

# McHenry County Cooperative Dental Clinic

March 23, 2009

# Location



Downtown Woodstock – off the Square  
(across the street from Metra train station)

# History

## ▶ 1993

- Dr. Joseph Hagenbruch identified need of low income residents to secure dental care

## ▶ 1997

- Dental Clinic opened in downtown Woodstock (off the Square)

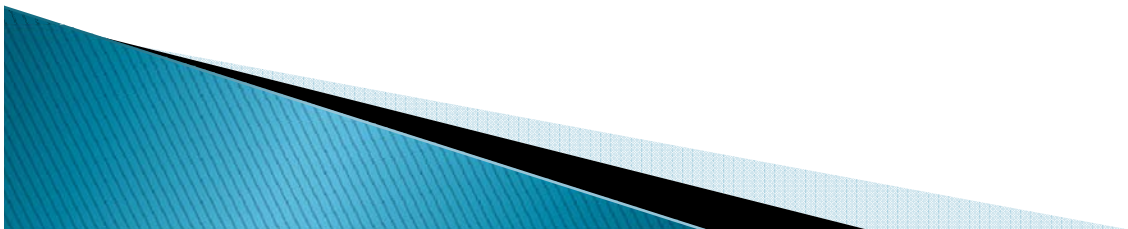
## ▶ 2008

- Operation expands to Monday–Friday 8am–4:30pm

Mission: Improve oral health of McHenry County residents through assessment, education, counseling, referral and disease prevention services

# Professional Affiliation

- ▶ University of Illinois College of Dentistry
- ▶ McHenry Community College Dental Assisting Program
- ▶ Chicago Dental Society
- ▶ Illinois State Dental Society
- ▶ McHenry County Dental Society
- ▶ Migrant Clinicians Network
- ▶ Harper College School of Dental Hygiene
- ▶ IFLOSS
- ▶ Hispanic Dental Association



# Funding

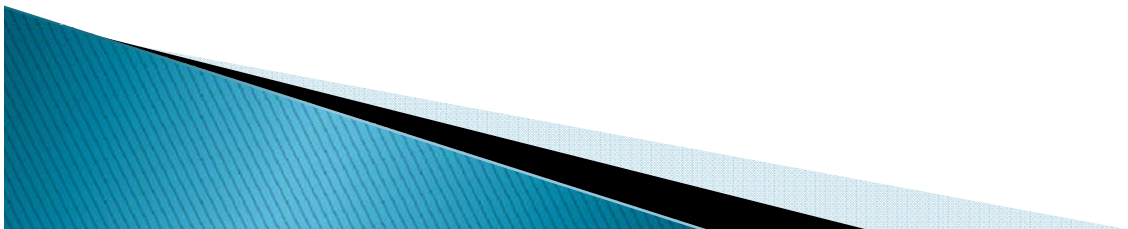
- ▶ Public Aid reimbursement
- ▶ Grants
- ▶ Reduced Fees
- ▶ Donations




# Awards and Recognition

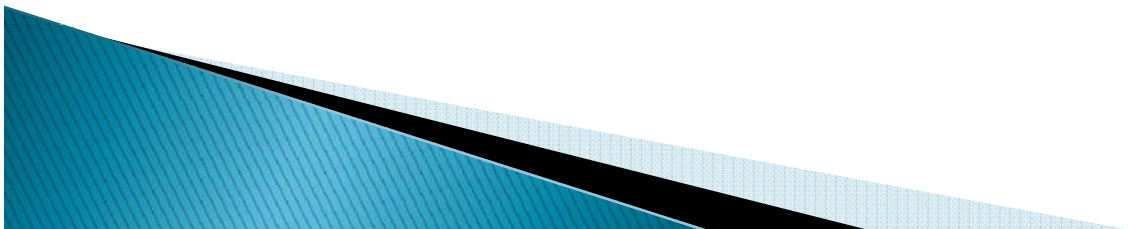


- ▶ 2009 Recognition for service to McHenry County Veterans
- ▶ 2008 Fundraising video for Nuestro Futuro of the Chicago Community Trust filmed
- ▶ 2007 Healthy Smiles Hero Award presented by Illinois Lt. Governor Pat Quinn
- ▶ 2007 *Veteran's Cash* scratch-off game is unveiled
- ▶ 2007 Finalist for The ADA Hillenbrand Fellowship



