access medical or dental care.

Table 3.9
COMPARISON OF REASONS FOR ACCESS PROBLEMS: 2016

Reason	Proportion of Those Unable By Type of Care		
	Medical	Dental	Mental Health/ Substance Abuse
Could not afford deductible or co-pay	34.1%	30.3%	22.0%
Could not find provider who accepted Medicaid	14.7%	14.2%	29.7%
No insurance	28.7%	55.0%	18.7%
No regular provider	17.6%	19.0%	33.0%
Not sure how to find services	5.4%	9.0%	20.9%
Wait for appointment too long	18.6%	8.1%	35.2%

Health Insurance Status

In more than nine in ten households (91.5%), everyone has insurance (Table 3.10). This appears to be a significant improvement over 2014, although the 2014 question asked about number of persons, rather than households. In 2014, 82.8% of children under 18, 85.7% of adults 18-64, and 92.1% of ages 65 years and older were reported to have health insurance coverage.

Table 3.10
HEALTH INSURANCE COVERAGE: 2016

Insurance Coverage in Household	Households	
	Number	Percent ¹
Everyone has	977	91.5%
Some have, some do not	68	6.4%
No one has	16	1.5%
Not sure	7	0.7%

¹Percent based on number who answered question (n=1,068).

As expected, more McHenry County residents obtain their insurance through an employer than any other source, according to survey respondents (Table 3.11). In seven in ten (69.2%) households, at least one household member has employer-sponsored health insurance. The federal government (Medicare or Veterans Assistance) provides coverage for someone in one-fifth of households (21.3%) and almost as many (18.9%) get coverage through Illinois's Medicaid program. Purchasing insurance independently through the state's insurance exchange or an agent was true for 15.1% of respondents' households.

Table 3.11
SOURCES OF INSURANCE HELD BY HOUSEHOLD MEMBERS: 2016

Insurance Source	Number	Percent
Employer	723	69.2%
State of Illinois Medicaid/medical card	197	18.9%
Federal government (Medicare, VA)	223	21.3%
Purchase independently	158	15.1%
Not sure	13	1.2%
Other	11	1.1%

Chapter 4
PERCEPTION OF HEALTH AND ABILITY TO LIVE HEALTHY LIFESTYLE

Perception of Health

When asked about their general health, 12.4% claimed that their health was excellent and 37.9% said very good (Table 4.1). Only 1.6% said their health was poor, a smaller proportion than any other year, while 9.7 % indicated health to be fair.

Table 4.1
SELF-REPORTED HEALTH STATUS OF RESPONDENTS: 2006-2016

Response	2016		2014 Percent	2010 Percent	2006 Percent
	Number	Percent			
Excellent	130	12.4%	14.8%	21.4%	13.8%
Very good	396	37.9%	34.9%	---	35.4%
Good	390	37.3%	34.1%	58.4%	35.6%
Fair	101	9.7%	12.1%	14.9%	11.6%
Poor	17	1.6%	3.0%	2.2%	2.7%

Note: "No answer" replies not shown so totals will sum to less than 100.0%.

Perception of health, however, varies among demographic groups (Table 4.2). Not much difference separates genders, however, ethnicity, age, education, geography, and whether household receives financial assistance matter. Reporting fair or poor health are:

- Hispanic at 15.0% compared to 10.9% among non-Hispanics
- More respondents ages 30-44 (15.0%) than any other age group; 6.5% of 18-29 year olds and 8.3% of 65+
- One in five (21.3%) respondents with no more than a high school education, higher than any other educational attainment group; levels are about one-third as high (7.0%) among respondents with a Bachelor's/four-year college degree or more
- Highest levels among rural west residents at 17.5%, lowest among respondents living in Crystal Lake (7.7%)
- More than one-quarter of respondents (26.7%) in households receiving some form of financial assistance compared to 7.9% with no financial assistance.

Table 4.2
 SELF-REPORTED HEALTH STATUS BY GENDER, HISPANIC ORIGIN, EDUCATION,
 AREA OF RESIDENCE, AND FINANCIAL ASSISTANCE OF HOUSEHOLDS: 2016

Demographic Group	Total Number	Percent of Respondents ¹				
		Excellent	Very Good	Good	Fair	Poor
Gender						
Male	254	11.4%	40.2%	39.0%	7.9%	1.6%
Female	763	13.0%	38.0%	37.0%	10.4%	1.7%
Hispanic Origin						
Hispanic	67	11.9%	28.4%	44.8%	9.0%	6.0%
Non-Hispanic	940	12.9%	39.5%	36.8%	9.5%	1.4%
Age Group						
18-29	108	13.9%	39.8%	39.8%	4.6%	1.9%
30-44	233	12.4%	36.1%	36.5%	12.4%	2.6%
45-64	473	12.5%	39.5%	36.4%	9.9%	1.7%
65+	206	12.6%	37.9%	41.3%	7.8%	0.5%
Highest Level of Schooling						
High school or less	145	5.5%	22.8%	50.3%	17.2%	4.1%
Some college, no degree	232	8.2%	34.9%	44.0%	10.8%	2.2%
Associate's degree	102	11.8%	39.2%	33.3%	14.7%	1.0%
Bachelor's/four-year college degree	297	17.8%	42.1%	33.0%	5.7%	1.3%
Graduate/professional degree	244	15.2%	46.3%	31.6%	6.6%	0.4%
Area of Residence						
Rural west	154	8.4%	31.8%	42.2%	13.6%	3.9%
Rural northeast	71	11.3%	42.3%	33.8%	9.9%	2.8%
Woodstock	250	14.4%	39.2%	36.0%	8.8%	1.6%
McHenry	130	10.8%	42.3%	36.2%	8.5%	2.3%
Crystal Lake	194	14.9%	39.2%	38.1%	7.2%	0.5%
Southeast	176	12.5%	36.9%	39.8%	10.2%	0.6%
Receive Financial Assistance						
Yes	176	6.8%	24.4%	42.0%	23.3%	3.4%
No	824	14.0%	41.9%	36.3%	6.6%	1.3%

¹Percentages represent proportions within each demographic group.

Living Healthy Lifestyle in Your Community

Overall, living a healthy lifestyle in their community is easy for three-quarters of respondents (very easy 25.6%, somewhat easy 50.1%) and difficult for one-fifth (somewhat difficult 17.0%, 4.0% very difficult).

Table 4.3
SELF-REPORTED ASSESSMENT OF ABILITY TO LEAD
HEALTHY LIFESTYLE IN YOUR COMMUNITY: 2016

Response	Number	Percent
Very easy	267	25.6%
Somewhat easy	524	50.1%
Somewhat difficult	178	17.0%
Very difficult	42	4.0%
Not sure	22	2.1%

Note: "No answer" replies not shown so totals will sum to less than 100.0%.

Again, the ability to lead a healthy lifestyle is viewed differently by demographic group (Table 4.4). Very easy to live healthy lifestyles in their community are:

- Males (29.0%) more than females (25.1%)
- Non-Hispanics at 26.7% compared to Hispanics 16.7%
- Ages 65+ at 43.7%, more than 20 percentage points above any other age group whose levels are similar, 18.5% to 23.0%
- All education groups are similar though highest education is a bit higher (29.4%)
- Residents in Crystal Lake (36.4%), higher by more than nine percentage points than other areas. Lowest level shown by rural west residents (18.2%)
- Respondents living in households receiving no financial assistance (28.0%) versus households with financial assistance (17.7%).

At the other end of the continuum, in three groups more than 8.0% of respondents claim that living a healthy lifestyle is very difficult. They are:

- Households receiving financial assistance (9.7%)
- Hispanics (9.1%)
- Rural northeast residents (8.5%).

Table 4.4
**SELF-REPORTED ASSESSMENT OF ABILITY TO LEAD HEALTHY LIFESTYLE
 BY GENDER, HISPANIC ORIGIN, EDUCATION, AREA OF RESIDENCE,
 AND FINANCIAL ASSISTANCE OF HOUSEHOLDS: 2016**

Demographic Group	Total Number	Percent of Respondents ¹				
		Very Easy	Somewhat Easy	Somewhat Difficult	Very Difficult	Not Sure
Gender						
Male	255	29.0%	48.2%	18.4%	2.4%	2.0%
Female	762	25.1%	51.4%	16.8%	4.6%	2.1%
Hispanic Origin						
Hispanic	66	16.7%	50.0%	22.7%	9.1%	1.5%
Non-Hispanic	941	26.7%	50.9%	17.0%	3.5%	1.9%
Age Group						
18-29	109	22.0%	53.2%	22.0%	0.9%	1.8%
30-44	232	18.5%	50.9%	21.1%	7.3%	2.2%
45-64	474	23.0%	52.3%	18.4%	4.4%	1.9%
65+	206	43.7%	45.6%	7.3%	1.5%	1.9%
Highest Level of Schooling						
High school or less	144	24.3%	41.7%	21.5%	8.3%	4.2%
Some college, no degree	232	24.1%	53.0%	15.5%	3.9%	3.4%
Associate's degree	102	23.5%	53.9%	14.7%	6.9%	1.0%
Bachelor's/four-year college degree	298	26.5%	52.3%	18.1%	2.3%	0.7%
Graduate/professional degree	245	29.4%	51.0%	15.9%	2.4%	1.2%
Area of Residence						
Rural west	154	18.2%	47.4%	26.0%	5.2%	3.2%
Rural northeast	71	23.9%	42.3%	23.9%	8.5%	1.4%
Woodstock	250	27.2%	51.6%	14.0%	4.8%	2.4%
McHenry	130	20.0%	54.6%	19.2%	3.1%	3.1%
Crystal Lake	195	36.4%	49.2%	10.3%	2.6%	1.5%
Southeast	175	25.7%	52.6%	17.1%	4.0%	0.6%
Receive Financial Assistance						
Yes	175	17.7%	47.4%	22.9%	9.7%	2.3%
No	825	28.0%	51.8%	15.8%	2.9%	1.6%

¹Percentages represent proportions within each demographic group.

Chapter 5 HEALTH CONDITIONS, SUICIDE, AND DRUGS

The survey asked whether respondents or any household members had ever been “told by a health professional that they had” a variety of health conditions. These included physical and mental/behavioral or developmental conditions. Respondents replied according to the number in their household for each of three age groups, 0-17, 18-64, and 65+ years. Percentages shown on Table 5.1 are based on the number of persons in households, by age and for all ages combined. Questions about suicide and drug overdoses were also asked.

Physical Health

Among physical health conditions, high blood pressure/hypertension is the most common condition as reported by almost one in five (17.0%) respondents and household members, followed by obesity/overweight (15.3%) and high cholesterol (13.2%).

Prevalence and ranks of conditions vary dramatically by age group. Among children, the most common condition is asthma affecting 13.0% of the under 18 age population. Considerably lower but still relatively common are concussion and migraine headaches, both occurring among 3.9% of children/adolescents. Obesity/overweight stands out as the most common condition for adults ages 18-64 as reported by almost one in five (18.8%), followed closely by high blood pressure at 17.5%. Also showing prevalence in double-digits among adults 18-64 are high cholesterol (13.5%), digestive/stomach disorders (12.6%), chronic back pain or disc disorders (12.1%), and arthritis/ rheumatism (10.5%).

Seniors ages 65 years and older are afflicted most often with high blood pressure (42.4%) and arthritis (38.8%) as their top two physical health diseases. Also affecting about one in five or more are high cholesterol (33.2%), chronic back pain/disc disorders (20.6%), obesity/overweight (19.8%), digestive/stomach problems and diabetes (both 19.3%), cancer (19.0%), and heart disease (18.8%).

Mental, Behavioral, and Developmental Health

Depression afflicts one in eight (13.0%) survey respondents and their household members; anxiety or panic disorders affect almost as many, 11.1%. Among ages under 18, attention deficit disorder (ADD) without and with hyperactivity (ADHD) is the most frequent mental health or behavioral condition. Most common mental health ailments among adults 18-64 are depression (15.9%) and anxiety/panic disorders (13.6%). One in ten (10.7%) seniors ages 65+ reports being diagnosed with depression.

Current Prevalence of Health Conditions Compared to 2014

In the 2016, respondents were asked about the diagnosis of 32 physical and mental health conditions among persons in their households, 25 of which were also included in the 2014 survey (Table 5.3). Reported prevalence has remained fairly similar for most physical health conditions between 2014 and 2016, though digestive/stomach disorders shows a notable increase and obesity/overweight has risen slightly. The biggest change of mental health conditions is the two percentage-point increase for depression.

Table 5.1
PHYSICAL HEALTH CONDITIONS BY AGE GROUP: 2016

Disease/Condition	Number				Percent of Population ¹			
	All Ages	0-17	18-64	65+	All Ages	0-17	18-64	65+
Alzheimer's disease/dementia	27	0	7	20	0.9%	0.0%	0.4%	5.1%
Arthritis/rheumatism	362	7	202	153	12.0%	1.0%	10.5%	38.8%
Asthma	301	90	179	32	10.0%	13.0%	9.3%	8.1%
Blindness or serious vision problems	78	4	46	28	2.6%	0.6%	2.4%	7.1%
Cancer	183	7	101	75	6.1%	1.0%	5.2%	19.0%
Chronic back pain or disc disorders	323	8	234	81	10.7%	1.2%	12.1%	20.6%
Concussion	77	27	44	6	2.6%	3.9%	2.3%	1.5%
Deafness or serious hearing problems	108	7	50	51	3.6%	1.0%	2.6%	12.9%
Dental problems untreated	190	19	148	23	6.3%	2.7%	7.7%	5.8%
Diabetes	220	7	137	76	7.3%	1.0%	7.1%	19.3%
Digestive/stomach disorders (GERD, serious heartburn)	333	13	244	76	11.0%	1.9%	12.6%	19.3%
Heart disease	140	2	64	74	4.6%	0.3%	3.3%	18.8%
High blood pressure, hypertension	512	7	338	167	17.0%	1.0%	17.5%	42.4%
High cholesterol	399	7	261	131	13.2%	1.0%	13.5%	33.2%
Migraine headaches	204	27	160	17	6.8%	3.9%	8.3%	4.3%
Obesity/overweight	462	22	362	78	15.3%	3.2%	18.8%	19.8%
Respiratory illness (COPD, chronic bronchitis, emphysema)	81	4	39	38	2.7%	0.6%	2.0%	9.6%
Seizure disorders	30	8	5	17	1.0%	1.2%	0.3%	4.3%
Skin disorders	130	20	81	29	4.3%	2.9%	4.2%	7.4%
Stroke	48	0	25	23	1.6%	0.0%	1.3%	5.8%

¹Percentages based on number of household members, by age group, including respondents.

Table 5.2
 MENTAL, BEHAVIORAL, AND DEVELOPMENTAL HEALTH CONDITIONS BY AGE GROUP: 2016

Disease/Condition	Number				Percent of Population ¹			
	All Ages	0-17	18-64	65+	All Ages	0-17	18-64	65+
Attention Deficit Disorder (ADD)/with Hyperactivity (ADHD)	237	105	125	7	7.9%	15.2%	6.5%	1.8%
Alcohol or substance abuse	80	11	63	6	2.7%	1.6%	3.3%	1.5%
Anorexia, bulimia or other serious eating disorder	29	8	21	0	1.0%	1.2%	1.1%	0.0%
Anxiety or panic disorders	335	46	262	27	11.1%	6.6%	13.6%	6.9%
Autism Spectrum Disorder	36	22	13	1	1.2%	3.2%	0.7%	0.3%
Bipolar disorder	72	14	50	8	2.4%	2.0%	2.6%	2.0%
Depression	392	43	307	42	13.0%	6.2%	15.9%	10.7%
Developmental delay or disabilities	51	28	21	2	1.7%	4.0%	1.1%	0.5%
Obsessive-compulsive disorder	49	6	40	3	1.6%	0.9%	2.1%	0.8%
Phobias	12	4	7	1	0.4%	0.6%	0.4%	0.3%
Post-Traumatic Stress Disorder (PTSD)	72	8	56	8	2.4%	1.2%	2.9%	2.0%
Schizophrenia	9	2	5	2	0.3%	0.3%	0.3%	0.5%

¹Percentages based on number of household members, by age group, including respondents.

Table 5.3
PREVALENCE OF HEALTH CONDITIONS: 2014 AND 2016

Disease/Condition	Percent ¹	
	2016	2014
Physical Health		
Alzheimer's disease/dementia	0.9%	1.5%
Arthritis/rheumatism	12.0%	---
Asthma	10.0%	---
Blindness or serious vision problems	2.6%	2.0%
Cancer	6.1%	---
Chronic back pain or disc disorders	10.7%	---
Concussion	2.6%	---
Deafness or serious hearing problems	3.6%	3.6%
Dental problems untreated	6.3%	6.7%
Diabetes	7.3%	7.1%
Digestive/stomach disorders	11.0%	7.4%
Heart disease	4.6%	4.9%
High blood pressure, hypertension	17.0%	17.8%
High cholesterol	13.2%	15.1%
Migraine headaches	6.8%	6.7%
Obesity/overweight	15.3%	12.9%
Respiratory illness	2.7%	4.7%
Seizure disorders	1.0%	1.2%
Skin disorders	4.3%	6.6%
Stroke	1.6%	---
Mental/Behavioral and Developmental Health		
ADD/ADHD	7.9%	6.7%
Alcohol or substance abuse	2.7%	2.8%
Anorexia, bulimia or other serious eating disorder	1.0%	1.0%
Anxiety or panic disorders	11.1%	9.6%
Autism Spectrum Disorder	1.2%	1.7%
Bipolar disorder	2.4%	3.5%
Depression	13.0%	10.9%
Developmental delay or disabilities	1.7%	2.8%
Obsessive-compulsive disorder	1.6%	1.7%
Phobias	0.4%	0.9%
PTSD	2.4%	---
Schizophrenia	0.3%	0.3%

¹Percents computed using number of respondents and household members.

Suicide, Harm to Self, and Drug Overdoses

Thoughts of suicide occurred among persons in 8.6% of survey respondent households (Table 5.4). In 1.1% of households there were suicide attempts and three (0.3%) households reported suicide deaths. In 3.2% of households, a household member caused intentional harm to self, and drug overdoses occurred in eight (0.7%) households. 2016 levels resemble 2014.

Table 5.4
SUICIDAL, HARM, AND DRUG OVERDOSES IN HOUSEHOLD: 2014 AND 2016

Situation Experienced During Past Twelve Months	2016		2014
	Number Households	Percent	Percent
Thought about suicide	94	8.6%	8.0%
Attempted suicide	12	1.1%	1.5%
Death by suicide	3	0.3%	---
Caused intentional harm to self	35	3.2%	2.2%
Drug overdose	8	0.7%	---

Note: Two questions, death by suicide and drug overdose, added in 2016.

Chapter 6
FAMILY AND HOUSEHOLD FINANCIAL ISSUES

Many households carry responsibility for caring for adults and children who require extra attention due to their age, disability, or special needs. Some households are affected by abuse, while in others, unfavorable financial circumstances occur. Questions about these household situations were included in the 2016 survey, most of which were repeated from 2014.

Care for Older Adult

One in six (16.2%) survey respondents care for an adult 60 years or older (Table 6.1), adults who may be a spouse, parent, or relative. Almost two-thirds (62.7%) of these adults needing care are living on their own, while one-quarter (23.1%) live in the survey respondents' home and 16.0% reside in a retirement or nursing home. Compared to 2014, fewer of the needy adults are living in the respondent's home.

Table 6.1
CARE FOR ADULT 60 YEARS OR OLDER: 2014 AND 2016

Care For Adult 60+	2016			2014
	Number	Percent ¹		Percent ²
	169	16.2%		15.2%
Location of Older Adult Cared For			Within Subgroup	
			2016	2014
All locations	169	16.2%	100.0%	100.0%
Living in my home	39	3.7%	23.1%	49.6%
Living on their own	106	10.1%	62.7%	34.5%
In retirement/nursing home	27	2.6%	16.0%	10.6%

¹Based on survey respondents who answered this question (n=1,045).

²2014 respondents who cared for older adult, n=113.

Note: Question asked about caring for an adult 60 years and older such as spouse, parent, or relative.

Care for Individual with Disability or Special Need

One in eight (12.1%) survey respondents care for someone with a disability or special need (Table 6.2). These survey respondents (n=125) care for a total of 142 persons with disabilities or special needs, most of whom (59.9%) are living with them in their home. One-quarter (26.1%) of individuals with disability/special need live on their own and 14.1% live in a group home or independent living unit. A smaller proportion of 2016 disabled persons are living at respondent's home than was true in 2014.

Table 6.2
CARE FOR INDIVIDUAL WITH DISABILITY OR SPECIAL NEED
AND LOCATION OF CARE: 2014 AND 2016

	2016		2014 Percent ¹
	Number	Percent ¹	
Care for Individual with Disability or Special Need ²	125	12.1%	13.3%
Individuals with Disability or Special Need	142	---	---
Location of Individuals with Disability or Special Need	Within Subgroup		
		2016	2014
Total ³	142	100.0%	100.0%
Living in my home	85	59.9%	68.8%
Living on their own	37	26.1%	16.1%
In group home/independent living units	20	14.1%	6.5%

¹Based on survey respondents who answered this question (n=1,031 in 2016, 701 in 2014).

²Some respondents care for more than one individual with disability or special need.

³Individuals with disability or special needs, n=142 in 2016 as shown, 93 in 2014.

Individuals with disabilities or special needs number 142, about half of whom (47.9%) are 18-64 years old, one-quarter (26.8%) under age 18, and another quarter (25.4%) 65 years and older. Typically, children with a disability or special need (0-17) are cared for at home (78.9%) and two-thirds (64.7%) of adults under 65 are, too. Most commonly (50.0%), seniors 65+ who are disabled or have special needs live on their own.

Table 6.3
INDIVIDUALS WITH DISABILITY OR SPECIAL NEED
BY AGE GROUP AND RESIDENCE: 2016

Residence	Age Group			
	All Ages	0-17	18-64	65+
Number Individuals with Disability or Special Need				
All Locations	142	38	68	36
Respondent's home	85	30	44	11
On his/her own	37	4	15	18
Group home/independent living unit	20	4	9	7
Percent of All Individuals with Disability or Special Need				
All Locations	100.0%	26.8%	47.9%	25.4%
Respondent's home	59.9%	21.1%	31.0%	7.7%
On his/her own	26.1%	2.8%	10.6%	12.7%
Group home/independent living unit	14.1%	2.8%	6.3%	4.9%
Percent Within Age Group				
All Locations	100.0%	100.0%	100.0%	100.0%
Respondent's home	59.9%	78.9%	64.7%	30.6%
On his/her own	26.1%	10.5%	22.1%	50.0%
Group home/independent living unit	14.1%	10.5%	13.2%	19.4%

Care for Children Not One's Own

One in twenty (4.6%) survey respondents are raising children who are not their own (Table 6.4). In almost half (46.9%) of these situations, the grandparents are the responsible party, a little lower than was the case in 2014. Aunts/uncles are the next most common caretaker. Most of the "other" responses are comprised of other relatives or stepparents.

Table 6.4
RAISING CHILDREN OTHER THAN ONE'S OWN: 2014 AND 2016

Situation	2016		2014 Percent ¹
	Number	Percent ¹	
Raising Children Not One's Own	49	4.6%	2.6%
Relationship to Child			
All	49	100.0%	100.0%
Grandparent	23	46.9%	57.9%
Aunt/uncle	6	12.2%	21.0%
Friend	4	8.2%	---
Older sibling	2	4.1%	5.3%
Foster parent	2	4.1%	0.0%
Other	9	18.4%	15.8%
No answer	3	6.1%	0.0%

¹ Percents based on respondents who answered this question (n=1,057 in 2016, 736 in 2014).

Abuse

Respondents were asked whether anyone in their household had experienced a form of abuse in the past 12 months (Table 6.5). Emotional abuse was the most frequent type of abuse as occurring in 8.1% of households. Physical abuse is reported in 2.2% of households and sexual abuse in 1.1%. 2016 levels are close to 2014.

Table 6.5
ABUSE EXPERIENCED BY HOUSEHOLD MEMBERS: 2014 AND 2016

Type of Abuse Experienced During Past 12 Months	2016		2014 Percent
	Number Households	Percent	
Emotional	88	8.1%	8.9%
Physical	24	2.2%	2.2%
Sexual	12	1.1%	0.6%

Financial Problems of Households

Survey respondents were asked to indicate which of 10 financial situations their household had experienced in the past 12 months (Table 6.6). Most often, money was lacking for basic needs, affecting one in five (19.6%) households. Second most common was difficulty paying property taxes (14.3%). While other situations were felt by fewer than one in ten households, ranked third and fourth were job-related.

Table 6.6
FINANCIAL PROBLEMS DURING PAST TWELVE MONTHS: 2014 AND 2016

Financial Situation Experienced by Respondent or Household Member	2016		2014 Percent
	Number Households	Percent	
Lack money for basic needs	214	19.6%	23.9%
Difficulty paying property taxes	156	14.3%	---
No job for 90 days or more	102	9.4%	23.1%
Involuntary job loss	86	7.9%	18.4%
Needed legal help but could not afford	83	7.6%	13.4%
Divorced, separated or widowed which affected finances ¹	69	6.3%	7.7%
Identity theft by a stranger ²	50	4.6%	11.6%
Foreclosure of home	32	2.9%	6.0%
Filed for bankruptcy	19	1.7%	4.2%
Financially abused by someone you know ³	15	1.4%	6.3%

¹"Which affected finances" added in 2016.

²"By a stranger" added in 2016.

³"By someone you know" added in 2016; explanation included both years (your money or assets used without your permission).

Note: Situations ranked from highest to lowest.

All ten adverse financial situations were experienced by a smaller proportion of households in 2016 compared to two years ago. Steep drops took place for no job for 90+ days, involuntary job loss, and identity theft, each of which fell to less than half their 2014 level. Other situations saw the same decline but most occurred at fairly low levels to begin with or had slight wording changes that may have changed the interpretation.

Chapter 7
 OPEN-ENDED COMMENTS ABOUT COMMUNITY FEATURES
 AND ACCESS TO ADDITIONAL SERVICES

Two survey questions asked respondents to answer or explain in their own words. In the first instance, respondents were asked for details about their rating of the availability and accessibility of community features. At the survey’s end, respondents were given the opportunity to describe services they would like to be offered that are not now available in the county.

Comments about Availability and Accessibility of Community Features

After rating community features, respondents were asked to explain their rating, especially for features deemed unavailable or difficult to access. Topics covered in the comments are shown in Table 7.1 including whether comments were generated by online or paper survey respondents. Details about the topics are presented in the subsequent table (Table 7.2). Verbatim comments are listed in Appendix D.

By far, the most numerous comments addressed transportation issues. For the most part, respondents complained that existing public transportation services are inadequate, inconvenient, or difficult to access. Some mentioned long wait times, the need for more buses and more stops, and more hours of service, especially during evenings and weekends. Several suggested additional town-to-town routes. Specific comments were also directed towards options and problems regarding public transportation for seniors, disabled, and low-income persons.

Table 7.1
 AVAILABILITY AND ACCESSIBILITY COMMENTS BY TOPIC: 2016

Topic	Total Number	By Survey Type	
		Online	Paper
Transportation	213	169	44
Biking/walking paths	57	53	4
Recreation	44	29	15
Mental Health/Substance Abuse	34	29	5
Jobs	30	21	9
Sidewalks	21	19	2
Housing	15	13	2
Parks	12	9	3
Community gardens	11	10	1
Health Care	8	8	0
Food pantries	8	3	5
Stores/food/shopping better/more restaurants/don't need bars	8	7	1
Farmer markets	5	4	1
Dental	3	3	0
Taxes	3	2	1
Other comments	68	52	16

Note: Topics are ranked by number of comments from high to low.

Table 7.2
EXPLANATIONS FOR RATINGS OF AVAILABILITY AND ACCESS BY TOPIC: 2016

Topic and Description	Number of Comments
Transportation - Nonexistent/lacking/accessible/limited/issue/not user-friendly/free	71
poor/inadequate/inconvenient/difficult/improve/unreliable/more buses; parking difficult	61
schedules/routes/times/connect/expand; for low income/seniors/disabilities; advertise	81
Health Care - Better/affordable/for low income/disabilities; better hospitals/transportation	8
Dental - Affordable/for low income/accessible for persons with disabilities	3
Mental Health/Substance Abuse - None/no provider/expand/improve/better treatment	7
limited/difficult access psychiatric/behavioral services; more services/support	11
limited for Medicaid/low income/uninsured/disabled; SEDOM	11
access/difficult transportation; difficult to find where to go	5
Entertainment, Arts, Cultural - No/more entertainment/carnival/music venues/arts/cultural	10
Recreation - No park district/rec department; update rec center/more activities/no camping	8
nothing for kids/more activities for kids/not geared for disabled/seniors; need swimming	6
expensive/safe/areas not handicapped-accessible/transportation	14
Conservation District close or sell/people don't use	3
no accessible health club/dog park/no time to access	3
Parks - None/poor/terrible/safe/policed/drive to not good/update/more equipment	12
Paths - Not easily accessible; not handicapped accessible	6
Bike/Walk Paths - None/lack of/more/connect/advertise	35
more biking on road/bike lanes/safe	16
Sidewalks - None/lack of/more/safe/poor/maintain/not walking-friendly; street maintain	21
Community Gardens - None/near/accessible	11
Farmer Markets - None/expensive/times/poor quality	5
Food Pantry - More/rude/not reach needy/abuse/accessible/limited times/different at each	8
Housing - Affordable/low rent/crisis/low income/homelessness	15
Jobs - Low paying/more/variety/professional level/for disabilities/training/retraining	30
Support for disabilities/low income; disabled lack of info/accessibility; lack/poor services; seniors/low income lack of services; school issues of poverty/safe	13
More social services; drive to other community for services; more police/fire/EMS	3
Lack of services; no resources; no choices for teenagers; it all needs help	4
Limited internet access; online info for all services; services advertise	6
Stores/Food/Shopping better/more restaurants/don't need bars	8
Improve downtown; taxes high; traffic stinks; water horrid	9
Other Comments	36

The topics of parks, recreation, entertainment/arts/cultural activities, biking/walking/other paths, and sidewalks garnered more than 100 comments. Some were descriptions of existing circumstances such as the lack of parks in some communities or poor maintenance and safety concerns in current parks. Others said that there are not enough recreation and other activities for kids, disabled persons, and seniors; fees to use or attend some programs are too expensive. There should be more paths for biking and walking as well as connections among them; 20 respondents mentioned the need for more sidewalks.

