

# McHenry County Transit Plan Implementation Task Force

## Agenda

McHenry County Transit Plan  
Implementation Task Force

**DATE:** January 23, 2013

**TIME:** 2:00 p.m. – 3:00 p.m.

**LOCATION:** McHenry County Administration Building, Conference Room C  
667 Ware Road, Woodstock, IL 60098

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1. **Call to Order** – Jason Osborn (MCDOT)

2. **Public Participation/Open Comment Period**

3. **Transit Grant Program**

- Algonquin Township Road District – Anna May Miller
- City of Marengo – Josh Blakemore
- Veterans Assistance Commission – Mike Iwanicki

4. **Presentation by Faith in Action of McHenry County**

- Volunteer Program Description
- Program Funding and Financial Needs

5. **Transit Planning Activities**

- Update on Pace 806, 807, and 808 fixed-route modifications – Mary Donner
- Update of Transit Map (Draft) – Scott Hennings

6. **Funding Program Updates**

- McHenry County JARC/NF project status – Jason Osborn
- McHenry County Senior Grant 2012 Update – Scott Hennings
- McHenry County Transit Grant Discussion – Jason Osborn

7. **Other Business**

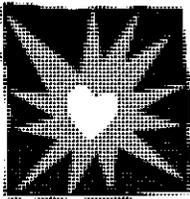
- MCRide Fare Card Status Update – Scott Hennings
- McHenry County 2040 Transportation Plan – Jason Osborn & Scott Hennings

8. **Next ITF Meeting**

Next meeting: Wednesday, March 27, 2013, 2:00 p.m.

9. **Adjournment**

**Attachments:** Letter from FIAMC- 12/28/2012  
Fixed Route Memo/MCRide Rider's Guide  
Senior Grant 2012 Summary for MCRide



**FAITH  
IN ACTION**

of McHenry County

**Executive Director**  
Sarah J. Ponitz

**Board of Directors**

Thomas Aquilina, Chair

Bob Blazier

Bob Dorn

Ellen Hanson

Dr. James Haughton

Mary Ellen Heelan

Ann Henslee

Joy Little

Jack McPhee

Gregg Rice

## Preserving the Independence of McHenry County Seniors

December 28, 2012

Mr. Jason Osborn  
McHenry County Department of Transportation  
16111 Nelson Road  
Woodstock, IL 60098

Dear Jason,

The Faith in Action of McHenry County ("FIAMC") program serves all seniors, age 60 and over, who live in McHenry County or Sun City Huntley. Our mission is to help seniors maintain their independence, dignity and quality of life by remaining in their own homes or the home of a loved one for as long and as safely as possible.

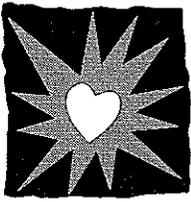
Volunteers help us achieve our mission by providing numerous services, including transportation, **all at absolutely no charge to the senior**. We have no income limitations. It is important to note that although income is not part of the criteria used to ascertain need, the income of 54% of our senior clients is less than \$30,000 a year and 35% earn less than \$20,000. In addition, 15% reported that they have a disability.

In our last fiscal year, volunteers drove more than 220,000 miles, and dedicated nearly 24,000 volunteer hours to assist 1,000 local seniors. Our services saved seniors and their families over \$540,000.

Next to health, transportation is the most important challenge for seniors who choose to remain in their homes. As a result, more than 62% of our service requests are for transportation. We transport all over McHenry County and we are the only program to offer transportation to life-sustaining as well as life-enriching appointments. All transports are made by volunteers in their own vehicles and while some request mileage reimbursement, many prefer to write-off their mileage. We also provide door-to-door and door-through-door service and volunteers pride themselves on being prompt.

In FIAMC's 14 year history, the organization has grown into an efficient and vital system that builds strong partnerships between the seniors of McHenry County and those who wish to serve them.

Volunteers often form a strong bond with the seniors they serve which in turn makes the senior more comfortable as it is not a "stranger" who is providing the transportation. In addition, annually, FIAMC conducts telephone evaluations of our services. Responses inform us that 86% of our seniors are "extremely satisfied" with our services and that they are less lonely. 74% responded that FIAMC helped them maintain their independence and reduced stress and anxiety in their lives.



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## Preserving the Independence of McHenry County Seniors

Our care receivers are grateful and appreciative of our program services as well. Letters of thanks are received weekly and include notes such as this one from Nancy S. of Crystal Lake: "Words alone cannot express my heartfelt thanks for all that the Faith in Action volunteers do for me. The transportation needs provided for my doctor appointments and the classes at McHenry County College have made my life fuller and less stressful. I am forever grateful for everything you do."

We need to retain the high quality of service for which we are known. However, we also recognize the need to expand into new endeavors where there is clear need, such as the outlying areas of McHenry County.

Looking forward, there is serious concern about the alarming rate in which the senior population continues to grow both nationally and in our community. In 2011, 10,000 baby boomers a day started turning 65. According to a research report in the Journal of the American Society on Aging, "The only age group that will grow substantially over the next several decades will be those older than 60, resulting in a population with a much larger number and a greater percentage of older people than we have ever had." The prediction for McHenry County's population over the age of 60 is more than 91,463 people by 2025, up from 35,645 in 2005. In addition, McHenry County has the fourth fastest growing senior population in the state.

As our county residents continue to age, demand for our services will inevitably increase as illustrated by a 24% increase in the number of seniors served from last year alone. Strategically, we are positioning ourselves accordingly.

Our commitment is unwavering in the process of reducing social isolation, enhancing the quality of life and preserving the dignity of seniors living in McHenry County. We are grateful to our faithful and generous volunteers, grantors and donors who support our efforts.

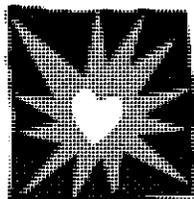
However, transportation services would not be possible without the funding we receive from the DOT grant. The bottom line is without this source of funding, we will not be able to continue to serve area seniors despite an increasing demand for our services.

I sincerely hope that you will continue to fund our program or alternatively, help us locate another secure source of funds so we can continue to reimburse our volunteers for mileage at only \$.30 per mile.

As always, should you have any questions or need additional information, please do not hesitate to contact me directly.

Sincerely,

Sarah J. Ponitz, B.S., J.D.  
Executive Director



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## Preserving the Independence of McHenry County Seniors

### Summary

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- Volunteers help us achieve our mission by providing numerous services, including transportation, ***all at absolutely no charge to the senior***. We have no income limitations.
- In our last fiscal year, volunteers drove more than 220,000 miles, and dedicated nearly 24,000 volunteer hours to assist 1,000 local seniors. Our services saved seniors and their families over \$540,000.
- Next to health, transportation is the most important challenge for seniors who choose to remain in their homes. As a result, more than 62% of our service requests are for transportation.
- We transport all over McHenry County and we are the only program to offer transportation to life-sustaining as well as life-enriching appointments. All transports are made by volunteers in their own vehicles.
- We also provide door-to-door and door-through-door service and volunteers pride themselves on being prompt.
- Volunteers often form a strong bond with the seniors they serve which in turn makes the senior more comfortable as it is not a "stranger" who is providing the transportation.
- According to a research report in the Journal of the American Society on Aging, "The only age group that will grow substantially over the next several decades will be those older than 60, resulting in a population with a much larger number and a greater percentage of older people than we have ever had." The prediction for McHenry County's population over the age of 60 is more than 91,463 people by 2025, up from 35,645 in 2005. In addition, McHenry County has the fourth fastest growing senior population in the state.
- As our county residents continue to age, demand for our services will inevitably increase as illustrated by a 24% increase in the number of seniors served from last year alone.
- However, transportation services would not be possible without the funding we receive from the DOT grant. The bottom line is without this source of funding, we will not be able to continue to serve area seniors despite an increasing demand for our services.



# McHenry County

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## Division of Transportation

Joseph R. Korpalski, Jr., P.E.  
Director of Transportation/County Engineer

### MEMORANDUM

**TO:** ITF Members

**FROM:** Scott Hennings – Transportation Planner, MCDOT

**DATE:** January 23<sup>rd</sup>, 2013

**SUBJECT:** Pace Service Changes and MCRide

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The McHenry County Transit Plan adopted seven years ago by the County Board on November 15, 2005 recommended restructuring the three Pace bus routes (806, 807, and 808) operating in the County to increase productivity. As part of the 2040 Transportation Plan, these routes were evaluated by the County and Pace for restructuring. Pace decided these changes could be made in 2012 and informed County staff. Pace staff developed turn by turn details for the drivers taking into account actual driving conditions, reviewed trip times, and developed new route maps and schedules. On Monday, December 17, 2012, the three Pace routes were adjusted based on this work to improve safety, on-time performance and productivity, and to eliminate route segments with very low ridership.

The Pace fixed bus routes differ from the MCRide program. Fixed bus routes operate at lower cost and tend to be more reliable as the bus travels the same route and time every weekday. However, the MCRide program, a demand-response system, is more flexible to meet specific demands.

The MCRide service area includes the entirety of routes 806 and 807, and most of route 808. It is hoped that by providing regularly scheduled service to riders more efficiently and effectively marketing these services will reduce demand for MCRide. As riders capable of walking to a bus stop discover a superior option in the fixed routes, the operational costs for MCRide should drop or a higher percentage of service will be provided to those unable to walk to the bus stop.

The following details the changes that occurred on Monday, December 17<sup>th</sup>, 2012:

#### **Route 806 Crystal Lake – Fox Lake**

- To provide direct service to the Walmart in Johnsburg, the route will be adjusted to operate on Johnsburg/Wilmot Road between Chapel Hill Road and IL-31/Richmond Road and on IL 31/Richmond Road between Johnsburg/Wilmot Road and IL-120/Elm Street.
- Unproductive route segments on Chapel Hill Road between Johnsburg/Wilmot Road and IL 120/Elm Street and on IL-120/Elm Street between Chapel Hill Road and IL-31/Richmond Road will be discontinued.
- Routing in downtown McHenry and at the Centegra Medical Center is being simplified to minimize confusing and unproductive diversions.
- The first evening southbound trip is being extended to start at Fox Lake Town Center at 3:10pm.

**Route 807 Woodstock – McHenry**

- Unproductive route segments around Wonder Lake on East Wonder Lake Road, Barnard Mill Road, Howe Road, West Wonder Lake Road and Thompson Road will be discontinued. Instead, service will operate on IL-120 between East Wonder Lake Road and Thompson Road.
- Routing in downtown McHenry will be simplified.
- Due to the streamlining of the route, several new trips are being added between Woodstock and McHenry. In the morning, there will be two new eastbound trips and one new westbound trip. In the evening, there will be two new eastbound trips and two new westbound trips.

**Route 808 Crystal Lake – Harvard**

- The alternate routing between Harvard and Woodstock via McGuire Road, Alden Road, Charles Road and IL-47/Seminary Avenue is being discontinued. Instead service will operate on the main routing via Highway 14.
- The route segment on Marengo between Ayers Street and Highway 173 is being discontinued. Instead, service will operate on Ayers Street between Marengo and Highway 173 and on Highway 173 between Ayers Street and Marengo.
- The last morning westbound trip is being extended to end at Harvard Community Hospital and the last morning eastbound trip is being extended to end at the Crystal Lake Metra Station.

**Attachments:**

- 806 Route Map and Schedule
- 807 Route Map and Schedule
- 808 Route Map and Schedule
- MCRide Users Guide



# ROUTE 806 @ CRYSTAL LAKE - FOX LAKE



## WEEKDAY NORTHBOUND



CRYSTAL LAKE STATION	HORIZONS ERICK ST./ PRAIRIE ST.	PIONEER CENTER*	CENTEGRA MEDICAL CENTER	MCHENRY STATION	WALMART	RINGWOOD RD./ FOX LAKE RD.	FOX LAKE STATION	FOX LAKE TOWN CENTER
5:55 AM	5:59 AM	-	6:15 AM	6:23 AM	6:31 AM	6:41 AM	6:47 AM	6:50 AM
7:27	7:31	7:43 AM	7:47	7:55	8:03	8:13	8:20	8:23
7:51	7:55	8:07	8:11	8:19	8:27	8:37	8:44	8:47
4:10 PM	4:14 PM	4:26 PM	4:30 PM	4:38 PM	4:46 PM	4:56 PM	5:02 PM	5:05 PM
5:08	5:12	5:21	5:28	5:36	5:44	5:54	6:00	6:03

## WEEKDAY SOUTHBOUND



FOX LAKE TOWN CENTER	FOX LAKE STATION	RINGWOOD RD./ FOX LAKE RD.	WALMART	MCHENRY STATION	CENTEGRA MEDICAL CENTER	PIONEER CENTER*	HORIZONS ERICK ST./ PRAIRIE ST.	CRYSTAL LAKE STATION
6:25 AM	6:28 AM	6:34 AM	6:44 AM	6:52 AM	7:00 AM	-	7:16 AM	7:20 AM
6:50	6:53	7:00	7:10	7:18	7:26	7:35 AM	7:42	7:46
8:23	8:26	8:33	8:43	8:51	8:59	9:10	9:15	9:19
8:47	8:50	8:57	9:07	9:15	9:23	-	-	-
3:10 PM	3:13 PM	3:19 PM	3:29 PM	3:37 PM	3:45 PM	3:49 PM	4:01 PM	4:05 PM
4:09	4:12	4:18	4:27	4:35	4:43	4:47	4:59	5:03
5:05	5:08	5:14	5:24	5:32	5:40	-	5:56	6:00