# Awards and Recognition (con't)

- ▶ 2007 Dental Clinic's first newsletter, *The Smile Zone*, was published
- ▶ 2006 Illinois State Dental Society President's Award
- ▶ 2002  Televised Grant Award RMHC McCare TV
- ▶ 2001 Exceptional Achievement in Community Oral Health by the IL. Dept. of Public Health, Division of Oral Health
- ▶ 2001 Profiled in the Illinois State Dental News



# Staff

## ▶ Full Time

- Dental Director & Dentist
- 2 Dental Assistant

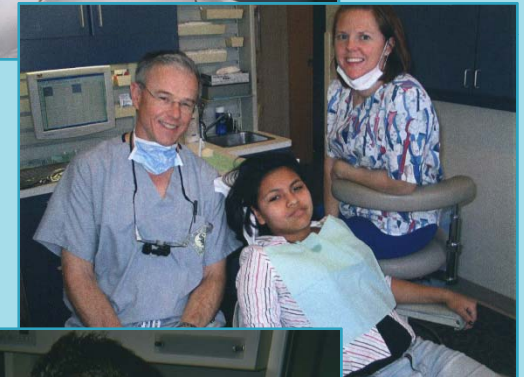
## ▶ Part Time

- 2 Hygienists
- 2 Dentist
- Receptionist

## ▶ Volunteers

- 65 Dentists / Dentist Specialists
- 14 Hygienists
- 28 Dental Assistants
- 20 Student Hygienists

## 2009 Give Kids a Smile Day Volunteers



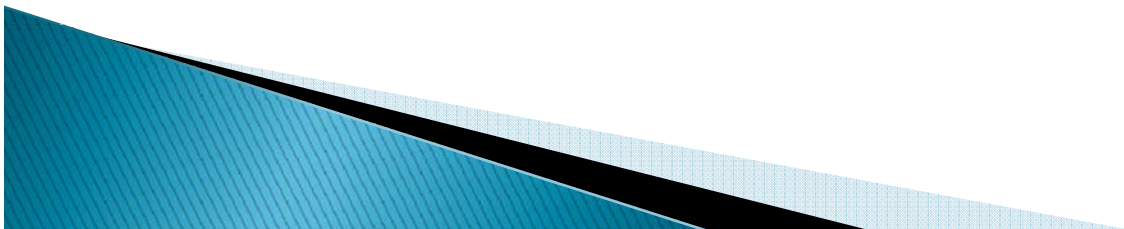
# Services

- ▶ Oral diagnosis
- ▶ Operative restorations
- ▶ Extractions
- ▶ Periodontal / Preventive
- ▶ Referral for special needs:
  - pediatric sedation, oral surgery, nutritional counseling and educational programs
- ▶ Additional services:
  - mobile dental equipment to provide exams, screenings, sealants and preventive services to area school children onsite



# Treatment Qualifications

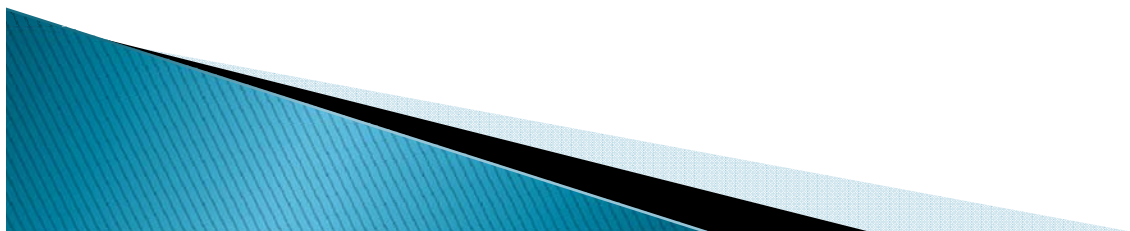
- ▶ Servicing only McHenry County
- ▶ Low-income residents and Public Aid recipients
- ▶ 30,000 qualify
  - Head Start children
  - Migrant workers
  - WIC recipients