Among health services, more comments were directed towards mental health/substance abuse than medical or dental care services. More mental health and substance abuse providers and better treatment services are needed. Several comments pointed out difficulties in obtaining psychiatric care. Service options are limited for Medicaid, low-income, and uninsured individuals. Comments about health care talked about affordability and geographic access.

The topic of jobs was mentioned by 30 respondents, most of whom indicating that job opportunities are limited, especially for disabled persons. Existing jobs are low-paying and not enough training to re-enter the workforce is offered. Housing and community gardens were mentioned in ten or more comments. Housing concerns were primarily about lack of affordability. Community gardens are not widespread so inaccessible for many local residents. Ten respondents, while not directing comments toward a particular service, talked about the lack of support and information about/for persons with disabilities, low-income, and seniors.

Comments about Additional Services

At the end of the survey, respondents were asked to describe additional services they would like in the county that are not currently available. Many comments mirror comments made following the ratings of community features discussed above. Comments about additional services most often mentioned were mental health/substance abuse, recreation/parks/fitness, transportation, and health care (Table 7.3).

Table 7.3
COMMENTS ABOUT ADDITIONAL SERVICES: 2016

Topic	Total Number	By Survey Type	
		Online	Paper
All	418	321	97
Mental Health/Substance Abuse	77	68	9
Recreation, parks, fitness	76	54	22
Transportation	69	54	15
Health care	57	41	16
Housing (affordable)	19	16	3
Community gardens, healthy food	18	16	2
Dental care	16	11	5
Financial assistance	9	6	3
Senior care, services	9	9	0
Services for disabled persons	8	8	0
Jobs, professional opportunities	8	3	5
Restaurants, bars, shopping (more)	7	5	2
Taxes (lower), government	7	5	2
Child care, support	7	3	4
Schools, type and services	7	6	1
People abusing system	5	4	1
Renewable energy, water, noise	3	3	0
Other	16	9	7

Note: Topics are ranked by number of comments from high to low.

Details about desired services (Table 7.4) show that mental health/substance abuse comments typically addressed the need for more providers, facilities, and service hours. Recreation, parks, and fitness comments mentioned the desire for more biking and walking paths, additional sidewalks, exercise activities for particular groups, and the importance of making these options affordable. Transportation comments emphasized the need for broader and more accessible public transportation, transport for persons with visual and other disabilities and seniors; numerous respondents asked that an O’Hare airport shuttle be offered. Health care comments covered a wide range including affordability, perceived quality, additional services such as integrative medicine and prevention, better access to birthing centers and immediate care, and services for Hispanics. Rounding out the topics which produced a double-digit number of comments were affordable housing, community gardens/healthy food, and dental care. A word cloud (Figure 1.1) shows a pictorial format of comments with size and boldness related to frequency of words mentioned.

Table 7.4
 DETAILS ABOUT ADDITIONAL SERVICES BY TOPIC: 2016

Topic and Details	Number
Transportation - Better/accessible/mass transit/limited/obstacle/reliable/affordable	55
broader/weekends/holidays; limited ADA/sight impaired/senior; shuttle to O’Hare	14
Health Care - Better/affordable/free/faster referrals; more/good docs/specialists; for Hispanic	30
health issue help/assistance hearing aids/meds/mobility devices; dialysis	5
rides to/from; free health clinics; veteran services/support/hospital	5
better hospitals/more immediate care/birthing center/outpatient/“sharps”/medical marijuana	12
alternative medicine/integrative health; prevention, PT/OT/speech therapy for children	5
Dental - Free clinics; more/affordable/insurance; Public Aid/mobile/funding dental/VA care	16
Mental Health/Substance Abuse - More services/hours/help/funding/convenient locations	26
more behavioral help/providers/services for children	3
low fee/free counseling; more psychiatric services/counselors/providers/specialists	30
more facilities; outpatient/transportation; accessible/affordable/accept Medicare/Medicaid	18
Recreation/Parks/Fitness - More entertainment/affordable, free/better parks/festivals/concerts/arts	14
teen/senior activities; recreation lake/beach/pool; camps/YMCA/B&G Clubs; tourism	14
better/more biking/hiking/walking paths/horse trails/dog parks	24
no sidewalks; more/accessible sidewalks/walking areas/walkable community	9
gyms/healthy living; affordable fitness/exercise; over 60 free/discounted exercise at health clubs	15
Community gardens/farmer’s market/organic farms; more co-op/healthy food choices; nutritional info; cooking classes; community seed library	18
Housing - Faster/affordable; low income seniors; domiciles for homeless	19
Jobs - Professional/good/career opportunities; work from home/help with job skills	8
Financial assistance/counsel/debt consolidation; help for having been incarcerated	9
Free college; nature school; school supplies/support; reading/language/computing services	7
Specialty Programs - Disabled recreation/residential housing/day programs	8
senior care/visits/caregiver support; support/loss groups	9
Affordable day/child care; low income/working poor child care/food for children	7
Government; taxes - lower/need assistance	7
More restaurants/bars/shopping; an inside mall	7
Renewable energy; water testing; noise problems	3
People abusing system	5
Other comments	16

Appendix A

SURVEY INSTRUMENT



Working together for a
Healthier McHenry County

McHENRY COUNTY HEALTHY COMMUNITY SURVEY 2016

Thank you for participating in the McHenry County 2016 *Healthy Community Survey*. Your responses will tell us about the overall health of our communities which will help us to improve services in McHenry County. All responses are anonymous.

YOUR COMMUNITY

1. Below are some features of healthy communities. For each, please rate their **AVAILABILITY** in your community – ***how common or widespread they are in your community.***

RATE THE AVAILABILITY OF . . .	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know / Doesn't apply</u>
Safe neighborhoods	<input type="checkbox"/>				
Affordable housing	<input type="checkbox"/>				
Parks/recreation services	<input type="checkbox"/>				
Biking/walking paths	<input type="checkbox"/>				
Entertainment, arts, cultural activities	<input type="checkbox"/>				
Jobs	<input type="checkbox"/>				
Training to re-enter the workforce	<input type="checkbox"/>				
Health care services	<input type="checkbox"/>				
Dental care services	<input type="checkbox"/>				
Mental health services	<input type="checkbox"/>				
Developmental disability services	<input type="checkbox"/>				
Substance abuse services	<input type="checkbox"/>				
Public transportation for <i>all residents</i>	<input type="checkbox"/>				
Public transportation for <i>seniors</i>	<input type="checkbox"/>				
Public transportation for <i>disabled persons</i>	<input type="checkbox"/>				
Farmers markets	<input type="checkbox"/>				
Community or home gardens	<input type="checkbox"/>				
Organizations that provide free food (food pantries, meals on wheels, golden diners)	<input type="checkbox"/>				

2. For each, please rate the **ACCESSIBILITY** for your household - *how easy it is for members in your household to get to or use each.*

RATE THE ACCESSIBILITY OF . . .	<u>Very easy</u>	<u>Somewhat easy</u>	<u>Somewhat difficult</u>	<u>Very difficult</u>	<u>Don't know / Doesn't apply</u>
Parks/recreation services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Biking/walking paths	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Entertainment, arts, cultural activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training to re-enter the workforce	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transportation for <i>all residents</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transportation for <i>seniors</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transportation for <i>disabled persons</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Farmers markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community or home gardens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Organizations that provide free food (food pantries, meals on wheels, golden diners)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult.

4. Have you ever **heard of** the 2-1-1 health and human services information and referral line?

Yes (go to Q 4a) No (go to Q 5)

4a. Have you ever **called** the 2-1-1 health and human services information and referral line?

Yes No

ACCESS TO CARE

5. What is the health insurance status of your household? (*Check only one*)

Everyone has health insurance No one has health insurance (go to Q 7)
 Some have health insurance, some do not Not sure

6. For those who have insurance, which of these are sources for your household members' health insurance coverage? (*Check all that apply*)

An employer Purchase insurance independently (Insurance exchange, Agent)
 State of Illinois (Medicaid/Medical Card)
 Federal Government (Medicare, VA) Not sure
 Other (specify) _____

7. Where do **you and other members of your household** go when sick and need to see a doctor or nurse? *(Check all that apply)*

- | | |
|---|--|
| <input type="checkbox"/> Doctor's office | <input type="checkbox"/> Hospital Emergency Department |
| <input type="checkbox"/> Family Health Partnership Clinic | <input type="checkbox"/> Immediate Care Center |
| <input type="checkbox"/> Harvard Area Community Health Center | <input type="checkbox"/> Grocery/drug store walk-in clinic |
| <input type="checkbox"/> McHenry Community Health Center | <input type="checkbox"/> Workplace clinic |
| <input type="checkbox"/> Health Department | <input type="checkbox"/> Other (specify) _____ |
| <input type="checkbox"/> VA Hospital or VA Clinic | <input type="checkbox"/> Don't go anywhere when sick |

8. Do **you and other members of your household ALL** have a primary care doctor or clinic? *(Check only one)*

- Yes (everyone has a primary care doctor or clinic)
 No (one or more members does not have a primary care doctor or clinic)
 Not sure

9. During the past 12 months, have **you or a member of your household** been unable to receive MEDICAL care that was needed?

- Yes (go to Q 9a) No (go to Q 10)

9a. Which of the following reasons prevented **you or a member of your household** from receiving MEDICAL care? *(Check all that apply)*

- | | |
|--|--|
| <input type="checkbox"/> No regular provider | <input type="checkbox"/> Not sure how to find medical services |
| <input type="checkbox"/> No health insurance | <input type="checkbox"/> Did not speak my language |
| <input type="checkbox"/> Insurance did not cover medical service | <input type="checkbox"/> No transportation |
| <input type="checkbox"/> Could not afford deductible or co-pay | <input type="checkbox"/> Provider too far away |
| <input type="checkbox"/> Prescription cost too high | <input type="checkbox"/> Inconvenient office hours |
| <input type="checkbox"/> Could not find a provider who accepted the medical card (Public Aid / Medicaid) | <input type="checkbox"/> Wait for appointment was too long |
| | <input type="checkbox"/> Other (specify) _____ |

10. During the past 12 months, have **you or a member of your household** been unable to receive DENTAL care that was needed?

- Yes (go to Q 10a) No (go to Q 11)

10a. Which of the following reasons prevented **you or a member of your household** from receiving DENTAL care? *(Check all that apply)*

- | | |
|--|---|
| <input type="checkbox"/> No regular provider | <input type="checkbox"/> Not sure how to find dental services |
| <input type="checkbox"/> No dental insurance | <input type="checkbox"/> Did not speak my language |
| <input type="checkbox"/> Insurance did not cover dental service | <input type="checkbox"/> No transportation |
| <input type="checkbox"/> Could not afford deductible or co-pay | <input type="checkbox"/> Provider too far away |
| <input type="checkbox"/> Prescription cost too high | <input type="checkbox"/> Inconvenient office hours |
| <input type="checkbox"/> Could not find a provider who accepted the medical card (Public Aid / Medicaid) | <input type="checkbox"/> Wait for appointment was too long |
| | <input type="checkbox"/> Other (specify) _____ |

11. During the past 12 months, have **you or a member of your household** been unable to receive MENTAL HEALTH OR SUBSTANCE ABUSE care that was needed?

- Yes (go to Q 11a) No (go to Q 12)

11a. Which of the following reasons prevented **you or a member of your household** from receiving MENTAL HEALTH OR SUBSTANCE ABUSE care? *(Check all that apply)*

- | | |
|--|--|
| <input type="checkbox"/> No regular provider | <input type="checkbox"/> Not sure how to find mental health services |
| <input type="checkbox"/> No mental health insurance | <input type="checkbox"/> Did not speak my language |
| <input type="checkbox"/> Insurance did not cover mental health service | <input type="checkbox"/> No transportation |
| <input type="checkbox"/> Could not afford deductible or co-pay | <input type="checkbox"/> Provider too far away |
| <input type="checkbox"/> Prescription cost too high | <input type="checkbox"/> Inconvenient office hours |
| <input type="checkbox"/> Could not find a provider who accepted the medical card (Public Aid / Medicaid) | <input type="checkbox"/> Wait for appointment was too long |
| | <input type="checkbox"/> Other (specify) _____ |

PHYSICAL HEALTH

12. Indicate whether **you or anyone in your household** has **EVER** been told BY A HEALTH CARE PROFESSIONAL that they have the disease or condition. Check the age group and write the number of persons in that age group in your household diagnosed with the disease or condition.

<u>Disease/Condition</u>	<u>Age Group</u>		
	<u>0-17 Years</u>	<u>18-64 Years</u>	<u>65+ Years</u>
Alzheimer's disease/dementia	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Arthritis/rheumatism	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Asthma	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Blindness or serious vision problems	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Cancer	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Chronic back pain or disc disorders	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Concussion/traumatic brain injury	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Deafness or serious hearing problems	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Dental problems untreated	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Diabetes	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Digestive/stomach disorders (GERD, serious heartburn)	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Heart disease	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
High blood pressure, hypertension	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
High cholesterol	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Migraine headaches	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Obesity/overweight	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Respiratory illness (COPD, chronic bronchitis, emphysema)	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Seizure disorders	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Skin disorders	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____
Stroke	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____	<input type="checkbox"/> # _____

HOUSEHOLD FAMILY & FINANCIAL ISSUES

17. Do you care for an adult(s) aged 60 years or older such as a spouse, parent, or relative? The care might take place in their home, in your home, or in a facility.

- Yes (go to Q 17a) No (go to Q 18)

17a. Check all that apply to your situation.

- I care for an older adult living in my home
- I care for an older adult living on his/her own
- I care for an older adult living in a retirement community or nursing home

18. Do you care for an individual with a disability or special need? The care might take place in their home, in your home, or in a facility.

- Yes (go to Q 18a) No (go to Q 19)

18a. Indicate the number of individuals in each category that you care for.

	Age Group		
	0-17 Years	18-64 Years	65+ Years
I care for an individual with a disability or special need living in my home	<input type="checkbox"/> # ____	<input type="checkbox"/> # ____	<input type="checkbox"/> # ____
I care for an individual with a disability or special need living on his/her own	<input type="checkbox"/> # ____	<input type="checkbox"/> # ____	<input type="checkbox"/> # ____
I care for an individual with a disability or special need living in a group home/independent living unit	<input type="checkbox"/> # ____	<input type="checkbox"/> # ____	<input type="checkbox"/> # ____

19. Check the financial problems which **you or someone in your household** experienced during the past 12 months. *(Check all that apply)*

- Filed for bankruptcy
- Foreclosure of home
- Difficulty paying property taxes
- Needed legal help but couldn't afford it
- Lack of money for basic needs
- Financially abused by someone you know (your money or assets used without your permission)
- Identity theft by a stranger
- Involuntary job loss
- No job for 90 days or more
- Divorced, separated, or widowed which affected finances

20. Are you currently raising children other than your own?

- Yes (go to Q 20a) No (go to Q 21)

20a. What is your relationship with this child/children? (*Check one*)

- Grandparent Older sibling
 Aunt/Uncle Foster parent
 Friend Other (specify) _____

DEMOGRAPHICS

21. What is your gender? Male Female

22. What county do you live in? McHenry County Other (specify) _____

23. Where is your primary work location?

- In McHenry County Outside McHenry County I don't currently work/Retired

24. What is your zip code?

- 60012 60034 60081 60152
 60013 60050 60097 60156
 60014 60051 60098 60180
 60021 60071 60102 Other (specify) _____
 60033 60072 60142

25. What is your age group?

- 18-29 30-44 45-64 65-74 75+

26. What is the highest level you have finished in school?

- Less than high school Associate degree
 High school or GED Bachelor's degree
 Some college, no degree Graduate or professional degree

27. Do you consider yourself of Hispanic/Latino(a) origin? Yes No

28. What race do you consider yourself?

- White American Indian or Alaskan Native
 African American/Black Native Hawaiian or Pacific Islander
 Asian Two or more races

29. List the **number of people in your household including yourself** in each age category.

	Age Group		
	<u>0-17 Years</u>	<u>18-64 Years</u>	<u>65+ Years</u>
Number of people in your household	# _____	# _____	# _____

30. What language do you speak most often in your household?

English Spanish Other (specify) _____

31. Have you or anyone in your household received any financial assistance in the past 12 months such as TANF, WIC, Township Assistance, Public Aid, Medical Card, SNAP, Food Stamps, SSI, or other types of aid? (Do not include Medicare or Social Security)

Yes No Not sure

32. Where did you hear about this survey?

Health Department Church or other place of worship
 Hospital or doctor's office Social service organization
 School / College Newspaper
 Mental Health Board Friend, co-worker, or family member
 Library Other (specify) _____

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe.

Thank you for taking the time to respond to this survey.

This study was approved by University of Illinois College of Medicine at Rockford Institutional Review Board (IRB), protocol number 917391-1 on June 6, 2016.

Appendix B

SURVEY FREQUENCIES - 2016 AND 2014/2010

SURVEY FREQUENCIES - 2016 AND 2014/2010

1. Below are some features of healthy communities. For each, please rate their **AVAILABILITY** in your community – **how common or widespread they are in your community**.

Safe neighborhoods

Response	2016		2014 Percent
	Number	Percent	
Excellent	362	33.2%	35.5%
Good	541	49.6%	48.1%
Fair	143	13.1%	10.1%
Poor	10	0.9%	0.8%
Don't know / doesn't apply	12	1.1%	3.8%
No answer	22	2.0%	1.7%
Total	1,090	100.0%	100.0%
Mean Rating	3.19 ± 0.69		3.25

Affordable housing

Response	2016	
	Number	Percent
Excellent	75	6.9%
Good	298	27.3%
Fair	407	37.3%
Poor	240	22.0%
Don't know / doesn't apply	50	4.6%
No answer	20	1.8%
Total	1,090	100.0%
Mean Rating	2.20 ± 0.88	

Parks/recreation services

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Excellent	319	29.3%	28.2%	13.3%
Good	490	45.0%	44.0%	45.2%
Fair	200	18.3%	17.1%	20.5%
Poor	46	4.2%	4.4%	7.3%
Don't know / doesn't apply	14	1.3%	3.9%	4.4%
No answer	21	1.9%	2.4%	9.4%
Total	1,090	100.0%	100.0%	100.0%
Mean Rating	3.03 ± 0.82		3.02	2.75

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Biking/walking paths

Response	2016		2014
	Number	Percent	Percent
Excellent	243	22.3%	23.3%
Good	418	38.3%	36.0%
Fair	256	23.5%	20.4%
Poor	128	11.7%	11.8%
Don't know / doesn't apply	24	2.2%	6.7%
No answer	21	1.9%	1.7%
Total	1,090	100.0%	100.0%
Mean Rating	2.74 ± 0.95		2.77

Entertainment, arts, cultural activities

Response	2016	
	Number	Percent
Excellent	173	15.9%
Good	432	39.6%
Fair	311	28.5%
Poor	114	10.5%
Don't know / doesn't apply	29	2.7%
No answer	31	2.8%
Total	1,090	100.0%
Mean Rating	2.64 ± 0.89	

Jobs

Response	2016		2014	2010
	Number	Percent	Percent	Percent
Excellent	40	3.7%	3.6%	0.2%
Good	271	24.9%	19.9%	5.0%
Fair	445	40.8%	36.2%	28.3%
Poor	208	19.1%	25.1%	38.6%
Don't know / doesn't apply	99	9.1%	12.9%	16.9%
No answer	27	2.5%	2.3%	11.0%
Total	1,090	100.0%	100.0%	100.0%
Mean Rating	2.15 ± 0.80		2.02	1.54

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Training to re-enter the workforce

Response	2016		2014
	Number	Percent	Percent
Excellent	38	3.5%	5.6%
Good	221	20.3%	17.7%
Fair	307	28.2%	25.1%
Poor	148	13.6%	13.8%
Don't know / doesn't apply	343	31.5%	34.0%
No answer	33	3.0%	3.6%
Total	1,090	100.0%	100.0%
Mean Rating	2.21 ± 0.83		2.24

Health care services

Response	2016		2014	2010
	Number	Percent	Percent	Percent
Excellent	190	17.4%	23.4%	8.6%
Good	541	49.6%	45.2%	43.6%
Fair	243	22.3%	16.7%	23.7%
Poor	65	6.0%	7.9%	7.3%
Don't know / doesn't apply	29	2.7%	5.2%	7.7%
No answer	22	2.0%	1.6%	9.2%
Total	1,090	100.0%	100.0%	100.0%
Mean Rating	2.82 ± 0.80		2.90	2.64

Dental care services

Response	2016		2014	2010
	Number	Percent	Percent	Percent
Excellent	184	16.9%	21.0%	8.6%
Good	502	46.1%	36.3%	41.8%
Fair	221	20.3%	18.8%	19.8%
Poor	98	9.0%	10.3%	7.8%
Don't know / doesn't apply	62	5.7%	11.8%	12.4%
No answer	23	2.1%	1.7%	9.6%
Total	1,090	100.0%	100.0%	100.0%
Mean Rating	2.77 ± 0.86		2.79	2.65

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Mental health services¹

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Excellent	80	7.3%	12.0%	1.7%
Good	242	22.2%	26.6%	14.2%
Fair	272	25.0%	20.0%	18.8%
Poor	259	23.8%	16.9%	12.4%
Don't know / doesn't apply	211	19.4%	22.8%	42.0%
No answer	26	2.4%	1.6%	10.9%
Total	1,090	100.0%	100.0%	100.0%
Mean Rating	2.17 ± 0.97		2.44	2.11

¹"Behavioral/mental health services" in 2014.

Developmental disability services

Response	2016	
	Number	Percent
Excellent	52	4.8%
Good	203	18.6%
Fair	259	23.8%
Poor	176	16.1%
Don't know / doesn't apply	354	32.5%
No answer	46	4.2%
Total	1,090	100.0%
Mean Rating	2.19 ± 0.90	

Substance abuse services

Response	2016		2014 Percent
	Number	Percent	
Excellent	54	5.0%	8.2%
Good	204	18.7%	19.2%
Fair	252	23.1%	16.7%
Poor	161	14.8%	13.2%
Don't know / doesn't apply	386	35.4%	40.1%
No answer	33	3.0%	2.7%
Total	1,090	100.0%	100.0%
Mean Rating	2.23 ± 0.90		2.39

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Public transportation for *all residents*

Response	2016		2014
	Number	Percent	Percent
Excellent	35	3.2%	3.6%
Good	153	14.0%	12.6%
Fair	285	26.1%	22.6%
Poor	460	42.2%	45.0%
Don't know / doesn't apply	127	11.7%	14.4%
No answer	30	2.8%	1.7%
Total	1,090	100.0%	100.0%
Mean Rating	1.75 ± 0.86		1.70

Public transportation for *seniors*

Response	2016		2014
	Number	Percent	Percent
Excellent	44	4.0%	4.8%
Good	201	18.4%	17.3%
Fair	285	26.1%	25.5%
Poor	266	24.4%	23.7%
Don't know / doesn't apply	265	24.3%	26.9%
No answer	29	2.7%	1.7%
Total	1,090	100.0%	100.0%
Mean Rating	2.03 ± 0.90		2.05

Public transportation for *disabled persons*

Response	2016		2014
	Number	Percent	Percent
Excellent	44	4.0%	4.7%
Good	160	14.7%	14.7%
Fair	237	21.7%	21.0%
Poor	276	25.3%	25.4%
Don't know / doesn't apply	346	31.7%	33.1%
No answer	27	2.5%	1.2%
Total	1,090	100.0%	100.0%
Mean Rating	1.96 ± 0.92		1.98

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Farmers markets

Response	2016		2014 Percent
	Number	Percent	
Excellent	249	22.8%	25.3%
Good	424	38.9%	37.6%
Fair	242	22.2%	20.3%
Poor	87	8.0%	8.1%
Don't know / doesn't apply	63	5.8%	7.3%
No answer	25	2.3%	1.5%
Total	1,090	100.0%	100.0%
Mean Rating	2.83 ± 0.90		2.88

Community or home gardens

Response	2016	
	Number	Percent
Excellent	98	9.0%
Good	280	25.7%
Fair	270	24.8%
Poor	163	15.0%
Don't know / doesn't apply	248	22.8%
No answer	31	2.8%
Total	1,090	100.0%
Mean Rating	2.39 ± 0.94	

Organizations that provide free food (food pantries, meals on wheels, golden diners)

Response	2016		2014 Percent
	Number	Percent	
Excellent	192	17.6%	19.5%
Good	397	36.4%	40.5%
Fair	269	24.7%	19.9%
Poor	52	4.8%	4.4%
Don't know / doesn't apply	159	14.6%	13.4%
No answer	21	1.9%	2.3%
Total	1,090	100.0%	100.0%
Mean Rating	2.80 ± 0.83		2.89

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

2. For each, please rate the **ACCESSIBILITY** for your household - *how easy it is for members in your household to get to or use each.*

Parks/recreation services

Response	2016	
	Number	Percent
Very easy	470	43.1%
Somewhat easy	431	39.5%
Somewhat difficult	94	8.6%
Very difficult	26	2.4%
Don't know / doesn't apply	31	2.8%
No answer	38	3.5%
Total	1,090	100.0%
Mean Rating	3.32 ± 0.74	

Biking/walking paths

Response	2016	
	Number	Percent
Very easy	377	34.6%
Somewhat easy	396	36.3%
Somewhat difficult	157	14.4%
Very difficult	70	6.4%
Don't know / doesn't apply	46	4.2%
No answer	44	4.0%
Total	1,090	100.0%
Mean Rating	3.08 ± 0.90	

Entertainment, arts, cultural activities

Response	2016	
	Number	Percent
Very easy	309	28.3%
Somewhat easy	435	39.9%
Somewhat difficult	184	16.9%
Very difficult	55	5.0%
Don't know / doesn't apply	55	5.0%
No answer	52	4.8%
Total	1,090	100.0%
Mean Rating	3.02 ± 0.85	

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

Jobs

Response	2016	
	Number	Percent
Very easy	113	10.4%
Somewhat easy	306	28.1%
Somewhat difficult	327	30.0%
Very difficult	121	11.1%
Don't know / doesn't apply	165	15.1%
No answer	58	5.3%
Total	1,090	100.0%
Mean Rating	2.47 ± 0.89	

Training to re-enter the workforce

Response	2016	
	Number	Percent
Very easy	60	5.5%
Somewhat easy	192	17.6%
Somewhat difficult	258	23.7%
Very difficult	112	10.3%
Don't know / doesn't apply	414	38.0%
No answer	54	5.0%
Total	1,090	100.0%
Mean Rating	2.32 ± 0.88	

Public transportation for *all residents*

Response	2016	
	Number	Percent
Very easy	61	5.6%
Somewhat easy	198	18.2%
Somewhat difficult	281	25.8%
Very difficult	298	27.3%
Don't know / doesn't apply	210	19.3%
No answer	42	3.9%
Total	1,090	100.0%
Mean Rating	2.03 ± 0.94	

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

Public transportation for *seniors*

Response	2016	
	Number	Percent
Very easy	64	5.9%
Somewhat easy	183	16.8%
Somewhat difficult	231	21.2%
Very difficult	176	16.1%
Don't know / doesn't apply	391	35.9%
No answer	45	4.1%
Total	1,090	100.0%
Mean Rating	2.21 ± 0.95	

Public transportation for *disabled persons*

Response	2016	
	Number	Percent
Very easy	55	5.0%
Somewhat easy	135	12.4%
Somewhat difficult	203	18.6%
Very difficult	185	17.0%
Don't know / doesn't apply	458	42.0%
No answer	54	5.0%
Total	1,090	100.0%
Mean Rating	2.10 ± 0.96	

Farmers markets

Response	2016	
	Number	Percent
Very easy	374	34.3%
Somewhat easy	372	34.1%
Somewhat difficult	164	15.0%
Very difficult	55	5.0%
Don't know / doesn't apply	75	6.9%
No answer	50	4.6%
Total	1,090	100.0%
Mean Rating	3.10 ± 0.88	

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

Community or home gardens

Response	2016	
	Number	Percent
Very easy	156	14.3%
Somewhat easy	270	24.8%
Somewhat difficult	203	18.6%
Very difficult	89	8.2%
Don't know / doesn't apply	319	29.3%
No answer	53	4.9%
Total	1,090	100.0%
Mean Rating	2.69 ± 0.95	

Organizations that provide free food (food pantries, meals on wheels, golden diners)

Response	2016	
	Number	Percent
Very easy	200	18.3%
Somewhat easy	344	31.6%
Somewhat difficult	179	16.4%
Very difficult	39	3.6%
Don't know / doesn't apply	282	25.9%
No answer	46	4.2%
Total	1,090	100.0%
Mean Rating	2.93 ± 0.84	

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult.

Response	2016	
	Number	Percent
Comments	295	27.1%

See comments in Appendix D.

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

4. Have you ever **heard of** the 2-1-1 health and human services information and referral line?

Response	2016	
	Number	Percent
Yes	412	37.8%
No	658	60.4%
No answer	20	1.8%
Total	1,090	100.0%

- 4a. Have you ever **called** the 2-1-1 health and human services information and referral line?