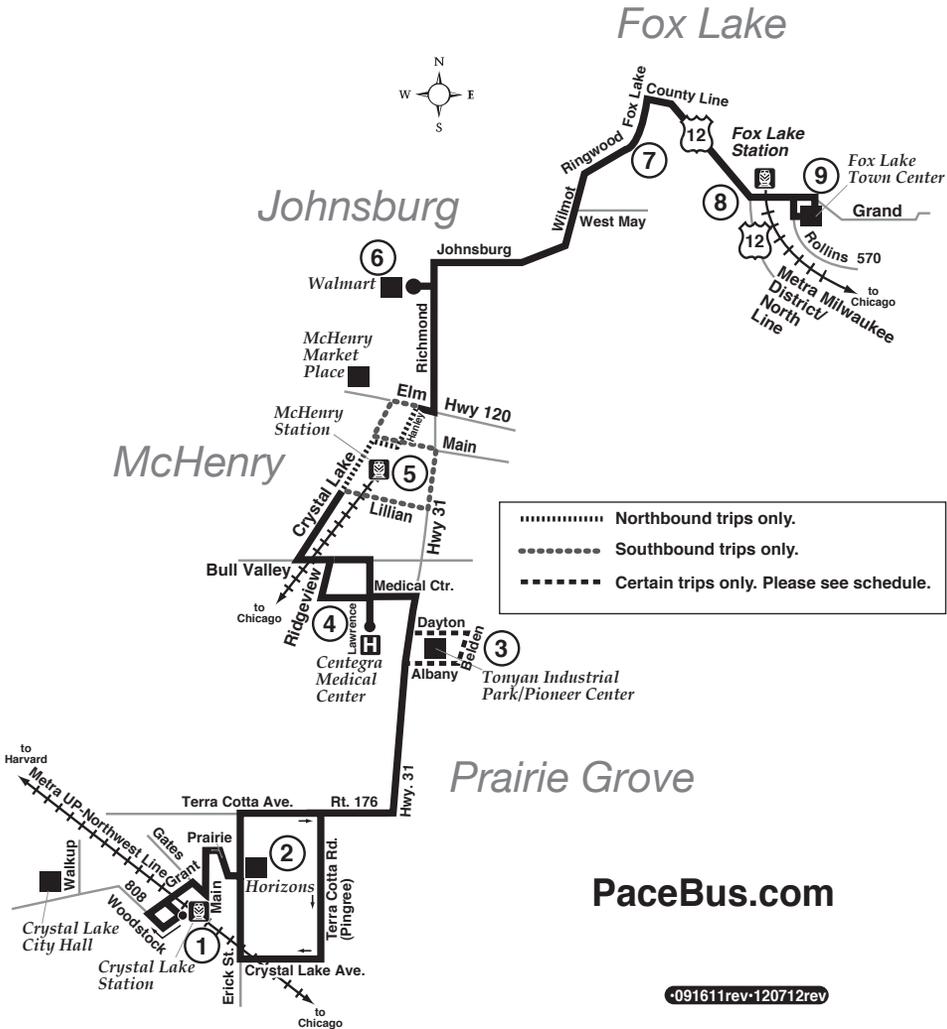
\* - Bus serves Tonyan Industrial Park - Pioneer Center via Dayton, Belden and Albany.

Unless otherwise noted, bus will stop upon signal to driver at any intersection along the route where it is safe to do so.

No Saturday, Sunday or holiday service.

# Route 806

Effective Date  
December 17, 2012



[PaceBus.com](http://PaceBus.com)

091611rev-120712rev

Crystal Lake



# ROUTE 807® WOODSTOCK - MCHENRY



## WEEKDAY EASTBOUND



	MCHENRY COUNTY COURTHOUSE	MARION CENTRAL CATHOLIC H.S.	OAK DR./ HWY. 120	MCHENRY STATION	OLD MCHENRY CITY HALL	PIONEER CENTER
5:20 AM	5:27 AM	-	5:52 AM	5:55 AM	6:00 AM	-
6:08	6:15	-	6:37	6:40	6:45	-
6:48	6:55	-	7:17	7:20	7:25	-
7:41	7:48	7:58 AM	8:14	8:18	8:23	8:33 AM
2:30 PM	2:37 PM	2:47 PM	3:02 PM	3:05 PM	3:10 PM	-
3:08	3:15	-	3:37	3:40	3:45	3:55 PM
4:05	4:12	-	4:34	4:37	4:42	-
4:50	4:57	-	5:19	5:22	5:27	-

## WEEKDAY WESTBOUND



	MCHENRY COUNTY COURTHOUSE	MARION CENTRAL CATHOLIC H.S.	OAK DR./ HWY. 120	MCHENRY COUNTY COURTHOUSE	WOODSTOCK STATION
5:30 AM	5:34 AM	-	5:37 AM	6:02 AM	6:08 AM
6:07	6:11	-	6:15	6:41	6:48
6:45	6:49	-	6:52	7:18	7:25
7:30	7:34	7:55 AM	7:37	8:05	8:11
2:15 PM	2:19 PM	2:40 PM	2:22 PM	2:50 PM	2:58 PM
3:20	3:24	-	3:27	3:49	3:55
4:05	4:09	-	4:12	4:34	4:40
4:52	4:56	-	4:59	5:21	5:27

Transfer at Woodstock Station to/from Route 808 and Metra UP-NW Line.

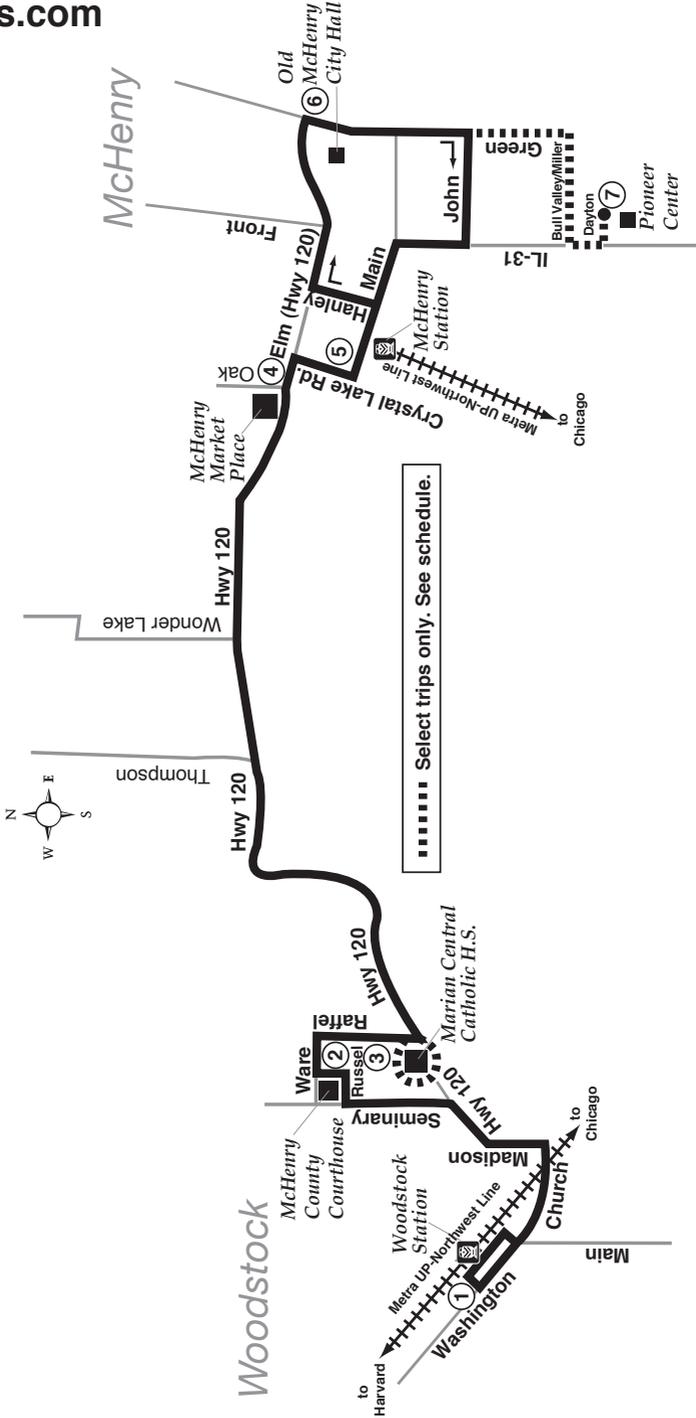
Unless otherwise noted, bus will stop upon signal to driver at any intersection along the route where it is safe to do so.

No Saturday, Sunday or holiday service.

# Route 807

Effective Date  
December 17, 2012

PaceBus.com



# ROUTE 808® CRYSTAL LAKE - HARVARD pace

## WEEKDAY WESTBOUND



CRYSTAL LAKE STATION	MCHENRY COUNTY COLLEGE	CENTEGRA MEMORIAL MEDICAL CENTER	MARIAN CENTRAL CATHOLIC H.S.	WOODSTOCK STATION	HARVARD STATION	HARVARD COMMUNITY HOSPITAL
6:25 AM	**	6:36 AM	-	6:48 AM	7:06 AM	7:10 AM
7:15	7:24AM	7:30	7:46 AM	7:51	8:10	8:14
8:14	8:23	8:29	-	8:39	8:58	9:02
2:05 PM	2:14 PM	2:20 PM	2:36 PM	2:41 PM	3:00 PM	3:04 PM
3:06	3:15	3:21	-	3:32	3:53	3:57
4:11	4:20	4:27	-	4:40	4:59	5:03
5:15	5:24	5:30	-	5:41	6:00	6:04

## WEEKDAY EASTBOUND



HARVARD COMMUNITY HOSPITAL	HARVARD STATION	WOODSTOCK STATION	MARIAN CENTRAL CATHOLIC H.S.	CENTEGRA MEMORIAL MEDICAL CENTER	MCHENRY COUNTY COLLEGE	CRYSTAL LAKE STATION
6:25 AM	6:29 AM	6:48 AM	-	6:59 AM	**	7:10 AM
7:15	7:19	7:38	7:42 AM	7:54	8:00	8:09
8:14	8:18	8:37	-	8:49	8:55	9:04
2:05 PM	2:09 PM	2:30 PM	2:36 PM	2:46 PM	2:52 PM	3:01 PM
3:09	3:13	3:32	-	3:44	3:50	3:59
4:07	4:11	4:32	-	4:43	4:49	4:58
5:08	5:12	5:31	-	5:42	5:48	5:57

\*\* The bus does not enter the McHenry County College complex on this trip.

No Saturday, Sunday or holiday service.

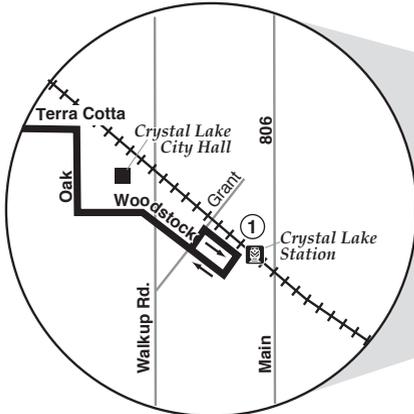
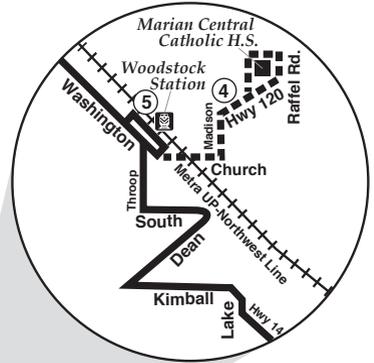
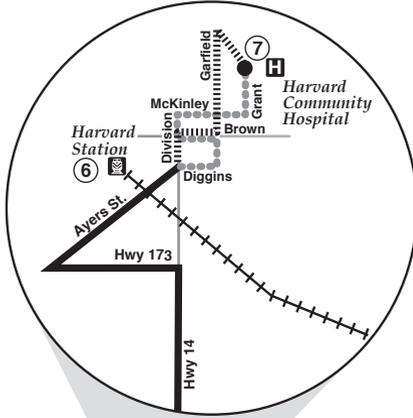
Unless otherwise noted, bus will stop upon signal to driver at any intersection along the route where it is safe to do so.

# Route 808

Effective Date  
December 17, 2012



Northbound trips only.  
 Southbound trips only.  
 Select trips only.  
 Please see schedule.



