

From: webmaster@mchenrycountyil.gov
To: [workforcesolutions-MB](#)
Subject: McHenry County, IL: New Job Posting Form Submission
Date: Thursday, October 15, 2020 12:47:43 PM

A new entry to a form/survey has been submitted.

Form Name: Workforce - Job Posting Form
Date & Time: 10/15/2020 12:47 PM
Response #: 446
Submitter ID: 72882
IP address: 162.158.74.22
Time to complete: 12 min. , 41 sec.

Survey Details

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Company Information:

Company Name: Dunkin Donuts/Baskin Robbins
Contact Person: Aryn Ali
Contact Person Title: Franchisee
Company Address: 333 S. Eastwood, Wood
Phone Number: 224-688-2282
Email Address: Aryn.Ali@Jamargroup.net

Job Information

Job Title:

Crew Member

Job Description:

Crew Members are generally responsible for delivering great and friendly guest experiences. They prepare products according to operational and quality standards and serve them with enthusiasm in a clean, fast paced environment. They work as part of a team to meet our Guests' needs and give them a reason to come back.

Is a High School Diploma or GED required?

No

Are bi-lingual skills helpful?

Yes

If yes, what language?

Spanish

Experience and Skills Required:

Skills & Qualification

1. Fluent in English
2. Basic computer skills
3. Capable of counting money and making change
4. Able to operate restaurant equipment (minimum age requirements may apply)

Competencies

Guest Focus

1. Understands and exceeds guest expectations, needs and requirements
2. Develops and maintains guest relationships
3. Displays a sense of urgency with guests
4. Seeks ways to improve guest satisfaction; asks questions, commits to follow-through
5. Resolves guest concerns by following Brand recommended guest recovery process
6. Passion for Results
7. Sets and maintains high standards for self and others, acts as a role model
8. Consistently meets or exceeds goals
9. Contributes to the overall team performance; understands how his/her role relates to others
10. Problem Solving and Decision Making
11. Identifies and resolves issues and problems
12. Uses information at hand to make decisions and solve problems; includes others when necessary
13. Interpersonal Relationships & Influence
14. Develops and maintains relationships with team
15. Operates with integrity; demonstrates honesty, treats others with respect, keeps commitments

Hours and Days: 40 hours Weekdays & Weekends

Full or Part Time: Both Full & Part Time

If interested, applicant should apply by:

- Calling
- Applying in Person
- Emailing Resume

Website URL for online applications:

Not answered

Thank you,
McHenry County, IL

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