Response	2016	
	Number	Percent
Yes	58	14.1%
No	351	85.2%
No answer	3	0.7%
Total	412	100.0%

5. What is the health insurance status of your household?

Response	2016	
	Number	Percent
Everyone has health insurance	977	89.6%
Some have health insurance, some do not	68	6.2%
No one has health insurance	16	1.5%
Not sure	7	0.6%
No answer	22	2.0%
Total	1,090	100.0%

6. For those who have insurance, which of these are sources for your household members' health insurance coverage? *(Check all that apply)*

Response	2016	
	Number	Percent
An employer	727	66.7%
State of Illinois (Medicaid/Medical Card)	201	18.4%
Federal Government (Medicare, VA)	228	20.9%
Purchase insurance independently (Insurance exchange, Agent)	160	14.7%
Not sure	18	1.7%
Other	13	1.2%

7. Where do **you and other members of your household**¹ go when sick and need to see a doctor or nurse? (Check all that apply)

Response	2016		2014
	Number	Percent	Percent
Doctor's office	950	87.2%	76.7%
Family Health Partnership Clinic	42	3.9%	3.8%
Harvard Area Community Health Center	16	1.5%	3.0%
McHenry Community Health Center	30	2.8%	2.4%
Health Department	11	1.0%	1.5%
VA Hospital or VA Clinic	47	4.3%	4.7%
Hospital Emergency Department	226	20.7%	15.6%
Immediate Care Center	454	41.7%	22.4%
Grocery/drug store walk-in clinic	93	8.5%	---
Workplace clinic	11	1.0%	---
Other	23	2.1%	2.6%
Don't go anywhere when sick	49	4.5%	---

¹"You and other members of your family" in 2014.

8. Do **you and other members of your household ALL** have a primary care doctor or clinic? (Check only one)

Response	2016	
	Number	Percent
Yes (everyone has a primary care doctor or clinic)	867	79.5%
No (one or more members does not have a primary care doctor or clinic)	178	16.3%
Not sure	13	1.2%
No answer	32	2.9%
Total	1,090	100.0%

9. During the past 12 months, have **you or a member of your household**¹ been unable to receive MEDICAL care that was needed?

Response	2016		2014
	Number	Percent	Percent
Yes	129	11.8%	17.3%
No	932	85.5%	79.6%
No answer	29	2.7%	3.1%
Total	1,090	100.0%	100.0%

¹“You or a member of your family” in 2014.

- 9a. Which of the following reasons prevented **you or a member of your household**¹ from receiving MEDICAL care? (*Check all that apply*)

Response	2016		2014
	Number	Percent	Percent
No regular provider	23	17.8%	24.0%
No health insurance ²	37	28.7%	48.8%
Insurance did not cover medical service	36	27.9%	---
Could not afford deductible or co-pay	44	34.1%	42.6%
Prescription cost too high ³	34	26.4%	26.3%
Could not find a provider who accepted the medical card (Public Aid / Medicaid)	19	14.7%	18.6%
Not sure how to find medical services	7	5.4%	---
Did not speak my language ⁴	3	2.3%	3.1%
No transportation	16	12.4%	13.2%
Provider too far away	14	10.9%	---
Inconvenient office hours	16	12.4%	---
Wait for appointment was too long	24	18.6%	---
Other	7	5.4%	11.6%

¹“You or a member of your family” in 2014.

²“No/not enough health insurance” in 2014.

³“No coverage for prescriptions” in 2014.

⁴“Language was a barrier” in 2014.

10. During the past 12 months, have **you or a member of your household**¹ been unable to receive DENTAL care that was needed?

Response	2016		2014
	Number	Percent	Percent
Yes	211	19.4%	21.5%
No	846	77.6%	73.1%
No answer	33	3.0%	5.4%
Total	1,090	100.0%	100.0%

¹“You or a member of your family” in 2014.

- 10a. Which of the following reasons prevented **you or a member of your household**¹ from receiving DENTAL care? (Check all that apply)

Response	2016		2014
	Number	Percent	Percent
No regular provider	40	3.7%	33.8%
No dental insurance ²	116	10.6%	65.6%
Insurance did not cover dental service	73	6.7%	---
Could not afford deductible or co-pay	64	5.9%	36.3%
Prescription cost too high ³	15	1.4%	15.0%
Could not find a provider who accepted the medical card (Public Aid / Medicaid)	30	2.8%	21.3%
Not sure how to find dental services	19	1.7%	---
Did not speak my language ⁴	2	0.2%	2.5%
No transportation	13	1.2%	1.3%
Provider too far away	15	1.4%	---
Inconvenient office hours	10	0.9%	---
Wait for appointment was too long	17	1.6%	---
Other	15	1.4%	10.0%

¹“You or a member of your family” in 2014.

²“No/not enough health insurance” in 2014.

³“No coverage for prescriptions” in 2014.

⁴“Language was a barrier” in 2014.

11. During the past 12 months, have **you or a member of your household**¹ been unable to receive MENTAL HEALTH OR SUBSTANCE ABUSE² care that was needed?

Response	2016		2014
	Number	Percent	Percent
Yes	91	8.3%	8.5%
No	947	86.9%	83.6%
No answer	52	4.8%	7.9%
Total	1,090	100.0%	100.0%

¹“You or a member of your family” in 2014.

²“Behavioral or mental health services” in 2014.

- 11a. Which of the following reasons prevented **you or a member of your household**¹ from receiving MENTAL HEALTH OR SUBSTANCE ABUSE² care? (Check all that apply)

Response	2016		2014
	Number	Percent	Percent
No regular provider	30	33.0%	31.7%
No mental health insurance ³	17	18.7%	41.3%
Insurance did not cover mental health service	18	19.8%	---
Could not afford deductible or co-pay	20	22.0%	39.7%
Prescription cost too high ⁴	19	20.9%	20.6%
Could not find a provider who accepted the medical card (Public Aid / Medicaid)	27	29.7%	22.2%
Not sure how to find mental health services	19	20.9%	---
Did not speak my language ⁵	1	1.1%	3.1%
No transportation	10	11.0%	15.9%
Provider too far away	15	16.5%	---
Inconvenient office hours	11	12.1%	---
Wait for appointment was too long	32	35.2%	---
Other	7	7.7%	11.1%

¹“You or a member of your family” in 2014.

²“Behavioral or mental health services” in 2014.

³“No/not enough health insurance” in 2014.

⁴“No coverage for prescriptions” in 2014.

⁵“Language was a barrier” in 2014.

12. Indicate whether **you or anyone in your household** has **EVER** been told BY A HEALTH CARE PROFESSIONAL that they have the disease or condition. Check the age group and write the number of persons in that age group in your household diagnosed with the disease or condition.

Alzheimer's disease/dementia

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	0	0.0%	0.2%	0.0%
18 - 64 Years	7	0.4%	0.5%	0.7%
65+ Years	20	5.1%	7.0%	6.2%
Total	27	0.9%	1.5%	1.5%

Arthritis/rheumatism

Response	2016	
	Number	Percent
0 - 17 Years	7	1.0%
18 - 64 Years	202	10.5%
65+ Years	153	38.8%
Total	362	12.0%

Asthma

Response	2016	
	Number	Percent
0 - 17 Years	90	13.0%
18 - 64 Years	179	9.3%
65+ Years	32	8.1%
Total	301	10.0%

Blindness or serious vision problems

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	4	0.6%	0.2%	0.2%
18 - 64 Years	46	2.4%	1.7%	1.7%
65+ Years	28	7.1%	5.4%	6.0%
Total	78	2.6%	2.0%	2.0%

Cancer

Response	2016	
	Number	Percent
0 - 17 Years	7	1.0%
18 - 64 Years	101	5.2%
65+ Years	75	19.0%
Total	183	6.1%

Chronic back pain or disc disorders

Response	2016	
	Number	Percent
0 - 17 Years	8	1.2%
18 - 64 Years	234	12.1%
65+ Years	81	20.6%
Total	323	10.7%

Concussion/traumatic brain injury

Response	2016	
	Number	Percent
0 - 17 Years	27	3.9%
18 - 64 Years	44	2.3%
65+ Years	6	1.5%
Total	77	2.6%

Deafness or serious hearing problems

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	7	1.0%	0.9%	1.3%
18 - 64 Years	50	2.6%	2.0%	4.0%
65+ Years	51	12.9%	13.1%	20.6%
Total	108	3.6%	3.6%	6.2%

Dental problems untreated

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	19	2.7%	1.9%	1.9%
18 - 64 Years	148	7.7%	8.1%	7.1%
65+ Years	23	5.8%	8.3%	7.9%
Total	190	6.3%	6.7%	6.1%

Diabetes

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	7	1.0%	1.4%	1.1%
18 - 64 Years	137	7.1%	6.3%	4.7%
65+ Years	76	19.3%	17.5%	17.9%
Total	220	7.3%	7.1%	6.1%

Digestive/stomach disorders (GERD, serious heartburn)

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	13	1.9%	1.9%	2.5%
18 - 64 Years	244	12.6%	8.3%	8.3%
65+ Years	76	19.3%	11.5%	16.0%
Total	333	11.0%	7.4%	8.3%

Heart disease

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	2	0.3%	0.7%	0.2%
18 - 64 Years	64	3.3%	2.9%	3.9%
65+ Years	74	18.8%	17.8%	21.1%
Total	140	4.6%	4.9%	5.9%

High blood pressure, hypertension

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	7	1.0%	1.7%	0.2%
18 - 64 Years	338	17.5%	16.3%	18.6%
65+ Years	167	42.4%	44.6%	51.9%
Total	512	17.0%	17.8%	20.0%

High cholesterol

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	7	1.0%	0.7%	0.6%
18 - 64 Years	261	13.5%	15.3%	16.6%
65+ Years	131	33.2%	33.8%	41.5%
Total	399	13.2%	15.1%	17.1%

Migraine headaches

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	27	3.9%	3.1%	2.4%
18 - 64 Years	160	8.3%	8.9%	10.1%
65+ Years	17	4.3%	4.1%	5.7%
Total	204	6.8%	6.7%	7.6%

Obesity/overweight

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	22	3.2%	3.8%	2.4%
18 - 64 Years	362	18.8%	14.8%	9.9%
65+ Years	78	19.8%	18.5%	13.6%
Total	462	15.3%	12.9%	8.8%

Respiratory illness (COPD, chronic bronchitis, emphysema)

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	4	0.6%	1.4%	0.8%
18 - 64 Years	39	2.0%	4.2%	3.0%
65+ Years	38	9.6%	11.1%	10.0%
Total	81	2.7%	4.7%	3.7%

Seizure disorders

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	8	1.2%	2.1%
18 - 64 Years	5	0.3%	1.0%
65+ Years	17	4.3%	1.0%
Total	30	1.0%	1.2%

Skin disorders

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	20	2.9%	4.5%	3.0%
18 - 64 Years	81	4.2%	6.7%	4.7%
65+ Years	29	7.4%	9.2%	10.2%
Total	130	4.3%	6.6%	5.2%

Stroke

Response	2016	
	Number	Percent
0 - 17 Years	0	0.0%
18 - 64 Years	25	1.3%
65+ Years	23	5.8%
Total	48	1.6%

13. Indicate whether **you or anyone in your household** has **EVER** been told BY A HEALTH CARE PROFESSIONAL that they have the disorder or condition. Check the age group and write the number of persons in that age group in your household diagnosed with the disorder or condition.

ADD/ADHD

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	105	15.2%	13.7%	9.2%
18 - 64 Years	125	6.5%	5.5%	3.5%
65+ Years	7	1.8%	1.6%	0.6%
Total	237	7.9%	6.7%	4.3%

Alcohol or substance abuse

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	11	1.6%	1.7%	1.4%
18 - 64 Years	63	3.3%	3.5%	4.8%
65+ Years	6	1.5%	1.9%	1.7%
Total	80	2.7%	2.8%	3.6%

Anorexia, bulimia, or other serious eating disorder

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	8	1.2%	1.2%
18 - 64 Years	21	1.1%	1.0%
65+ Years	0	0.0%	1.0%
Total	29	1.0%	1.0%

Anxiety or panic disorders

Response	2016		2014 Number
	Number	Percent	
0 - 17 Years	46	6.6%	5.7%
18 - 64 Years	262	13.6%	12.4%
65+ Years	27	6.9%	5.1%
Total	335	11.1%	9.6%

Autism spectrum disorders

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	22	3.2%	4.7%	1.3%
18 - 64 Years	13	0.7%	0.9%	0.3%
65+ Years	1	0.3%	0.3%	0.3%
Total	36	1.2%	1.7%	0.5%

Bipolar disorder

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	14	2.0%	2.6%
18 - 64 Years	50	2.6%	4.3%
65+ Years	8	2.0%	1.9%
Total	72	2.4%	3.5%

Depression

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	43	6.2%	5.9%
18 - 64 Years	307	15.9%	13.0%
65+ Years	42	10.7%	9.9%
Total	392	13.0%	10.9%

Developmental delay or disabilities

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
0 - 17 Years	28	4.0%	7.8%	4.0%
18 - 64 Years	21	1.1%	1.5%	0.8%
65+ Years	2	0.5%	0.6%	1.3%
Total	51	1.7%	2.8%	1.6%

Obsessive-compulsive disorder

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	6	0.9%	1.2%
18 - 64 Years	40	2.1%	2.0%
65+ Years	3	0.8%	1.3%
Total	49	1.6%	1.7%

Phobias

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	4	0.6%	1.2%
18 - 64 Years	7	0.4%	1.0%
65+ Years	1	0.3%	0.3%
Total	12	0.4%	0.9%

PTSD

Response	2016	
	Number	Percent
0 - 17 Years	8	1.2%
18 - 64 Years	56	2.9%
65+ Years	8	2.0%
Total	72	2.4%

Schizophrenia

Response	2016		2014 Percent
	Number	Percent	
0 - 17 Years	2	0.3%	0.2%
18 - 64 Years	5	0.3%	0.3%
65+ Years	2	0.5%	0.3%
Total	9	0.3%	0.3%

14. Check the situations which **you or someone in your household** experienced during the past 12 months. Accurate information will help local groups better meet the community's needs. *(Check all that apply)*

Response	2016		2014 & 2010 Responses	2014 Percent	2010 Percent
	Number	Percent			
Emotionally abused (intimidated, coerced, isolated, threatened, bullied, or degraded)	88	8.1%	You	5.0%	3.9%
			Anyone else in household	4.7%	Not Asked
Physically abused (hit, slapped, kicked, or physically hurt)	24	2.2%	You	1.2%	0.8%
			Anyone else in household	1.2%	Not Asked
Sexually abused (forced to have any kind of sexual activity)	12	1.1%	You	0.4%	0.9%
			Anyone else in household	0.4%	Not Asked
Thought about suicide	94	8.6%	You	5.0%	7.4%
			Anyone else in household	3.6%	Not Asked
Attempted suicide	12	1.1%	You	0.9%	0.8%
			Anyone else in household	0.5%	Not Asked
Death by suicide	3	0.3%	Not Asked		
Caused intentional harm to self (such as cutting, burning, pulling out hair)	35	3.2%	You	0.8%	Not Asked
			Anyone else in household	1.3%	
Drug overdose	8	0.7%	Not Asked		

15. Would you say that in general **your** health is . . . *(Check one)*

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Excellent	131	12.0%	14.8%	21.4%
Very good	402	36.9%	34.9%	Not Asked
Good	400	36.7%	34.1%	58.4%
Fair	111	10.2%	12.1%	14.9%
Poor	19	1.7%	3.0%	2.2%
No answer	27	2.5%	1.1%	3.2%
Total	1,090	100.0%	100.0%	100.0%

16. How easy or difficult do you think it is to live a healthy lifestyle in your community? (Check one)

Response	2016	
	Number	Percent
Very easy	273	25.0%
Somewhat easy	534	49.0%
Somewhat difficult	187	17.2%
Very difficult	45	4.1%
Not sure	23	2.1%
No answer	28	2.6%
Total	1,090	100.0%

17. Do you care for an adult(s) aged 60 years or older such as a spouse, parent, or relative? The care might take place in their home, in your home, or in a facility.

Response	2016		2014
	Number	Percent	Percent
Yes	169	15.5%	15.2%
No	876	80.4%	77.7%
No answer	45	4.1%	7.1%
Total	1,090	100.0%	100.0%

- 17a. Check all that apply to your situation.

Response	2016		2014
	Number	Percent	Percent
I care for an older adult living in my home	39	23.1%	49.6%
I care for an older adult living on his/her own	106	62.7%	34.5%
I care for an older adult living in a retirement community or nursing home	27	16.0%	10.6%

Percents based on total number of adults 60 years or older being cared for.

18. Do you care for an individual with a disability or special need? The care might take place in their home, in your home, or in a facility.

Response	2016		2014
	Number	Percent	Percent
Yes	125	11.5%	12.5%
No	906	83.1%	81.7%
No answer	59	5.4%	5.8%
Total	1,090	100.0%	100.0%

- 18a. Indicate the number of disabled or special needs individuals in each category that you care for in each age group.

Living . . .	2016						2014		
	0-17		18-64		65+		0-17	18-64	65+
	Number	Percent	Number	Percent	Number	Percent	Percent	Percent	Percent
In my home	30	21.1%	44	31.0%	11	7.7%	19.4%	34.4%	15.1%
On his/her own	4	2.8%	15	10.6%	18	12.7%	1.1%	10.8%	4.3%
In a group home/ independent living unit	4	2.8%	9	6.3%	7	4.9%	1.1%	3.2%	2.2%
Total	38	26.8%	68	47.9%	36	25.4%	22.6%	52.7%	22.6%

Percents based on number of disabled or special needs individuals. (N=142, 2016; 93, 2014)

19. Check the financial problems which **you or someone in your household** experienced during the past 12 months. (Check all that apply)

Response	2016		2014	2010
	Number	Percent	Percent	Percent
Filed for bankruptcy	19	1.7%	4.2%	3.2%
Foreclosure of home	32	2.9%	6.0%	2.9%
Difficulty paying property taxes	156	14.3%	Not Asked	
Needed legal help but couldn't afford it	83	7.6%	13.4%	9.5%
Lack of money for basic needs	214	19.6%	23.9%	23.9%
Financially abused by someone you know	15	1.4%	6.3%	Not Asked
Identity theft by a stranger	50	4.6%	11.6%	6.8%
Involuntary job loss	86	7.9%	18.4%	20.2%
No job for 90 days or more	102	9.4%	23.1%	Not Asked
Divorced, separated, or widowed which affected finances	69	6.3%	7.7%	4.7%

20. Are you currently raising children other than your own?

Response	2016		2014
	Number	Percent	Percent
Yes	49	4.5%	3.0%
No	1,008	92.5%	96.1%
No answer	33	3.0%	0.9%
Total	1,090	100.0%	100.0%

20a. What is your relationship with this child/children? (Check one)

Response	2016		2014
	Number	Percent	Percent
Grandparent	23	46.9%	57.9%
Aunt/Uncle	6	12.2%	21.0%
Friend	4	8.2%	Not Asked
Older sibling	2	4.1%	5.3%
Foster parent	2	4.1%	0.0%
Other	9	18.4%	15.8%
No answer	3	6.1%	0.0%
Total	49	100.0%	100.0%

21. What is your gender?

Response	2016		2014	2010
	Number	Percent	Percent	Percent
Male	261	23.9%	22.7%	36.0%
Female	795	72.9%	72.7%	59.5%
Other	Not Asked		0.3%	Not Asked
No answer	34	3.1%	4.3%	4.5%
Total	1,090	100.0%	100.0%	100.0%

22. What county do you live in?

Response	2016		2014
	Number	Percent	Percent
McHenry County	1,002	91.9%	92.6%
Other	59	5.4%	3.6%
No answer	29	2.7%	3.8%
Total	1,090	100.0%	100.0%

23. Where is your primary work location?

Response	2016	
	Number	Percent
In McHenry County	703	64.5%
Outside McHenry County	94	8.6%
I don't currently work/Retired	251	23.0%
No answer	42	3.9%
Total	1,090	100.0%

24. What is your zip code?

Response	Area	2016		2014 Percent	2010 Percent
		Number	Percent		
60010 - Barrington	Southeast	Not Asked		0.4%	0.7%
60012 - Crystal Lake	Crystal Lake	43	3.9%	5.1%	4.5%
60013 - Cary	Southeast	73	7.0%	5.9%	7.8%
60014 - Crystal Lake	Crystal Lake	157	14.4%	16.1%	16.5%
60021 - Fox River Grove	Southeast	16	1.5%	0.4%	0.9%
60033 - Harvard	Rural West	102	9.4%	8.9%	3.3%
60034 - Hebron	Rural West	2	0.2%	2.2%	0.7%
60042 - Island Lake	Southeast	2	0.2%	0.4%	1.6%
60050 - McHenry	McHenry	82	7.5%	8.7%	7.8%
60051 - McHenry	McHenry	48	4.4%	3.4%	6.0%
60071 - Richmond	Rural Northeast	8	0.7%	1.2%	1.7%
60072 - Ringwood	Rural Northeast	3	0.3%	0.3%	0.2%
60081 - Spring Grove	Rural Northeast	15	1.4%	1.2%	2.3%
60097 - Wonder Lake	Rural Northeast	48	4.4%	3.4%	3.0%
60098 - Woodstock	Woodstock	259	23.8%	18.5%	10.6%
60102 - Algonquin	Southeast	25	2.3%	2.7%	7.1%
60142 - Huntley	Southeast	36	3.3%	4.8%	6.5%
60152 - Marengo	Rural West	57	5.2%	5.1%	4.9%
60156 - Lake in the Hills	Southeast	29	2.7%	3.6%	5.8%
60180 - Union	Rural West	7	0.6%	Not Asked	0.5%
Other		40	3.7%	2.3%	Not Asked
No answer		35	3.2%	5.4%	7.5%
Total		1,090	100.0%	100.0%	100.0%

25. What is your age group?

Response	2016	
	Number	Percent
18 - 29	112	10.3%
30 - 44	245	22.5%
45 - 64	489	44.9%
65 - 74	155	14.2%
75+	60	5.5%
No answer	29	2.7%
Total	1,090	100.0%

26. What is the highest level you have finished in school?

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Less than high school	31	2.8%	2.8%	1.6%
High school or GED	133	12.2%	14.0%	18.3%
Some college, no degree	239	21.9%	17.9%	25.4%
Associate degree	109	10.0%	7.8%	9.9%
Bachelor's degree	299	27.4%	27.8%	23.6%
Graduate or professional degree	249	22.8%	24.2%	19.7%
No answer	30	2.8%	5.5%	1.4%
Total	1,090	100.0%	100.0%	100.0%

27. Do you consider yourself of Hispanic/Latino(a) origin?

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Yes	74	6.8%	6.0%	3.0%
No ¹	969	88.9%	87.9%	Not Asked
No answer	47	4.3%	6.0%	1.9%
Total	1,090	100.0%	100.0%	100.0%

¹Non-Hispanic in 2014

28. What race do you consider yourself?

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
White	987	90.6%	88.7%	90.7%
African American/Black	5	0.5%	0.1%	0.4%
Asian	8	0.7%	0.4%	1.9%
American Indian or Alaskan Native	7	0.6%	0.3%	0.3%
Native Hawaiian or Pacific Islander ¹	3	0.3%	0.1%	Not Asked
Two or more races	23	2.1%	Not Asked	
Other	Not Asked		3.4%	1.0%
No answer	57	5.2%	7.0%	1.9%
Total	1,090	100.0%	100.0%	100.0%

¹Pacific Islander in previous surveys.

29. List the **number of people in your household including yourself** in each age category.

Deb, please see Q. 20 in 2014 frequencies

Response	2016	2014
	Number	Number
0 - 17 Years ¹	693	232
18 - 64 Years	1,929	504
65+ Years	384	216

¹Children under age 18 in 2014.

30. What language do you speak most often in your household?

Response	2016		2014 Percent
	Number	Percent	
English	1,009	92.6%	90.5%
Spanish	41	3.8%	3.2%
Other	9	0.8%	1.2%
No answer	31	2.8%	5.1%
Total	1,090	100.0%	100.0%

31. Have you or anyone in your household received any financial assistance in the past 12 months such as TANF, WIC, Township Assistance, Public Aid, Medical Card, SNAP, Food Stamps, SSI, or other types of aid? (Do not include Medicare or Social Security)

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Yes	185	17.0%	16.3%	8.5%
No	850	78.0%	77.0%	88.3%
Not sure	11	1.0%	1.3%	1.2%
No answer	44	4.0%	5.4%	2.1%
Total	1,090	100.0%	100.0%	100.0%

32. Where did you hear about this survey¹?

Response	2016		2014 Response	2014 Percent
	Number	Percent		
Health Department	238	21.8%	Email from health department	12.6%
			MCDH Twitter feed	0.8%
			MCDH webpage	10.6%
Hospital or doctor's office	26	2.4%	Email from hospital	6.9%
School / College	7	0.6%	School district/webpage	2.6%
			Announcement at my child's school	0.5%
Mental Health Board	53	4.9%	Not Asked	
Library	6	0.6%	Flyer at Library	0.9%
			Poster	0.9%
Church or other place of worship	15	1.4%	Not Asked	
Social service organization	126	11.6%		
Newspaper	46	4.2%		
Friend, co-worker, or family member	161	14.8%		
Other	375	34.4%	Other	57.5%
No answer	37	3.4%	No answer	6.6%
Total	1,090	100.0%	Total	100.0%

¹In 2014, the question was "How did you receive this survey?"

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe.

Response	2016		2014 Percent	2010 Percent
	Number	Percent		
Comments	243	22.3%	25.4%	20.1%

Appendix C

**SURVEY FREQUENCIES 2016
TOTAL AND BY PAPER VERSUS ONLINE COMPARISON**

SURVEY FREQUENCIES - TOTAL AND BY PAPER VERSUS ONLINE COMPARISON 2016

1. Below are some features of healthy communities. For each, please rate their **AVAILABILITY** in your community – **how common or widespread they are in your community**.

Safe neighborhoods

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	362	33.2%	97	30.7%	265	34.2%
Good	541	49.6%	152	48.1%	389	50.3%
Fair	143	13.1%	52	16.5%	91	11.8%
Poor	10	0.9%	7	2.2%	3	0.4%
Don't know / doesn't apply	12	1.1%	2	0.6%	10	1.3%
No answer	22	2.0%	6	1.9%	16	2.1%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	3.19		3.10		3.22	

Affordable housing

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	75	6.9%	38	12.0%	37	4.8%
Good	298	27.3%	81	25.6%	217	28.0%
Fair	407	37.3%	118	37.3%	289	37.3%
Poor	240	22.0%	56	17.7%	184	23.8%
Don't know / doesn't apply	50	4.6%	18	5.7%	32	4.1%
No answer	20	1.8%	5	1.6%	15	1.9%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.20		2.34		2.15	

Parks/recreation services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	319	29.3%	85	26.9%	234	30.2%
Good	490	45.0%	128	40.5%	362	46.8%
Fair	200	18.3%	66	20.9%	134	17.3%
Poor	46	4.2%	24	7.6%	22	2.8%
Don't know / doesn't apply	14	1.3%	9	2.8%	5	0.6%
No answer	21	1.9%	4	1.3%	17	2.2%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	3.03		2.90		3.07	

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Biking/walking paths

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	243	22.3%	72	22.8%	171	22.1%
Good	418	38.3%	109	34.5%	309	39.9%
Fair	256	23.5%	75	23.7%	181	23.4%
Poor	128	11.7%	40	12.7%	88	11.4%
Don't know / doesn't apply	24	2.2%	15	4.7%	9	1.2%
No answer	21	1.9%	5	1.6%	16	2.1%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.74		2.72		2.75	

Entertainment, arts, cultural activities

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	173	15.9%	44	13.9%	129	16.7%
Good	432	39.6%	117	37.0%	315	40.7%
Fair	311	28.5%	85	26.9%	226	29.2%
Poor	114	10.5%	43	13.6%	71	9.2%
Don't know / doesn't apply	29	2.7%	17	5.4%	12	1.6%
No answer	31	2.8%	10	3.2%	21	2.7%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.64		2.56		2.68	

Jobs

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	40	3.7%	13	4.1%	27	3.5%
Good	271	24.9%	66	20.9%	205	26.5%
Fair	445	40.8%	125	39.6%	320	41.3%
Poor	208	19.1%	72	22.8%	136	17.6%
Don't know / doesn't apply	99	9.1%	34	10.8%	65	8.4%
No answer	27	2.5%	6	1.9%	21	2.7%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.15		2.07		2.18	

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Training to re-enter the workforce

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	38	3.5%	7	2.2%	31	4.0%
Good	221	20.3%	76	24.1%	145	18.7%
Fair	307	28.2%	91	28.8%	216	27.9%
Poor	148	13.6%	43	13.6%	105	13.6%
Don't know / doesn't apply	343	31.5%	84	26.6%	259	33.5%
No answer	33	3.0%	15	4.7%	18	2.3%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.21		2.22		2.21	

Health care services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	190	17.4%	49	15.5%	141	18.2%
Good	541	49.6%	152	48.1%	389	50.3%
Fair	243	22.3%	69	21.8%	174	22.5%
Poor	65	6.0%	30	9.5%	35	4.5%
Don't know / doesn't apply	29	2.7%	12	3.8%	17	2.2%
No answer	22	2.0%	4	1.3%	18	2.3%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.82		2.73		2.86	

Dental care services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	184	16.9%	33	10.4%	151	19.5%
Good	502	46.1%	128	40.5%	374	48.3%
Fair	221	20.3%	71	22.5%	150	19.4%
Poor	98	9.0%	51	16.1%	47	6.1%
Don't know / doesn't apply	62	5.7%	27	8.5%	35	4.5%
No answer	23	2.1%	6	1.9%	17	2.2%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.77		2.51		2.87	

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Mental health services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	80	7.3%	27	8.5%	53	6.8%
Good	242	22.2%	71	22.5%	171	22.1%
Fair	272	25.0%	67	21.2%	205	26.5%
Poor	259	23.8%	73	23.1%	186	24.0%
Don't know / doesn't apply	211	19.4%	71	22.5%	140	18.1%
No answer	26	2.4%	7	2.2%	19	2.5%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.17		2.22		2.15	

Developmental disability services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	52	4.8%	19	6.0%	33	4.3%
Good	203	18.6%	62	19.6%	141	18.2%
Fair	259	23.8%	64	20.3%	195	25.2%
Poor	176	16.1%	45	14.2%	131	16.9%
Don't know / doesn't apply	354	32.5%	98	31.0%	256	33.1%
No answer	46	4.2%	28	8.9%	18	2.3%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.19		2.29		2.15	

Substance abuse services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	54	5.0%	18	5.7%	36	4.7%
Good	204	18.7%	53	16.8%	151	19.5%
Fair	252	23.1%	61	19.3%	191	24.7%
Poor	161	14.8%	43	13.6%	118	15.2%
Don't know / doesn't apply	386	35.4%	127	40.2%	259	33.5%
No answer	33	3.0%	14	4.4%	19	2.5%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.23		2.26		2.21	

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Public transportation for *all residents*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	35	3.2%	18	5.7%	17	2.2%
Good	153	14.0%	74	23.4%	79	10.2%
Fair	285	26.1%	88	27.8%	197	25.5%
Poor	460	42.2%	84	26.6%	376	48.6%
Don't know / doesn't apply	127	11.7%	44	13.9%	83	10.7%
No answer	30	2.8%	8	2.5%	22	2.8%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	1.75		2.10		1.61	

Public transportation for *seniors*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	44	4.0%	18	5.7%	26	3.4%
Good	201	18.4%	84	26.6%	117	15.1%
Fair	285	26.1%	76	24.1%	209	27.0%
Poor	266	24.4%	61	19.3%	205	26.5%
Don't know / doesn't apply	265	24.3%	70	22.2%	195	25.2%
No answer	29	2.7%	7	2.2%	22	2.8%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.03		2.25		1.94	

Public transportation for *disabled persons*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	44	4.0%	21	6.6%	23	3.0%
Good	160	14.7%	71	22.5%	89	11.5%
Fair	237	21.7%	66	20.9%	171	22.1%
Poor	276	25.3%	60	19.0%	216	27.9%
Don't know / doesn't apply	346	31.7%	92	29.1%	254	32.8%
No answer	27	2.5%	6	1.9%	21	2.7%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	1.96		2.24		1.84	

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

Farmers markets

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	249	22.8%	59	18.7%	190	24.5%
Good	424	38.9%	106	33.5%	318	41.1%
Fair	242	22.2%	69	21.8%	173	22.4%
Poor	87	8.0%	38	12.0%	49	6.3%
Don't know / doesn't apply	63	5.8%	38	12.0%	25	3.2%
No answer	25	2.3%	6	1.9%	19	2.5%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.83		2.68		2.89	

Community or home gardens

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	98	9.0%	31	9.8%	67	8.7%
Good	280	25.7%	93	29.4%	187	24.2%
Fair	270	24.8%	72	22.8%	198	25.6%
Poor	163	15.0%	38	12.0%	125	16.1%
Don't know / doesn't apply	248	22.8%	72	22.8%	176	22.7%
No answer	31	2.8%	10	3.2%	21	2.7%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.39		2.50		2.34	

Organizations that provide free food (food pantries, meals on wheels, golden diners)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	192	17.6%	84	26.6%	108	14.0%
Good	397	36.4%	132	41.8%	265	34.2%
Fair	269	24.7%	58	18.4%	211	27.3%
Poor	52	4.8%	12	3.8%	40	5.2%
Don't know / doesn't apply	159	14.6%	27	8.5%	132	17.1%
No answer	21	1.9%	3	0.9%	18	2.3%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.80		3.01		2.71	

Mean rating scale: 1=Poor, 2=Fair, 3=Good, 4=Excellent.