Harvard

Harvard Station

Woodstock

Woodstock Station

Centegra Memorial Medical Center (3)

McHenry County College (2)

Crystal Lake Station (1)

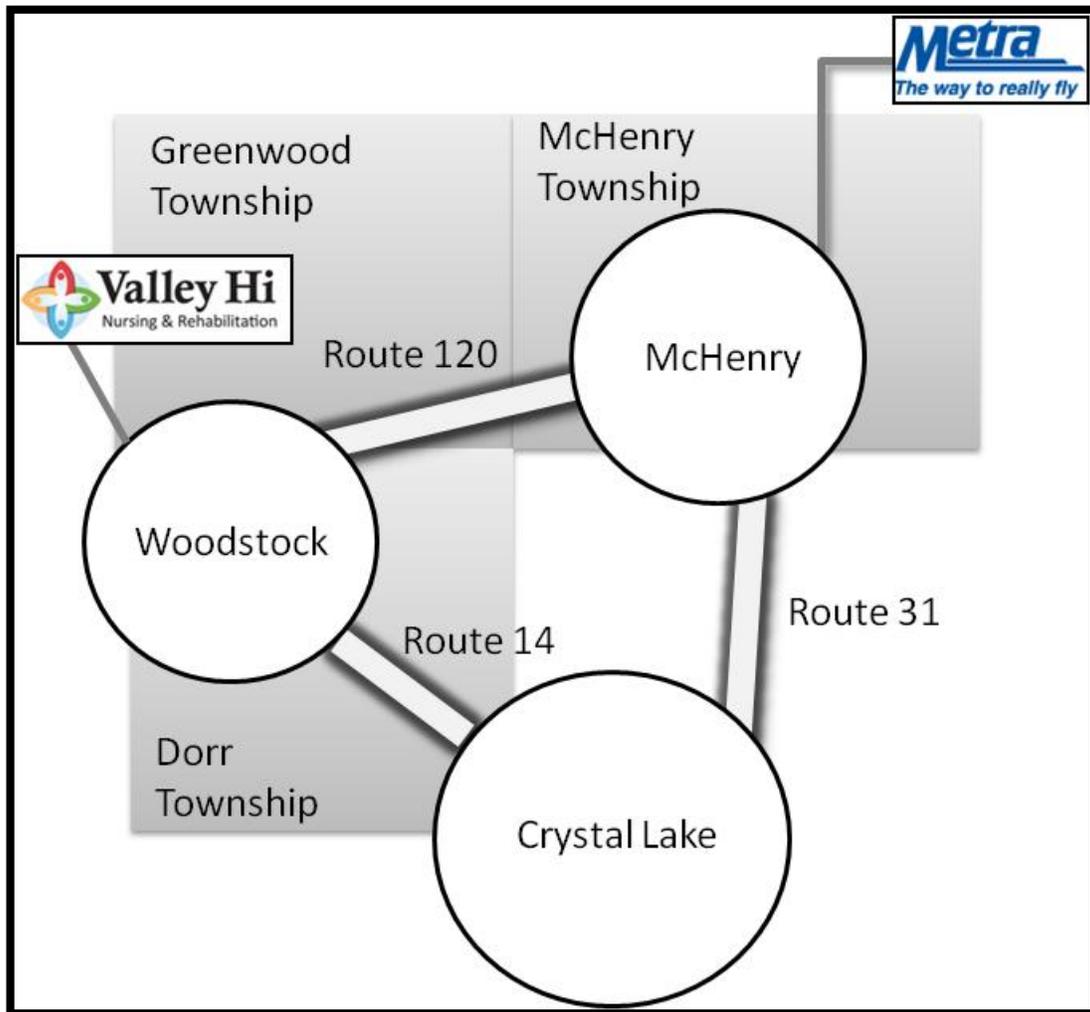
to Chicago

Crystal Lake

PaceBus.com



# Rider's Guide for MCRide Dial-A-Ride Service in McHenry County



Please note that service area designations in the diagram are approximate. Visit [www.McHenryCountyDOT.org](http://www.McHenryCountyDOT.org) for detailed service area map.

To request a copy of this brochure in an accessible format, please call 815-334-4336 or submit a request online to [mcride@co.mchenry.il.us](mailto:mcride@co.mchenry.il.us).

Publication Date: December 1, 2012

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## Reference Contact Numbers

### Scheduling

Pace McHenry Call Center

Operated by First Transit

Reservation hours are Mon–Fri, 5:30 a.m. to 6 p.m.

And 8:30 a.m. to 4:00 p.m. on Saturday

Service hours are Mon–Fri, 6 a.m. to 7 p.m. and Saturday, 9 a.m. to 5 p.m.

Voice: 800-451-4599 or 815-363-4305

TTY: 888-454-4724

### Pace Customer Relations

Voice: 800-606-1282 Option #2 or 847-364-7223

TTY: 847-364-5093

After Hours: 800-606-1282 Option #3

Email: [Passenger.Services@PaceBus.com](mailto:Passenger.Services@PaceBus.com)

Website: [www.PaceBus.com](http://www.PaceBus.com)

### Atención Ciudadana

Servicio de MCRide recibe por este medio las dudas, quejas, sugerencias y comentarios en español.

<https://www.surveymonkey.com/s/MCRideCastellano>

### Title VI Program Notice:

“No person in the United States shall on the ground of race, color, or national origin be excluded from participation in, denied the benefits of, or subjected to discrimination under any program or activity receiving Federal Financial assistance.” (42 USC 2000d)



## How is this related to local dial-a-ride services?

- The Crystal Lake, McHenry, Woodstock, and Tri-City dial-a-rides have been combined into one service called MCRide.
- McHenry Township Senior Express riders use the same reservation phone number 1- 800-451-4599. There is no change to the service area or fares for the McHenry Township Senior Express.



## Introduction

McHenry County has teamed up with other local agencies and Pace Suburban Bus to provide a dial-a-ride service called MCRide. This service is funded by the County's Regional Transportation Authority (RTA) Tax Allocation, the County's Senior Services Grant Fund, Job Access and Reverse Commute and New Freedom federal transit grants administered by the RTA, Pace, the Cities of Crystal Lake, McHenry, and Woodstock, and the Townships of Dorr, Greenwood, and McHenry.

## What is Dial-A-Ride?

This dial-a-ride program provides curb-to-curb, wheelchair accessible service to eligible riders in the service area. Dial-a-ride is a shared-ride program, meaning that multiple individuals' trips are grouped together in an effort to meet all trip requests and improve efficiency.

The MCRide dial-a-ride program:

- Coordinates dial-a-ride services in the Cities of Crystal Lake, McHenry, and Woodstock and existing senior transportation provided by McHenry Township by enabling trips across these geographic boundaries,
- Is a shared-ride program,
- Is provided without regard to the purpose of the trip, and
- Is part of the plan to improve transit services in McHenry County. Visit [www.McHenryCountyDOT.org](http://www.McHenryCountyDOT.org) for more information on the County Transit Plan.

## Rider Eligibility

All individuals are eligible for travel to and from the following locations:

- Incorporated areas of the City of Crystal Lake
- Incorporated areas of the City of McHenry
- Incorporated areas of the City of Woodstock
- Valley Hi Nursing Home and McHenry County Division of Transportation
- Fox Lake Metra station
- Within three-quarters of a mile of Route 120 between the City of McHenry and the City of Woodstock
- Within three-quarters of a mile of Route 14 between the City of Woodstock and the City of Crystal Lake
- Within three-quarters of a mile of Route 31 between the City of McHenry and the City of Crystal Lake

Seniors and people with disabilities are eligible for trips in the areas described above as well as to and from:

- Greenwood Township
- McHenry Township
- Unincorporated areas of Dorr Township

To obtain further information, please visit [www.McHenryCountyDOT.org](http://www.McHenryCountyDOT.org) or call 815-334-4336 (Mon–Fri, 8 a.m. to 4:30 p.m.).

## MCRide SERVICE AT A GLANCE

- Service operates Monday-Friday, 6 am to 7 pm and Saturday, 9 am to 5 pm
- Call one day in advance or same day to reserve a ride. The number to call is **800-451-4599** or **815-363-4305**.
- There is a base fare for the first five miles, 25 cents for each additional mile
- Serves general public in Crystal Lake, McHenry, Woodstock
- Serves seniors and people with disabilities in Greenwood Township and McHenry Township, and unincorporated Dorr Township

## How to Schedule a Trip

Riders should call the Pace McHenry Call Center (Voice: 800-451-4599 or TTY: 888-454-4724) to schedule trips. Reservations are taken from Monday through Friday from 5:30 a.m. to 6:00 p.m. and 8:30 a.m. to 4:00 p.m. on Saturday. Reservations are made on a first come, first serve basis.

Customers must call 1-800-451-4599 the day before or on the same day to schedule a trip. For same day service, customers must call at least 2 hours before the trip. The pick-up time requested may not be available, so please try to schedule your trip as early as possible and have time options in mind. Customers should schedule their return trip at the time of reservation.

**Please note:** the call center does not have enough personnel to take next day reservations on Saturdays. Therefore, to reserve a trip on Monday, customers must call on Friday or on Monday.

When calling to schedule a trip, customers must have the following information:

- Name of rider(s)
- Date of trip
- Requested drop-off time or pick-up time - allow a minimum 15 minute buffer between arrival time and appointment time. For example, if you have to be at work or have a medical appointment at 9:00 a.m., but will need fifteen minutes to get to your desk or get signed in, tell the call taker your appointment is at 8:45 a.m. When requesting destination time of arrival (i.e., appointments), allow call taker to recommend a pick-up time.
- Exact street address of trip origin and destination
- Number of people traveling with the customer, including personal care attendant and/or companions. Up to two (2) children under the age of 7 may ride free per farepaying passenger.
- Types of mobility aids used by all members of party
- Any other helpful information

When calling to schedule a trip, customers should be ready to write down important information, such as the scheduled pick-up time. Customers must keep their address, telephone numbers, and emergency information current with the call center since this is the source of all passenger information.

## How to Cancel or Change a Trip

Customers who would like to cancel a trip must call 800-451-4599 or TTY: 888-454-4724.

Customers must cancel their trip at least two (2) hours before the scheduled pick-up time to avoid the trip being classified as a late-canceled trip. When cancelling a trip, remember to cancel the return trip as well.



Same-day trip changes will only be permitted if proper notice is provided and the schedule can accommodate the desired change. Destination changes are not permitted while on board the vehicle or at the time of pick-up unless authorized by the dispatcher. Drivers are not permitted to make any unscheduled changes to a trip.

## Pick-up and Drop-off Procedures

Customers should be within line-of-sight of the vehicle while awaiting pick-up. Please verify exactly where to wait for the vehicle when scheduling your ride. Passengers must be ready to board the vehicle fifteen minutes before the scheduled pick-up time. Drivers will wait five minutes after arrival or after the scheduled pick-up time, whichever is later, and after that period the driver is given authorization to leave. When the driver is late, he is still required to wait 5 minutes for you to appear. If you do not appear within 5 minutes, the trip is considered a "no show." Drivers will make an attempt to locate the customer; however, if the driver leaves after the appropriate five minute period, the customer will be recorded as a no-show.

## Driver Assistance

This service is an origin-to-destination program; as such, drivers cannot escort customers outside of the vehicle or carry packages. Customers must meet drivers at the curb for pick-up. Drivers do not assist riders in and out of buildings but will make every effort to assist a rider into and out of the vehicle safely. Customers who require additional assistance must make their own arrangements for a personal care attendant or companion. Before boarding the vehicle, confirm with the driver that the trip is assigned to you.

## Fare

When scheduling a trip, your fare will be calculated for you. Fares are a standard rate for the first five miles and then 25 cents for each additional mile. All fares must be paid upon boarding the vehicle. All customers and companions are required to pay the fare. The fare must be paid in exact cash. **Drivers do not carry change.** Have your fare ready for each leg of your trip. The driver who first transports you will not accept a round-trip fare. Each leg of the trip must be paid for separately. Up to two (2) children under the age of 7 may ride free per farepaying passenger.

## Travel Time

This dial-a-ride service is a shared-ride program. Total travel time will include the time it takes other passengers to board, ride, and depart the vehicle.

## Late Pick-Ups

If you experience excessive tardiness from your transportation provider, please contact Pace Customer Relations representatives at 800-606-1282 Option #2 (TTY: 847-364-5093).

## Hours of Operation

The hours of operation are:

- Monday through Friday, 6:00 a.m. to 7:00 p.m.
- Saturday, 9:00 a.m. to 5:00 p.m.
- Sunday, closed for service

## Holiday Service

Service is not offered on the following holidays on the days observed:

- New Year's Day
- Memorial Day
- Independence Day (Fourth of July)
- Labor Day
- Thanksgiving Day
- Christmas Day

Trips may be cancelled due to unanticipated circumstances such as bad weather, traffic problems, and vehicle breakdowns.

## Service Area

See "Rider Eligibility and Registration" on Page 2 to determine who is eligible to ride in each area. See [www.McHenryCountyDOT.org](http://www.McHenryCountyDOT.org) for more details on the service area.

The service area is the area within McHenry County defined by:

- The borders of McHenry Township, Greenwood Township and unincorporated Dorr Township and
- The borders of the City of Crystal Lake, the City of McHenry, and the City of Woodstock
- In addition, service from the designated areas above to these point locations is allowed. Service shall be provided directly to these three locations.
  - Valley Hi Nursing Home
  - Fox Lake Metra station
  - McHenry County Division of Transportation
- Within three-quarters of a mile of Route 120 between the City of McHenry and the City of Woodstock; within three-quarters of a mile of Route 14 between the City of Woodstock and the City of Crystal Lake; within three-quarters of a mile of Route 31 between the City of McHenry and the City of Crystal Lake

## Trip Purpose

All trips, no matter what the purpose, are eligible. There are no restrictions on the number of trips per customer in a given time period. No waiting list or standby list will be maintained.

## Companion & Personal Care Attendant Policies

Customers traveling with a personal care attendant or companion must reserve space for them when calling to schedule their own ride. This service requires each passenger to pay the fare. Companions are required to pay the same cash fare as the eligible rider and must be picked up and dropped off in the same location as the customer. Additional companions may accompany the customer only if space is available on the vehicle, and this request must be made when reserving a trip.

