

**EMERGENCY TELEPHONE SYSTEM BOARD
MEETING June 15, 2006**

D.C. Art Weber, Chairman, called the McHenry County Emergency Telephone System Board to order June 15, 2006, at 9:04 AM at the Woodstock Police Department for a regular meeting.

MEMBERS IN ATTENDANCE: D.C. Art Weber, Chairman, Chief Ken Rydberg, Chief Jim Saletta, D.C. Dennis Harris, Sgt. Jim Molnar, Sgt. Rich Solarz, and Sgt. Dick Johns.

MEMBERS ABSENT: Chief Andy Oparyk, Captain Dave Shepherd, Sgt. Bob Harper, Director Barry Valentine, and John Shay.

STAFF IN ATTENDANCE: Tiki Carlson, 9-1-1 Coordinator, Wileen Peterson, Admin Specialist, Robin Gibbs, Admin Specialist.

VISITORS: Bob Ellsworth, MCESDA; Mary Christiansen, ALPFD; Pat McCarthy, MCSO; Denise Wills, Huntley PD; Deb Palmsiano, Crystal Lake PD; Bill Burton, Motorola; Kathy Kempe, SEECOM; and Cathy Kulnig, Chicago Communications.

ADDITIONS OR CORRECTIONS TO THE MINUTES: None

MOTION: by Deputy Chief Harris, second by Sgt. Solarz, to accept the May 18, 2006, minutes. All members present voted AYE. Motion passed.

CORRESPONDENCE: None

TREASURER REPORT: The Treasurer's report was submitted. Balance as of May 31, 2006, was \$2,310,626.72 in the General Account.

MOTION: by Sgt. Johns, second by Sgt. Solarz, to accept the Treasurer's Report as submitted and place on file for future audit. A roll call vote was taken. Members voting AYE: Harris, Johns, Molnar, Rydberg, Saletta, Solarz, and Weber. Members voting NAY: none. Motion passed.

BILLS: Board members reviewed the bills.

MOTION: by Sgt. Johns, second by Chief Saletta, to approve the 290001 expenditures in the amount of \$117,671.13, 290100 expenditures in the amount of \$7785.23 for the month of May. A roll call vote was taken. Members voting AYE: Harris, Johns, Molnar, Rydberg, Saletta, Solarz, and Weber. Members voting NAY: none. Motion passed.

COMMITTEE REPORTS:

FINANCIAL: No report

TECHNICAL: Application administrators for the HTE products attended the Annual HTE Users Group Conference in Orlando. Tiki and D.C. Weber met with a number of people to discuss pricing for additional applications. A technical committee meeting will be held for discussion.

PERSONNEL: No report

TRAINING: Wileen will be holding additional CRIMES training sessions for the various levels of users. An email has been sent out to all agencies, so please contact the office for registration.

IDPH is requiring a current list of dispatchers, including members of your staff that cover the phones (answer 9-1-1) who are not TC's (records clerks, officers, etc.). Please provide their name, DOB, SS number, and current address to the office.

PSAP: No report

GRANT WRITING: No report

DISCUSSION:

As noted in the coordinator's report, Verizon experienced what they've termed a "catastrophic outage" that required MCSO dispatchers to operate all four Verizon KNOX boxes. It was determined it was an SBC issue. It

was also brought up that there is inadequate lighting at the sites, especially at the Hebron location. This is a safety issue, and will be addressed with Verizon.

INFORMATION ITEMS:

Deputy Chief Harris has requested an additional records workstation for their department.

McHenry PD had an issue with their router, and a question arose as to who has access to ETSB equipment. Sgt. Molnar also advised the board they are not able to record by position to the Marathon logging recorder. Motorola will be contacted regarding this issue.

MOTION: by Sgt. Molnar. second by Deputy Chief Harris, to adjourn. All members present voted AYE. Motion passed.

Meeting adjourned at 9:38 AM

The next meeting is Thursday July 20, 2006
9:00 AM at Woodstock Police Department

Coordinator's Report for June 15, 2006

HTE APPLICATIONS-

- ❖ The AS/400 RoleSwap has tested successful. We will work with Matt again later in the month to do another test. The test will NOT be scheduled, as emergencies are not. The purpose of this system is to move systems during a system outage, and that is will be what we are replicating.
- ❖ The MDB server upgrade took place on May 22nd. Since this time, we have not experienced a failure due to the server. MDB has been down twice in the past week due to Verizon maintenance that we were not made aware of.
- ❖ Qrep Web installation is scheduled for WLF D for next week.
- ❖ Wileen, D.C. Weber, myself, and other members of the Admin group attended the HTE Users Conference last week. There are a number of changes that will be coming down the line with all applications. Since we now have a number of applications and users, the upgrades will need to be coordinated between all involved.
- ❖ Algonquin PD is "live" with Field Reporting. They have trained all their officers, and detectives.
- ❖ Algonquin FD, and Cary FD have had laptops installed with MDB, and will begin training. Crystal Lake FD is scheduled to "go live" with MDB on Monday.

PSAP/911-

- MCSO went live with Plant on May 23rd. Woodstock was working with their system setup, however on June 1st the Plant 9-1-1 server at Harvard crashed. Due to Milk Day Weekend, it was decided to take the server from Woodstock (as they were not live yet) to get Harvard back on line as soon as possible. Harvard's server was finally in production yesterday. John Keller will bring the Woodstock server back today, and will get it back on line.
- MCSO had been experiencing Invalid ANI 9-1-1 calls (same as LITH, and MG). They thought they found the last problem, however there have been 18 Invalid ANI's since 5:00 PM on Tuesday. The circuit has been busied out.
- Additional agencies have requested for phone lines to be installed, as they are ordering the 9-1-1 Ringdown phones. Please remember to forward the requested information to the 9-1-1 office, as we are keeping a file on all agency requests.
- AT&T (SBC) KNOX BOX testing took place May 26th and 30th. All tests were successful. On June 4th at midnight, Verizon (land line) experienced a "catastrophic outage" that required MCSO to operate all 4 Verizon call boxes.

NETWORK / VERIZON-

- ✓ The ISA product has been installed. This is the Internet Security application. Bob is still working on the configuration of it.