2. For each, please rate the **ACCESSIBILITY** for your household - *how easy it is for members in your household to get to or use each.*

Parks/recreation services

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	470	43.1%	130	41.1%	340	43.9%
Somewhat easy	431	39.5%	112	35.4%	319	41.2%
Somewhat difficult	94	8.6%	25	7.9%	69	8.9%
Very difficult	26	2.4%	11	3.5%	15	1.9%
Don't know / doesn't apply	31	2.8%	21	6.6%	10	1.3%
No answer	38	3.5%	17	5.4%	21	2.7%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	3.32		3.30		3.32	

Biking/walking paths

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	377	34.6%	111	35.1%	266	34.4%
Somewhat easy	396	36.3%	102	32.3%	294	38.0%
Somewhat difficult	157	14.4%	34	10.8%	123	15.9%
Very difficult	70	6.4%	20	6.3%	50	6.5%
Don't know / doesn't apply	46	4.2%	27	8.5%	19	2.5%
No answer	44	4.0%	22	7.0%	22	2.8%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	3.08		3.14		3.06	

Entertainment, arts, cultural activities

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	309	28.3%	76	24.1%	233	30.1%
Somewhat easy	435	39.9%	114	36.1%	321	41.5%
Somewhat difficult	184	16.9%	52	16.5%	132	17.1%
Very difficult	55	5.0%	19	6.0%	36	4.7%
Don't know / doesn't apply	55	5.0%	27	8.5%	28	3.6%
No answer	52	4.8%	28	8.9%	24	3.1%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	3.02		2.95		3.04	

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

Jobs

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	113	10.4%	31	9.8%	82	10.6%
Somewhat easy	306	28.1%	70	22.2%	236	30.5%
Somewhat difficult	327	30.0%	85	26.9%	242	31.3%
Very difficult	121	11.1%	39	12.3%	82	10.6%
Don't know / doesn't apply	165	15.1%	58	18.4%	107	13.8%
No answer	58	5.3%	33	10.4%	25	3.2%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.47		2.41		2.50	

Training to re-enter the workforce

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	60	5.5%	20	6.3%	40	5.2%
Somewhat easy	192	17.6%	60	19.0%	132	17.1%
Somewhat difficult	258	23.7%	76	24.1%	182	23.5%
Very difficult	112	10.3%	34	10.8%	78	10.1%
Don't know / doesn't apply	414	38.0%	96	30.4%	318	41.1%
No answer	54	5.0%	30	9.5%	24	3.1%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.32		2.35		2.31	

Public transportation for *all residents*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	61	5.6%	34	10.8%	27	3.5%
Somewhat easy	198	18.2%	77	24.4%	121	15.6%
Somewhat difficult	281	25.8%	73	23.1%	208	26.9%
Very difficult	298	27.3%	49	15.5%	249	32.2%
Don't know / doesn't apply	210	19.3%	65	20.6%	145	18.7%
No answer	42	3.9%	18	5.7%	24	3.1%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.03		2.41		1.88	

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

Public transportation for *seniors*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	64	5.9%	37	11.7%	27	3.5%
Somewhat easy	183	16.8%	65	20.6%	118	15.2%
Somewhat difficult	231	21.2%	65	20.6%	166	21.4%
Very difficult	176	16.1%	35	11.1%	141	18.2%
Don't know / doesn't apply	391	35.9%	95	30.1%	296	38.2%
No answer	45	4.1%	19	6.0%	26	3.4%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.21		2.51		2.07	

Public transportation for *disabled persons*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	55	5.0%	31	9.8%	24	3.1%
Somewhat easy	135	12.4%	45	14.2%	90	11.6%
Somewhat difficult	203	18.6%	66	20.9%	137	17.7%
Very difficult	185	17.0%	32	10.1%	153	19.8%
Don't know / doesn't apply	458	42.0%	116	36.7%	342	44.2%
No answer	54	5.0%	26	8.2%	28	3.6%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.10		2.43		1.96	

Farmers markets

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	374	34.3%	93	29.4%	281	36.3%
Somewhat easy	372	34.1%	88	27.8%	284	36.7%
Somewhat difficult	164	15.0%	47	14.9%	117	15.1%
Very difficult	55	5.0%	24	7.6%	31	4.0%
Don't know / doesn't apply	75	6.9%	39	12.3%	36	4.7%
No answer	50	4.6%	25	7.9%	25	3.2%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	3.10		2.99		3.14	

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

Community or home gardens

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	156	14.3%	54	17.1%	102	13.2%
Somewhat easy	270	24.8%	74	23.4%	196	25.3%
Somewhat difficult	203	18.6%	65	20.6%	138	17.8%
Very difficult	89	8.2%	20	6.3%	69	8.9%
Don't know / doesn't apply	319	29.3%	74	23.4%	245	31.7%
No answer	53	4.9%	29	9.2%	24	3.1%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.69		2.76		2.66	

Organizations that provide free food (food pantries, meals on wheels, golden diners)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	200	18.3%	105	33.2%	95	12.3%
Somewhat easy	344	31.6%	96	30.4%	248	32.0%
Somewhat difficult	179	16.4%	44	13.9%	135	17.4%
Very difficult	39	3.6%	7	2.2%	32	4.1%
Don't know / doesn't apply	282	25.9%	45	14.2%	237	30.6%
No answer	46	4.2%	19	6.0%	27	3.5%
Total	1,090	100.0%	316	100.0%	774	100.0%
Mean Rating	2.93		3.19		2.80	

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult.

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Comments	295	27.1%	83	26.3%	212	27.4%

See comments in Appendix D.

Mean rating scale: 1=Very difficult, 2=Somewhat difficult, 3=Somewhat easy, 4=Very easy.

4. Have you ever **heard of** the 2-1-1 health and human services information and referral line?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	412	37.8%	93	29.4%	319	41.2%
No	658	60.4%	212	67.1%	446	57.6%
No answer	20	1.8%	11	3.5%	9	1.2%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 4a. Have you ever **called** the 2-1-1 health and human services information and referral line?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	58	14.1%	24	25.8%	34	10.7%
No	351	85.2%	67	72.0%	284	89.0%
No answer	3	0.7%	2	2.2%	1	0.3%
Total	412	100.0%	93	100.0%	319	100.0%

5. What is the health insurance status of your household?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Everyone has health insurance	977	89.6%	248	78.5%	729	94.2%
Some have health insurance, some do not	68	6.2%	38	12.0%	30	3.9%
No one has health insurance	16	1.5%	12	3.8%	4	0.5%
Not sure	7	0.6%	6	1.9%	1	0.1%
No answer	22	2.0%	12	3.8%	10	1.3%
Total	1,090	100.0%	316	100.0%	774	100.0%

6. For those who have insurance, which of these are sources for your household members' health insurance coverage? *(Check all that apply)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
An employer	727	66.7%	87	27.5%	640	82.7%
State of Illinois (Medicaid/Medical Card)	201	18.4%	132	41.8%	69	8.9%
Federal Government (Medicare, VA)	228	20.9%	105	33.2%	123	15.9%
Purchase insurance independently (Insurance exchange, Agent)	160	14.7%	53	16.8%	107	13.8%
Not sure	18	1.7%	15	4.7%	3	0.4%
Other	13	1.2%	4	1.3%	9	1.2%

7. Where do **you and other members of your household** go when sick and need to see a doctor or nurse? *(Check all that apply)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Doctor's office	950	87.2%	240	75.9%	710	91.7%
Family Health Partnership Clinic	42	3.9%	24	7.6%	18	2.3%
Harvard Area Community Health Center	16	1.5%	14	4.4%	2	0.3%
McHenry Community Health Center	30	2.8%	18	5.7%	12	1.6%
Health Department	11	1.0%	4	1.3%	7	0.9%
VA Hospital or VA Clinic	47	4.3%	17	5.4%	30	3.9%
Hospital Emergency Department	226	20.7%	83	26.3%	143	18.5%
Immediate Care Center	454	41.7%	76	24.1%	378	48.8%
Grocery/drug store walk-in clinic	93	8.5%	12	3.8%	81	10.5%
Workplace clinic	11	1.0%	1	0.3%	10	1.3%
Other	23	2.1%	5	1.6%	18	2.3%
Don't go anywhere when sick	49	4.5%	12	3.8%	37	4.8%

8. Do **you and other members of your household ALL** have a primary care doctor or clinic? *(Check only one)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes (everyone has a primary care doctor or clinic)	867	79.5%	239	75.6%	628	81.1%
No (one or more members does not have a primary care doctor or clinic)	178	16.3%	55	17.4%	123	15.9%
Not sure	13	1.2%	8	2.5%	5	0.6%
No answer	32	2.9%	14	4.4%	18	2.3%
Total	1,090	100.0%	316	100.0%	774	100.0%

9. During the past 12 months, have **you or a member of your household** been unable to receive MEDICAL care that was needed?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	129	11.8%	65	20.6%	64	8.3%
No	932	85.5%	231	73.1%	701	90.6%
No answer	29	2.7%	20	6.3%	9	1.2%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 9a. Which of the following reasons prevented **you or a member of your household** from receiving MEDICAL care? *(Check all that apply)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
No regular provider	23	17.8%	13	20.0%	10	15.6%
No health insurance	37	28.7%	21	32.3%	16	25.0%
Insurance did not cover medical service	36	27.9%	18	27.7%	18	28.1%
Could not afford deductible or co-pay	44	34.1%	19	29.2%	25	39.1%
Prescription cost too high	34	26.4%	19	29.2%	15	23.4%
Could not find a provider who accepted the medical card (Public Aid / Medicaid)	19	14.7%	9	13.8%	10	15.6%
Not sure how to find medical services	7	5.4%	5	7.7%	2	3.1%
Did not speak my language	3	2.3%	1	1.5%	2	3.1%
No transportation	16	12.4%	11	16.9%	5	7.8%
Provider too far away	14	10.9%	8	12.3%	6	9.4%
Inconvenient office hours	16	12.4%	3	4.6%	13	20.3%
Wait for appointment was too long	24	18.6%	7	10.8%	17	26.6%
Other	7	5.4%	1	1.5%	6	9.4%

10. During the past 12 months, have **you or a member of your household** been unable to receive DENTAL care that was needed?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	211	19.4%	101	32.0%	110	14.2%
No	846	77.6%	192	60.8%	654	84.5%
No answer	33	3.0%	23	7.3%	10	1.3%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 10a. Which of the following reasons prevented **you or a member of your household** from receiving DENTAL care? (Check all that apply)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
No regular provider	40	3.7%	28	8.9%	12	1.6%
No dental insurance	116	10.6%	64	20.3%	52	6.7%
Insurance did not cover dental service	73	6.7%	31	9.8%	42	5.4%
Could not afford deductible or co-pay	64	5.9%	24	7.6%	40	5.2%
Prescription cost too high	15	1.4%	12	3.8%	3	0.4%
Could not find a provider who accepted the medical card (Public Aid / Medicaid)	30	2.8%	20	6.3%	10	1.3%
Not sure how to find dental services	19	1.7%	14	4.4%	5	0.6%
Did not speak my language	2	0.2%	0	0.0%	2	0.3%
No transportation	13	1.2%	11	3.5%	2	0.3%
Provider too far away	15	1.4%	11	3.5%	4	0.5%
Inconvenient office hours	10	0.9%	1	0.3%	9	1.2%
Wait for appointment was too long	17	1.6%	7	2.2%	10	1.3%
Other	15	1.4%	4	1.3%	11	1.4%

11. During the past 12 months, have **you or a member of your household** been unable to receive MENTAL HEALTH OR SUBSTANCE ABUSE care that was needed?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	91	8.3%	37	11.7%	54	7.0%
No	947	86.9%	246	77.8%	701	90.6%
No answer	52	4.8%	33	10.4%	19	2.5%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 11a. Which of the following reasons prevented **you or a member of your household** from receiving MENTAL HEALTH OR SUBSTANCE ABUSE care? (Check all that apply)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
No regular provider	30	33.0%	13	35.1%	17	31.5%
No mental health insurance	17	18.7%	10	27.0%	7	13.0%
Insurance did not cover mental health service	18	19.8%	6	16.2%	12	22.2%
Could not afford deductible or co-pay	20	22.0%	5	13.5%	15	27.8%
Prescription cost too high	19	20.9%	10	27.0%	9	16.7%
Could not find a provider who accepted the medical card (Public Aid / Medicaid)	27	29.7%	16	43.2%	11	20.4%
Not sure how to find mental health services	19	20.9%	11	29.7%	8	14.8%
Did not speak my language	1	1.1%	1	2.7%	0	0.0%
No transportation	10	11.0%	6	16.2%	4	7.4%
Provider too far away	15	16.5%	7	18.9%	8	14.8%
Inconvenient office hours	11	12.1%	1	2.7%	10	18.5%
Wait for appointment was too long	32	35.2%	8	21.6%	24	44.4%
Other	7	7.7%	0	0.0%	7	13.0%

12. Indicate whether **you or anyone in your household** has **EVER** been told BY A HEALTH CARE PROFESSIONAL that they have the disease or condition. Check the age group and write the number of persons in that age group in your household diagnosed with the disease or condition.

Alzheimer's disease/dementia

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	0	0.0%	0	0.0%	0	0.0%
18 - 64 Years	7	0.4%	5	1.0%	2	0.1%
65+ Years	20	5.1%	6	3.9%	14	5.8%
Total	27	0.9%	11	1.3%	16	0.7%

Arthritis/rheumatism

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	7	1.0%	0	0.0%	7	1.5%
18 - 64 Years	202	10.5%	53	11.0%	149	10.3%
65+ Years	153	38.8%	66	42.9%	87	36.3%
Total	362	12.0%	119	13.7%	243	11.3%

Asthma

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	90	13.0%	26	11.1%	64	14.0%
18 - 64 Years	179	9.3%	39	8.1%	140	9.7%
65+ Years	32	8.1%	17	11.0%	15	6.3%
Total	301	10.0%	82	9.4%	219	10.2%

Blindness or serious vision problems

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	4	0.6%	3	1.3%	1	0.2%
18 - 64 Years	46	2.4%	22	4.6%	24	1.7%
65+ Years	28	7.1%	16	10.4%	12	5.0%
Total	78	2.6%	41	4.7%	37	1.7%

Cancer

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	7	1.0%	1	0.4%	6	1.3%
18 - 64 Years	101	5.2%	24	5.0%	77	5.3%
65+ Years	75	19.0%	28	18.2%	47	19.6%
Total	183	6.1%	53	6.1%	130	6.1%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

Chronic back pain or disc disorders

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	8	1.2%	1	0.4%	7	1.5%
18 - 64 Years	234	12.1%	53	11.0%	181	12.5%
65+ Years	81	20.6%	31	20.1%	50	20.8%
Total	323	10.7%	85	9.8%	238	11.1%

Concussion/traumatic brain injury

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	27	3.9%	4	1.7%	23	5.0%
18 - 64 Years	44	2.3%	8	1.7%	36	2.5%
65+ Years	6	1.5%	1	0.6%	5	2.1%
Total	77	2.6%	13	1.5%	64	3.0%

Deafness or serious hearing problems

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	7	1.0%	3	1.3%	4	0.9%
18 - 64 Years	50	2.6%	10	2.1%	40	2.8%
65+ Years	51	12.9%	20	13.0%	31	12.9%
Total	108	3.6%	33	3.8%	75	3.5%

Dental problems untreated

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	19	2.7%	9	3.8%	10	2.2%
18 - 64 Years	148	7.7%	46	9.6%	102	7.0%
65+ Years	23	5.8%	12	7.8%	11	4.6%
Total	190	6.3%	67	7.7%	123	5.7%

Diabetes

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	7	1.0%	3	1.3%	4	0.9%
18 - 64 Years	137	7.1%	50	10.4%	87	6.0%
65+ Years	76	19.3%	33	21.4%	43	17.9%
Total	220	7.3%	86	9.9%	134	6.2%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

Digestive/stomach disorders (GERD, serious heartburn)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	13	1.9%	1	0.4%	12	2.6%
18 - 64 Years	244	12.6%	38	7.9%	206	14.2%
65+ Years	76	19.3%	31	20.1%	45	18.8%
Total	333	11.0%	70	8.0%	263	12.3%

Heart disease

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	2	0.3%	0	0.0%	2	0.4%
18 - 64 Years	64	3.3%	26	5.4%	38	2.6%
65+ Years	74	18.8%	27	17.5%	47	19.6%
Total	140	4.6%	53	6.1%	87	4.1%

High blood pressure, hypertension

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	7	1.0%	1	0.4%	6	1.3%
18 - 64 Years	338	17.5%	69	14.3%	269	18.6%
65+ Years	167	42.4%	65	42.2%	102	42.5%
Total	512	17.0%	135	15.5%	377	17.6%

High cholesterol

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	7	1.0%	2	0.9%	5	1.1%
18 - 64 Years	261	13.5%	66	13.7%	195	13.5%
65+ Years	131	33.2%	46	29.9%	85	35.4%
Total	399	13.2%	114	13.1%	285	13.3%

Migraine headaches

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	27	3.9%	5	2.1%	22	4.8%
18 - 64 Years	160	8.3%	49	10.2%	111	7.7%
65+ Years	17	4.3%	5	3.2%	12	5.0%
Total	204	6.8%	59	6.8%	145	6.8%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

Obesity/overweight

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	22	3.2%	4	1.7%	18	3.9%
18 - 64 Years	362	18.8%	70	14.6%	292	20.2%
65+ Years	78	19.8%	26	16.9%	52	21.7%
Total	462	15.3%	100	11.5%	362	16.9%

Respiratory illness (COPD, chronic bronchitis, emphysema)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	4	0.6%	1	0.4%	3	0.7%
18 - 64 Years	39	2.0%	13	2.7%	26	1.8%
65+ Years	38	9.6%	18	11.7%	20	8.3%
Total	81	2.7%	32	3.7%	49	2.3%

Seizure disorders

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	8	1.2%	3	1.3%	5	1.1%
18 - 64 Years	5	0.3%	2	0.4%	3	0.2%
65+ Years	17	4.3%	3	1.9%	14	5.8%
Total	30	1.0%	8	0.9%	22	1.0%

Skin disorders

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	20	2.9%	6	2.6%	14	3.1%
18 - 64 Years	81	4.2%	15	3.1%	66	4.6%
65+ Years	29	7.4%	13	8.4%	16	6.7%
Total	130	4.3%	34	3.9%	96	4.5%

Stroke

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	0	0.0%	0	0.0%	0	0.0%
18 - 64 Years	25	1.3%	12	2.5%	13	0.9%
65+ Years	23	5.8%	13	8.4%	10	4.2%
Total	48	1.6%	25	2.9%	23	1.1%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

13. Indicate whether **you or anyone in your household** has **EVER** been told BY A HEALTH CARE PROFESSIONAL that they have the disorder or condition. Check the age group and write the number of persons in that age group in your household diagnosed with the disorder or condition.

ADD/ADHD

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	105	15.2%	23	9.8%	82	17.9%
18 - 64 Years	125	6.5%	27	5.6%	98	6.8%
65+ Years	7	1.8%	3	1.9%	4	1.7%
Total	237	7.9%	53	6.1%	184	8.6%

Alcohol or substance abuse

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	11	1.6%	5	2.1%	6	1.3%
18 - 64 Years	63	3.3%	14	2.9%	49	3.4%
65+ Years	6	1.5%	2	1.3%	4	1.7%
Total	80	2.7%	21	2.4%	59	2.7%

Anorexia, bulimia, or other serious eating disorder

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	8	1.2%	4	1.7%	4	0.9%
18 - 64 Years	21	1.1%	10	2.1%	11	0.8%
65+ Years	0	0.0%	0	0.0%	0	0.0%
Total	29	1.0%	14	1.6%	15	0.7%

Anxiety or panic disorders

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	46	6.6%	12	5.1%	34	7.4%
18 - 64 Years	262	13.6%	50	10.4%	212	14.6%
65+ Years	27	6.9%	5	3.2%	22	9.2%
Total	335	11.1%	67	7.7%	268	12.5%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

Autism spectrum disorders

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	22	3.2%	7	3.0%	15	3.3%
18 - 64 Years	13	0.7%	6	1.2%	7	0.5%
65+ Years	1	0.3%	1	0.6%	0	0.0%
Total	36	1.2%	14	1.6%	22	1.0%

Bipolar disorder

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	14	2.0%	6	2.6%	8	1.7%
18 - 64 Years	50	2.6%	19	4.0%	31	2.1%
65+ Years	8	2.0%	4	2.6%	4	1.7%
Total	72	2.4%	29	3.3%	43	2.0%

Depression

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	43	6.2%	12	5.1%	31	6.8%
18 - 64 Years	307	15.9%	72	15.0%	235	16.2%
65+ Years	42	10.7%	12	7.8%	30	12.5%
Total	392	13.0%	96	11.0%	296	13.8%

Developmental delay or disabilities

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	28	4.0%	15	6.4%	13	2.8%
18 - 64 Years	21	1.1%	8	1.7%	13	0.9%
65+ Years	2	0.5%	1	0.6%	1	0.4%
Total	51	1.7%	24	2.8%	27	1.3%

Obsessive-compulsive disorder

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	6	0.9%	3	1.3%	3	0.7%
18 - 64 Years	40	2.1%	10	2.1%	30	2.1%
65+ Years	3	0.8%	1	0.6%	2	0.8%
Total	49	1.6%	14	1.6%	35	1.6%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

Phobias

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	4	0.6%	2	0.9%	2	0.4%
18 - 64 Years	7	0.4%	4	0.8%	3	0.2%
65+ Years	1	0.3%	1	0.6%	0	0.0%
Total	12	0.4%	7	0.8%	5	0.2%

PTSD

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	8	1.2%	4	1.7%	4	0.9%
18 - 64 Years	56	2.9%	18	3.7%	38	2.6%
65+ Years	8	2.0%	5	3.2%	3	1.3%
Total	72	2.4%	27	3.1%	45	2.1%

Schizophrenia

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
0 - 17 Years	2	0.3%	2	0.9%	0	0.0%
18 - 64 Years	5	0.3%	3	0.6%	2	0.1%
65+ Years	2	0.5%	2	1.3%	0	0.0%
Total	9	0.3%	7	0.8%	2	0.1%

Percents are based on total persons in the particular age group, N=693 for 0-17, 1,929 for 18-64 and 394 for 65+ years.

14. Check the situations which **you or someone in your household** experienced during the past 12 months. Accurate information will help local groups better meet the community's needs. *(Check all that apply)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Emotionally abused (intimidated, coerced, isolated, threatened, bullied, or degraded)	88	8.1%	35	11.1%	53	6.8%
Physically abused (hit, slapped, kicked, or physically hurt)	24	2.2%	15	4.7%	9	1.2%
Sexually abused (forced to have any kind of sexual activity)	12	1.1%	9	2.8%	3	0.4%
Thought about suicide	94	8.6%	27	8.5%	67	8.7%
Attempted suicide	12	1.1%	8	2.5%	4	0.5%
Death by suicide	3	0.3%	2	0.6%	1	0.1%
Caused intentional harm to self (such as cutting, burning, pulling out hair)	35	3.2%	8	2.5%	27	3.5%
Drug overdose	8	0.7%	3	0.9%	5	0.6%

15. Would you say that in general **your** health is . . . *(Check one)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Excellent	131	12.0%	21	6.6%	110	14.2%
Very good	402	36.9%	80	25.3%	322	41.6%
Good	400	36.7%	139	44.0%	261	33.7%
Fair	111	10.2%	54	17.1%	57	7.4%
Poor	19	1.7%	7	2.2%	12	1.6%
No answer	27	2.5%	15	4.7%	12	1.6%
Total	1,090	100.0%	316	100.0%	774	100.0%

16. How easy or difficult do you think it is to live a healthy lifestyle in your community? *(Check one)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Very easy	273	25.0%	71	22.5%	202	26.1%
Somewhat easy	534	49.0%	137	43.4%	397	51.3%
Somewhat difficult	187	17.2%	60	19.0%	127	16.4%
Very difficult	45	4.1%	18	5.7%	27	3.5%
Not sure	23	2.1%	13	4.1%	10	1.3%
No answer	28	2.6%	17	5.4%	11	1.4%
Total	1,090	100.0%	316	100.0%	774	100.0%

17. Do you care for an adult(s) aged 60 years or older such as a spouse, parent, or relative? The care might take place in their home, in your home, or in a facility.

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	169	15.5%	32	10.1%	137	17.7%
No	876	80.4%	256	81.0%	620	80.1%
No answer	45	4.1%	28	8.9%	17	2.2%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 17a. Check all that apply to your situation.

I care for an older adult living in my home

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	39	23.1%	14	43.8%	25	18.2%
No answer	130	76.9%	18	56.3%	112	81.8%
Total	169	100.0%	32	100.0%	137	100.0%

I care for an older adult living on his/her own

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	106	62.7%	13	40.6%	93	67.9%
No answer	63	37.3%	19	59.4%	44	32.1%
Total	169	100.0%	32	100.0%	137	100.0%

I care for an older adult living in a retirement community or nursing home

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	27	16.0%	2	6.3%	25	18.2%
No answer	142	84.0%	30	93.8%	112	81.8%
Total	169	100.0%	32	100.0%	137	100.0%

18. Do you care for an individual with a disability or special need? The care might take place in their home, in your home, or in a facility.

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	125	11.5%	34	10.8%	91	11.8%
No	906	83.1%	244	77.2%	662	85.5%
No answer	59	5.4%	38	12.0%	21	2.7%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 18a. Indicate the number of individuals in each category that you care for.