Some customers rely on the assistance of Personal Care Attendants to use transit services. For these customers, one Personal Care Attendant can ride free and must be picked up and dropped off in the same location as the customer. This request must be made when reserving a trip.



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*MCRide is brought to you through a partnership between McHenry County; Pace Suburban Bus; the Cities of Crystal Lake, McHenry, and Woodstock; and the Townships of Dorr, Greenwood, and McHenry.*

*MCRide is funded in part with Job Access Reverse Commute and New Freedom federal transit grants administered by the Regional Transportation Authority and the McHenry County Senior Service Grant Fund.*

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Call **800-451-4599** or **815-363-4305** to reserve a ride.

## MCRide Dial-A-Ride Service Details

- Call **800-451-4599** or **815-363-4305** to reserve a ride
- Service operates:
  - Monday-Friday, 6 am to 7 pm
  - Saturday, 9 am to 5 pm
- Base fare for the first five miles, 25 cents for each additional mile. Your fare will be calculated when a trip is reserved
- Individuals 60 years old and older and individuals with a disability have reduced fares
- Serves general public in Crystal Lake, McHenry, Woodstock
- Serves seniors and people with disabilities in Greenwood Township and McHenry Township, and unincorporated Dorr Township

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## Complaints or Compliments

Safety, courtesy and on-time performance are expected of our transportation providers and we need to know when the expectation has not been met. If you have a complaint or compliment regarding your ride, please contact Pace Customer Relations representatives at 800-606-1282 (option #2) (TTY: 847-364-5093). Be prepared to describe the nature of the incident along with the date and approximate time, with as much detail as possible. Contact Pace immediately following the incident to get the most accurate report and timely response. You can also send an email to: [Passenger.Services@PaceBus.com](mailto:Passenger.Services@PaceBus.com). If you have not received a response within 30 days, please call Pace Customer Relations at 800-606-1282 (option #2) to follow up.

## Atención Ciudadana

Servicio de MCRide recibe por este medio las dudas, quejas, sugerencias y comentarios en español.

<https://www.surveymonkey.com/s/MCRideCastellano>

**McHENRY COUNTY SENIOR SERVICES GRANT FUND QUARTERLY REPORT FORM**

1) **Attach a summary of your project’s accomplishments during this quarter.**

On February 1, the three municipal and the County service were combined into a new service called MCRide. Senior fares for intercommunity trips went from a flat \$3.00 one-way to \$1.00 one-way plus 25 cents each mile after 5 miles. The base fare is 85 cents for seniors in McHenry and Crystal Lake. During the fourth quarter of 2012, 6,604 **one-way trips** were provided for Seniors on the MCRide Dial-A-Ride and McHenry Township Senior Express Services.

2) **Attach a summary of your project’s difficulties during this quarter.**

The remaining senior grant funds were spent during the month of October. However, MCRide partners were able to utilize a Federal New Freedom grant to subsidize senior trips for the remainder of the year, so seniors were not affected.

3) **Attach a Statement of Revenue and Expenditures, and a cumulative year to date Statement of Revenue.**

**Existing financial reports of the agency / governmental unit can be utilized.**

MCRide and the McHenry Township Senior Express could have utilized \$34,629.74 of senior grant funds during the fourth quarter of 2012. However, the MCRide program ran out of senior grant funds to reimburse the cities in October and the County did not apply senior grant funds to intercommunity trips during the second, third or fourth quarters. During the months of September, October and November, the County spent the remaining \$12,499.21 of senior grant funds, bringing our balance to \$0. For the year, the McHenry County Senior Grant provided approximately 60% (\$80,002.04/\$132,792.06) of the total cost of providing transit service for seniors on MCRide and the McHenry Township Senior Express. Of the \$80,000 awarded to MCRide for senior transportation in 2012, 81% of the funds (\$64,758.55) went directly to the cities of Crystal Lake, McHenry and Woodstock, as well as McHenry Township to offset the cost of providing transportation for seniors.

4) **Expenditures by Budget Item - Contract Section III**

	<b>Dec-Jan-Feb</b>	<b>Mar-Apr-May</b>	<b>Jun- Jul-Aug</b>	<b>Sep-Oct-Nov</b>	<b>Annual Total</b>
McHenry Township Senior Express Trips	\$4,595.50	\$4,725.00	\$4,844.00	\$5,071.50	<b>\$19,236.00</b>
MCRide Pace Contracted Service Trips					
Between Cities, Dorr and Greenwood Twsp.	\$15,243.49	\$0.00*	\$0.00**	\$0.00***	<b>\$15,243.49</b>
Within Crystal Lake	\$5,147.76	\$4,836.34	\$6,195.03	\$3,215.40	<b>\$19,394.52</b>
Within McHenry	\$4,993.41	\$3,858.13	\$5,086.44	\$2,621.40	<b>\$16,559.39</b>
Within Woodstock	\$2,608.81	\$2,542.97	\$2,825.96	\$1,590.90	<b>\$9,568.64</b>
<b>TOTAL</b>	<b>\$32,588.96</b>	<b>\$15,962.44</b>	<b>\$18,951.43</b>	<b>\$12,499.21</b>	<b>\$80,002.04</b>
		*\$33,353.13	**\$32,220.23	***\$34,629.74	<i>with County trips and full city reimbursement included</i>
				\$ 132,792.06	

**Unduplicated service units (for Seniors)**

5) Provided this quarter	6,402	7,423	6,987	6,604	<b>27,416</b>
6) Provided to date	6,402	13,825	20,812		

**Unduplicated clients (Seniors)**

7) Assisted this quarter	207	361	344	321	<b>1,233</b>
8) Assisted to date	207	568	912		

9) **Of the total number clients assisted, how many households had total incomes which were :**

a) Less than 80% of median family income*	197	343	327	305	<b>1,171</b>
b) Greater than 80% of median family income*	10	18	17	16	<b>62</b>
c) Unknown	0	0	0	0	<b>0</b>
<b>TOTAL</b>	<b>207</b>	<b>361</b>	<b>344</b>	<b>321</b>	<b>1,233</b>

Estimated based on rider information. Registration efforts indicated 95% of riders have household incomes less than \$60,000 per year.

## McHENRY COUNTY SENIOR SERVICES GRANT FUND QUARTERLY REPORT FORM

10) **Number of unduplicated clients served:**

ZIP Code	Community	Dec-Jan-Feb	Mar-Apr-May	Jun- Jul-Aug	Sep-Oct-Nov	Annual Total
60001	<b>Alden</b>					<b>0</b>
60102	<b>Algonquin</b>		1	1	1	<b>3</b>
60010	Barrington Hills (County is primarily Lake)					<b>0</b>
61012	Capron (County is primarily Boone)					<b>0</b>
60013	<b>Cary/Trout Valley/Oakwood Hills</b>	2	3	1	2	<b>8</b>
60012	<b>Crystal Lake</b>	4	3	5	5	<b>17</b>
60014	<b>Crystal Lake/Lakewood</b>	61	101	82	77	<b>321</b>
60039	<b>Crystal Lake/PO Box</b>			1		<b>1</b>
60020	Fox Lake		1	3	3	<b>7</b>
60021	<b>Fox River Grove</b>	1	1	2	1	<b>5</b>
61038	Garden Prairie (County primarily Boone)					<b>0</b>
60135	Genoa (County is primarily Dekalb)					<b>0</b>
60140	Hampshire (County is primarily Kane)					<b>0</b>
60033	<b>Harvard</b>			2		<b>2</b>
60034	<b>Hebron</b>				1	<b>1</b>
60050	Holiday Hills					<b>0</b>
60142	<b>Huntley</b>			1		<b>1</b>
60042	Island Lake (County is primarily Lake)					<b>0</b>
60051	Johnsburg	3	11	7	5	<b>26</b>
60156	<b>Lake in the Hills</b>			1	1	<b>2</b>
60050	Lakemoor					<b>0</b>
60152	<b>Marengo</b>					<b>0</b>
60050	McCullom Lake					<b>0</b>
60050	<b>McHenry</b>	70	125	135	117	<b>447</b>
60012	Prairie Grove					<b>0</b>
60071	<b>Richmond</b>					<b>0</b>
60072	<b>Ringwood</b>				1	<b>1</b>
60071	Solon Mills					<b>0</b>
60081	<b>Spring Grove</b>					<b>0</b>
60180	<b>Union</b>					<b>0</b>
60097	<b>Wonder Lake</b>	4	13	13	14	<b>44</b>
60098	<b>Woodstock/Bull Valley/Greenwood</b>	61	98	85	88	<b>332</b>
	<b>Total McHenry County Residents Served:</b>	<b>206</b>	<b>357</b>	<b>339</b>	<b>316</b>	<b>1,218</b>
	All Other Program:	1	4	5	5	15
	<b>Grand Total:</b>	<b>207</b>	<b>361</b>	<b>344</b>	<b>321</b>	<b>1,233</b>

## Financial Summary by Grant Component

McHenry Township Senior Express Trips	* Assuming limited senior grant funds of \$12,499.21 remaining in Q4 of 2012											
	December	January	February	March	April	May	June	July	August	September	October	November
Costs Incurred by Township	\$0.00	\$0.00	\$0.00	\$13,200.00	\$13,200.00	\$13,200.00	\$11,187.00	\$11,187.00	\$11,187.00	\$15,705.25	\$15,705.25	\$15,705.24
Total Trips	447	436	453	499	497	472	499	499	506	747	822	722
Senior Grant Eligible Trips	446	436	431	468	473	409	458	464	462	450	517	482
less JARC Trips	0	0	0	0	0	0	0	0	0	0	0	0
less NF Trips	0	0	0	0	0	0	0	0	0	0	0	0
Total Senior Grant Trips for Reimbursement	446	436	431	468	473	409	458	464	462	450	517	482
Reimbursement per Trip	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Total Senior Grant Eligible Reimbursement	\$1,561.00	\$1,526.00	\$1,508.50	\$1,638.00	\$1,655.50	\$1,431.50	\$1,603.00	\$1,624.00	\$1,617.00	\$1,575.00	\$1,809.50	\$1,687.00
		First Quarter	\$4,595.50		Second Quarter	\$4,725.00		Third Quarter	\$4,844.00		Fourth Quarter	\$5,071.50
<b>MCRide Service Trips</b>												
Between Cities, Dorr and Greenwood Twsp.												
Invoiced by Pace and Paid by County	\$27,262.45	\$29,076.27	\$51,105.00	\$55,229.79	\$53,032.14	\$50,290.89	\$47,788.59	\$46,640.91	\$54,315.26	\$50,779.57	\$62,592.61	\$58,251.22
Total Trips	836	918	1,712	1,967	2,031	1,817	1,795	1,850	2,293	2,048	2,588	2,305
Senior Grant Eligible Trips	109	142	313	291	296	204	246	246	328	256	193	224
less JARC Trips	0	0	75	66	30	4	0	0	1	0	0	0
less NF Trips	0	0	72	80	91	34	20	246	327	5	11	10
Total Senior Grant Trips for Reimbursement	109	142	239.5	218	236	185	236	123	164	254	188	219
Average Cost Per Trip	\$32.61	\$31.67	\$29.85	\$28.08	\$26.11	\$27.68	\$26.62	\$25.21	\$23.69	\$24.79	\$24.19	\$25.27
Total Senior Grant Eligible Reimbursement	\$3,554.55	\$4,497.64	\$7,149.33	\$6,121.04	\$6,149.22	\$5,120.43	\$6,283.07	\$3,100.99	\$3,884.74	\$6,285.46	\$4,534.82	\$5,534.50
		First Quarter	\$15,201.52		Second Quarter	\$17,390.69		Third Quarter	\$13,268.80		Fourth Quarter	\$16,354.78
Within Crystal Lake												
Invoiced by Pace and Paid by City	\$10,361.16	\$10,181.54	\$10,141.38	\$10,163.65	\$8,991.17	\$9,115.92	\$8,013.78	\$8,232.44	\$8,862.66	\$8,496.30	\$9,427.24	\$8,506.54
Total Trips	3,439	3,270	2,473	2,621	2,446	2,470	2,202	2,218	2,482	2,283	2,597	2,364
Senior Grant Eligible Trips	616	537	691	781	681	786	685	669	761	690	591	627
less JARC Trips	0	0	73	88	65	100	70	73	110	80	88	79
less NF Trips	0	0	223	282	264	158	61	31	68	41	184	548
Total Senior Grant Trips for Reimbursement	616	537	395	411	352	528	554	565	583	569	319	0
Average City Cost per Trip	\$3.01	\$3.11	\$4.10	\$3.88	\$3.68	\$3.69	\$3.64	\$3.71	\$3.57	\$3.72	see note	see note
Total Senior Grant Eligible Reimbursement	\$1,855.91	\$1,672.01	\$1,619.83	\$1,593.77	\$1,293.91	\$1,948.67	\$2,016.18	\$2,097.08	\$2,081.76	\$2,117.56	\$1,097.84	\$0.00
		First Quarter	\$5,147.76		Second Quarter	\$4,836.34		Third Quarter	\$6,195.03		Fourth Quarter	\$3,215.40
Within McHenry												
Invoiced by Pace and Paid by City	\$8,385.70	\$9,394.28	\$8,398.74	\$7,520.05	\$6,001.85	\$7,167.12	\$6,144.67	\$6,112.34	\$6,892.15	\$5,732.22	\$6,323.68	\$5,737.32
Total Trips	2,549	2,741	1,894	2,016	1,674	1,911	1,681	1,645	1,905	1,517	1,700	1,524
Senior Grant Eligible Trips	508	576	592	578	549	567	486	525	588	492	567	514
less JARC Trips	0	0	82	70	83	49	35	39	56	49	72	44
less NF Trips	0	0	206	180	159	109	48	15	17	28	197	36
Total Senior Grant Trips for Reimbursement	508	576	304	328	307	409	403	471	515	415	298	0
Average City Cost per Trip	\$3.29	\$3.43	\$4.43	\$3.73	\$3.59	\$3.75	\$3.66	\$3.72	\$3.62	\$3.78	see note	see note
Total Senior Grant Eligible Reimbursement	\$1,671.22	\$1,974.14	\$1,348.06	\$1,223.50	\$1,100.70	\$1,533.94	\$1,473.11	\$1,750.10	\$1,863.23	\$1,568.14	\$1,053.26	\$0.00
		First Quarter	\$4,993.41		Second Quarter	\$3,858.13		Third Quarter	\$5,086.44		Fourth Quarter	\$2,621.40
Within Woodstock												
Invoiced by Pace and Paid by City	\$4,187.49	\$5,190.08	\$4,918.62	\$5,323.05	\$4,480.67	\$4,727.92	\$3,856.92	\$3,605.68	\$3,784.41	\$3,522.71	\$3,736.04	\$3,582.33
Total Trips	1,440	1,571	1,308	1,416	1,311	1,364	1,176	1,077	1,140	1,041	1,032	1,009
Senior Grant Eligible Trips	299	292	414	452	409	479	370	370	329	366	350	285
less JARC Trips	0	0	32	39	33	33	9	22	24	18	31	22
less NF Trips	0	0	176	195	177	145	90	49	23	70	43	33
Total Senior Grant Trips for Reimbursement	299	292	206	218	199	301	271	299	282	278	189	0
Average City Cost per Trip	\$2.91	\$3.30	\$3.76	\$3.76	\$3.42	\$3.47	\$3.28	\$3.35	\$3.32	\$3.38	see note	see note
Total Senior Grant Eligible Reimbursement	\$869.49	\$964.67	\$774.65	\$819.51	\$680.13	\$1,043.33	\$888.80	\$1,001.02	\$936.14	\$940.74	\$650.16	\$0.00
		First Quarter	\$2,608.81		Second Quarter	\$2,542.97		Third Quarter	\$2,825.96		Fourth Quarter	\$1,590.90

