

EMERGENCY TELEPHONE SYSTEM BOARD MEETING April 21, 2005

D.C. Art Weber, Chairman, called the McHenry County Emergency Telephone System Board to order April 21, 2005, at 9:03AM at the Woodstock Police Department for a regular meeting.

MEMBERS IN ATTENDANCE: D.C. Art Weber, Chairman, Chief Ken Rydberg, and Director Barry Valentine, Chief Jim Saletta, Captain Dave Shepherd, Lieutenant Andy Oparyk, Commander Dennis Harris, Sgt. Bob Harper, Sgt. Dick Johns, Sgt. Jim Molnar, John Shay and Claire Kinter.

MEMBERS ABSENT: D.C. Joe Hallman, Vice-Chairman

STAFF IN ATTENDANCE: Tiki Carlson, 9-1-1 Coordinator and Wileen Peterson, Admin Specialist.

VISITORS: Pat McCarthy, Brian Knop, Rich Weinhandl, MCSO; Mary Christiansen, ALPFD; Kathy Kempe, CLPD; Doug Sewart, Nicole Anderson, Jim Zmich, Tim Wong, Chris Gordon, Verizon Wireless; Chief Tom Svboda, Kent Nelson, Tim Jeeninga, McHenry County Corrections; Cliff Hammarstrom, Radicom; Brian Hitchcock, SEECOM.

D.C. Weber advised the board the two new members to the ETSB, Lt. Andy Oparyk, and Captain Dave Shepherd were approved at the County Board meeting on April 19th, and are voting members.

MOTION: John Shay, second by Claire Kinter, to accept and welcome the two new members to the board. All members present voted AYE. Motion passed.

ADDITIONS OR CORRECTIONS TO THE MINUTES: None

MOTION: by Barry Valentine, second by John Shay, to accept the March 2005 minutes. All members present voted AYE. Motion passed.

CORRESPONDENCE: Letter from SEECOM (in packet), and a letter from MCSO (in packet).

TREASURER REPORT: The Treasurer's report was submitted. Balance as of March 31, 2005 was \$3,161,891.03 in the General Account.

MOTION: by Barry Valentine, second by Commander Harris, to accept the Treasurer's Report as submitted and place on file for future audit. All members present voted AYE. Motion passed.

BILLS: Board members reviewed the bills.

MOTION: by Barry Valentine, second by Sgt. Johns, to approve the 290001 expenditures in the amount of \$58,725.11 and 290100 expenditures in the amount of \$ 978.00 for the month of March. A roll call vote was taken. All members present voted AYE. Motion passed.

COMMITTEE REPORTS:

FINANCIAL:

The McHenry County Sheriff's Department has submitted a request asking for assistance in purchasing the HTE JAILS software and hardware, and related expenses in the amount of \$373,000. In speaking to John Kelly, he advised that this can be done as a purchase by the ETSB, and lease back to the Sheriff's Dept. The sheriff's dept is interested in a 3-year lease, paid back quarterly with interest. The current rate of interest the account is receiving is 1.50%. Their letter of request is in your packet.

MOTION: by Barry Valentine, second by John Shay, to grant their request in purchasing the JAILS program in the amount of \$373,000.00 to be paid back quarterly over a three year period with an interest rate to be determined, but not to exceed the amount earned in the account. A roll call vote was taken. All members present voted AYE. Motion passed.

TECHNICAL:

As the JAILS system project is moving forward, and to maintain redundancy, it is necessary to increase the size of the AS/400 (I-series). We've received pricing from HTE VAR to upgrade and to replace. The cost to upgrade is \$36,000 and the cost to replace is \$38,300. This does include a \$4,200 trade in value. Hardware and software list price is \$54,701.

MOTION: by Sgt. Harper, second by Commander Harris, to replace the existing model 800 with a new I-5 in the amount of \$38,300. A roll call vote was taken. All members present voted AYE. Motion passed.

In order to achieve the desired redundancy, it is necessary to purchase software that will mirror the two servers. The Sheriff's dept contract covers ½ the cost as it is a shared piece. The total amount of the Vision Solutions Replication Software is \$26,000, our ½ being \$13,000.

MOTION: by Sgt. Harper, second by Captain Shepherd, to pay the ETSB's ½ of the Vision software in the amount of \$13,000. A roll call vote was taken. All members present voted AYE. Motion passed.

With the purchase of this new hardware and software comes installation and training. I-5 installation and existing application migration is \$3,500, training is \$5,000, Vision installation (our ½) is \$8,250, training is \$5,000. Training is billed as incurred, and estimated as "not to exceed".