I care for an individual with a disability or special need living in my home

Age Group (Years)	Total	Paper Survey	Online Survey
	Number	Number	Number
0 - 17	30	12	18
18 - 64	44	15	29
65+	11	4	7

I care for an individual with a disability or special need living on his/her own

Age Group (Years)	Total	Paper Survey	Online Survey
	Number	Number	Number
0 - 17	4	2	2
18 - 64	15	2	13
65+	18	3	15

I care for an individual with a disability or special need living in a group home/independent living unit

Age Group (Years)	Total	Paper Survey	Online Survey
	Number	Number	Number
0 - 17	4	2	2
18 - 64	9	2	7
65+	7	0	7

19. Check the financial problems which **you or someone in your household** experienced during the past 12 months. *(Check all that apply)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Filed for bankruptcy	19	1.7%	12	3.8%	7	0.9%
Foreclosure of home	32	2.9%	20	6.3%	12	1.6%
Difficulty paying property taxes	156	14.3%	38	12.0%	118	15.2%
Needed legal help but couldn't afford it	83	7.6%	36	11.4%	47	6.1%
Lack of money for basic needs	214	19.6%	113	35.8%	101	13.0%
Financially abused by someone you know	15	1.4%	10	3.2%	5	0.6%
Identity theft by a stranger	50	4.6%	15	4.7%	35	4.5%
Involuntary job loss	86	7.9%	30	9.5%	56	7.2%
No job for 90 days or more	102	9.4%	46	14.6%	56	7.2%
Divorced, separated, or widowed which affected finances	69	6.3%	28	8.9%	41	5.3%

20. Are you currently raising children other than your own?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	49	4.5%	25	7.9%	24	3.1%
No	1,008	92.5%	273	86.4%	735	95.0%
No answer	33	3.0%	18	5.7%	15	1.9%
Total	1,090	100.0%	316	100.0%	774	100.0%

- 20a. What is your relationship with this child/children? *(Check one)*

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Grandparent	23	46.9%	13	52.0%	10	41.7%
Aunt/Uncle	6	12.2%	3	12.0%	3	12.5%
Friend	4	8.2%	2	8.0%	2	8.3%
Older sibling	2	4.1%	2	8.0%	0	0.0%
Foster parent	2	4.1%	1	4.0%	1	4.2%
Other	9	18.4%	4	16.0%	5	20.8%
No answer	3	6.1%	0	0.0%	3	12.5%
Total	49	100.0%	25	100.0%	24	100.0%

21. What is your gender?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Male	261	23.9%	67	21.2%	194	25.1%
Female	795	72.9%	232	73.4%	563	72.7%
No answer	34	3.1%	17	5.4%	17	2.2%
Total	1,090	100.0%	316	100.0%	774	100.0%

22. What county do you live in?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
McHenry County	1,002	91.9%	294	93.0%	708	91.5%
Other	59	5.4%	5	1.6%	54	7.0%
No answer	29	2.7%	17	5.4%	12	1.6%
Total	1,090	100.0%	316	100.0%	774	100.0%

23. Where is your primary work location?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
In McHenry County	703	64.5%	121	38.3%	582	75.2%
Outside McHenry County	94	8.6%	14	4.4%	80	10.3%
I don't currently work/Retired	251	23.0%	156	49.4%	95	12.3%
No answer	42	3.9%	25	7.9%	17	2.2%
Total	1,090	100.0%	316	100.0%	774	100.0%

24. What is your zip code?

Response	Area	Total		Paper Survey		Online Survey	
		No.	Pct.	No.	Pct.	No.	Pct.
60012 - Crystal Lake	Crystal Lake	43	3.9%	11	3.5%	32	4.1%
60013 - Cary	Southeast	73	7.0%	31	9.8%	45	5.8%
60014 - Crystal Lake	Crystal Lake	157	14.4%	33	10.4%	124	16.0%
60021 - Fox River Grove	Southeast	16	1.5%	7	2.2%	9	1.2%
60033 - Harvard	Rural West	102	9.4%	76	24.1%	26	3.4%
60034 - Hebron	Rural West	2	0.2%	1	0.3%	1	0.1%
60042 - Island Lake	Southeast	2	0.2%	2	0.6%	0	0.0%
60050 - McHenry	McHenry	82	7.5%	8	2.5%	74	9.6%
60051 - McHenry	McHenry	48	4.4%	6	1.9%	42	5.4%
60071 - Richmond	Rural Northeast	8	0.7%	1	0.3%	7	0.9%
60072 - Ringwood	Rural Northeast	3	0.3%	0	0.0%	3	0.4%
60081 - Spring Grove	Rural Northeast	15	1.4%	4	1.3%	11	1.4%
60097 - Wonder Lake	Rural Northeast	48	4.4%	18	5.7%	30	3.9%
60098 - Woodstock	Woodstock	259	23.8%	73	23.1%	186	24.0%
60102 - Algonquin	Southeast	25	2.3%	2	0.6%	23	3.0%
60142 - Huntley	Southeast	36	3.3%	5	1.6%	31	4.0%
60152 - Marengo	Rural West	57	5.2%	19	6.0%	38	4.9%
60156 - Lake in the Hills	Southeast	29	2.7%	1	0.3%	28	3.6%
60180 - Union	Rural West	7	0.6%	5	1.6%	2	0.3%
Other		40	3.7%	1	0.3%	39	5.0%
No answer		35	3.2%	12	3.8%	23	3.0%
Total		1,090	100.0%	316	100.0%	774	100.0%

25. What is your age group?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
18 - 29	112	10.3%	36	11.4%	76	9.8%
30 - 44	245	22.5%	66	20.9%	179	23.1%
45 - 64	489	44.9%	99	31.3%	390	50.4%
65 - 74	155	14.2%	65	20.6%	90	11.6%
75+	60	5.5%	38	12.0%	22	2.8%
No answer	29	2.7%	12	3.8%	17	2.2%
Total	1,090	100.0%	316	100.0%	774	100.0%

26. What is the highest level you have finished in school?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Less than high school	31	2.8%	31	9.8%	0	0.0%
High school or GED	133	12.2%	84	26.6%	49	6.3%
Some college, no degree	239	21.9%	85	26.9%	154	19.9%
Associate degree	109	10.0%	34	10.8%	75	9.7%
Bachelor's degree	299	27.4%	41	13.0%	258	33.3%
Graduate or professional degree	249	22.8%	26	8.2%	223	28.8%
No answer	30	2.8%	14	4.7%	15	1.9%
Total	1,090	100.0%	316	100.0%	774	100.0%

27. Do you consider yourself of Hispanic/Latino(a) origin?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	74	6.8%	51	16.1%	23	3.0%
No	969	88.9%	240	75.9%	729	94.2%
No answer	47	4.3%	25	7.9%	22	2.8%
Total	1,090	100.0%	316	100.0%	774	100.0%

28. What race do you consider yourself?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
White	987	90.6%	266	84.2%	721	93.2%
African American/Black	5	0.5%	2	0.6%	3	0.4%
Asian	8	0.7%	2	0.6%	6	0.8%
American Indian or Alaskan Native	7	0.6%	4	1.3%	3	0.4%
Native Hawaiian or Pacific Islander	3	0.3%	0	0.0%	3	0.4%
Two or more races	23	2.1%	11	3.5%	12	1.6%
No answer	57	5.2%	31	9.8%	26	3.4%
Total	1,090	100.0%	316	100.0%	774	100.0%

29. List the **number of people in your household including yourself** in each age category.

Age Group (Years)	Total	Paper Survey	Online Survey
	Number	Number	Number
0 - 17	693	235	458
18 - 64	1,929	481	1,448
65+	394	154	240

30. What language do you speak most often in your household?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
English	1,009	92.6%	260	82.3%	749	96.8%
Spanish	41	3.8%	36	11.4%	5	0.6%
Other	9	0.8%	5	1.6%	4	0.5%
No answer	31	2.8%	15	4.7%	16	2.1%
Total	1,090	100.0%	316	100.0%	774	100.0%

31. Have you or anyone in your household received any financial assistance in the past 12 months such as TANF, WIC, Township Assistance, Public Aid, Medical Card, SNAP, Food Stamps, SSI, or other types of aid? (Do not include Medicare or Social Security)

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Yes	185	17.0%	111	35.1%	74	9.6%
No	850	78.0%	174	55.1%	676	87.3%
Not sure	11	1.0%	7	2.2%	4	0.5%
No answer	44	4.0%	24	7.6%	20	2.6%
Total	1,090	100.0%	316	100.0%	774	100.0%

32. Where did you hear about this survey?

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Health Department	238	21.8%	65	20.6%	173	22.4%
Hospital or doctor's office	26	2.4%	1	0.3%	25	3.2%
School / College	7	0.6%	4	1.3%	3	0.4%
Mental Health Board	53	4.9%	8	2.5%	45	5.8%
Library	6	0.6%	0	0.0%	6	0.8%
Church or other place of worship	15	1.4%	15	4.7%	0	0.0%
Social service organization	126	11.6%	43	13.6%	83	10.7%
Newspaper	46	4.2%	3	0.9%	43	5.6%
Friend, co-worker, or family member	161	14.8%	21	6.6%	140	18.1%
Other	375	34.4%	133	42.1%	242	31.3%
No answer	37	3.4%	23	7.3%	14	1.8%
Total	1,090	100.0%	316	100.0%	774	100.0%

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe.

Response	Total		Paper Survey		Online Survey	
	Number	Percent	Number	Percent	Number	Percent
Comments	243	22.3%	62	19.6%	181	23.4%

Appendix D

ONLINE AND PAPER SURVEY COMMENTS

MCHENRY COUNTY
HEALTHY COMMUNITY SURVEY 2016
COMMENTS FROM ONLINE SURVEY

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- If you don't have a car in this community, then you really can't access much of anything.
- McHenry County is sorely lacking in public transportation.
- There is not adequate public transportation in McHenry County.
- Public transportation is nonexistent.
- Transportation is an issue.
- Lack of any transportation.
- Public transportation appears to be an issue in suburban communities.
- Public transportation in McHenry County is nonexistent. If you don't have your own vehicle or are unable to drive on your own, it is difficult to get from one area of the county to another.
- We continue to have no access to public transportation for the majority of the county residents.
- Very poor transportation for all ages, very limited.
- We here in Huntley don't have community gardens and if we aren't seniors or disabled, there isn't really much transport that isn't by taxi.
- For a community area the size of McHenry County and the traffic congestion problems, I think the public transportation offered is poor and unreliable.
- I am fortunate enough to have reliable transportation and financial means to make car repairs as needed. If I didn't have that, I'm not confident that public transportation would be available to me (I live in rural McHenry County). I don't think I could rely on it to get to work (I live and work in McHenry County). My impression is that public transportation is not widely available or reliable.
- I have a car, so it's easy to get where I need to go. Fair/poor responses - public transportation is difficult. I work at the hospital and it is difficult to get public transportation for patients to get treatment. Thank goodness for Centegra buses.
- If you do not have a car in this county, transportation is very limited and difficult. Although, I think it is a difficult issue, because I don't think most people are willing to give up their cars anyways.
- We are able to drive where we need to get, however, there are many who don't have access to public transportation or it's not reliable.
- The bus does not run often enough, does not have enough stops. I work for Centegra and I know that transportation is the number one barrier to care in this county!

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- While public transportation has improved in McHenry County over the past 10 years, there are still parts of McHenry County that are not serviced by Pace or other public bus services.
- Hardly any public transportation in the county, would love to see a regular bus that stops a number of stops and throughout the entire county.
- Not enough buses.
- If a person does not have access to a phone, public transportation is extremely limited. Rides must be prearranged.
- The process for arranging a ride on public transportation is cumbersome, inconvenient, and complicated for the user. I imagine most people who utilize public transportation have enough difficulties without adding the burden of navigating a substandard public transportation system.
- McHenry County lacks sufficient fixed-route public transportation throughout much of Algonquin and Grafton Townships. Therefore, I gave it a Very difficult to access.
- Public transportation in our community is very challenging. There aren't enough routes/options for those that require public transportation.
- Night, weekend transportation very difficult. Also inconsistency in service availability is somewhat difficult in the scheduling.
- Transportation access continues to be difficult and limited in time and availability.
- It is very hard to schedule transportation anywhere, especially in extreme weather conditions, when you have a small child. They need more buses. Also, some items are on the outside of town where people can't walk, i.e., the food pantry, Workforce.
- Transportation needs to go further - at least all around the county. McHenry Township needs to stop requiring 24 hour notice to use their bus.
- Public transportation is not consistent and not easily accessed.
- Public transportation is a major issue in McHenry County. Very limited across the board. A major part of the issue has to do with resident perception and attitudes towards "public transportation." It hasn't been part of our culture and most people are just not comfortable about even thinking about that possibility. We are so reliant on private, personal transportation.
- My community is not a very connected community, in the most literal sense of the word. Transportation is a HUGE and very difficult hurdle – and this impacts all other parts of the community including jobs, work training, cultural areas, and farmer's market.
- Public transportation would make the other things easier to access. We have none, and therefore, we who live outside the downtown area have a difficult time managing the separation between housing developments/subdivisions and commercial areas, it's all on a car-size scale.
- Public transportation is perhaps the most lacking service in McHenry County. Without a vehicle, many are limited and not in positive, healthy situations. Fix that for starters.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- Public transportation in McHenry County as a whole is not that good. We can take a train to Chicago and every town in between along the way. But say you worked in Northbrook. You need a car. Yes, you can go to Chicago and then take the North line back to Northbrook but at what cost of time. The entire public system in the Chicago area is all centered around Chicago in a star layout with no grid overlaid. Go to London sometime to see how it is really done. You can get anywhere and anywhere in between.
- McHenry County lacks competitive public transportation. If we had buses to take people from the train stations to other areas of the community for work beyond walking distance from the train stations - we might find more people commuting to the county for work, rather than commuting out of the county for work.
- I am not aware of public transportation for all residents other than a once a day train to Chicago.
- I wish there were more Metra stops to/from Woodstock. It's very inconvenient to take the train to the city because of the limited times, especially on Sundays or on evenings.
- Public transportation is nonexistent except for the train.
- Aside from the Metra, it seems as though public transportation in McHenry County is slim to none.
- Due to rural nature, public transportation is not widespread or frequent. Also, biking and sidewalks are not on every roadway. These two items, public transit & paths, driving a vehicle is a must in this county/area. Driving time to get to entertainment/shopping/job is also long.
- I live in Marengo, there is no reliable public transportation at all. The jobs are few and far between if you don't have a license to drive.
- As long as you stay within a community, it's fairly easy to get around, but to travel between towns, it gets difficult. I tried using public transportation between home (Woodstock) and work (Harvard) for a couple of months when I had no car. I could take Pace or the train, but if I missed it (after 9 am) I had no other option. I ended up taking a cab one day for \$27 plus tip in order to get to work. Also, several of my children attended MCC and there was no midday service from Woodstock. It was always a headache to find a ride, or make extra trips so they could use a car. I know there is Dial-a-Ride, but you have to call a day ahead, and sometimes they are full. What I hear from clients at work is that they are often told they have to shop within 10 or 15 minutes or wait up to 3 hours for a ride. Service to the Food Pantry is the same. People can get dropped off, but then have to wait a long time to get picked up. I think more people would use it if the service was more fluid or had some regular routes around town. As for jobs, I have seen many businesses in McHenry County close, flooding the market with employees looking for new jobs, and fewer jobs for them in the area. I have several friends who have had to take low paying jobs in the county or slightly higher paying positions out of the county, so they have more cost involved. The jobs available in the county are mostly lower paying ones, so it is difficult to get a good wage.
- There needs to be an improvement in transportation and affordable health care in the community.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- Transportation in this county is difficult for many people especially if they have no car or cannot drive. This is true in many counties, however, health care could be better - local hospital has a mixed reputation.
- Public transportation is pretty much nonexistent in our community. Behavioral health services are also very difficult to access.
- Public transportation is not accessible in all communities in county. More sidewalks especially in city of McHenry, from neighborhoods to schools (Parkland School to Legend Lakes and Boone Creek).
- I really don't see any regularly available public transportation where I live in SW McHenry Country, but I still drive and don't use it. I do ride a bike and the only bike path or marked trail near me is the HUM trail and it doesn't actually go to Huntley, only Union and Marengo. It also doesn't connect to any other bike trails. Closest entry point is 3 miles from my house, not bad, but the trail doesn't actually GO anywhere.
- The transportation system is deplorable. We help so many seniors obtain employment, only to see them lose it because of lack of transportation to their places of employment. The bus routes are so limited; I wish this could be better.
- There is limited public transportation for seniors, even if the senior lives in an urban area such as Algonquin. If the transportation does come around, certain limitations exist. One of the reasons I rated "organizations that provide free food" as being "very difficult" is because the organization "Meals on Wheels" charges for their food, so I don't qualify them as being "free." And, their organizations are limited within the area, and aren't broadcasted much to even know where they're located.
- There is a severe lack of transportation for the senior community and lack of funding to provide services to our most needy residents.
- There doesn't seem to be a lot of times available for seniors to utilize the bus.
- Public transportation for seniors and those with disabilities is available but it must be point to point AND low/no cost, and there must be physical assistance from the driver or aide or it's useless if the senior or disabled person can travel but can't manage groceries or packages, etc.
- Transportation continues to be a major issue for seniors and people with disabilities. Not available in all of the county or between counties. Limited service times. It keeps people from being able to go out and do things in the community.
- Public transportation within McHenry County is very limited, for the general public as well as seniors and the disabled.
- Transportation must be very difficult for those without a car or who cannot drive in the county, due to limited bus service, especially for those in more rural areas. I think it would be difficult for a senior or disabled person, or even someone who just does not drive, to live in an isolated part of the county and be able to reach a food pantry or "free lunch" type service at a church if they do not have a support network. I don't think the county is doing a "poor" job of attending to the issue, we are not an urban area and these are the drawbacks.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- I have a car, so it is not hard to get to most of these things, but I work with clients who do not have their own transportation, and it can be very difficult to access anything in McHenry County using public transportation alone. The public transportation services for disabled/seniors are a bit easier since they have more flexible pick up and drop off options and more options to schedule a ride, but for the general public, public transportation is sorely lacking.
- Safe, reliable transportation for persons with disabilities is impossible in McHenry County. Not only are there very few programs for them, but transportation to get them to a program is impossible.
- Better county wide transportation for individuals with disabilities would be very helpful. Transportation can be the primary limiting factor to keep these individuals from receiving needed services.
- The safe accessibility of transportation to anywhere from Crystal Lake for people with disabilities.
- Public transportation is lacking in our area, especially for low-income individuals. There needs to be a better plan.
- Travel/Transportation is an issue, especially public transit availability, particularly for lower-income residents.
- Pace can be a bit difficult to access but as long as you can work within their parameters, you can get pretty much where you want to go. We do need more routes and buses though!
- I live in unincorporated Wonder Lake. Pace does not come into our area.
- The Pace bus service is AWFUL! My sister often used it, but has given up on it. She needs the bus with the lift and many times the bus has forgotten her or made her wait over an hour for the bus even when she has called ahead to schedule a pick up time. She uses a walker and needs both hips replaced and she has been left standing in parking lots for long amounts of time, and when she finally gets someone to answer the phone at Pace bus, they tell her they can't pick her up for a long time, if at all. She has had to cancel doctor's appointments because the bus never showed up. One of the bus drivers told her that the drivers don't like to use the lift, so this happens often to people who need it.
- I don't feel we have enough public transportation available in Woodstock or McHenry County in general. When my son wasn't able to drive and needed to get to and from work the Pace bus was ALWAYS busy and wasn't available to pick him up. After my knee replacement surgery, I wasn't able to drive to and from therapy and there wasn't much available but finally did get in touch with the volunteer group to drive me - that was wonderful!!
- Pace transportation services are a band-aid approach to transportation in this county. The fact that people have no relative timetable for mass transportation expectations makes it difficult to consider mass transportation at all. I have personally seen people wait nearly 90 minutes for a Pace bus to pick them up from Walmart in Woodstock (while I was ringing bells for Salvation Army during the Christmas season). This isn't public transportation - it's agony for those trying to use the Pace system.

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- Transportation is poor. If you have a wheelchair, there is only Pace and it is limited where it goes.
- Transportation has focused quite a deal on seniors. This is good and needs to continue, however, beyond seniors transportation is different in McHenry County. There is the Pace program, yet for what I understand Pace does not cover the entire county and people may not have the capital to use the services consistently. More people are using home gardens, which are excellent, but when it comes to community gardens there appears to be a lack of availability. For people who do not own property to create their own garden, easy access to community gardens would be beneficial to them financially as well as provide cheaper and healthier food. There are some community gardens, but access to them is limited if not nonexistent without a vehicle.
- Pace bus can be challenging for seniors and people with disabilities because it is unreliable to get to an appointment on time and people are concerned about return trips. When grocery shopping, perishable items get warm while the person is waiting to get home.
- There is no public transportation for all residents within the county. If Pace bus is called, they state that they only provide pick up for senior citizens.
- Pace service is great but needs to become more dense to minimize long waits. Vouchers for taxi would help.
- I work in a suburb that is not connected by the Metra train line. My commute is from Cary to North Chicago, IL. Aside from joining a Pace van pool or other form of a carpool, the only option is to drive my own car to work.
- Preserve and expand Pace busing, advertising it.
- Dial-a-Ride is the only transportation for seniors and low income to get around Harvard and it has to be scheduled in advance. Bike path is just 3 miles long and doesn't connect to anything. Its 2 miles shy of connection at Boone County and about 8 miles from connecting at Hebron. I would love to see it connect to the nearby paths.
- There is barely any bus service in McHenry County. The few routes don't allow for me or my husband to get to work, and only the Elgin line hooks up with any other regional service. The Dial-a-Ride is not convenient because you have to know in advance when you're going somewhere, which doesn't help for those with non-standard work hours or for spur of the moment travel. I usually just bike or walk because that's easier than dealing with the buses, but there isn't much in the way of bike infrastructure around Crystal Lake. No east-west routes at all, and only the Prairie Path links multiple towns.
- Dial-a-Ride requires 24 hour notice. This isn't very convenient.
- Public transit is rare in the county. The MCRide program is good if you live in the right areas.
- Transportation is very hard to access due to the limited number of fixed route buses and areas not served by MCRide, the limited hours of both and the high demand for MCRide, making it hard to schedule rides.

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- My family is fortunate enough to have two cars and we live close to many recreational locations. However, many of these services and opportunities are not easily accessible for those who are not fortunate enough to have their own transportation and need to rely on public transportation. This is especially true for families and individuals who live outside of the eastern part of our county in more rural areas and smaller towns.
- Lack of availability or difficult to get to/arrange.
- We do not have city buses and I do not know where I would like to have them take us because McHenry is spread out. If I could no longer drive, I would have to move to get to shopping, doctors, parks, etc.
- Public transportation is still lacking for those that need that in our county. Also access to psychiatric services for those that need it, but do not have private insurance is difficult as well.
- Transportation in the county is an absolute joke. There is no transportation for the average person. Since the Mental Health Board stopped providing clinical services, there are no real mental health providers. Pioneer Services couldn't manage it, Rosecrance is good, but not as good as the services provided by the MHB. How we are a county this size and have NO adolescent inpatient psychiatric beds is just pathetic.
- Public transportation is non-existent. There are things happening in the county but it's impossible to get there, especially in the evening or weekend. Since Pioneer closed, it's difficult to know who provides what services. The county seems a mess. How do we know who to go to for a psychiatrist?
- I work in social services and know that transportation is extremely difficult and sometimes impossible unless the person has a car. Mental health services are available if you can pay a lot but are very limited for Medicaid or uninsured people. Jobs that offer a living wage are extremely difficult to find.
- Hard to get to these areas to access the services especially if you do not have transportation.
- Transportation, housing, and health issues effecting low to middle income McHenry County residents is increasing as that population increases. Our schools are negatively impacted by this when kids come to school with the vast array of issues that poverty yields. Safe harbors for homeless (PADS and PADS church sites) are difficult to access and putting people in tents in the summer is asking for increased crime rates. The inability for mentally ill patients to access psychiatric care in a timely manner has stressed our law enforcement and families as well as the people with mental illness.
- Public transportation is limited and you have a long wait to get to/from where you are going. Housing is hard for some family members because of income. There is not enough support for people with disabilities or people needing other supports. Substance abuse is always an issue and if you can help people and encourage them to get some help, it also is limited, especially if you do not have the money or health insurance. The people that are slightly above the cut off for financial help is terrible. There are not programs to help those who want to help themselves in any area of living but can't because they cannot afford it. The long wait lists to try and get help is also discouraging for people who are looking for some community support. Housing is also another area where there is not enough help out there due to long waiting lists.

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- Public transportation if it is available as listed in #1 & #2 is not communicated clearly to the general public to know that it even exists. Farmers Markets are only held on one day a week with limited timeframe. This is difficult. Parks/Recreation Areas/Walking Paths/Biking Paths are not handicap accessible. Professional Level Jobs in McHenry County are limited due to the lack of companies requiring professional skills. Making it necessary to commute outside of the county for these types of jobs. If you want to work in stores or restaurants then jobs appear to be plentiful.
- Access to affordable dental care is limited in our county as in others. Public transportation continues to be problematic within our county. It is easier to get from downtown Chicago to Woodstock than from Huntley to Woodstock. A more structured system of regular routes and times of bus service is needed although some progress has been made in this area.
- Developmentally disabled persons need access to free dental care which is currently not available in McHenry County.
- Healthcare and transportation for individuals with developmental disabilities is very poor.
- Mental health services for those that do not have private insurance are very poor in this county, especially for psychiatric services. Transportation is also a very big problem. I have come across several homeless people that could get well-paying jobs, but lack the proper transportation to take these jobs.
- As a mental health professional, I often hear from my patients that job access can be difficult and sometimes there are instances in which lack of transportation options are the only reason a patient is unable to access services.
- Mental health & substance abuse programs need expansion and should include transportation. People are dying while abusing substances waiting for beds in counties far away from McHenry County. We need more sites and better treatment options in our community. Workers must be trained in the specialty areas of mental illness & addiction (as these 2 problems often occur side by side). Public transportation needs to be more widely available for all residents to access healthcare and other community agencies.
- I feel there are very few mental health services available, especially for those who don't have insurance/state insurance.
- Mental health services for low-income families is significantly lacking in McHenry County and these families are understandably looking to the school system for help, but support service personnel are already stretched due to increasing cases of students with anxiety, and these cases are increasingly complex and significant in intensity.
- Why did you defund Pioneer Mental Health complex in McHenry? I have been a patient of Dr. McMasters for several years, now I have to find a new Dr. It's very difficult to start over with a Dr. who doesn't know my history. Who has possession of my files so I can forward them?
- Mental health care is still extremely difficult to access, especially for our low income or Latino families. We absolutely need more services for these groups. Psychiatric care is also extremely limited in this county.

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- I am very concerned with the lack of services in our county for individuals that have both developmental disabilities AND mental health needs. I am seeing that services are only being provided if an individual is in crisis and there are few to no supports to prevent crisis - especially if the individual/family is underinsured or has Medicaid/Medicare. I also feel that Pace, Dial-a-Ride for individuals with disabilities is unreliable. Often families miss appointments because they can't get a bus or they are unable to afford the bus fares (despite the rates being low). It is also difficult for many individuals in our community to find employment because they desperately need job coaching and on the job support, however, few employers want to put in the extra time with an employee with either developmental and/or mental health needs because they can hire a neuro-typical individual who requires less support for the same wage.
- This growing, diverse and geographically large community does not have access to enough mental health and substance abuse treatment services. One of the challenges in recruiting providers is the geographic distance from a large city and this county not being rated as an underserved community (thus making employment here eligible for student loan forgiveness programs).
- Disappointing that affordable housing and public transportation does not exist in McHenry County.
- Housing crisis, homeless crisis.
- I am a site manager for the PADs program at one of the churches as well as work at a clinic for underinsured and uninsured. I am intimately aware of this county's need for more and better services and coordination of services for the homeless and low income. What we do (or don't actually do) for our homeless population is less than substandard. The services provided are all good in theory and look good on paper, but that is not how things are done in reality. The coordination of the services required for the homeless and low-income population is terrible and most are unable to truly get the help they need because they can't get the services they need and get them coordinated. The stars all need to align perfectly in order for the homeless to get medical health care, mental health care, help with substance abuse, transportation services, and help with any sort of job training or placement. Case managers don't do any more than the bare minimum and don't hold homeless clients accountable for some of their behaviors or lack of work towards betterment.
- There is a great strain on service to providers to meet the needs of low income or disabled persons in the county despite the large number of service providers in the area. Programs frequently have long wait lists and specific criteria that some populations have trouble fulfilling. As a housing locator and aid for homeless service providers, I especially notice the lack of affordable housing in McHenry County. Market rent units, coupled with income requirements of both large and private landlords, are largely unaffordable for people living on minimum/low wage or disability benefits. It is especially difficult to find housing that meet these people's needs that also has ready access to public transportation, as properties with lower rents tend to be found in outlying parts of the county (Marengo, Richmond, Hebron, parts of Harvard) where Pace routes travel infrequently or not at all, or places not on the Metra line. This especially makes it hard for disabled persons who must frequently choose between being isolated or being in a location where they can access supports, but is financially burdening.

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- Affordable housing, decent paying jobs, & public transportation in the county are a problem.
- With the difficulties of daily life and working to provide for a family, there is not time or energy left to access any of the areas recreational locations.
- Perhaps regular (once a year) reminders of these parks and paths. I think that people are not interested in these until a certain event or time in their lives. At that point, the information can be useful to people and reminders of locations and features would be helpful.
- Parks may be accessible to most; I don't feel it's extremely accessible only because no one really knows how many parks and rec areas are in McHenry County. It's not posted. It's not advertised.
- I have grandchildren and they have friends and I want to know that the parks and recreational areas are free from sexual predators and those sexual predators do not live near our children's schools and the areas the children congregate to play and socialize. I can see on the Internet, the official sexual predator website that a charged sexual predator who has been caught very recently, again, lives within 1/3 of a mile from my grandchildren's elementary school and lives about the same distance from my grandchildren's home. What can be done about this? How can us adults, parents, grandparents, great grandparents, and the children themselves know that someone is looking out to protect them from these crimes of the sexual predators? One area that my grandchildren and their neighbors and their friends get together to play and socialize is less than 1/3 of a mile from this sexual predator's residence. And this area that I am speaking of is Woodstock city property, a play park owned and managed by the city of Woodstock. The city park on Maryanne Street. And for the safety of our children and all walking and littler ones riding their bikes, we need sidewalks on all streets. To get our kids off the street, when it is possible. To provide a walking path for all kids walking and all of us adults walking. To get us off the streets. There is so much more distracted driving in today's society that we all are safer on sidewalks than walking in the street, even if it is along the side of the road. The farther we can be from the cars, buses, trucks, and motorcycles, the better. And then to add to that, if our city could provide more bike routes along our roads, for all those older & mature riders and eventually our littler riders would use them. Jobs are hard to come by in this area. I have been looking for a good solid larger company for full-time employment for quite a while and haven't found anything, yet.
- We pay for parks and still they are not policed and safe from families. Since we can't have safe parks remove them and reduce taxes.
- There are parks in neighborhoods, swimming pool, library, and a bike/walking path.
- Excellent with Federal Park-Northeastern part of McHenry County. One of the few reasons to live in Illinois.
- They are readily available in some areas and absent in others, depending on where the village decided to install them. I have to drive my car several miles to get to a park where I can walk my dogs when others have that service right outside their front doors? Yeah. Like that's fair.
- Most parks you need to drive to and parking is not very good.