# McHenry County Transit Plan Implementation Task Force

## Minutes

McHenry County Transit Plan  
Implementation Task Force

**DATE:** January 23, 2013

**TIME:** 2:00 – 3:00 p.m.

**LOCATION:** McHenry County Administration Building, Conference Room C  
667 Ware Road, Woodstock, IL 60098

### Attendees

McHenry County Staff: Jeff Young, Jason Osborn, Scot Hennings

Faith in Action of McHenry County: Sarah Ponitz, Tom Aquilina

City of McHenry: Doug Martin

City of Woodstock: Roscoe Stelford

Pace: Mary Donner, Dan Dembinski

Dorr Township: Bob Pierce

IL Bureau of Blind Services: Susan Dalton

Pioneer Center: Tom Riley

Metra: Rick Mack

Agency on Aging for NE IL: Donna Copeland Hill

Algonquin Township/County: Anna May Miller

Senior Services: Bee Rettinger

Woodstock Transportation Commission: Andrew Celentanu

The meeting started at 2:00 pm.

Mr. Hennings started the meeting by soliciting advice from the group about the McHenry County Draft Transit Map. He explained that the new transit services map will include one large map with each transit service shown on it, in contrast with the previous version which had multiple maps showing the multiple services. Next, Ms. Miller from Algonquin Township Road District gave an update on her Dial-A-Ride program and stated that she will be denying the \$13,000 in Transit Grant Funding for 2013. She thanked the County DOT and said that thought she appreciates the financial help, the book keeping that is required by the grant has become onerous and perhaps another organization could make better use of the funding.

Ms. Ponitz from Faith in Action in McHenry County then gave an update on their transportation program to the ITF, including its accomplishments and future funding challenges. Over 60% of what FIAMC does is related to transportation and the trips

## McHenry County Transit Plan Implementation Task Force

FIAMC provides does not have to be for medical purposes. Most importantly however, volunteer drivers form relationships with their clients and sometimes are the only communication to the outside that seniors can count on. Last year, FIAMC volunteers drove senior clients over 220,000 miles. While FIAMC does receive some County Transit Grant and Senior Services Grant funding, the amount is still short of what is needed by approximately \$43,000-\$60,000. Thomas Aquilina added that Faith in Action is very concerned that existing grant opportunities are limited.

Next, Ms. Donner from Pace provided an update on the Pace route 806, 807, and 808 modifications that went into effect on December 17, 2012. She explained that the modifications were consistent with the County's recommendations in the previous Transit Plan and will allow for a more efficient delivery of service to McHenry County residents.

Mr. Osborn and Mr. Hennings then gave an overview of the various grants related to transit that the County utilizes, including the New Freedom (NF), Job Access and Reverse Commute (JARC), and Senior Services grant. Mr. Osborn said that grant programs can be very useful to start programs but do not provide the financial certainty required for agencies to realize economies of scale. Permanent funding sources need to be identified sooner or later so agencies can scale programs up or down to fit these permanent funding sources.

Ms. Copeland Hill informed that group that 2014 would be a renewal year for the Area Agency on Aging grants. Grant proposals would likely be accepted again in 2015.

Mr. Osborn showed a spreadsheet detailing the rate of spend down for JARC and New Freedom, explaining that the MCRide partners will need to budget more to make up for the loss of this funding. Mr. Hennings gave a summary of the Senior Services Grant for 2012, showing the MCRide municipal and township partners how much they saved providing transportation to seniors.

Mr. Pierce voiced concerns regarding the high use of the MCRide service to and from the Pioneer Center. Mr. Osborn replied that the JARC and NF grants currently underwriting about \$33,000 each month of the service costs were applied for and are being granted to fund MCRide specifically to provide transportation for employment and to provide individuals with disabilities greater freedom of travel. Mr. Pierce mentioned that the Township's ability to provide \$7 contributions per trip have exceeded the Township's budget for the fiscal year already. Mr. Young asked Mr. Pierce to write a letter detailing the Township's circumstances and desires.

## McHenry County Transit Plan Implementation Task Force

Mr. Hennings ended the ITF meeting by talking about the upcoming MCRide fare cards. He told the group that the cards are in the process of printing and hopefully will be available for purchase in February. If any non-profit or governmental agency wishes to preorder MCRide fare cards, they are now able to do so by going to the website: [www.surveymonkey.com/s/MCRideFareCards](http://www.surveymonkey.com/s/MCRideFareCards). Mr. Osborn walked the group through the process of ordering the cards and answered questions that arose.

Mr. Stelford requested a meeting with County staff to discuss the ability to sell these to members of the general public for \$2.00 after purchasing these for \$1.50 per card from the County. Mr. Osborn commented that the \$1.50 amount per card amount exceeds current average fares collected per trip in the City of Woodstock. Mr. Osborn then committed to scheduling a meeting with Woodstock, Crystal Lake, and McHenry to discuss the fare cards as well as budget adjustments needed as a result of NF funding likely running out in May of 2013 and JARC funding running out sometime in early 2015.

The meeting was adjourned at 3:30 p.m.

The next meeting is scheduled for Wednesday, March 27<sup>th</sup>, 2013 at 2:00 p.m.

# WELCOME



Transit Plan Implementation Task Force  
Wednesday, January 23, 2013  
McHenry County Government Center

# Agenda

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1. **Call to Order** – Jason Osborn (MCDOT)
  2. **Public Participation/Open Comment Period**
  3. **Transit Grant Program**
    - ▶ Algonquin Township Road District – Anna May Miller
    - ▶ City of Marengo – Josh Blakemore
    - ▶ Veterans Assistance Commission – Mike Iwanicki
  4. **Presentation by Faith in Action of McHenry County**
    - ▶ Volunteer Program Description
    - ▶ Program Funding and Financial Needs
  5. **Transit Planning Activities**
    - ▶ Update on Pace 806, 807, and 808 fixed-route modifications – Mary Donner
    - ▶ Update of Transit Map (Draft) – Scott Hennings
  6. **Funding Program Updates**
    - ▶ McHenry County JARC/NF project status – Jason Osborn
    - ▶ McHenry County Senior Grant 2012 Update – Scott Hennings
    - ▶ McHenry County Transit Grant Discussion – Jason Osborn
  7. **Other Business**
    - ▶ MCRide Fare Card Status Update – Scott Hennings
    - ▶ McHenry County 2040 Transportation Plan – Jason Osborn & Scott Hennings
  8. **Next ITF Meeting**
    - ▶ Next meeting: Wednesday, March 27, 2013, 2:00 p.m.
  9. **Adjournment**
- 



# Transit Grant Program

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- ▶ Algonquin Township Road District – Anna May Miller
- ▶ City of Marengo – Josh Blakemore
- ▶ Veterans Assistance Commission – Mike Iwanicki



# Presentation by Faith in Action of McHenry County



FAITH  
IN ACTION  
of McHenry County

Executive Director  
Sarah J. Ponitz

Board of Directors

Thomas Aquilina, Chair  
Bob Blazer  
Bob Dorn  
Ellen Harrison  
Dr. James Haughton  
Mary Ellen Heelan  
Ann Hershele  
Joy Little  
Jack McPhee  
Gregg Rice

## Preserving the Independence of McHenry County Seniors

December 28, 2012

Mr. Jason Osborn  
McHenry County Department of Transportation  
16111 Nelson Road  
Woodstock, IL 60096

Dear Jason,

The Faith in Action of McHenry County ("FIAMC") program serves all seniors, age 60 and over, who live in McHenry County or Sun City Huntley. Our mission is to help seniors maintain their independence, dignity and quality of life by remaining in their own homes or home of a loved one for as long and as safely as possible.

Volunteers help us achieve our mission by providing numerous services, including transportation, **all at absolutely no charge to the senior**. We have no income limitations. It is important to note that although income is not part of the criteria used to ascertain need, the income of 54% of our senior clients is less than \$30,000 a year and 35% earn less than \$20,000. In addition, 15% reported that they have a disability.

In our last fiscal year, volunteers drove more than 220,000 miles, and dedicated nearly 24,000 volunteer hours to assist 1,000 local seniors. Our services saved seniors and their families over \$540,000.

Next to health, transportation is the most important challenge for seniors who choose to remain in their homes. As a result, more than 62% of our service requests are for transportation. We transport all over McHenry County and we are the only program to offer transportation to life-sustaining as well as life-enriching appointments. All transports are made by volunteers in their own vehicles and while some request mileage reimbursement, many prefer to write-off their mileage. We also provide door-to-door and door-through-door service and volunteers pride themselves on being prompt.

In FIAMC's 14 year history, the organization has grown into an efficient and vital system that builds strong partnerships between the seniors of McHenry County and those who wish to serve them.

Volunteers often form a strong bond with the seniors they serve which in turn makes the senior more comfortable as it is not a "stranger" who is providing the transportation. In addition, annually, FIAMC conducts telephone evaluations of our services. Responses inform us that 86% of our seniors are "extremely satisfied" with our services and that they are less lonely. 74% responded that FIAMC helped them maintain their independence and reduced stress and anxiety in their lives.

Faith in Action of McHenry County • 7105 Virginia Road, Suite 25 • Crystal Lake, IL 60014-7985  
815.455.3120 office • [faithinactioncounty.org](http://faithinactioncounty.org) • 815.455.3813 fax



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## Preserving the Independence of McHenry County Seniors

Our care receivers are grateful for and appreciative of our program services as well. Letters of thanks are received weekly and include notes such as this one from Nancy S. of Crystal Lake: "Words alone cannot express my heartfelt thanks for all that the Faith in Action volunteers do for me. The transportation needs provided for my doctor appointments and the classes at McHenry County College have made my life fuller and less stressful. I am forever grateful for everything you do."

We need to retain the high quality of service for which we are known. However, we also recognize the need to expand into new endeavors where there is clear need, such as the outlying areas of McHenry County.

Looking forward, there is serious concern about the alarming rate in which the senior population continues to grow both nationally and in our community. In 2011, 10,000 baby boomers a day started turning 65. According to a research report in the Journal of the American Society on Aging, "The only age group that will grow substantially over the next several decades will be those older than 60, resulting in a population with a much larger number and a greater percentage of older people than we have ever had." The prediction for McHenry County's population over the age of 60 is more than 91,463 people by 2025, up from 35,645 in 2005. In addition, McHenry County has the fourth fastest growing senior population in the state.

As our county residents continue to age, demand for our services will inevitably increase as illustrated by a 24% increase in the number of seniors served from last year alone. Strategically, we are positioning ourselves accordingly.

Our commitment is unwavering in the process of reducing social isolation, enhancing the quality of life and preserving the dignity of seniors living in McHenry County. We are grateful to our faithful and generous volunteers, grantors and donors who support our efforts.

