

**Fiscal Year 2012/2013 Budget
Program Description**

Information Technology

Department Mission Statement:

To provide prompt, courteous, responsive customer service to our departmental customer base. We support, guide, and advise customers in technical direction.

Program Description (By OCA Code)	Customers Served	Mandated Service	Funding Source
Promote and facilitate the effective integration of technology across County Departments through the development of a shared understanding of the business objectives.	All County Department Essential	N/A	General Fund
Encourage software standardization, thereby reducing personnel, maintenance, support, and training costs.	All County Department Essential	N/A	General Fund
Facilitate the collection, storage, security, integrity, and backup of electronic data while ensuring timely and appropriate access.	All County Department Essential	N/A	General Fund
Enhance and support communication tools such as web sites, phone systems, and email systems. Provide communication concerning technology projects.	All County Department Essential	N/A	General Fund