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- There are no parks in my neighborhood. You have to have a car to get to any bike paths or parks.
- More equipment at parks for all ages including 3 and under. I don't know of any community gardens.
- I feel that the parks could use updating, especially Knox Park Pool. Also would like to see more access to bike paths and connections between.
- The community I live in does not have a park/recreation department; buying into neighboring system is very expensive.
- The really nice parks like 3 Oaks has a very expensive entry fee and fees for additional services within the park unless you are a resident of Crystal Lake. As for the other parks you can tell the county has cut back on staff. They just are not as maintained as they used to be. As for biking paths, they are nonexistent on the roads. My son was visiting from Utah and really noticed the lack of paths for people wanting to bike to go shopping or to go to work. The only bike paths we have are for recreation or pleasure which doesn't focus on lowering our carbon footprint by encouraging people to bike to work or to shop. A REAL disappointment!!!
- Live close to Emricson Park.
- I think Crystal Lake area and local area has good recreation area. Biking path is good considering the limitation on the road and use.
- It would be good for both health and simple transportation opportunities if the bike paths in each community in the county could be connected to each other. People trying to get to work and/or use the paths for recreation would be happier and safer off the roads. Seems so simple. Public transportation is still fairly nonexistent in our county, especially for those with mobility constraints - keep working on it folks. Thank you!
- If your concerns are about healthy living, living in Woodstock has by far the worst access to a health club compared to other towns in McHenry County. Please stop in the Woodstock Rec Center and take a look at "our" just enough to get by facility, nothing is updated and it is so confined. Woodstock is a large community and we don't have an updated health club facility for seniors (or anyone), or those that need rehab. Residents must drive to other towns. McHenry, Crystal Lake, Huntley, Lake in the Hills all have numerous health club facilities and are able to handle many members with disabilities or rehab, but not Woodstock. McHenry's Park District just opened a new beautiful facility. To live a healthy active lifestyle when I retire, I'm starting to wonder do I want to live in Woodstock who already has high taxes, deteriorating infrastructure, and limited healthy options. What does Woodstock, a town in McHenry County, have to offer health wise to those aging or to attract young families who now-a-days are very health conscious? Yes, Woodstock has a beautiful City Park, Great Farmer's Market, Beautiful Opera House but if concerns are about health, Woodstock is much further behind then its sister towns.
- Close or sell McHenry County Conservation District!!
- We take advantage of the numerous opportunities to enjoy the arts and outdoors in McHenry County. It disappoints me to know that there are people who don't use the Conservation District sites, parks, or other facilities! We live in a beautiful area and there is so much going on – much of it for free! I do think we could improve on our public transportation system though.

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- Would love to see more music venues. We are entertainment deprived. We need to encourage more public entertainment at venues like the Plumb Tree golf course instead of fighting them. Having music events there would bring money to the county.
- Not related to number 1 and 2 but: Very limited access to recreational activities that would include special needs children over the age of 3, non-verbal with moderate physical disability outside of the school system. There is Gigi's Playhouse for Down children and some services for autistic spectrum kids who communicate but little else that our family has been able to locate.
- There could be more arts and cultural activities for residents.
- Not enough activities through the rec center. Wish we had a bigger and better updated rec center. No park district. Would like it if the Woodstock Water Works was open later into August. The season, they close too soon and it is still hot. Would love to see the summer in the park have more activities in the park like a carnival and like a taste of McHenry County.
- We need more sidewalks around our county.
- Property owners should repair and maintain their sidewalks, they're trip hazards. In the winter, the property owner should remove snow and slip hazards.
- The sidewalks in Woodstock are terrible, walking children or riding their bikes to parks can be difficult.
- Walking in this community is poor due to the sidewalk and street condition. Sidewalks are heaving and the black top on the streets is crumbling and full of pot holes.
- McHenry County needs many more bike paths. Safe bike paths, out of traffic to get around. It also could use a lot more safe sidewalks, away from traffic so you feel safer to walk and bike more to places around town. This county is not set up for safe walking and safe biking away from traffic to go do small errands.
- Living on the edge of the city of Woodstock lends itself to a lack of sidewalks, bike paths, and parks in the vicinity in which my children can use safely.
- There are no sidewalks or bike paths in the streets of Wonder Lake so getting to an actual bike path/walking path means loading up your bicycles and driving them which without the proper vehicle is very difficult. We do not have recreation services except youth soccer, youth softball, and possibly baseball. We have to pay quite a bit extra to be a part of the recreational services in the neighboring towns. There is no place for camping in our area either.
- Some parts of my community do not even have sidewalks, let alone bike paths. I wish there were more bike paths available because I often ride my bike to work and riding in the street can be dangerous and result in frustration from drivers, however, it is required by the law as the sidewalks are for pedestrians.
- It would be great to have walking/biking paths in Woodstock connecting to Crystal Lake. There are basically no walking paths in smaller communities such as Wonder Lake. It is unsafe for children in Wonder Lake to walk/bike to school especially since there are no sidewalks either.
- There are no sidewalks in our neighborhood to allow easy access to local bike path or parks. We have to walk on the road which can be dangerous with little children.

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- In Huntley, mainly the walking/bike paths are the sidewalks, which are in every subdivision. There is a walking path in the main park. While overall, it's not hard to get to the park, the one thing that does make it hard to reach the park by foot or bikes the lack of sidewalks in that area. We would have to cross over the busy road of Rt 47, but I don't feel after doing that there's a safe way to get to the park until we reach the first street with houses that has a sidewalk. Therefore, there's some sidewalk gaps in that area around the park and the stop light that could be used to safely cross the street.
- Our community doesn't link up with bike paths. Other than some poor sidewalks, we don't have walking paths.
- Paths are not very accessible in the rural areas and there are no near community gardens. Jobs for technically-trained individuals are not plentiful in the county.
- Paths are not accessible from our neighborhood.
- Would like to see more connecting bike paths. Not sure about other items.
- I live off 47 and there are zero bike paths that allow me onto 47 safely.
- I don't know of any community or home gardens. Walking/bike paths are nonexistent in my area; I do not know what is available for disabled persons' transportation wise.
- I wish we had a bike/walking path in and around the Prairie Grove and unincorporated Crystal Lake areas. We need a safe way to get around without relying on a car all the time.
- It would be nice to have more bike and walking paths. You have to drive almost everywhere to get to parks and events. We live within a mile of some great events but always have to drive because I don't feel safe walking or biking with little kids. Drivers ignore the bike lanes and pedestrian crossing signs.
- Drivers do not watch out for bikes on the main streets. There are no bike lines.
- The bike and walk paths should be common knowledge to residents, it's not. I've lived in the community for 14 years now and have just learned about some of them. Furthermore, some of the bike paths that I was aware of from driving don't go all the way through, you have to change sides of busy roads, not optimal for kids of age to enjoy alone. Inconvenient for adults.
- All we have are two MCCC areas to walk - one very difficult for people with disabilities. We have beaches but you must be an owner of property to use them.
- I recently moved into town from outside the city limits, and see more biking and walking paths than I had access to in my old house.
- Problem with bikes/walking stems mostly from drivers low compliance with the law.
- Nothing much available in the northwestern area of county unless you have a car to GO to a destination. Walking distances are too far and biking on the roads necessary to use is way too dangerous.
- There are absolutely zero bike paths in the old side of Lake in the Hills. In the newer parts of Lake in the Hills, the bike paths are all disjointed. We have to literally drive to take the bike path along the Fox River in Algonquin. No bike path to Three Oaks unless you are willing to risk your life by sharing a lane with cars on Rakow Road. Silliness considering the recent widening of Rakow.

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- Need more biking paths. Along route 14? Really? Could you have picked a worse location?
- I wish there were more paths connecting towns so that bike riders are not on the country roads. It will be nice when the path from Woodstock to MCC is complete. It would be even nicer if it were to continue to Crystal Lake's bike path by Main Street.
- There is a lack of bike/walk paths in many of the more rural areas making it dangerous to jog, ride a bike, walk, etc. in these areas. Mental health and substance abuse support is very minimal and needs significant improvement.
- The bike/walking paths are not accessible from my community.
- I live in unincorporated McHenry County, Marengo/Union area. At this time, there are few bike paths in our area. There is a small stretch (HUM trail) between Marengo and Union, however, getting there by bike would be dangerous. Subdivisions do not connect, therefore, it's difficult to bike. Shoulders are extremely narrow or nonexistent on township roads and even county roads.
- We live in a rural area and have to walk and bike on the roads.
- We need more biking/walking paths in our area (near Marengo Ridge Golf Course). Where cars going 60 mph down streets and it is very dangerous for people to ride a bike or walk.
- There are very few biking/walking paths in the community, and the few that we do have require transportation to get to them. They do not begin or run near arterial road ways to provide easy access.
- The parks and bike trails are amazing! I've never lived anywhere with this many parks and trails for its citizens. I have lived all over this country.
- It is difficult to get a good job that can support paying the bills and everyday necessities without having to worry that you will have enough to cover all costs at the end of the month. Also to get a job that is worthy and permanent is difficult.
- It's challenging to find high paying jobs with benefits in McHenry County. Both my husband and myself commute over an hour for work right now.
- McHenry County lacks jobs. Education is expensive and difficult to obtain while working to support a household. Public transportation is available through Pace only in McHenry, Crystal Lake, and Woodstock.
- No professional jobs, no transportation available - west side of Wonder Lake. No way to get to train stations or shopping in Johnsburg, unless you have a car.
- I have a daughter with physical disabilities. Jobs and transportation for anyone with a developmental or physical disability can rarely find employment in the county. If they do, they cannot rely on public transportation to get them there when they need to be there.
- Very limited internet access in our area makes it difficult to access websites for job, public transportation. We do not have Comcast, Xfinity, ATT, etc. Public library provides some access.
- Even with a bachelor's degree, I haven't been able to find a decent job within McHenry County for over 2 years.

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- The job market in McHenry County has always been focused on industrial workers. The income level for higher education jobs is too low and too few jobs are offered in this county.
- The only jobs near me are low wage fast food jobs or retail jobs which are neither full time, do not offer benefits, or are minimum wage. We NEED jobs for college-educated adults who don't want the expense and hassle of commuting to Chicago.
- There are no well-paying jobs with good benefits that I can find near my home. If there are buses in Crystal Lake, I've yet to see one. We need bike lanes everywhere. I see people biking on Rt 14 which is deadly. The only community garden I know about is in the far south end of Crystal Lake. Not convenient if one needs to water every day or pick weeds.
- I have no knowledge of retraining for job changes in this community. There may be some opportunities at MCC.
- I work in the high school. Students at risk (poverty, single-parent households) are not being well served. I see students' graduate and go right into the criminal justice system. Wish there was more one-on-one scaffolding to support and transition these students from high school to work, junior college, or college. The 2009 crash in the economy has put this generation of youth at risk to be productive citizens because economic and mental health concerns. We need more of a grass roots effort within communities to have people step up and mentor youth for several years.
- McHenry County needs to move forward regarding the availability and accessibility of all of the items brought forward by this survey. There is progress, however, more momentum needs to be perpetuated in order to make this a great place to live for all people.
- I am a younger disabled person and the lack of information and accessibility is very poor and difficult. I can drive, but heading downtown to any of our cities and finding a handicap spot is impossible. Many people also choose to use them as "waiting spot with their hazards." I live in unincorporated CL, so I frequent downtown CL, there is one spot on the side where Georgio's is located, nothing where Starbucks and the drycleaners are! Walking across traffic from the train station or further, the new lot, just is not acceptable. Several of the parks and beaches do not have paved walkways for cane walkers/ wheelchairs and then the lack of seating is a deterrent. For someone with a child, we tend to use other suburbs that are better accessible. Our parks are also very crowded and with only two "free" splash pads, they're not fun or enjoyable to go to during the season. Three Oaks is expensive for a non-resident to utilize which is a shame since I am in the 60012 zip code, CL schools, and all the restaurants and shopping we do is in CL. Attending festivals or events are also difficult as a handicap person; for example Lakeside Fest/Dole Mansion. The parking lot itself is a fall hazard waiting to happen, there are no handicap spots, the lift has been removed, the ramp entrance in the back is awkward and not an entrance, during the fest handicap parking is on grass that is uneven, then the event itself is all on grass. Sitting in an unsteady chair when you're already off balance is not easy. Becoming disabled has opened my eyes to the lack of understanding and accommodations needed, not to mention how hard it was to find a job in the county.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- Food pantries are not reaching the people who need to get food. Seniors and disabled persons. They are usually crowded and there should be a better procedure/policy to make sure that the people who truly need the help are getting it. There are a lot of people who abuse this service at the expense of others who are in immediate need of the services. People who get LINK and WIC should not be allowed to participate in these programs.
- The Raue Center is supposed to be our "cultural" center for Crystal Lake. It is a joke. The farmer's market in Crystal Lake is very poor quality compared to farmer's markets in other areas. I saw one of the vendors purchasing Jewel eggs to sell at the market. The city of Crystal Lake has spent WAYYYY too much money subsidizing and beautifying downtown Crystal Lake. This is money taken out of the general fund. When I look at all of the other things they could do with that money, it's appalling. They have spent way more than what they would gain in retail taxes from these little mom and pops.
- This area is on a downward spiral. Too much section 8/low-income people are causing an increase in crime. In Woodstock alone there have been 3 armed robberies at the same gas station. We need more police and more fire/EMS protection. Public transportation is a joke. They only have very specific places they pick up. Our senior and people with disabilities services are a joke at best. On top of it all we are taxed to the brink of death with nothing in the public to show for it. The leaders of Woodstock and McHenry County should be ashamed of their terms.
- Cary doesn't have great access to low-income services. There are no community gardens and our bike path doesn't connect to any other town. There is no workforce training here and Woodstock is not really all that close if you don't have a car.
- I rated the availability from the perspective of low-income persons. I believe that the need for some things in McHenry County such as affordable housing, mental health services, and low-cost medical and dental care far outstrips the available resources at present. Also, the need for affordable public transportation in this area is great. Particularly for the poor, who may not be able to afford a vehicle or to insure a vehicle or if they have one, to keep gas in it.
- I'm not aware of any community or home gardens. I know that the county offers workforce training, however, I don't know how successful the program. I have no experience with transportation related to seniors and/or disabled persons. The county has zero mental health services.
- A community garden in McHenry would be great. Some of us have smaller lots that do not allow for planting without sacrificing a large portion of the yard. Many communities offer them now and McHenry has fallen behind the times.
- As far as I know, there are no community gardens & no public transportation. The farmer's markets are very expensive to sell in and so not much variety. Whenever a new street is put in, a sidewalk should go along side and walks that exist are not shoveled in the winter so pedestrians have to walk in the street. Open land is being paved over by big box stores and then left vacant when they want to move & are then allowed to build on other virgin land. Trees are being cut down and not replaced to make room for more paving over. We need trees for oxygen among other things.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- Access to locations other than by car is difficult as traffic increases on what had been quiet country roads. Parking can be difficult and costs of park district programming can be prohibitive. Promotion of the programs and services available are not always getting to persons who might use it. Food pantries are not always accessible to persons in need especially those who do not drive. Times that public transportation is available are limiting. And public transportation to McHenry County Conservation District sites that are free and accessible is not there.
- Parking difficulties. Not enough space.
- I want to see a more progressive McHenry County. More social services and jobs available to new graduates of social work and psych majors and masters. Why not make better use of Camp Algonquin and make a social service site or a better PADS shelter?
- Yes, I would. Rauner has shut down services I personally have used, Lutheran Social Services. Any care for disabled and mental health is poor. I tried and they don't return your call until 2 months later, understaffed, overburdened. Appalling. Pioneer Center - I called them before I moved here and surprised they answered the phone. "Uhh, a 4 months wait, if you can get in, we don't really have many counselors." Me - "You are basically telling me, full up and maybe forget it." Them, "basically." As a person that knows how to find services in new places, local and foreign, well, I am moving out of state. Sums all that up. Places that have services and a budget and value care facilities. For the last few years for nursing homes, places I almost had to live in disturbing. I love the downtown Woodstock area, but it needs TLC more than it has now. Can be a big tourism plus. Bit run down. Water is horrid, I have a ph test for aquatic animals and it is highly alkaline. Was that way in Marengo, too. Someone best do something about that toxic.
- We have NO decent shopping to draw in greater revenue. WAYYYY too many bars and kitcheny stores but not the kind of big business stores we need. Such as: Target, Meyers, real quality produce, TJ Maxx, Home Goods, Michaels craft store, or Hobby Lobby. What we don't need: more bars; more government run-tax payer funded ANYTHING! We are getting taxed out of our homes and the area!
- Not aware of much in this area. Too many niche overpriced stores on the square and waaaayyyy too many bars. Need shopping like TJMaxx, HomeGoods, QUALITY grocer with good produce like Joseph's in Crystal Lake. Affordable but quality furniture store, good restaurants, A NICE DOG PARK.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- Although I live in Coral Township, I am immediately adjacent to Union and Marengo. I am unaware of any walking paths, entertainment, arts, or cultural activities short of 4th of July and the annual fair. Public transportation for anybody whether it's all of us, seniors or disabled persons, like so many communities have on a routine basis, no farmers markets or community gardens I know of. Marengo, in my opinion, has allowed itself to fall into dismal disrepair. A few families who have lived here forever pretty much own the real estate in the downtown area and do nothing to improve it. The vast majority of storefronts are ugly. The downtown, in general, is an embarrassment. We don't even have a dry cleaner for God's sake! Neither Piggly Wiggly nor Sullivan's offer realistic choices of sizes of their canned goods nor variety or variety of brands, and often times the produce reeks. I was at Sullivan's today and there were tiny flies all over the tomatoes. The strawberries on sale were all bruised which is probably why they were 2 for 1. My only choice for groceries if I want fresh, clean produce is too often Jewel in Huntley, which is 30 minutes each way. If I had out of town visitors, I'd bring them to Woodstock, a community that really knows how to create a vibrant and beautiful year-round downtown area.
- It would be nice, if there was a central place online for all the information on HOW to access any of this.
- I think some of these services need to be better advertised if we have them.
- More and more people do not have cable, dish, or newspapers. Some are using the internet and most are using free papers. I guess my question is where do they go to find this information and are we advertising these things?
- Our community has access to some things, but for most of what we need, we have to drive to other communities for what we need.
- If you live in unincorporated McHenry County you don't have any of these luxuries.
- Live outside of the town in the country, rural area.
- Located in the unincorporated areas so no services available.
- Nothing on old side of Lake in the Hills. Why not purchase the old shamrock and open as part of the park district.
- Traffic stinks! It makes doing anything difficult.
- I live in the country, so I don't expect access.
- I consider the area I live in Richmond to still be more farming than urban, which is why we like it. So we are willing to make the trade-off of not having some of the 'suburban' services.
- You are equating community with town. They are not the same, thus your questions don't apply. Have you noticed that McHenry County has a large agricultural base? How do these questions relate to farm life? Is my community, my neighborhood? My neighborhood is not safe from speeding drivers and I did have livestock stolen. Do I need a park that used to be a farm when I still have acres and acres out the backdoor? By accessible do you mean how hard is it for me to drive to town and use a bike path? You see, these questions make a lot of incorrect assumptions. Please try again.
- Some of these I don't even know if these services are offered in our community.
- Where are all of these services?

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Online Survey*)

- I am not sure exactly what you mean by question 2? For each, please rate the ACCESSIBILITY for your household - how easy it is for members in your household to get to or use each. Are you asking if we are healthy enough to use/accessible or if I wanted to use these services in our area is it easy to use because they are in my community or is it just easy to get to use these things in our community or someone else's? So I really didn't know how to answer? If they are not in my community, I can go to another community easily?
- Not many in Woodstock.
- I have car so I can get to these.
- Too late and waiting too long for many clients. Often they would give up and not going to provided service.
- I don't know about the things that I marked, don't know/don't apply.

6. For those who have insurance, which of these are sources for your household members' health insurance coverage? Other (specify): (*Online Survey*)

- Family Partnership
- Parents
- Survivor benefit
- Add'l health and RX insurance

7. Where do you and other members of your household go when sick and need to see a doctor or nurse? Other (specify): (*Online Survey*)

- Northwestern Chicago
- Northwestern Memorial
- Mercy Woodstock
- Woodstock
- Centegra
- Anywhere but Centegra
- Will NOT go to Centegra
- Hospital outside of McHenry County
- Out of county
- Chiropractor (3 mentions)
- Acupuncturist
- Alternative medical provider
- Alternative therapies
- I am an RN.
- I am rarely sick. 1 time per year go for preventative checkup.
- Can't afford medical care so we avoid it - we are paying WAYYY too much for illegals and those who won't work.

9a. Which of the following reasons prevented you or a member of your household from receiving MEDICAL care? Other (specify): (*Online Survey*)

- Veteran Affairs
- Medicaid took months to complete / accept medical insurance application.
- IC would not drain knee on weekend.
- McHenry Centegra wasn't totally unacceptable.
- No money to pay the full cost.
- Too much of our income goes to taxes and welfare, free healthcare for those who don't EARN it!

10a. Which of the following reasons prevented you or a member of your household from receiving DENTAL care? Other (specify): (*Online Survey*)

- Over limit for year.
- Used up yearly coverage.
- Complicated waiting list schemes.
- Going to the dentist these days is a luxury. I can't afford such luxuries, so I go without.
- Can't afford to replace and fill cavities but I work in healthcare because our taxes and health coverage pays for people who don't earn it!
- Could not afford the service.
- Couldn't afford the service.
- Service too costly.
- Cost

11a. Which of the following reasons prevented you or a member of your household from receiving MENTAL HEALTH OR SUBSTANCE ABUSE care? Other (specify): (*Online Survey*)

- No one that specialized in developmentally disabled.
- No treatment for eating disorders in county.
- Not enough quality choices.
- Pioneer Center closing.
- Not taking new patients.
- Provider didn't take Medicare.
- The doctor is not MEDICARE certified over and over. Bull

20a. (Are you currently raising children other than your own?) What is your relationship with this child/children? Other (specify): (*Online Survey*)

- Step-parent
- Step-dad
- Future step-child
- Step

Numbers in parentheses () indicate number of mentions.

22. What county do you live in? Other (specify): (*Online Survey*)

- Lake County (18)
- Kane County (10)
- Boone County (4)
- Cook County (4)
- Walworth County (3)
- DeKalb (2)
- Charlotte
- Fairfield County
- Kenosha
- Racine

24. What is your zip code? Other (specify): (*Online Survey*)

- 34223
- 53105
- 53121
- 53128 (2)
- 53147 (2)
- 60002
- 60004
- 60010 (2)
- 60020
- 60030 (2)
- 60031
- 60041 (3)
- 60046
- 60060
- 60073 (2)
- 60074
- 60110
- 60118
- 60120
- 60124 (2)
- 60140
- 60178 (2)
- 60193
- 60558
- 61008 (2)
- 61012
- 61016
- 61065

30. What language do you speak most often in your household? Other (specify): *(Online Survey)*

- Polish (2)
- This is the USA.

32. Where did you hear about this survey? Other (specify): *(Online Survey)*

- Work (24)
- At work
- My work
- Workplace
- Work at MCSO
- My manager at work
- Supervisor
- Boss
- Work request from the school I work in
- Work email (6)
- Employer (9)
- Employer; county
- Employer (McHenry County)
- Through my employer
- Online from Workforce
- United Way (34)
- United Way of Greater McHenry Co
- United Way of McHenry Co (2)
- United Way of McHenry
- United Way email (3)
- United Way Newsletter (2)
- United Way enewsletter
- Sent to me by United Way
- Email (9)
- Just came across it in my email
- Co-worker emailed it to me
- Link sent via email
- Email newsletter
- Mass email at county
- County email
- McHenry County email
- LinkedIn (4)

32. Where did you hear about this survey? Other (specify): *(Online Survey)*

- Social media (2)
- Internet (2)
- AOL
- Online (2)
- Online while looking at news in NW Herald
- The Land Conservancy of McHenry Co online newsletter
- Website
- Web
- County website (2)
- On town website
- County Board Website
- Centegra website
- Facebook (9)
- FB
- Facebook link
- Facebook group
- Posted on Facebook
- FB Community Page
- On my classifieds Group Facebook
- Facebook share
- Twitter (5)
- YMCA
- Sage YMCA
- Sage YMCA Facebook
- Jail Brakers organization (2)
- VAC
- TLS
- TLS veterans
- LGMC (7)
- FHPC (5)
- Family Health Partnership Clinic
- Family Partnership
- Family Health Partnership
- Health Clinic
- McHenry Continuum of Care to End Homelessness
- McHenry County Continuum of Care to End Homelessness
- McHenry County Substance Abuse Coalition
- McHenry County Administration
- Leadership Greater McHenry Co
- McHenry County July 2016 Newsletter

32. Where did you hear about this survey? Other (specify): *(Online Survey)*

- McHenry County Newsletter (2)
- McHenry County Healthy
- McHenry County Democrats
- Sent by County Employee - Jim Hurley
- County Newsletter (2)
- Government Center
- Program director
- Co-committee member
- Conversation District
- Extension
- Extension office in Woods
- Master Gardener Director
- U of I Ext, Master Garden
- U. of I. Extension
- Master Gardeners
- Mc Health Fair
- A member of the Coral Township Board of Trustees
- Township Representative
- Senior Services
- Neighbors
- Neighborhood Friend
- Looking at shelter for pets

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: *(Online Survey)*

- TRANSPORTATION!!!
- Transportation
- Public transportation!!!
- An expanded public transportation service.
- More public transit. (2)
- Better public transportation system.
- Better public transportation in McHenry County.
- Public transportation needs to be drastically improved.
- Improved public transportation.
- Public transportation on regular scheduled basis.
- Public transportation seven days a week.
- Local public bus service.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- More accessible and affordable public transportation.
- Easy and affordable public transportation!
- It would be very helpful to have more access to public transportation.
- Start with the transportation. That would fix quite a few of the issues for now.
- Not right now. As I get older, I would like better public transportation.
- There needs to be better transportation options in McHenry County. Pace buses do run but they are repeatedly unreliable. I would hate to have to rely on this to get to and from a job or any other appointment!
- Better access to for Pace bus schedule. Their schedule is not dependable and to take a taxi is very expensive. Plus, they get very angry at you when you purchase items while grocery shopping and take a little longer to bring them on the bus. What is one to do? The other day the bus took me to the wrong Walmart and told me I would have to call Dial-a-Ride to go home? What if it would have been raining? She did not even drop me off at the door? What if Dial-a-Ride would not been able to pick me up? I have seizures! I am not in a wheel chair. I wonder if I would have been treated differently if I was. We need better transportation!
- Public transportation or at minimum safe bike lanes.
- Affordable transportation to O'Hare.
- Transportation to VA CBOC in McHenry.
- Transportation for disabled and elder.
- Free transportation for seniors, breaks on taxes for seniors, more biking/hiking trails.
- Better transportation for senior citizens.
- Public transportation & psychiatric services.
- A more robust public transportation system of buses. More medical specialists. It appears that McHenry County growth has outpaced the medical professionals moving out this way from the Schaumburg and Chicago areas. With a county our size, we should not have to go to Chicago to receive more specialized care from higher quality physicians.
- Not for me, personally, but as a psychologist, I make several referrals daily and people cannot access care due to lack of transportation and affordable transportation.
- My family does not personally need public transportation but many people do and it would be a benefit to the environment and many families to improve and expand our bus system. An area where we personally saw a need was when we tried to find an inpatient treatment center when our son was struggling with drug addiction in 2012. We needed to place him in Arlington Heights as no options were available near us.
- I would like if buses were more available within McHenry County. To my knowledge only Pace buses are available and they have limited stops. I think it would be beneficial to include a regular bus service like that, that is available in other areas such as Chicago, possibly even incorporating the Ventra system. In addition, I feel as if bike paths or lanes would be beneficial to add to many areas of McHenry County as I personally use my bike for transportation and have seen many bike riders who have to ride their bikes in the street to avoid ticketing, which I believe is dangerous.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- Reliable public transportation for all. Free community events for all ages. Dental services for people with Public Aid. Affordable housing for families that work full-time but make less than others.
- Better public transportation from town to town with different schedules. More organic affordable food. Free college education. Parenting education to Spanish-speaking families. Affordable mental health services to Spanish-speaking families. Affordable dental clinics. Affordable/free health/exercise programs (gyms, health fitness). Free community dance programs. Free cultural/art/music classes for our community.
- Better medical care.
- Mammograms at the Health Department for underprivileged and poor.
- Free health screenings.
- More availability taking new patients.
- The services are available but way too expensive to use as needed. The unsubstantiated increases to our health care force people not to receive proper care subsequently preventing them from keeping a healthy lifestyle.
- I rated access to health care high. However, our household receives its health care out of the county by choice. We use the Northwestern system in Chicago and Grayslake due to far superior medical care than is available through Centegra. We are extremely fortunate to have this ability.
- Just basic affordable health care with a choice of doctors that aren't controlled by Centegra.
- Centegra is getting more difficult to use because of their new RIDICULOUS and unjustified "facility fee" with each Dr. visit.
- Centegra is now charging a facility fee of \$200 + dollars every time a patient makes a visit to their doctor. This is over and above the charge to see the doctor and add'l Dr. visit fees. Thus, I do not see my doctor regularly. It will also increase future coverage for health insurance. I contacted other hospitals and not one charges this fee. The hospital has a lot of internal problems which I have experienced.
- Access to sophisticated surgery such as for esophageal cancer. Had it done at Centegra-McHenry and it was botched, had to have it redone at Loyola.
- Better hospitals. Centegra is a joke. I take my parents to Loyola.
- More choice in the hospital that the EMT will take you. I could not go to the hospital that was in my insurance plan.
- No, however, the services compared to where I moved from and currently work need improvement. Specifically, the processes and EMR at the local hospital.
- Trauma center at hospital, more doctors locally.
- More immediate care centers in the northern part of the county.
- Birthing center where natural births are performed by midwives.
- We need access to "Sharps" disposal (needle disposal). We are the only county in Northern Illinois that does not have a location to bring sharps containers to. This is a risk to the county that these may be improperly being disposed of and could get into the wrong hands.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- We currently drive to Westmont to see a Chinese herbal medicine practitioner and rely on acupuncture and herbal supplements to keep a healthy body and mind. Would be nice to have more of those sort of services provided in McHenry County. Note: my wife and I have a strong aversion to Western medical practices that focuses on drug treatments!
- Alternative medicines.
- Medical marijuana facility. Child care so parents can visit a doctor. Nature schools. Tourism. Affordable renewable energy for individual homes. Primary care providers more available. Free fitness classes and free fitness groups. Concert venues, bars, and restaurants in a downtown area near Metra.
- Pediatric orthopedic doctor.
- Geriatric specialists, dementia specialists.
- McHenry County needs more adult and adolescent outpatient treatment options.
- Psychiatric - 6 month wait!!!!!!!!!!!!!!!!!!!!!!
- Psychiatrists, better transport.
- Psychiatry and obesity services with evening or weekend hours.
- There is a huge lack of physicians who have experience serving people with intellectual and developmental disabilities including: general practitioners, psychiatrists, psychologists, dentists. We have lived in McHenry County for 21 years and we see specialists in Chicago.
- The veterans in this county need better access to medical care. We need more dedicated VA centers in this county. Or at least care that is approved by the VA, mostly mental health care! Sending people to North Chicago only to be told you have to wait 3-6 months is terrible!
- VA benefits. Mobile Veterans screening for possible post service medical/mental health issues. A screener trained to detect service related issues.
- Veteran transportation to and from their homes to doctor appointments, grocery stores, etc. McHenry County also needs a better Veterans Service Officer, is not a helpful resource when putting in VA claims. My initial claim with him was lost and when I confronted him about it I felt I was pushed to the side. Eventually the matter was resolved.
- Walk-in health clinics and dental clinics that are affordable. Like, where you can go to get minor problems addressed quickly without being mailed a bill for \$750, like I was handed when I went to the Immediate Care in McHenry one holiday weekend with a toothache. I sat for four hours waiting to see a doctor, saw a doctor for five minutes - \$750 out-of-pocket because the clinic the hospital got their ER doctors from didn't take the insurance I had at the time. That's \$9,000 an hour. Nice work if you can get it. But I can't afford to pay that sort of bill so I just stay home when I get sick and tough it out. I can remember when you could go to the ER and get small emergencies taken care of for \$100/\$200. Now you have to give them a thousand dollars just to walk in and look at you. Of course, such places will probably be swarmed by the Mexicans with their 20 kids, but maybe Trump can help out on that score.
- Home health care workers' mobile dentist.
- Increase access to dental services for low income. More availability and publicity about free fitness activities like walking or biking trails. Biking/walking trails that connect towns. A ban on neighborhoods and businesses that don't have sidewalk access. Sometimes it's impossible to walk to a business because there are no sidewalks there!