However, transportation services would not be possible without the funding we receive from the DOT grant. The bottom line is without this source of funding, we will not be able to continue to serve area seniors despite an increasing demand for our services.

I sincerely hope that you will continue to fund our program or alternatively, help us locate another secure source of funds so we can continue to reimburse our volunteers for mileage at only \$30 per mile.

As always, should you have any questions or need additional information, please do not hesitate to contact me directly.

Sincerely,

Sarah J. Ponitz, B.S., J.D.  
Executive Director

Faith in Action of McHenry County • 7105 Virginia Road, Suite 25 • Crystal Lake, IL 60014-7985  
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## Preserving the Independence of McHenry County Seniors

### Summary

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- Volunteers help us achieve our mission by providing numerous services, including transportation, **all at absolutely no charge to the senior**. We have no income limitations.
- In our last fiscal year, volunteers drove more than 220,000 miles, and dedicated nearly 24,000 volunteer hours to assist 1,000 local seniors. Our services saved seniors and their families over \$540,000.
- Next to health, transportation is the most important challenge for seniors who choose to remain in their homes. As a result, more than 62% of our service requests are for transportation.
- We transport all over McHenry County and we are the only program to offer transportation to life-sustaining as well as life-enriching appointments. All transports are made by volunteers in their own vehicles.
- We also provide door-to-door and door-through-door service and volunteers pride themselves on being prompt.
- Volunteers often form a strong bond with the seniors they serve which in turn makes the senior more comfortable as it is not a "stranger" who is providing the transportation.
- According to a research report in the Journal of the American Society on Aging, "The only age group that will grow substantially over the next several decades will be those older than 60, resulting in a population with a much larger number and a greater percentage of older people than we have ever had." The prediction for McHenry County's population over the age of 60 is more than 91,463 people by 2025, up from 35,645 in 2005. In addition, McHenry County has the fourth fastest growing senior population in the state.
- As our county residents continue to age, demand for our services will inevitably increase as illustrated by a 24% increase in the number of seniors served from last year alone.
- However, transportation services would not be possible without the funding we receive from the DOT grant. The bottom line is without this source of funding, we will not be able to continue to serve area seniors despite an increasing demand for our services.

# Transit Planning Activities

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- ▶ Update on Pace 806, 807, and 808 fixed-route modifications – Mary Donner
- ▶ Update of Transit Map (Draft) – Scott Hennings



# Route 806 Effective Date December 17, 2012

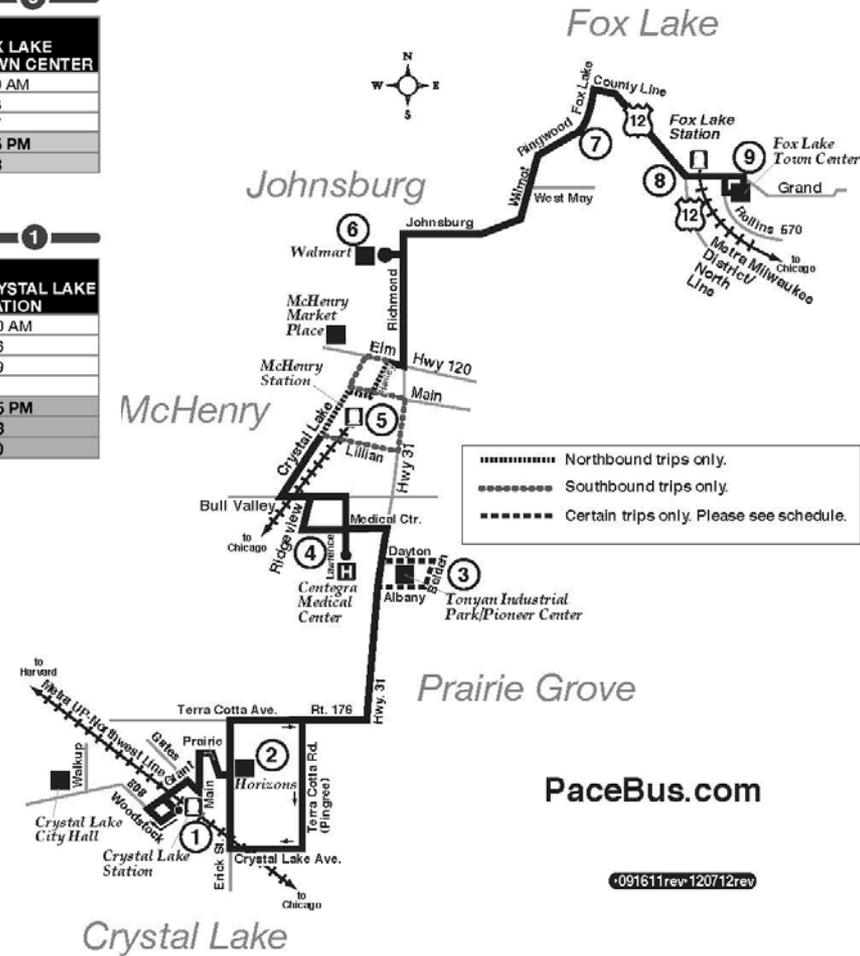
## ROUTE 806 CRYSTAL LAKE - FOX LAKE

### WEEKDAY NORTHBOUND

1	2	3	4	5	6	7	8	9
CRYSTAL LAKE STATION	HORIZONS ERICK ST./ PRAIRIE ST.	PIONEER CENTER*	CENTEGRA MEDICAL CENTER	MCHENRY STATION	WALMART	RINGWOOD RD./ FOX LAKE RD.	FOX LAKE STATION	FOX LAKE TOWN CENTER
5:55 AM	5:59 AM	-	6:15 AM	6:23 AM	6:31 AM	6:41 AM	6:47 AM	6:50 AM
7:27	7:31	7:43 AM	7:47	7:55	8:03	8:13	8:20	8:23
7:51	7:55	8:07	8:11	8:19	8:27	8:37	8:44	8:47
4:10 PM	4:14 PM	4:26 PM	4:30 PM	4:38 PM	4:46 PM	4:56 PM	5:02 PM	5:05 PM
5:08	5:12	5:21	5:28	5:36	5:44	5:54	6:00	6:03

### WEEKDAY SOUTHBOUND

9	8	7	6	5	4	3	2	1
FOX LAKE TOWN CENTER	FOX LAKE STATION	RINGWOOD RD./ FOX LAKE RD.	WALMART	MCHENRY STATION	CENTEGRA MEDICAL CENTER	PIONEER CENTER*	HORIZONS ERICK ST./ PRAIRIE ST.	CRYSTAL LAKE STATION
6:25 AM	6:28 AM	6:34 AM	6:44 AM	6:52 AM	7:00 AM	-	7:16 AM	7:20 AM
6:50	6:53	7:00	7:10	7:18	7:26	7:35 AM	7:42	7:46
8:23	8:26	8:33	8:43	8:51	8:59	9:10	9:15	9:19
8:47	8:50	8:57	9:07	9:15	9:23	-	-	-
3:10 PM	3:13 PM	3:19 PM	3:29 PM	3:37 PM	3:45 PM	3:49 PM	4:01 PM	4:05 PM
4:09	4:12	4:18	4:27	4:35	4:43	4:47	4:59	5:03
5:05	5:08	5:14	5:24	5:32	5:40	-	5:56	6:00



091611rev/120712rev



# ROUTE 808® CRYSTAL LAKE - HARVARD

## WEEKDAY WESTBOUND



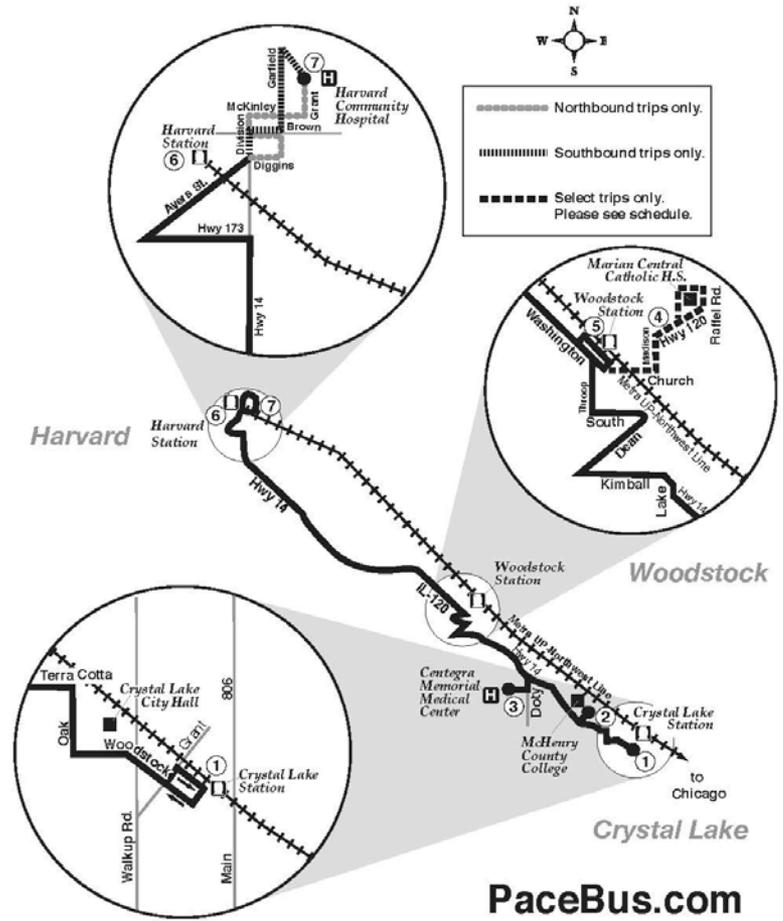
CRYSTAL LAKE STATION	MCHENRY COUNTY COLLEGE	CENTEGRA MEMORIAL MEDICAL CENTER	MARIAN CENTRAL CATHOLIC H.S.	WOODSTOCK STATION	HARVARD STATION	HARVARD COMMUNITY HOSPITAL
6:25 AM	**	6:36 AM	-	6:48 AM	7:06 AM	7:10 AM
7:15	7:24 AM	7:30	7:46 AM	7:51	8:10	8:14
8:14	8:23	8:29	-	8:39	8:58	9:02
2:05 PM	2:14 PM	2:20 PM	2:36 PM	2:41 PM	3:00 PM	3:04 PM
3:06	3:15	3:21	-	3:32	3:53	3:57
4:11	4:20	4:27	-	4:40	4:59	5:03
5:15	5:24	5:30	-	5:41	6:00	6:04

## WEEKDAY EASTBOUND



HARVARD COMMUNITY HOSPITAL	HARVARD STATION	WOODSTOCK STATION	MARIAN CENTRAL CATHOLIC H.S.	CENTEGRA MEMORIAL MEDICAL CENTER	MCHENRY COUNTY COLLEGE	CRYSTAL LAKE STATION
6:25 AM	6:29 AM	6:48 AM	-	6:59 AM	**	7:10 AM
7:15	7:19	7:38	7:42 AM	7:54	8:00	8:09
8:14	8:18	8:37	-	8:49	8:55	9:04
2:05 PM	2:09 PM	2:30 PM	2:36 PM	2:46 PM	2:52 PM	3:01 PM
3:09	3:13	3:32	-	3:44	3:50	3:59
4:07	4:11	4:32	-	4:43	4:49	4:58
5:08	5:12	5:31	-	5:42	5:48	5:57

# Route 808 Effective Date December 17, 2012



**PaceBus.com**

# Transit Services Available in McHenry County

**Bus Routes (Pace):** Bus service where vehicles run on regular, scheduled routes with fixed stops. Pace's fixed route buses will stop at any intersection where it is safe to do so.