MOTION: by Sgt. Harper, second by Barry Valentine, to approve installation and training in the amount, not to exceed \$21,750.00. A roll call vote was taken. All members present voted AYE. Motion passed.

The committee met to open the 9-1-1 System RFP's and the following bids were presented.

CML:	\$ 777,408.50
Motorola/Plant	\$ 998,550.00
SBC/Plant	\$1,055,462.00
SBC/Positron	\$1,099,911.00
Zetron	\$1,660,178.00

The committee will be meeting again to discuss the bids.

The McHenry County Fire Chief's Association is looking to install Emergency 9-1-1 Phones outside their fire departments. The McHenry County Police Chiefs Association will join their efforts, and are interested in the same technology for the police departments throughout the county. Chief Saletta advised the board the cost of the phones is approximately \$550 per phone. SBC Line charges are around \$20 per line, with lines in Verizon's territory a bit more. This would provide the public with a direct line to the PSAP. It was determined to table this discussion until the May board meeting, when additional costs can be provided.

There has been growing concern throughout the 9-1-1 industry, and now in McHenry County about Voice Over IP phones. A packet was provided to the members including a press release that Tri-Comm sent out regarding VoIP. Many customers are not aware that they do not have "true" 9-1-1 capabilities with some VoIP carriers. Cliff from Radicom expressed concern that business owners may also not be aware that their phones do not have "true" 9-1-1. Tiki will be creating a press release with this information.

PERSONNEL: None

TRAINING: None

PSAP: It has been discussed to extend the air card and MDB distribution another year. With the completion of the Fire MDB application, many fire departments are interested in coming on line, but need additional budget time to plan for it. The date will be extended to April of 2007.

There has been a request from MIAT to utilize MDB and the air cards when MIAT has a call out. They are looking to outfit 17 officers with MDB and an air card. The office will put together the minimum hardware requirements, and they need to determine if they will be connected to their respective agencies or have MIAT as their own agency. This will also expand the MDB application to detectives and CSO's.

GRANT WRITING: None

DISCUSSION:

The fax and copy machine in the 9-1-1 office are in need of replacement. The McHenry County Government Center has a contract with Stan's, and they provided pricing. The amount is \$1,500 with \$276 annual maintenance. This is a copier, fax, scanner, and network printer. It will be on the CAD network.

MOTION: by Barry Valentine, second by Captain Shepherd, to purchase a new digital copier in the amount of \$1776. All members present voted AYE. Motion passed.

INFORMATION ITEMS:

Kathy Kempe informed the board she had taken part in HTE's OnLine Web training. She found the sessions to be quite informative. She will be looking at a few others.

Verizon introduced their new McHenry County Government account reps. Nicole and Chris will now be out points of contact.

EXECUTIVE SESSION: None

MOTION: by Sgt. Harper, second by John Shay, to adjourn. All members present voted AYE. Motion passed.
Meeting adjourned at 9:45 AM

The next meeting is Thursday May 19, 2005
9:00 AM at Woodstock Police Department

Coordinator's Report for April 21, 2005

CAD-

- ❖ Service Pack 2 was installed on a majority of the CAD PC's. Woodstock PD has been running SP2 since January without incident.
- ❖ LITH has been experiencing a problem with their connectivity to the gateway. We are unsure at this time what is causing the intermittent (but not consistent) outages. A plan is in place to start swapping out parts if it continues.
- ❖ In March, gateways A & C lost their LEADS connection. Both agencies had already been converted to the new router. They were unable to offer an explanation as to what caused the outage. It restored within ½ hour.
- ❖ Approximately 120 air cards were moved to unlimited usage this month. We tracked usage for 3 months and the overages have stayed consistent.
- ❖ We had a CRIMES kickoff meeting on April 7th. There is a fair amount of work that needs to be done prior to implementing the system. Additional meeting will be scheduled in the near future. Please let the 911 office know who the agency administrator for CRIMES will be.

PSAP/911-

- ✚ Minor equipment issues with phones and monitors. We have spares in the office, and downtime was minimum.
- ✚ The UPS at Marengo PD has gone bad. We've replaced the unit with a spare we had on hand. Since the new 911 system is going to require a new UPS, this will work until then.

WIRELESS 911

- ❖ The Verizon network has been experiencing outages as well. All outages have occurred between 23:00 and 03:00. It has since been discovered that Verizon was doing maintenance without notifying all who needed to be, which resulted in our office not being notified. I've spoke to Tim Wong who was addressing the issue on his end.

CORRESPONDENCE- (In Packet)

Letter from SEECOM
Letter from McHenry County Sheriff's Department

MISCELLANEOUS INFORMATION –

Mapping hours:

30 Total for period ending 4/1/05
40 Total for period ending 4/15/05