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- I wish there were more dental options for the UNDERinsured. Our daughter had to have four impacted wisdom teeth removed and our insurance wouldn't cover anesthesia other than a local anesthetic, which was highly discouraged by the oral surgeon as she would have been awake the entire time and heard everything going on (teeth breaking, drilling, etc.), which can be very emotionally traumatizing. Of the \$3,300 to remove her four impacted wisdom teeth, insurance only paid for \$400. We had to delay the surgery, which started to cause other dental issues. Luckily, we were able to afford the \$2,900 eventually, however, I know that we are the lucky few. Many would still be suffering. Even if we had chosen local anesthesia, our out-of-pocket would have been \$2,150.
- Better mental health services.
- Mental health services, more accessible for the average family.
- Mental health services.
- Mental health.
- More mental healthcare facilities.
- Outpatient mental health services.
- Mental health services. Pioneer Center closed and is no longer available. Would like to see cheaper healthy food options. Farmer's market is great but very overpriced (even in the stores) which makes it very difficult to eat healthy.
- More access to mental health services. I have relatives who have had trouble finding qualified and quality mental health care for depression and also for autism.
- The availability of mental health resources in the community continues to become increasingly difficult. This results in additional strain on other resources - increased homelessness, crime, overcrowding in EDs, etc.
- Overarching need for a more robust mental health and substance abuse infrastructure. More walkable community. Better system of public transportation.
- Help with substance abuse for my daughter and help with mental health services for both of us.
- More mental health counselors available.
- Mental health service providers. Access to local, organic farms via co-op or by other means.
- Pediatric inpatient mental health services, more integrative health services, prevention services.
- Mental health services for toddlers since Pioneer Center closed.
- More mental health services. More respite and wrap around care for kids.
- More mental health services for children.
- Intensive Day Treatment options for mental health, substance abuse, and dual diagnosis for children and adolescents. Increase transportation options for indigent families accessing mental health and substance abuse treatment.
- Free teen counseling services. Property tax assistance.
- My concerns are the services that will be available to my child who has autism once he becomes an adult. I am concerned about housing and job supports.
- Adolescent services - inpatient, day program, more group availability.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- More mental health services (adult, child, and adolescent), such as transitional assistance, housing assistance, job placement/training, case management services, counseling services (individual, couples, family, group, etc.).
- More mental health services that accept Medicaid/Medicare and more subsidized housing/affordable housing.
- As a mental health professional, there is a great need for increased mental health services in our county, especially those who have Medicaid or no insurance. Transportation services are also an area that the community can benefit from.
- Residential substance abuse treatment increased psychiatry services for recipients of Medicaid and the carve out plans increased counseling/therapy services for recipients of Medicaid and the carve out plans.
- I know a lot of people who need psychiatric services and also therapy for the Hispanic population. There are no Spanish-speaking therapist in our area. Most providers don't take Medicaid and waiting lists are too long. Another problem I'm experiencing is unaffordable housing and the lack of assistance programs to help buy a home. I have been trying for a long time to buy a house but the property taxes are too high and the mortgages unaffordable. Also there's no help to improve your credit score to get a better APR.
- Not for me or my family, but psychiatric care for Medicaid patients is very, very difficult due to limited providers. State reimbursement is the problem and psychiatrists no longer wish to take on Medicaid due to slow or no reimbursement. The current funding levels, I am guessing, will not be enough and will not lead to more Medicaid providers.
- Mental health services for individuals with developmental disabilities/autism.
- More autism support programing, more affordable mental health services, more professional jobs.
- Our community needs more mental health services and services for developmental disabilities.
- More opportunities for young adults with disabilities. As odd as it sounds, young adults with disabilities would like a place to go that is safe for weekend entertainment. A nightclub-type atmosphere with music and dancing (no alcohol) where they could be safe with their peers and feel "normal." There is a huge gap in services for higher functioning young adults with disabilities.
- I would like to know that there are more services available for adults with developmental disabilities in our community.
- Small group homes for adults with disabilities would be helpful. My younger brother has cerebral palsy and currently lives with my parents in the south suburbs. But they will not be alive and able to take care of him forever. I would prefer to have him live near me when that time comes rather than me having to move out of McHenry County to care for him. Maybe we do have these but they are not publicized?
- Increased residential placement for individuals with developmental disabilities.
- Residential and day programs for persons with developmental disabilities. Currently there are very few choices and mixed quality of services. There should be affordable recreation/leisure activities for this population and public transportation is extremely limited and difficult to navigate.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- More case management options are needed for disabled people to help them gain access to and preserve public benefits such as SSI and SNAP.
- There needs to be better assistance for individuals with disabilities. I have a 35 year old sister, mildly developmentally delayed, significant mental health issues. There are no resources available to help her with specific job training/assistance in getting her job coaching. She has wanted to work, but has had a very difficult time getting any basic skills training. She "looks" high functioning, but her cognitive skills are impaired and she has anxiety/paranoid features. She can drive a car and take basic care of herself - but continues to live on SSI and with her parents. Our family is fortunate that they can "take care" of her for now, but in terms of independent living skills for adults that continue to struggle - there are no services available for her. It's a shame - because she's essentially an able bodied person - but cannot maintain a job due to her disabilities, and lack of support to help her develop strategies. If she was "more" disabled there would probably be support but it's that "mild" disability that does not get met, yet she still qualifies for SSI. I wish there was more support for her.
- Places for individuals with disabilities, who are young adults, to go and socialize with others in the community and have accessible and safe transportation.
- Assistance or better knowledge acquisition of assistance to ageing parents and their care. I, along with 2 siblings, are doing all the care for our mother. We have very full lives before the cancer treatments. It seems she cannot get care in any way. We do not understand the resources available or she is denied, perhaps because we do not know the process. There is no mental health or support for the caregivers and no one talks about the process of aging, extra needed care, and death! Sharing of the journey socially shows that people have a very diverse understanding and very diverse expectations from family to family on how to care for their own family members. Very frustrating, exhausting, and devastating on her and all of us!
- Mental health services that visit seniors in their homes.
- Low/No cost depression and anxiety services specifically for the senior population.
- I believe McHenry County needs to fill the gap left by Pioneer Center closing. As I stated before, now we have nowhere to send our low-income families who do not have access to insurance. Additionally our Latino families do not have access to Spanish-speaking psychologists, therapists, counselors, or psychiatrists. This county also has a huge lack in psychiatrists that I believe needs to be filled. With Pioneer Center closing so many of our families and kids no longer have access to mental health support. The strain this puts on our county is extremely great.
- Free or low cost mental health, marriage counseling, support groups for elementary school-aged children on bullying and peer pressure.
- Treatment and hospitalization for eating disorders and self-injury. I had to drive my daughter out of county every day while she was in treatment because there are no services offered in the county for eating disorders and very limited services for self-injury.
- Eating disorder/anorexia facility.
- Naloxone become more readily available and accessible for members of the community. Trainings to administer drug in life threatening situations. Providing these specific services will help address the rapidly growing heroin crisis, prevent fatal heroin and opioid deaths.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- Not for myself, however, I have noticed an increase of homeless persons in town. There also seems to be a deficit in SUFFICIENT mental health services in this county. As a health care professional, I noticed a tendency to "treat them and street them" - this is true in the U.S. in general.
- Not personally, but I would love to see safe places for those experiencing homelessness to go during the PADS off-season. The current options are to try to find shelter/agency placement or sleep in a tent and there are no legal locations to do so unless there is verbal permission to stay on someone's private property. I would like to see more low-barrier housing for those who have: experienced homelessness, have prior criminal history, are disabled mentally or physically, who may have poor credit/prior eviction, whose income does not match 2 or 3 times the amount of fair market rent.
- Low-income housing for those who need it.
- Currently there is a huge shortage of senior housing options for those with low income. For that matter, there is a shortage of housing for all low-income individuals and families. I had to place my father in Lake County because there was NO WHERE in McHenry County with room for him as a Medicare/Medicaid patient with Dementia. I struggled and I know that there will be many more families and individuals struggling with this in the very near future. We are adding more hospitals in McHenry County, which will be needed, but where are seniors going to be having to move to beyond the emergency care facilities? With the cost of long-term care, we are looking at a very concerning issue for ALL communities, not just ours here in McHenry County.
- I would like to see more affordable housing for those that are unable to afford the high cost of living in McHenry County. I would also like to see a resurgence of community centers that offer varying services as well as community gardens.
- Less expensive housing choices and better public transportation.
- In my opinion, the most important thing that McHenry County needs is smaller homes with smaller property tax amounts. Housing is WAY too expensive for the meager wages being paid to the majority of residents in McHenry County.
- I believe YMCA's and Boys and Girls Clubs would be beneficial to a county like McHenry County. Public transportation for this county is poor as well.
- Health or gym for each town that cost less and affordable to people. Healthy grocery store that is affordable. McHenry has biggest farmers and growers, why can't they sell to the community for less. This will encourage people to eat better rather than cheap poor nutrients context at their local grocery store. 😊
- Specifically Woodstock, a larger health and fitness/wellness center like a Health Bridge or Lifetime. The Woodstock recreation is pathetic, run down, and cannot cater to larger numbers of people.
- I wish we had a park like Three Oaks which is expensive for non-Crystal Lake residents.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- Access to places in Crystal Lake without paying a large fee since it's not included on my tax bill. We do understand we pay less in taxes to live in unincorporated, but we still pay a large amount. My child attends school in Crystal Lake - the parks, beach, library, are all places her friends invite her to and we want to enjoy, but the cost to do so holds us back: even a family of three to go to Three Oaks for a day is of \$31 vs FREE for a resident. Main Beach is \$29 vs \$3. Season passes for our family would be: \$290 and \$150. The library is also something my child loves to go to, but we never get to check out books as its \$4xx for us to get library cards (last we checked). There are several people who do not utilize these locations and pay for them, so there should be the ability to offer reasonable discounted passes for those who do want to use them (museum campus-type pass with a flat rate family fee to have access to Three Oaks, beach, library).
- Better access to and affordable outside activities. Bike path. Affordable pool & gym memberships.
- Safe bike paths and/or walking paths in the Johnsburg area.
- Additional biking and walking/running paths. Additional public access garden opportunities.
- More bike and walking paths to get to places.
- Lack of bike/walk paths dangerous to jog, ride a bike, walk, etc. Mental health and substance abuse support needs improvement.
- Bike or walking paths. Dog Parks. Public Gardens.
- Connecting bicycle trails to Chain of Lakes State Park and McHenry County Conservation District areas. Accessible fishing pier at township parks. Transportation services available 6 am-10 pm that is accessible for workplace and appointments. Language (reading, writing) and math literacy services available at local libraries. Health and safety training, first aid and CPR, in the local communities' libraries for the public.
- Biking paths near Woodstock, healthier fast food options, affordable and updated sports center.
- Bike paths in Woodstock.
- Bike paths.
- I would like to see the county and the Conservation District make expanding and extending bike and horse trails a bigger priority. Especially where we can connect to trails in adjoining counties or add trails to existing Forest Preserve/Conservation land.
- Better access to hiking/biking trails - where you don't have to cross busy or dangerous streets.
- Every single neighborhood should have sidewalks.
- Legal services.
- Legal services based on sliding scale. The one in the county at this time are NOT taking new clients because the state has no budget.
- Free financial advice help.
- Financial aid for people who need help paying for respite care.
- I would like a good job, secure job, with a solid company in McHenry County. A job that I would work at until retirement, which looks like age 70. A job that pays well and provides a comprehensive benefits package to build security and add to my stability.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- Please help our community with more career opportunities, better low-income housing, more mental health care options, and more overall support and skills offered to those of us that are impoverished but willing to do anything to get back on track!
- School supplies and food for children during summer vacation or holidays.
- I feel there needs to be more groups to help released prisoners - after being incarcerated the adjustment period of being back into society is very overwhelming. Most employers will not hire them, difficult to find places to live because many don't want to rent to them and there needs to be a group that will offer them guidance, etc. Everyone deserves a second chance!!!
- Loss Group for family members who lost a loved one to suicide. Currently, I know of only one in McHenry County.
- The county could create a community garden so that fresh foods can be grown for the needy (i.e., PADS, Woodstock Firehouse participants, HOS, TLS, etc.) if it is allowable under county health regulations. McHenry County could provide a small area for a community garden, volunteers recruited by Volunteer McHenry County and local area garden groups. We will have to depend less on government entitlements, especially State of Illinois funds, one way or another and I think growing some of our own food is a step in the right direction.
- The county does have enough services. If you're looking for healthy individuals - well adults/kids need bicycles, be outside more, etc. Some communities are better at it than others but we don't have an active society anymore. Everyone is inside or parents driving their kids everywhere. Obesity is an epidemic and our lifestyles are formed when we are in our teens-30's. After that it is more a struggle to have a healthy lifestyle.
- Working in the educational system, I would like to see after care in the community for families that experience sudden loss, students that return from hospitalization, psychiatric care, transition services for special education, mental health support for LL community members, drug counseling in schools, and continued educational opportunities for team members.
- More things that promote healthy living lifestyle as preventative care. I have learned a lot about healthy food as medicine but none of that learning has come from local community and it is like swimming upstream to make those healthy choices for myself and family. If there are programs like that in place, they need to be advertised better.
- Camps for children in Harvard, IL.
- It would be nice to have a YMCA in the northern part of the county.
- More support in schools (at all levels) for students with Autism Spectrum Disorders and related diagnoses.
- My IL incarcerated son will need McHenry County services accessible when released from prison. There's a great need for transitional housing & ALSO a service to help get a job w/a felony record. Please contact me w/info of any services/resources to help new formerly incarcerated people or any services in neighboring areas. All types of this info also has to be given to incarcerated at least 2 months before their release. But even before that time, job retraining is needed for some prisoners earlier before their release time. All types of these services would greatly financially benefit everyone because saves people from returning to prison which is very costly for every individual person thru taxes, etc.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- Scientifically supported and peer-reviewed/published nutritional information (cooking classes, nutritional seminars, etc.) that is focused on the prevention/avoidance, reversal, healing of genetic/hereditary, chronic illnesses, and obesity (whole food, plant-based nutrition).
- Meals on Wheels in Island Lake.
- More affordable child care, affordable summer camps for FT working parents.
- Nutritional courses, cooking classes, farmers markets.
- I believe the communities would really benefit from rethinking their city layout. For instance, many cities really aren't meant to walk around in. There is the downtown, but they are generally small. Specifically, I would like to see all neighborhoods have sidewalks, shopping, restaurants, etc. People should feel that there is someplace to walk to without the need to drive. This would dramatically improve overall health, reduce gasoline usage and carbon emissions, and improve quality of life.
- Not sure. So many places are stopping or changing due to state funding. I think mental health support is limited. Dental/Medical for those who have insurance but can't afford co pays or deductibles. Supports for people who are just over the income levels or being eligible for supports. It almost pays to not work then to work and have insurance but still not afford to see a doctor. Most hospitals won't give you a financial assistance application if you have insurance which is not fair. There is some help for low income and noninsured but none for those who have it but can't afford it.
- More detailed information about senior benefits.
- The services are there, just not available for people like me. A single mom that makes pennies too much to get help and can't get help anywhere. I am often worried if my electric will be shut off, if we have enough food, and if I can pay daycare. It's at the point where I am having anxiety attacks at night, causing me not to sleep and be late for work. I almost feel like I would be better off making minimum wage because then I know that I could utilize these services.
- There used to be a great farmer's market in Algonquin right on main street, for some reason they moved it a few years ago and now my mother and I cannot go to it.
- It would be nice to see more people that need the help get the help, not wasted on people that just want the help. To clarify, there are way too many people abusing the system, if people are not willing to help themselves then they don't deserve assistance period. I talked to people about this all the time, too many able people are using free food services and then using their cash to buy booze and hit the local bars. Those same people are doing side work for cash and claiming they can't find work or can't work. This is taking work and aid away from the people who need it. I would like to see stricter qualifications and drug testing for benefits and free services.
- We need more healthy food store options in this county. A section in a food store doesn't match what is needed in this county. And because the county is big - focusing on what the north end needs in comparison to the south end will provide a better picture of what is and what is NOT available.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- I would like to see the abuse of government assistance stopped. I am sick of seeing people with \$200 wardrobes and \$30,000 cars buying steak with the LINK card or what have you while honest folks buy what they can afford because it is the right thing to do. The same thing goes for Affordable Care. My insurance keeps going up to pay for the abusers. Sorry, not your fault but it is ridiculous.
- No, we are already paying for too many free services. Stop enabling people to do nothing.
- Most the services that have been cut due to the budget crisis. Please review them before putting them back up for the residents in the community, to make sure that the people who are in REAL need are getting them. Also, make sure that clients are following up with the services; make them responsible for keeping appointments and doing what they are supposed to be doing. There are too many people on these programs that are not fulfilling their responsibilities; we cannot afford to enable these people anymore. There are too many people in the community who are not receiving services because there are too many people already on the programs. Please help the people who truly need the services and not the people who are just looking for a freebie/not doing their part to get off these programs for the benefit of others who do. Please consider making parents of children that are on these programs aware that they are also involved in the process of helping their children enrolled in these programs. We cannot be responsible for the parents' responsibilities and the agency services too. It is the combine effort of agencies and families to ensure better outcomes for themselves and their families.
- I would like to have a Noise and Light Pollution advocate. Lawnmowers starting up at 4 am to mow golf course behind house impacts health of household as one cannot get 7 hours of sleep due to noise from golf course lawn crew. EVERYONE, golf courses included should have to abide by the noise ordinances. Golf course feels they are above the law.
- I am going to call 2-1-1 for some disability questions to help with my sister.
- Water testing, mental health counseling! For people who HAVE Medicare, under 65 basically, the Preferred PPO that no one is certified with training for. Seems people on state aid Medicaid have easier time with this than people like me screwed. Searched so many times, even started appointments, argue what type of insurance I have then! OH we don't take THAT Medicare, our counselors are not certified. Well I think all of them should get cert because I heard it is so easy - per an insurance customer service person in shock. Need drug addiction opioid help for people and HOMELESS PROGRAM. For the safety of all, so those people don't just die because they are ignored, or hurt by a gang banger for points, terrible. I tried to help a veteran = and was hard, took months. Not certain he completed duty, so I see him in the dark and he looks like a sheep waiting for wolves around. Disturbing.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Online Survey*)

- In general, living in Marengo is a trade-off where you lose the conveniences of living in a suburb like Schaumburg, that has everything, but is so miserably congested and hard to get around (I know, I lived there.) So when I moved out here I already knew that I would get more land, open space, the ability to admire the night sky, more quiet, wildlife, more ease of getting around, but forfeit conveniences like dry cleaners, the arts/culture, Centegra or Mercy style immediate care in my own back yard, and so forth. What I didn't know when I moved here in 1990 was how McHenry County would nearly tax me out of my house with property taxes that have escalated from the low \$2,000s to nearly \$8,000 a year for a 1600 sq. ft. ranch with two bedrooms. Or that our County Board was run by Republicans who were in no way, shape or form the fiscal conservatives they claimed to be. Or that the local grocery store(s) could not compete with Jewel for quality, price, and choices. Or that the downtown area was basically a tired old dump and would remain a dump right through 2016. I would love to see a Centegra type of immediate care service here in Coral Township/Marengo area, and would be happy to see transportation services for all residents, not just seniors and the disabled. Some festivals and arts or cultural events on a more routine basis would be great, as the trip to Chicago is such a downer whether by train or car! We have very few really good restaurant choices in the Marengo/Union area. There is no "fine dining" in Marengo for people who would pay extra for a drink and a gourmet meal.
- NOOOOOO! TOO HIGH TAXES AS IT IS!!
- LOWER MY TAXES so we can afford my healthcare and skyrocketing medical bills!!!!!!!!!!!!!!!!!!!!!!
- Where do I deposit old computers and printers? What kind of assistance can you give Spanish descent children raised here in the U.S. by aunts, uncles, cousins? This question is regarding immunizations?
- No time.
- All is fine with me.
- Not for myself, no, but there are many others who need multiple things.
- Extension of Rt. 53 North to Rt. 120.
- Probably, but I can't think of them right now.
- No, not at this time.
- Not at the moment.

MCHENRY COUNTY
HEALTHY COMMUNITY SURVEY 2016
COMMENTS FROM PAPER SURVEY

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Paper Survey*)

- Very poor transportation overall.
- Areas accessible via public transit are small compared to county's size.
- There is not good public transportation access for Marengo-Union area.
- Public transportation is inadequate and undependable. Lack of mobility affects all other areas of life for those without autos.
- Need better public transportation system.
- We need better access to public transportation.
- Need more public transportation and jobs.
- Transportation
- Public transport for all residents.
- Bus service for seniors.
- No free transportation for people over 60 years with disabilities and wheelchairs.
- There is no public transportation. There is only one food pantry and their very rude. There is nothing to help entertain kids.
- No public transportation.
- The town has no transportation.
- Being a small community, there is no town to town public bus service.
- No public transportation - long walks! All I have is Metra train.
- No Sunday transportation.
- Too far to go, no bus.
- We need to change transportation.
- I reside in Harvard. I have extreme difficulty trying to get to services/programs to help with job search and food services.
- Transportation is available but not always convenient.
- For disabled transportation (bus) not convenient. Train station too far to walk to due to disability. Parks/Recreation programs not geared for disabled and seniors.
- Public transportation is dysfunctional, can't use it without 2 or 3 days advance notice.
- Could use more widespread public transportation with longer hours.
- No public transportation with widespread hours, no park system in city, no choices for teenagers, rural community with no resources.
- As grateful as I am to have public transportation available, it is not that dependable especially to get to work - have been late many, many, many times. Poor transportation makes it very difficult to get to the other things available and no service on Sundays and only daytime rest of days.
- Services have long waits for transportation.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Paper Survey*)

- Train stop in McHenry more during the day.
- Dial-a-Ride system in Harvard is not user-friendly.
- Poor vision and Pace buses are too busy.
- Pace is not adequate for seniors or the disabled who need transport from their home!!
- ADA (Americans with Disabilities Act of 1990) has impossible times for use on Pace buses.
- RTA does not have room for me on their schedule, if I forget to call 24 hours before or the phone is busy.
- I drive so I can go anywhere and it's only me.
- There is not really a need for public transportation for our family.
- Not a lot of public transportation, but I am ok with that. At this point, my family is not affected by that.
- Don't drive.
- Depends on how often I have to see doctors and such services.
- We live in a small community. It is not always the difficultness, but its lack of services. There is not much in town but within driving distance.
- Being disabled find almost no help.
- Shutting down SEDOM and putting children with special needs all together in one spot that is not specialized to their needs.
- SEDOM has been disbanded.
- Mental health in all is being knocked out of business by Illinois.
- Waiting lists for mental health services for low-income households.
- No and one poor item (entertainment, art, cultural activities), there are not many places that have these kind of activities.
- Far from entertainment, jobs, and shopping.
- Have not seen or heard people talk too much about the arts or culture activities. Parks are in poor shape. No easy public transportation within town.
- Would like to see more activities for kids and more food pantries/truck in Woodstock as well as affordable homes.
- Recreation services like kids' pool too much money.
- We need swimming.
- Beautiful park with outdoor pool but the pool should be open more hours, open at 10 - close at 9 pm.
- We live out of district in a small community and access to Crystal Lake beaches is expensive - all Park District services.
- We have a terrible park, nothing for kids to do in town.
- I live in the country so getting to these activities I would have to drive.
- I don't know where there are any bike paths.
- Not enough bike paths in Woodstock!
- When it comes to walking paths, there aren't many around town.

3. For items in Questions 1 and 2, is there anything you would like to tell us about the availability or accessibility of the items in your community? Please explain if you rated an item as poor or very difficult. (*Paper Survey*)

- We have a walking path in our town home association.
- Need paths for walking in Rte. 31.
- Woodstock isn't very walking-friendly, especially crossing on Rt. 47.
- Wish there were more sidewalks.
- Jobs
- Get more jobs and public transportation.
- Too many unemployed people in area, not enough local jobs or low rent very little.
- Not a big town so not many jobs.
- Need different variety of job opportunities.
- Finding work.
- Don't know of any training to reenter the workforce.
- The free food at the pantries are limited to the days and times you can go there.
- Food pantries are very different at each location. Some policies have too many rules and not enough food or necessary items (paper/cleaning items).
- No farmer's markets or community gardens in Marengo.
- It all needs help.
- Marengo has nothing.
- Don't have any, have to go to Woodstock.
- Lower taxes.
- Anything dealing with seniors always takes a back seat.
- I'm a senior, don't get around that well.
- Too many non-English-speaking people who can't/won't learn due to not many programs.
- I believe I will actively research all these now! ☺
- Some I'm not sure on what services they are, not enough advertisement.
- I really don't know a lot of places.
- They been very helpful getting me the help I'm looking for, for myself and my daughter.
- I feel overall Harvard is a safe community with many available resources.
- Small town, rural area.

6. For those who have insurance, which of these are sources for your household members' health insurance coverage? Other (specify): (*Paper Survey*)

- Under my parents.
- Parent's insurance.
- Fee on day insurance.
- Not enough money.

7. Where do you and other members of your household go when sick and need to see a doctor or nurse? Other (specify): (*Paper Survey*)

- Crusader Clinic
- Free health clinic
- GSH
- Mayo
- Home service

9a. Which of the following reasons prevented you or a member of your household from receiving MEDICAL care? Other (specify): (*Paper Survey*)

- Insurance didn't approve pre authorization in time to heart Dr.

10a. Which of the following reasons prevented you or a member of your household from receiving DENTAL care? Other (specify): (*Paper Survey*)

- Money
- Wait time for coverage on procedure needed.
- Dentist stopped doing state dentures after pulled all teeth.
- Once the appt was made three weeks in advance, the receptionist wrote wrong time on card, was told I was too late and need to reschedule. Wait was 4 weeks.

11a. Which of the following reasons prevented you or a member of your household from receiving MENTAL HEALTH OR SUBSTANCE ABUSE care? Other (specify): (*Paper Survey*)

No responses.

20a. (Are you currently raising children other than your own?) What is your relationship with this child/children? Other (specify): (*Paper Survey*)

- Step-daughter
- Step-child
- Step
- Caregiver

Numbers in parentheses () indicate number of mentions.