**Transit Services**  
McHenry County Public Health

**Northbound**  
**Route 806: Crystal Lake - Fox Lake**

Crystal Lake Station	Horizons Erik St./Prairie St.	Pioneer Center	Centegra Memorial Medical Center	McHenry Station	Walmart	Ringwood Rd./Fox Lake Rd.	Fox Lake Station	Fox Lake Town Center
5:55 AM	6:55 AM	7:00 AM	7:05 AM	7:10 AM	7:15 AM	7:20 AM	7:25 AM	7:30 AM
7:27 AM	7:31 AM	7:41 AM	7:45 AM	7:50 AM	7:55 AM	8:00 AM	8:05 AM	8:10 AM
7:33 AM	7:37 AM	7:47 AM	7:51 AM	7:56 AM	8:01 AM	8:06 AM	8:11 AM	8:16 AM
8:30 PM	8:34 PM	8:44 PM	8:48 PM	8:53 PM	8:58 PM	9:03 PM	9:08 PM	9:13 PM
8:38 PM	8:42 PM	8:52 PM	8:56 PM	9:01 PM	9:06 PM	9:11 PM	9:16 PM	9:21 PM

**Southbound**

Fox Lake Town Center	Fox Lake Station	Ringwood Rd./Fox Lake Rd.	Walmart	McHenry Station	Centegra Memorial Medical Center	Pioneer Center	Horizons Erik St./Prairie St.	Crystal Lake Station
6:22 AM	6:26 AM	6:36 AM	6:40 AM	6:45 AM	6:50 AM	6:55 AM	7:00 AM	7:05 AM
6:30 AM	6:34 AM	6:44 AM	6:48 AM	6:53 AM	6:58 AM	7:03 AM	7:08 AM	7:13 AM
6:36 AM	6:40 AM	6:50 AM	6:54 AM	6:59 AM	7:04 AM	7:09 AM	7:14 AM	7:19 AM
6:42 AM	6:46 AM	6:56 AM	6:60 AM	6:65 AM	6:70 AM	6:75 AM	6:80 AM	6:85 AM
6:48 AM	6:52 AM	7:02 AM	7:06 AM	7:11 AM	7:16 AM	7:21 AM	7:26 AM	7:31 AM
6:54 AM	6:58 AM	7:08 AM	7:12 AM	7:17 AM	7:22 AM	7:27 AM	7:32 AM	7:37 AM
6:59 AM	7:03 AM	7:13 AM	7:17 AM	7:22 AM	7:27 AM	7:32 AM	7:37 AM	7:42 AM
7:05 AM	7:09 AM	7:19 AM	7:23 AM	7:28 AM	7:33 AM	7:38 AM	7:43 AM	7:48 AM
7:11 AM	7:15 AM	7:25 AM	7:29 AM	7:34 AM	7:39 AM	7:44 AM	7:49 AM	7:54 AM
7:17 AM	7:21 AM	7:31 AM	7:35 AM	7:40 AM	7:45 AM	7:50 AM	7:55 AM	8:00 AM
7:23 AM	7:27 AM	7:37 AM	7:41 AM	7:46 AM	7:51 AM	7:56 AM	8:01 AM	8:06 AM
7:29 AM	7:33 AM	7:43 AM	7:47 AM	7:52 AM	7:57 AM	8:02 AM	8:07 AM	8:12 AM
7:35 AM	7:39 AM	7:49 AM	7:53 AM	7:58 AM	8:03 AM	8:08 AM	8:13 AM	8:18 AM
7:41 AM	7:45 AM	7:55 AM	7:59 AM	8:04 AM	8:09 AM	8:14 AM	8:19 AM	8:24 AM
7:47 AM	7:51 AM	8:01 AM	8:05 AM	8:10 AM	8:15 AM	8:20 AM	8:25 AM	8:30 AM
7:53 AM	7:57 AM	8:07 AM	8:11 AM	8:16 AM	8:21 AM	8:26 AM	8:31 AM	8:36 AM
7:59 AM	8:03 AM	8:13 AM	8:17 AM	8:22 AM	8:27 AM	8:32 AM	8:37 AM	8:42 AM
8:05 PM	8:09 PM	8:19 PM	8:23 PM	8:28 PM	8:33 PM	8:38 PM	8:43 PM	8:48 PM
8:11 PM	8:15 PM	8:25 PM	8:29 PM	8:34 PM	8:39 PM	8:44 PM	8:49 PM	8:54 PM
8:17 PM	8:21 PM	8:31 PM	8:35 PM	8:40 PM	8:45 PM	8:50 PM	8:55 PM	9:00 PM
8:23 PM	8:27 PM	8:37 PM	8:41 PM	8:46 PM	8:51 PM	8:56 PM	9:01 PM	9:06 PM

\* Bus serves Torrey Industrial Park - Pioneer Center via Dayton, Belden and Albany.  
Unless otherwise noted, bus will stop upon signal to driver at any intersection along the route where it is safe to do so.  
No Saturday, Sunday or holiday service.

**Eastbound**  
**Route 807: Woodstock - McHenry**

Woodstock Station	McHenry County Courthouse	Marion Central Catholic H.S.	Oak Drive/Highway 120	McHenry Station	Old McHenry City Hall	Pioneer Center
5:20 AM	5:25 AM	5:30 AM	5:35 AM	5:40 AM	5:45 AM	5:50 AM
6:08 AM	6:13 AM	6:18 AM	6:23 AM	6:28 AM	6:33 AM	6:38 AM
6:48 AM	6:53 AM	6:58 AM	7:03 AM	7:08 AM	7:13 AM	7:18 AM
6:54 AM	6:59 AM	7:04 AM	7:09 AM	7:14 AM	7:19 AM	7:24 AM
7:31 AM	7:36 AM	7:41 AM	7:46 AM	7:51 AM	7:56 AM	8:01 AM
7:37 AM	7:42 AM	7:47 AM	7:52 AM	7:57 AM	8:02 AM	8:07 AM
8:30 PM	8:35 PM	8:40 PM	8:45 PM	8:50 PM	8:55 PM	9:00 PM
8:36 PM	8:41 PM	8:46 PM	8:51 PM	8:56 PM	9:01 PM	9:06 PM
8:42 PM	8:47 PM	8:52 PM	8:57 PM	9:02 PM	9:07 PM	9:12 PM
8:48 PM	8:53 PM	8:58 PM	9:03 PM	9:08 PM	9:13 PM	9:18 PM
8:54 PM	8:59 PM	9:04 PM	9:09 PM	9:14 PM	9:19 PM	9:24 PM
9:00 PM	9:05 PM	9:10 PM	9:15 PM	9:20 PM	9:25 PM	9:30 PM
9:06 PM	9:11 PM	9:16 PM	9:21 PM	9:26 PM	9:31 PM	9:36 PM
9:12 PM	9:17 PM	9:22 PM	9:27 PM	9:32 PM	9:37 PM	9:42 PM
9:18 PM	9:23 PM	9:28 PM	9:33 PM	9:38 PM	9:43 PM	9:48 PM
9:24 PM	9:29 PM	9:34 PM	9:39 PM	9:44 PM	9:49 PM	9:54 PM
9:30 PM	9:35 PM	9:40 PM	9:45 PM	9:50 PM	9:55 PM	10:00 PM

**Westbound**

Old McHenry City Hall	McHenry Station	Oak Drive/Highway 120	Marion Central Catholic H.S.	McHenry County Courthouse	Woodstock Station
5:30 AM	5:35 AM	5:40 AM	5:45 AM	5:50 AM	5:55 AM
6:18 AM	6:23 AM	6:28 AM	6:33 AM	6:38 AM	6:43 AM
6:24 AM	6:29 AM	6:34 AM	6:39 AM	6:44 AM	6:49 AM
6:30 AM	6:35 AM	6:40 AM	6:45 AM	6:50 AM	6:55 AM
6:36 AM	6:41 AM	6:46 AM	6:51 AM	6:56 AM	7:01 AM
6:42 AM	6:47 AM	6:52 AM	6:57 AM	7:02 AM	7:07 AM
6:48 AM	6:53 AM	6:58 AM	7:03 AM	7:08 AM	7:13 AM
6:54 AM	6:59 AM	7:04 AM	7:09 AM	7:14 AM	7:19 AM
7:00 AM	7:05 AM	7:10 AM	7:15 AM	7:20 AM	7:25 AM
7:06 AM	7:11 AM	7:16 AM	7:21 AM	7:26 AM	7:31 AM
7:12 AM	7:17 AM	7:22 AM	7:27 AM	7:32 AM	7:37 AM
7:18 AM	7:23 AM	7:28 AM	7:33 AM	7:38 AM	7:43 AM
7:24 AM	7:29 AM	7:34 AM	7:39 AM	7:44 AM	7:49 AM
7:30 AM	7:35 AM	7:40 AM	7:45 AM	7:50 AM	7:55 AM
7:36 AM	7:41 AM	7:46 AM	7:51 AM	7:56 AM	8:01 AM
7:42 AM	7:47 AM	7:52 AM	7:57 AM	8:02 AM	8:07 AM
7:48 AM	7:53 AM	7:58 AM	8:03 AM	8:08 AM	8:13 AM
7:54 AM	7:59 AM	8:04 AM	8:09 AM	8:14 AM	8:19 AM
8:00 PM	8:05 PM	8:10 PM	8:15 PM	8:20 PM	8:25 PM
8:06 PM	8:11 PM	8:16 PM	8:21 PM	8:26 PM	8:31 PM
8:12 PM	8:17 PM	8:22 PM	8:27 PM	8:32 PM	8:37 PM
8:18 PM	8:23 PM	8:28 PM	8:33 PM	8:38 PM	8:43 PM
8:24 PM	8:29 PM	8:34 PM	8:39 PM	8:44 PM	8:49 PM
8:30 PM	8:35 PM	8:40 PM	8:45 PM	8:50 PM	8:55 PM

Transfer at Woodstock Station to/from Route 808 and Metra UP-NW Line.  
Unless otherwise noted, bus will stop upon signal to driver at any intersection along the route where it is safe to do so.  
No Saturday, Sunday or holiday service.

**Westbound**  
**Route 808: Crystal Lake - Harvard**

Crystal Lake Station	McHenry County College	Centegra Memorial Medical Center	Marion Central Catholic H.S.	Woodstock Metra Station	Harvard Community Hospital
6:25 AM	6:30 AM	6:35 AM	6:40 AM	6:45 AM	6:50 AM
7:13 AM	7:18 AM	7:23 AM	7:28 AM	7:33 AM	7:38 AM
7:19 AM	7:24 AM	7:29 AM	7:34 AM	7:39 AM	7:44 AM
7:25 AM	7:30 AM	7:35 AM	7:40 AM	7:45 AM	7:50 AM
7:31 AM	7:36 AM	7:41 AM	7:46 AM	7:51 AM	7:56 AM
7:37 AM	7:42 AM	7:47 AM	7:52 AM	7:57 AM	8:02 AM
7:43 AM	7:48 AM	7:53 AM	7:58 AM	8:03 AM	8:08 AM
7:49 AM	7:54 AM	7:59 AM	8:04 AM	8:09 AM	8:14 AM
7:55 AM	8:00 AM	8:05 AM	8:10 AM	8:15 AM	8:20 AM
8:01 AM	8:06 AM	8:11 AM	8:16 AM	8:21 AM	8:26 AM
8:07 AM	8:12 AM	8:17 AM	8:22 AM	8:27 AM	8:32 AM
8:13 AM	8:18 AM	8:23 AM	8:28 AM	8:33 AM	8:38 AM
8:19 AM	8:24 AM	8:29 AM	8:34 AM	8:39 AM	8:44 AM
8:25 AM	8:30 AM	8:35 AM	8:40 AM	8:45 AM	8:50 AM
8:31 AM	8:36 AM	8:41 AM	8:46 AM	8:51 AM	8:56 AM
8:37 AM	8:42 AM	8:47 AM	8:52 AM	8:57 AM	9:02 AM
8:43 AM	8:48 AM	8:53 AM	8:58 AM	9:03 AM	9:08 AM
8:49 AM	8:54 AM	8:59 AM	9:04 AM	9:09 AM	9:14 AM
8:55 AM	9:00 AM	9:05 AM	9:10 AM	9:15 AM	9:20 AM
9:01 AM	9:06 AM	9:11 AM	9:16 AM	9:21 AM	9:26 AM
9:07 AM	9:12 AM	9:17 AM	9:22 AM	9:27 AM	9:32 AM
9:13 AM	9:18 AM	9:23 AM	9:28 AM	9:33 AM	9:38 AM
9:19 AM	9:24 AM	9:29 AM	9:34 AM	9:39 AM	9:44 AM
9:25 AM	9:30 AM	9:35 AM	9:40 AM	9:45 AM	9:50 AM
9:31 AM	9:36 AM	9:41 AM	9:46 AM	9:51 AM	9:56 AM
9:37 AM	9:42 AM	9:47 AM	9:52 AM	9:57 AM	10:02 AM
9:43 AM	9:48 AM	9:53 AM	9:58 AM	10:03 AM	10:08 AM
9:49 AM	9:54 AM	9:59 AM	10:04 AM	10:09 AM	10:14 AM
9:55 AM	10:00 AM	10:05 AM	10:10 AM	10:15 AM	10:20 AM
10:01 AM	10:06 AM	10:11 AM	10:16 AM	10:21 AM	10:26 AM
10:07 AM	10:12 AM	10:17 AM	10:22 AM	10:27 AM	10:32 AM
10:13 AM	10:18 AM	10:23 AM	10:28 AM	10:33 AM	10:38 AM
10:19 AM	10:24 AM	10:29 AM	10:34 AM	10:39 AM	10:44 AM
10:25 AM	10:30 AM	10:35 AM	10:40 AM	10:45 AM	10:50 AM
10:31 AM	10:36 AM	10:41 AM	10:46 AM	10:51 AM	10:56 AM
10:37 AM	10:42 AM	10:47 AM	10:52 AM	10:57 AM	11:02 AM
10:43 AM	10:48 AM	10:53 AM	10:58 AM	11:03 AM	11:08 AM
10:49 AM	10:54 AM	10:59 AM	11:04 AM	11:09 AM	11:14 AM
10:55 AM	11:00 AM	11:05 AM	11:10 AM	11:15 AM	11:20 AM
11:01 AM	11:06 AM	11:11 AM	11:16 AM	11:21 AM	11:26 AM
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# Funding Program Updates

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- ▶ McHenry County JARC/NF project status – Jason Osborn
- ▶ McHenry County Senior Grant 2012 Update – Scott Hennings
- ▶ McHenry County Transit Grant Discussion – Jason Osborn



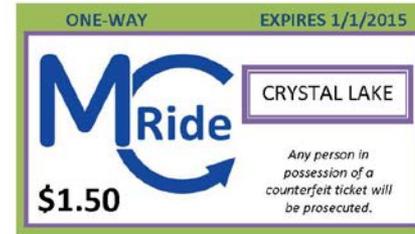
# McHenry County Senior Grant 2012 Update

	Dec-Jan-Feb	Mar-Apr-May	Jun-Jul-Aug	Sep-Oct-Nov	Annual Total
McHenry Township Senior Express Trips	\$4,595.50	\$4,725.00	\$4,844.00	\$5,071.50	<b>\$19,236.00</b>
MCRide Pace Contracted Service Trips					
Between Cities, Dorr and Greenwood Twsp. (County)	\$15,243.49	\$0.00*	\$0.00**	\$0.00***	<b>\$15,243.49</b>
Within Crystal Lake	\$5,147.76	\$4,836.34	\$6,195.03	\$3,215.40	<b>\$19,394.52</b>
Within McHenry	\$4,993.41	\$3,858.13	\$5,086.44	\$2,621.40	<b>\$16,559.39</b>
Within Woodstock	\$2,608.81	\$2,542.97	\$2,825.96	\$1,590.90	<b>\$9,568.64</b>
<b>TOTAL</b>	<b>\$32,588.96</b>	<b>\$15,962.44</b>	<b>\$18,951.43</b>	<b>\$12,499.21</b>	<b>\$80,002.04</b>
		* \$33,353.13	** \$32,220.23	*** \$34,629.74	* with County trips and full city reimbursement included
					<b>\$ 132,792.06</b>

- ▶ Senior Grant funds pay senior trips (60+) not related to work (covered by JARC), social or shopping (covered by New Freedom).
- ▶ MCRide partners could have utilized \$132,792.06 of senior grant funding in 2012. The County did not seek reimbursement after Q1 and the program still ran out of funding in November.
- ▶ Of the \$80,000 awarded to MCRide for senior transportation in 2012, 81% of the funds (\$64,759) went directly to the cities of Crystal Lake, McHenry, Woodstock and the Township of McHenry.