22. What county do you live in? Other (specify): (*Paper Survey*)

- Lake County (2)
- Checked but did not specify

24. What is your zip code? Other (specify): (*Paper Survey*)

- 60042 (2)
- 60046

30. What language do you speak most often in your household? Other (specify): (*Paper Survey*)

- Polish (2)
- Dutch
- Ukrainian
- Sindhi

32. Where did you hear about this survey? Other (specify): (*Paper Survey*)

- Food Pantry (35)
- Pantry (2)
- Volunteering at Food Pantry
- Food Bank (4)
- Food Bank Cary
- Cary Food Pantry (3)
- Food Pantry in Cary
- Crystal Lake Food Pantry
- Harvard Food Pantry (2)
- Harvard Pantry
- M.O.R.E. Center (4)
- Food Pantry (M.O.R.E. Center)
- M.O.R.E. Food Pantry
- Food Pantry Wonder Lake (2)
- Wonder Lake Food Pantry (2)
- Food Pantry - Wonder Lake on E. Wonder Lake Rd.
- County Fair (5)
- McHenry County Fair (3)
- McHenry Co Fair
- MCC Health Fair
- Health & Safety Fair at MCC 7/27/16
- Health Fair (2)
- Fair
- Senior Center (3)
- Senior Services (2)
- Place of employment
- Job

32. Where did you hear about this survey? Other (specify): *(Paper Survey)*

- Work
- Boss (2)
- Boss/Day care
- Day care (5)
- Brown Bear Day Care
- TLS Round Table (2)
- SSA
- VLS
- VA
- Turning Point
- Family Health Partnership Clinic
- Crystal Lake WIC office
- Historical Society board meeting
- At a public forum
- Conference
- Walden Oaks
- Senior coordinator at Walden Oaks
- Service coordinator
- Building coordinator
- Senior apartment
- Given at apt. building
- At residence, was given it to fill out.
- Resident
- Where I live
- Mail at apartment
- Put in mail drop box outside my door.
- Dropped off in mail file
- Was mailed to me
- Mailed to me
- Mailed
- Mailbox (2)
- Was handed to me
- Mother
- Checked but did not specify (10)

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Paper Survey*)

- Public transportation. (2)
- More extensive public transportation. Thank you for this survey.
- Public transportation seems to be a real obstacle for certain groups of people.
- There should not be limited times on Pace buses for ADA passengers. Because it is like being penalized for being disabled. ADA runs all day long in Lake County Illinois. McHenry County will not accept a transfer from an ADA bus in Lake County to a Pace bus for Dial-a-Ride, route buses, or ADA buses in McHenry County.
- Better transportation for sight impaired.
- Bus service would be nice out here. And build an inside mall would be nice with activities for teenagers to hang out and go somewhere for them to go on weekends.
- Shuttle service to O'Hare Airport. Free walking trail (in winter) inside health clubs. McHenry County or Crystal Lake sponsored health clubs. Affordable/Discounted health clubs for seniors.
- As I'm no longer able to afford a car, I think that having such limited public transportation keeps me and others from taking advantage of some of the things that are available. Especially cultural and recreational things that may happen in the evenings, on weekends. Even when you can take a bus, you cannot plan on being picked up or arriving on time. Even to travel within your own town you are told to allow 1 hour to get to your destination and that is if you are picked up on time. Sometimes pick up is ½ hour to 45 minutes late. Transportation is a large inhibitor for many to make use of the resources available in our county.
- Better bus system to include weekends and holidays. Fox River Grove gov't is trying to make the village into Chicago and Arlington Heights. The disabled and poor are shunned and forgotten! FRG gov't is destroying the trees and environment. They do not know what a Grove means. They are dictators, charging the poor for permits to paint their houses or to do some minor repairs!!!
- Mass transit, free health/dental care clinics.
- Need better: public transportation; funding for mental health, dental care, and child care - for working poor; organizations providing services to veterans and their families; domiciles for the homeless.
- Assistance for mobility devices.
- Rides to and from doctor's appointment.
- Dialysis near Huntley.
- PT, OT, and Speech therapy for children.
- Faster referrals for specialist at McHenry Health Clinic.
- Needed surgery and couldn't get help to take care of my grandson and myself after surgery. So I had to cancel my surgery.
- Financial assistance/counseling/debt consolidation. Low-income child care for people who are working. Better public transportation (accessible) stops.
- A good health insurance provider. Paying out of pocket makes it difficult to budget all types of bills.
- VA hospital. Veteran support.
- Reduced income-based dental care.

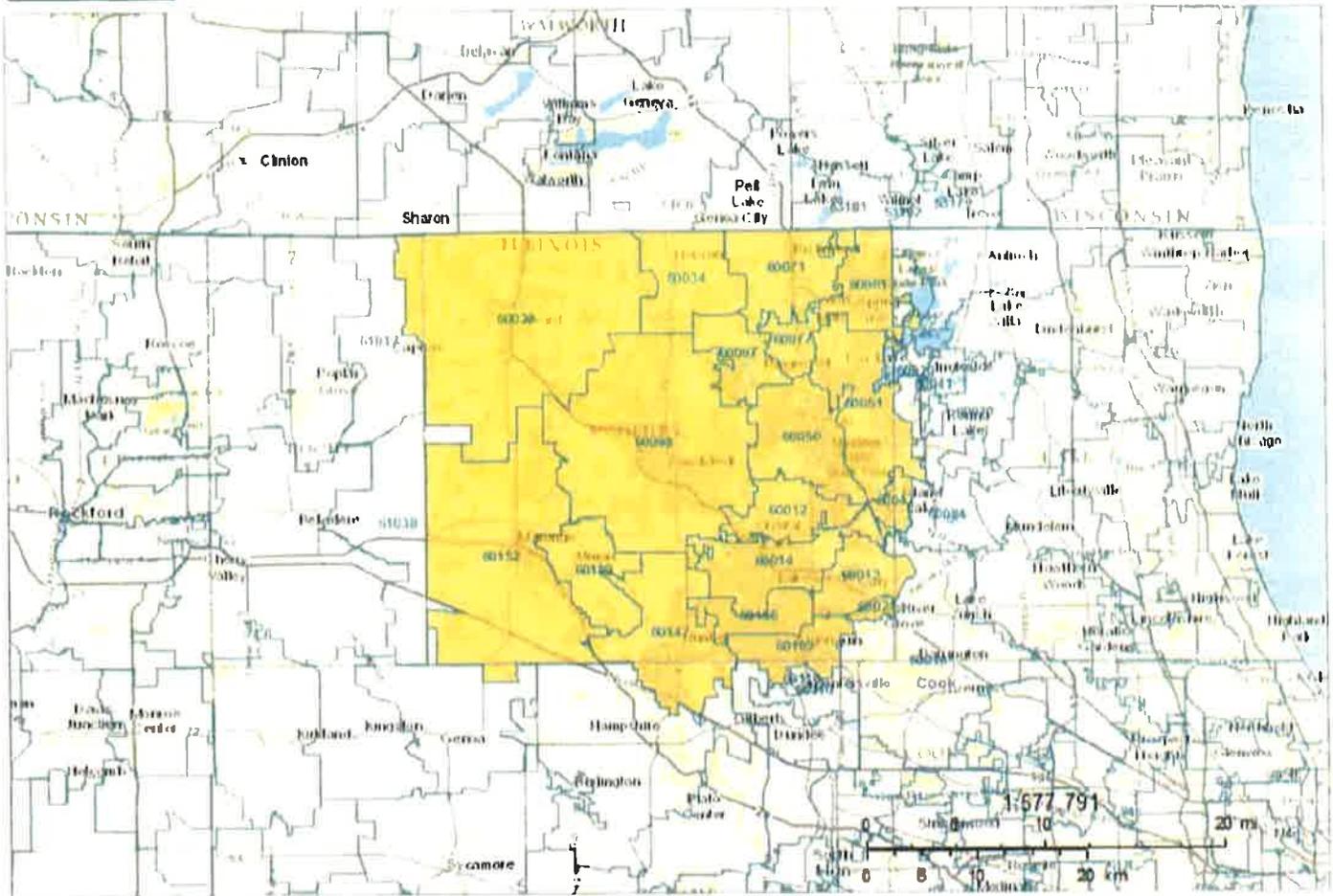
33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Paper Survey*)

- Need an oral surgeon who takes Aetna.
- Conveniently located mental health facilities and services. Better transportation, medication assistance (with payment).
- Mental health services for children and adolescents. I cannot get help for my son without switching PCP and then the doctor is too far from home in case of emergency sickness or checkups.
- I need mental health services for myself and my kids. There is not a doctor to see.
- More help for behavior health and mental health.
- Services may be available in McHenry County but not in Harvard: mental health, transportation-broader, teen centers or activities for teens.
- Mental health services and services for developmentally disabled are messed up. You have to go all over to get them.
- Reasonable relationship counseling service, low fee or free.
- Faster housing, affordable housing.
- Low-income housing for seniors who live on a small monthly income.
- Gyms and other healthy living services, i.e., yoga, boxing, etc. Especially in the Harvard area. Walking areas, sidewalks are not handicap accessible and difficult to walk on as they are unsafe with broken and uneven sidewalk/concrete.
- Public/County beach or pool; health care facility gym. Most gyms are private and if you live out of Park District we are underserved. AKA unincorporated Crystal Lake; Island Lake; Prairie Grove; Burton's Bridge; Lakewood.
- Public indoor pool that is not ½ hour away.
- Get together for widows and widowers to find people to watch football games, go to dinner, movies, and just have nice companionships to stay busy. My son lives in Wonder Lake and has ObamaCare and fell and hurt his leg very bad. Hospital wouldn't take MRI to see if it was torn. Had to wait 1 month to see ortho MD who wanted P.T. but ObamaCare wouldn't pay. He's also had many teeth problems with breaking and can't afford dental insurance. PEOPLE NEED BETTER INSURANCE. He's lost several teeth.
- No park recreation for people over 60 or free places to exercise.
- Exercise services at low prices.
- Weight loss program for obese people. More affordable day care center. Senior citizens activity centers in each town.
- More co-ops and healthy options. Lower property taxes.
- Community seed library.
- More restaurants. More entertainment.
- Sidewalks on main roadways such as Route 14 to enable those without vehicles to more easily reach stores, banks, and other offices without walking on narrow roadways. Sidewalks should be provided by the businesses along major roads such as Route 14. It is saddening to witness people in wheelchairs in the roadway.
- Woodstock is a nice community. Need sidewalks in Woodstock.
- Better bike and walking paths.
- More bike paths in Woodstock, recreation lake in Woodstock.

33. Are there services that you would like to have access to which are not currently available in McHenry County? Please describe: (*Paper Survey*)

- Jobs
- Jobs for mobility impaired work from home!
- Jobs, more child care.
- Yes, jobs for my son.
- Get help with job skills if disabled.
- That put us a nearby school w/learn English and computing.
- Some type of assistance for those who are in need of hearing aids, but have no financial resources to buy. Hearing loss is a serious problem leading to withdrawal from social participation, depression, and dementia. Thanks for asking.
- More places to get food and help with bills and clothes.
- Help figuring out what to do.
- Better screening for people using services they can afford, Public Aid, food pantry, housing! Many people need help, too many take advantage.
- I don't understand why fire alarms cannot be adjusted so I can use my oven. Told building cannot do anything about it.
- Your rep at Senior Service in Johnsburg was very nice and pleasant.
- I have been in McHenry County since 1970. Been to a few through the years, some have improved, I'm glad to say.
- I'm sorry I don't know. Have only lived in McHenry County for two years. For me, the services are perfect. I'm originally from Cook County.
- Not that I can think of. 😊
- Not that I know of.

Appendix E
REFERENCE MAP
ZIP CODES IN MCHENRY COUNTY



Legend:

Your Selections

2014 boundaries were used to map 'Your Selections'

Selection Results

No Legend

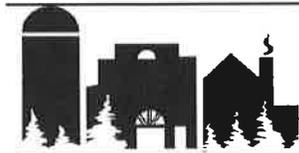
Boundaries

- County
- 5-Digit ZCTA

Appendix F

SUMMARY OF SURVEY FINDINGS

McHenry County Healthy Community 2016/2017
Survey Findings



Working together for a
Healthier McHenry County

Prepared by
Deborah Lischwe
Health Systems Research
University of Illinois College of Medicine
November 22, 2016

Methodology

- Survey instrument developed by McHenry County Healthy Community survey subcommittee with guidance from HSR
- Many questions repeated from 2014 and 2010
- Survey administered online and paper, June through mid-August 2016
- Survey link communicated through 33 MAPP member agencies
- Paper copies distributed at food pantries, fairs, other organizations
- Respondents considered “convenience sample”

Response

- 1,090 responses
 - 774 electronic & 316 paper
- 2016 responses 46.5% more than 2014 (n=744)
- Zip codes grouped into areas

Area	Respondents	
	Number	Percent
Woodstock	259	23.8%
Crystal Lake	200	18.3%
Southeast	184	16.9%
Rural West	168	15.4%
McHenry	130	11.9%
Rural Northeast	74	6.8%
Other or no zip code	75	6.9%

How Respondents Heard about Survey

Rank	Method	All		Online		Paper	
		Number	Percent	Number	Percent	Number	Percent
--	Total	1,090	100.0%	774	100.0%	316	100.0%
1	Health department	238	21.8%	173	22.4%	65	20.6%
2	Friend, co-worker, family	161	14.8%	140	18.1%	21	6.6%
3	Social service organization	126	11.6%	83	10.7%	43	13.6%
4	Mental Health Board	53	4.9%	45	5.8%	8	2.5%
5	Newspaper	46	4.2%	43	5.6%	3	0.9%
6	Hospital or doctor's office	26	2.4%	25	3.2%	1	0.3%
7	Church, place of worship	15	1.4%	0	0.0%	15	4.7%
8	School or college	7	0.6%	3	0.4%	4	1.3%
9	Library	6	0.6%	6	0.8%	0	0.0%
	Other	375	34.4%	242	31.3%	133	42.1%
	No answer	37	3.4%	14	1.8%	23	7.3%

Online Respondents	
Work/employer/work email	50
LinkedIn/social media/Internet/AOL/ Facebook/Twitter	48
United Way/emails/newsletter	45
YMCA/Jail Braker/VAC/TLS/LGMC/FHPC/Health clinic	24
Organizations – McHenry County/Township/Govt Center	12

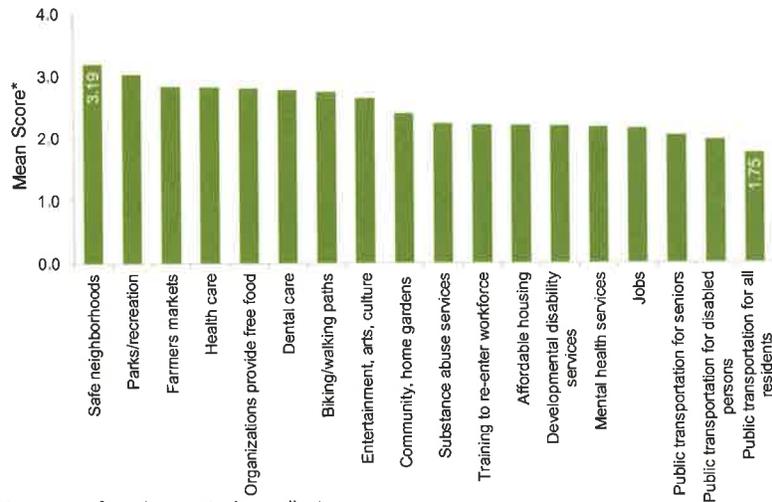
Paper Respondents	
Food pantry/food bank	62
Where I live/mall at apartment	17
McHenry County Fair, Health Fair	14
Work/day care	12
Senior Serv/TLS/Turning Point, VLS, SSA, VA	11

Comparison of Sample to Actual

Characteristic	2016 Survey Respondents	McHenry Co. Census 2015
GENDER		
Male	24.7%	49.8%
Female	75.3%	50.2%
AGE GROUP		
		Percent 18+
18-29	10.6%	16.3%
30-44	23.1%	24.9%
45-64	46.1%	40.0%
65-74	14.6%	10.5%
75+	5.7%	6.3%
ETHNICITY		
Hispanic	7.1%	12.6%
Non-Hispanic	92.9%	87.4%
RACE		
White	95.5%	91.8%
Black/African American	0.5%	1.6%
Asian	0.8%	3.0%
American Indian, Alaskan Native	0.7%	0.0%
Native Hawaiian, Pacific Islander	0.3%	0.1%
Two or more races	2.2%	2.1%
HIGHEST EDUCATION		
		Percent 25+
Less than high school	2.0%	6.6%
High school diploma or GED	12.5%	27.9%
Some college, no degree	22.5%	23.1%
Associate degree	10.3%	9.7%
Bachelor's degree	28.2%	21.7%
Graduate/professional degree	23.5%	11.0%

- Respondents more apt to be female, 45+, non-Hispanic, 4-yr college+
- Better match for age, and ethnicity than most surveys
- Differences online and paper
 - 65+, Hispanics more likely to use paper
 - Education levels much higher among online

Availability of Community Features



*Mean score from 1= poor to 4=excellent.

Change in Availability

Availability of	Mean		Change	Mean 2010
	2016	2014		
Safe neighborhoods	3.19	3.25		
Parks/recreation	3.03	3.02		2.75
Farmers markets	2.83	2.88		
Health care services	2.82	2.90		2.64
Organizations that provide free food	2.80	2.89		
Dental care services	2.77	2.79		2.65
Biking/walking paths	2.74	2.77		
Substance abuse services	2.23	2.39		
Training to re-enter the work-force	2.21	2.24		
Mental health services	2.17	2.44		2.11
Jobs	2.15	2.02		1.54
Public transportation for seniors	2.03	2.05		1.91
Public transportation for disabled persons	1.96	1.98		2.01
Public transportation for all residents	1.75	1.70		

Mean score from 1= poor to 4=excellent.

Groups Giving Lowest Availability Scores, 2016

Public transportation

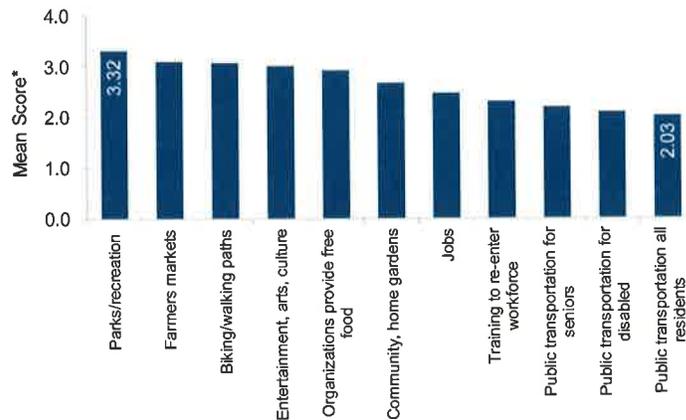
Public transportation for all residents	McHenry (1.59) Graduate, prof. degree (1.61) 4-year college degree (1.65) 45-64 (1.65)
Public transportation for seniors	McHenry (1.88) 4-year college degree (1.91) 45-64 (1.92)
Public transportation for disabled persons	4-year college degree (1.79) Graduate, prof. degree (1.85) Rural west (1.85) McHenry (1.85)

Services

Health care	Hispanic origin (2.60) Associates degree (2.63) Rural west (2.67)
Dental	Receive financial assistance (2.48) Hispanic origin (2.48) Associates degree (2.57)
Mental health	Hispanic origin (2.05) Rural west (2.07) Receive financial assistance (2.11)
Developmental disability	Hispanic origin (2.03) Rural west (2.13) Some college, no degree (2.14)
Substance abuse	Rural west (2.07) Hispanic origin (2.13) McHenry (2.18) Graduate, prof. degree (2.18) 65+ (2.18)

Mean scores shown after group. Scale from 1=poor to 4=excellent.

Accessibility of Community Features



*Mean score from 1= very difficult to 4=very easy.

2-1-1 Referral Line

- Asked if they had heard of the 2-1-1 health and human services information and referral line
 - **37.8%** said **YES**
 - **60.4%** said **NO**
- Of those who had heard, **58 (14.2%)** had ever called 2-1-1
- Lowest awareness among
 - 65+
 - Education below four-year college degree
 - Southeast and rural west residents

Primary Care Utilization

SEEKING CARE WHEN SICK OR NEED DOCTOR, NURSE: 2014 AND 2016

Rank 2016	Site	2016		2014
		Number	Percent	Percent
1	Doctor's office	950	87.2%	76.7%
2	Immediate care center	454	41.7%	22.4%
3	Hospital emergency department	226	20.7%	15.6%
4	Grocery/drug store walk-in clinic	93	8.5%	—
5	VA hospital/VA clinic	47	4.3%	4.7%
6	Family Health Partnership Clinic	42	3.9%	3.8%
7	McHenry Community Health Center	30	2.8%	2.4%
8	Harvard Area Community Health Center	16	1.5%	3.0%
9	Health Department	11	1.0%	1.5%
9	Workplace clinic	11	1.0%	—
—	Other	23	2.1%	5.9%
	Don't go anywhere when sick ¹	49	4.5%	

Top 3

Different wording. "I do not have a regular doctor or clinic." 7.8% said they did not

Primary Care

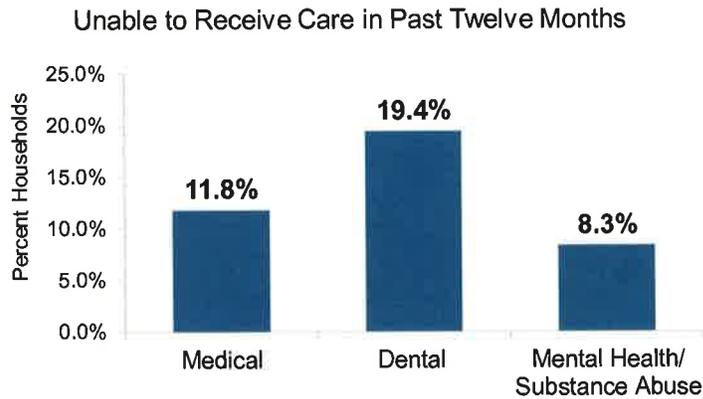
Have primary care doctor or clinic?

- 81.9% YES for everyone in household
- **16.8% NO** for one or more household members
- 1.2% Unsure

Households without primary care for 1+ most likely to be

- Ages 18-29 (37.3%)
- High school graduate or less (22.3%)
- Rural northeast residents (21.9%)
- Receive financial assistance (24.7%)

Access to Care



Reasons Unable to Receive Care

TOP REASONS

Named by >25% Unable to Get Care in Descending Order

Medical

- Could not afford deductible, co-pay
- No health insurance
- Insurance did not cover
- Prescription cost too high

Dental

- No dental insurance
- Insurance did not cover
- Could not afford deductible, co-pay

Mental health, substance abuse

- Wait for appointment too long
- No regular provider
- Could not find provider who accepted Medicaid

Insurance Coverage

Insurance Coverage in Household	Households	
	Number	Percent ¹
Everyone has	977	91.5%
Some have, some do not	68	6.4%
No one has	16	1.5%
Not sure	7	0.7%

¹Percent based on number who answered question (n=1,068)

Appears to be above 2014 but wording different - asked about persons. Having coverage, 2014

- 82.8% under 18
- 85.7% 18-64
- 92.1% 65+

Source of Coverage

- Everyone in household has coverage = 91.5%
- Sources of insurance held by household members

Insurance Source	Number	Percent
Employer	723	69.2%
State of Illinois Medicaid/medical card	197	18.9%
Federal government (Medicare, VA)	223	21.3%
Purchase independently	158	15.1%
Not sure	13	1.2%
Other	11	1.1%

Respondents could name as many insurance sources as were used by household members. Total exceeds 100.0%.

Perception of Health



15% or more report fair or poor, 2016

- Hispanic
- Ages 30-44
- High school education or less
- Rural west
- Household receives financial assistance

Note: No answer not shown. 2010 survey did not include "very good" so that year not shown.

Able to Lead Healthy Lifestyle

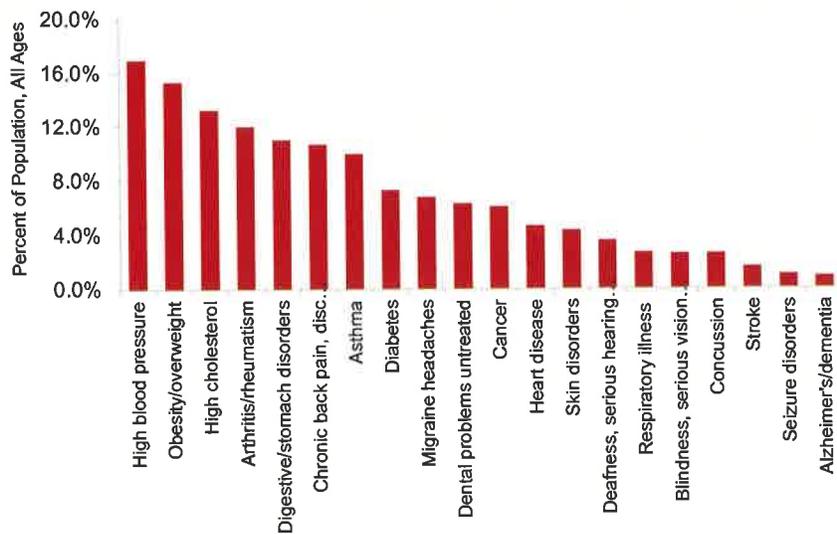
How difficult or easy do you think it is lead a healthy lifestyle in your community?

Response	Number	Percent
Very easy	267	25.6%
Somewhat easy	524	50.1%
Somewhat difficult	178	17.0%
Very difficult	42	4.0%
Not sure	22	2.1%

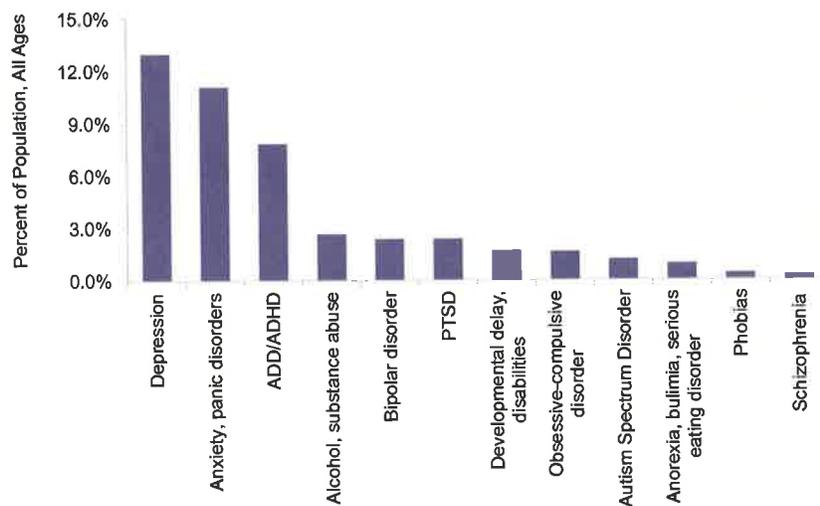
More than 8% say very difficult

- Households receiving financial assistance
- Hispanics
- Rural northeast residents

Physical Health Conditions



Mental, Behavioral, Developmental Health Conditions



Suicide, Harm, Drug Overdoses

During Past 12 Months	2016		2014
	Number Households	Percent	Percent
Thought about suicide	94	8.6%	8.0%
Attempted suicide	12	1.1%	1.5%
Death by suicide	3	0.3%	--
Caused intentional harm to self	35	3.2%	2.2%
Drug overdose	8	0.7%	--

Caring for Others

Care for Older Adult

- 169 (16.2%) respondents care for older adult 60+
- Of cared-for adults,
 - Two-thirds (62.7%) live on their own
 - One-quarter (23.1%) live in respondent's home
 - 16.0% live in nursing/ retirement home

Care for Child Not One's Own

- 49 (4.6%) respondents care for child who are not their own
 - Almost half (46.9%) are grandparents
 - 12.2% are aunt/uncle

Care for Person with Disability or Special Need

- 125 (12.1%) respondents care for persons with disabilities or special needs
- Of these persons (142),
 - 59.9% live in caretakers home
 - 26.1% live on their own
 - 14.1% live in group home/ independent living unit

By age of cared-for persons, living in caretakers home

- 78.9% of 0-17 year olds
- 64.7% 18-64
- 30.6% 65+

Abuse

ABUSE EXPERIENCED BY HOUSEHOLD MEMBERS

Type of Abuse Experienced During Past 12 Months	2016		2014
	Number Households	Percent	Percent
Emotional	88	8.1%	8.9%
Physical	24	2.2%	2.2%
Sexual	12	1.1%	0.6%

- Emotional is most common form of abuse
- Levels for all three types of abuse similar 2016 to 2014

Financial Problems

Financial Situation Experienced by Respondent or Household Member During Past 12 Months	2016		2014
	Number	Percent	Percent
Lack money for basic needs	214	19.6%	23.9%
Difficulty paying property taxes	156	14.3%	--
No job for 90 days or more	102	9.4%	23.1%
Involuntary job loss	86	7.9%	18.4%
Needed legal help but could not afford	83	7.6%	13.4%
Divorced, separated, or widowed affecting finances ¹	69	6.3%	7.7%
Identity theft by a stranger ²	50	4.6%	11.6%
Foreclosure of home	32	2.9%	6.0%
Filed for bankruptcy	19	1.7%	4.2%
Financially abused by someone you know ³	15	1.4%	6.3%

All lower in 2016 than 2014

Situations ranked from highest to lowest.

¹"Which affected finances" added in 2016.

²"By a stranger" added in 2016.

³"By someone you know" added in 2016; explanation included both years (your money or assets used without your permission).

Open Ended Comments

Availability & Accessibility

If rated fair, poor or difficult, very difficult...

Topics	Number Comments
Transportation	213
Biking, walking paths	57
Recreation	44
Mental health/ substance abuse	34
Jobs	30
Sidewalks	21
Housing	15
Parks	12
Community gardens	11

Additional Services Wanted

Additional Services	Number Comments
Mental health/substance abuse	77
Recreation, parks, fitness	76
Transportation	69
Health care	57
Affordable housing	19
Community gardens, healthy food	18
Dental care	16

Topic or service included if 10 or more comments.