# Other Business

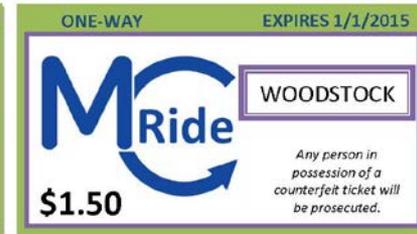
- ▶ MCRide Fare Card Status Update – Scott Hennings
  - ▶ Vendor has been selected for MCRide fare cards and 4000 cards have been ordered – 1000 for each city dial-a-ride (Crystal Lake, McHenry and Woodstock) and 1000 for intercommunity trips (Universal)
  - ▶ Expiration date added: 1/1/2015
  - ▶ Visit the following website: <https://www.surveymonkey.com/s/MCRideFareCards> to preorder MCRide fare cards



Good for a **one-way** dial-a-ride trip within the City of Crystal Lake. This card is **not valid** on Metra, Pace Routes 806, 807, and 808 and other dial-a-ride services.

**Dial 1-800-451-4599 to schedule a trip.**

Pace personnel reserve the right to validate the authenticity of this ticket through verification of securing features.



Good for a **one-way** dial-a-ride trip within the City of Woodstock. This card is **not valid** on Metra, Pace Routes 806, 807, and 808 and other dial-a-ride services.

**Dial 1-800-451-4599 to schedule a trip.**

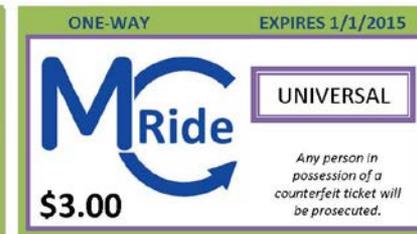
Pace personnel reserve the right to validate the authenticity of this ticket through verification of securing features.



Good for a **one-way** dial-a-ride trip within the City of McHenry. This card is **not valid** on Metra, Pace Routes 806, 807, and 808 and other dial-a-ride services.

**Dial 1-800-451-4599 to schedule a trip.**

Pace personnel reserve the right to validate the authenticity of this ticket through verification of securing features.



Good for a **one-way** dial-a-ride trip within the MCRide service area, which includes the Cities of Crystal Lake, Woodstock and McHenry. For seniors and people with disabilities, the MCRide service area also includes McHenry, Greenwood, and Dorr Townships. This card is **not valid** on Metra, Pace Routes 806, 807, and 808 and other dial-a-ride services.

**Dial 1-800-451-4599 to schedule a trip.**

Pace personnel reserve the right to validate the authenticity of this ticket through verification of securing features.



## MCRide Fare Card Order Form

MCRide now has single-ride fare cards available for purchase from the McHenry County Division of Transportation. These fare cards are intended to give non-profit organizations and local units of government the ability to provide transportation to their clients without exchanging cash. Four different fare card types are available for purchase: the Crystal Lake, Woodstock, and McHenry cards that can only be used on the local dial-a-rides within city limits, and the Universal fare card that can be used for intercommunity travel as well as local trips in any of the cities. The MCRide fare cards are not valid on Metra, Pace routes 806, 807, and 808, or any other dial-a-ride service.

The cost for local fare cards is \$1.50, and the cost for the Universal fare card is \$3.00. Acceptable methods of payment are cash or check. After your order is confirmed, you may provide payment (cash or check please) and pick up the fare cards at the McHenry County Division of Transportation- 16111 Nelson Road, Woodstock, IL 60098.

If you would like to purchase MCRide fare cards, please complete the following questionnaire about your organization. The McHenry County Division of Transportation reserves the right to deny the sale of fare cards to organizations not deemed to be governmental or non-profit in nature.

**\*1. Name of your Agency/Organization:**

- |   |   |
|---|---|
| <input type="radio"/> Greenwood Township Supervisor   | <input type="radio"/> McHenry Township Supervisor |
| <input type="radio"/> Direct Assistance Program (DAP) | <input type="radio"/> Pioneer Center              |
| <input type="radio"/> Dorr Township Supervisor        | <input type="radio"/> TLS Veterans                |
| <input type="radio"/> FIAMC                           | <input type="radio"/> Other Agency                |

Next

Powered by [SurveyMonkey](#)  
Check out our [sample surveys](#) and create your own now!





## MCRide Fare Card Order Form

### Additional Agency Information for First Time Purchases

The County intends these fare cards to be used by other government agencies and by non-profit organizations to meet the transportation needs of their clients. The following information is needed to determine if your agency fits the intended purposes of the fare cards.

**\*2. Agency Name**

**\*3. Agency Street Address:**

**4. Mailing Address (if different than street address):**

**\*5. Agency Contact Person & Title:**

**\*6. Telephone Number(s):**

Main:

Cell:

Fax:

**\*7. Primary E-Mail Address:**





### MCRide Fare Card Order Form

#### Ordering Information

Please complete the following order form.

**\*2. How many Fare Cards would you like to order?**

Crystal Lake @ \$1.50 each

Quantity Requested

100

Woodstock @ \$1.50 each

McHenry @ \$1.50 each

Universal @ \$3.00 each

1000

If the quantity desired is not provided, how many of which Fare Card(s) would you like to order?

Thank you for placing your order for MCRide fare cards!

You will receive an e-mail confirmation shortly. This confirmation will confirm when your order will be ready and provide a total amount due. You will be required to pick your order at the McHenry County Division of Transportation at 16111 Nelson Road northwest of Woodstock. The County will accept cash or checks.

Prev

Done

Powered by **SurveyMonkey**

Check out our [sample surveys](#) and create your own now!

- 10
- 20
- 40
- 100
- 200
- 500
- 1,000
- Other



# Other Business

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- ▶ McHenry County 2040 Transportation Plan – Jason Osborn

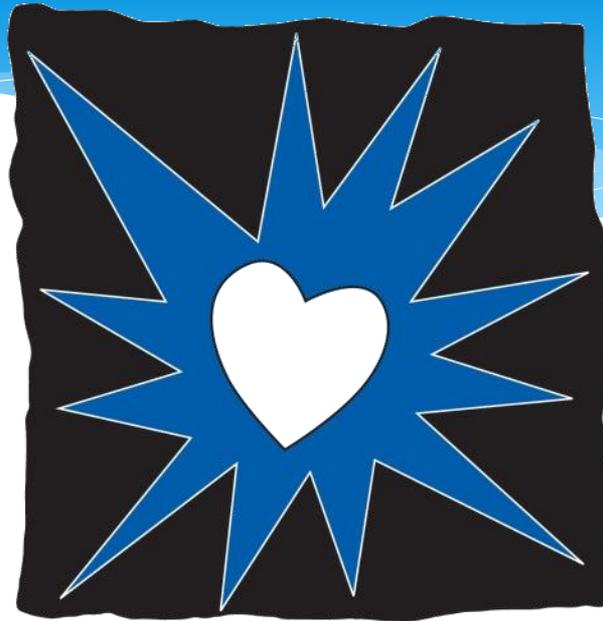


# Next ITF Meeting

Next meeting: Wednesday, March 27, 2013, 2:00 p.m.



**THANK YOU FOR ATTENDING!**



**FAITH**  
**IN ACTION**

of McHenry County

*Preserving the Independence of Seniors*

*Living in our Community*



# What is Faith in Action?

- Started in 1998 from a grant given by the Robert Wood Johnson Foundation
- Recruited and utilized volunteers from primarily churches and other religious organizations
- Today there are nearly 600 programs nationwide
- There are 30 programs in the state of Illinois

# Local Faith in Action

- We are not affiliated with any one specific religion or faith and today we also recruit from the community at large
- Serve all seniors age 60+ who live at home or with a loved one in McHenry County or Sun City, Huntley
- There is *never* a charge for any service and there are *no* income limitations
- Our mission is to ensure that every senior can maintain his/her independence and quality of life for as long and as safely as possible

# The Intake Process

- Senior calls and would like assistance
- Perform intake within 7 to 10 days
- Evaluate needs and determine if right fit
- Entered into agency data base
- Receive request for service
- Match service to volunteer

*It is important to note that ALL volunteers and care receivers must complete and pass a thorough background check before services can begin*

# Services

- Transportation
- Friendly Visits/Phone Calls
- Yard Work and Snow Removal
- Minor home repairs
- Respite Care
- Durable Medical Equipment
- St. Paul's Partnership
- VAC Partnership

Services available in all of McHenry County and Sun City, Huntley

# Transportation

- Must be at least 25 years-old to transport
- Our philosophy is to assist by providing not only life-sustaining but also life-enriching services
  - Therefore, transportation **does not** have to be for medical purposes only
    - Can include shopping, hair appointments, volunteer and other important social activities
- No boundary limitations; entire county is served
- Prompt, reliable, door-to-door and door-through-door service
- Trust and friendships that are formed

# Benefits of Services

- According to an April 2012 survey conducted by the Pfizer Corporation, only 7% of people over 65 said their biggest fear was dying; 64% said they were most afraid of losing their independence
- Our annual care receiver survey results indicated:
  - 67% said FIAMC decreased their feelings of isolation
  - 73% said our services reduced stress and anxiety in their life
  - 74% reported that we helped them maintain their independence and age at home

# Last Year's Totals

- 375 volunteers provided almost 16,000 services to nearly 1,000 seniors
  - The number of seniors served **increased by 24%** from last year alone
- Over 220,000 miles driven by volunteers
- Nearly 24,000 total volunteer hours provided
- This resulted in a savings of \*\$540,286 to McHenry County seniors and their families

\*Figure based on 2011 volunteer hourly value from the Independent Sector for Illinois

# Looking Forward: The Issues

- In 2011, over 10,000 baby boomers a day started turning 65
- Fastest growing segment of the population are those 85+
  - Their growth rate is twice that of those 65 and over and four times that for the total population
    - In the United States, this group now represents 10% of the older population and will *more than triple* from 5.7 million in 2010 to over 19 million by 2050
- Locally, McHenry County has the fourth fastest growing senior population in the state and this population is projected to grow 157% between 2010 and 2030

From: <http://transgenerational.org/aging/demographics.htm> and  
Northeastern Illinois Area Agency on Aging

# DOT Funding

- Over the last three years DOT funding has been used to fund the FIA Operations Coordinator position
- Volunteer mileage reimbursement at only \$.30/mile
- If you recall, last year, despite supplemental funding, we still were two months short and could not reimburse volunteers for mileage during that time frame

# Grants in General

## Private Foundations/Grants have four (4) major restrictions:

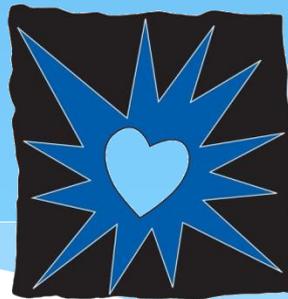
- Most are not large enough to accommodate this level of replacement funding
- Over 90% will not provide funding for operational expenses
- 99% have deadlines (most are not rolling requests)
- Even if a grant is received one year, there is no guarantee it will be received the following year
  - Example: MCCF
- Many even specifically state funding will only be provided for one year (the “shiny new project” vs. ongoing funding)
- Have to match the mission of the foundation

# Securing Future Funding

- We need your assistance in securing a reliable source of future funding so that we can continue to provide this valuable service to community seniors in need
- Senior Services Grant
  - While an increase was received, the full amount requested was not
    - Therefore, the likelihood that we will receive a \$43,000-\$60,000 increase is next to zero
- We are certainly open to any assistance, ideas or solutions

# QUESTIONS?

Thank you for allowing me  
to speak to you today about  
Faith in Action of McHenry County



**FAITH**  
**IN ACTION**

of McHenry County