# Dental Clinic Trends

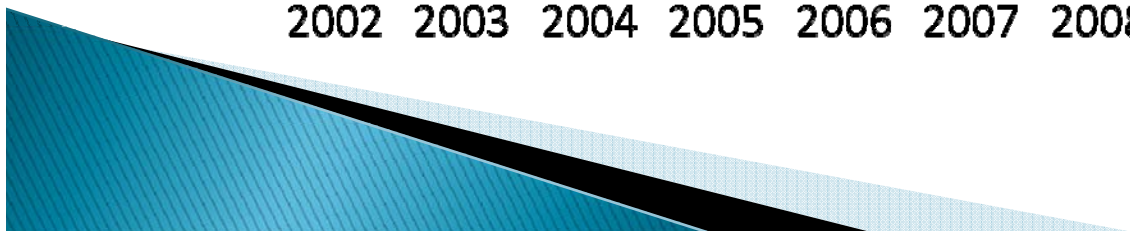
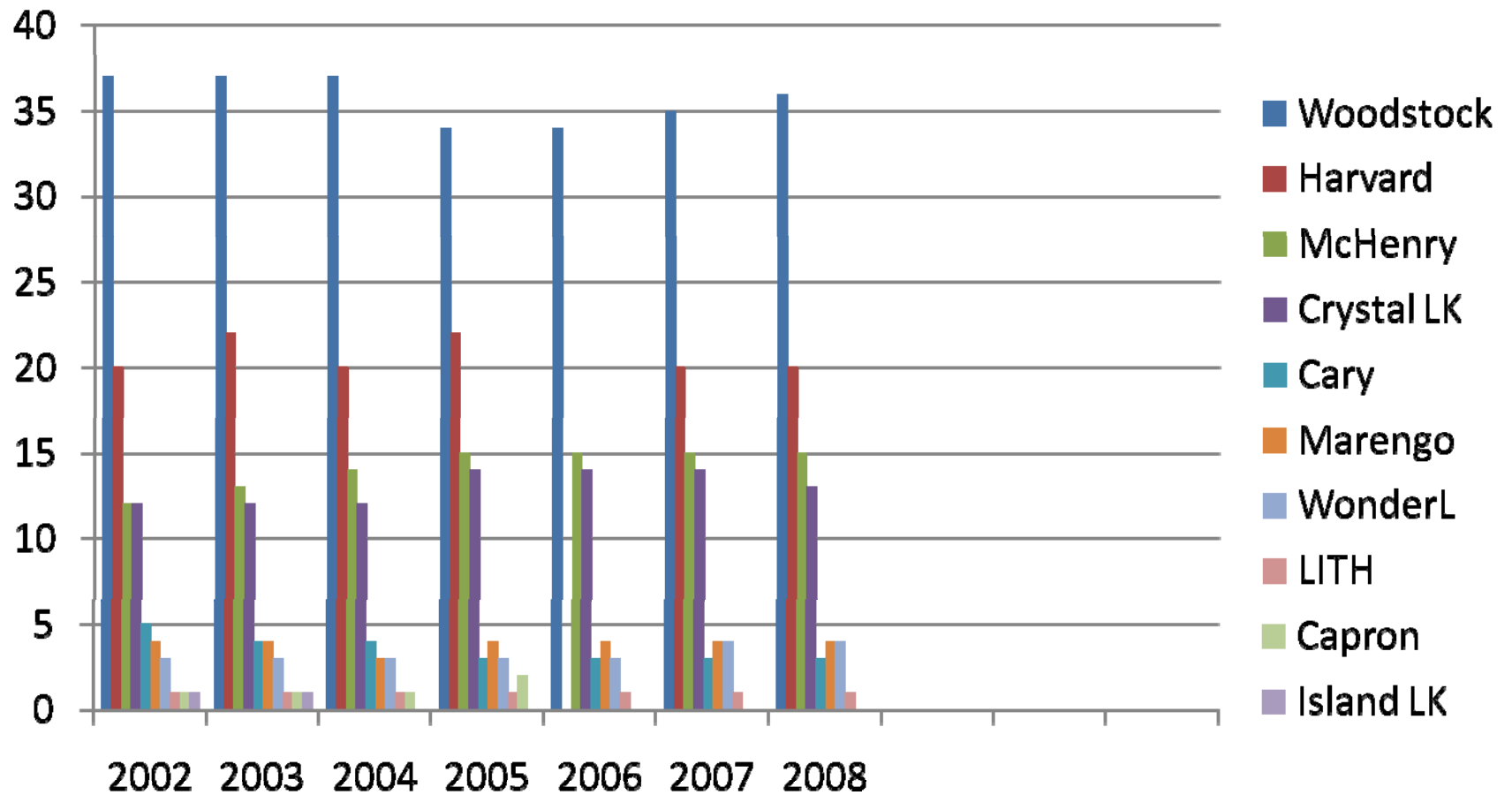
## ▶ Current Patient Analysis by Age

Ages of Clinic Patients	Percentage of Clinic Patients
1–9 years	41%
10–19 years	34%
20–29 years	6%
30–39 years	8%
40–49 years	4%
50–59 years	3%
60–80+ years	4%



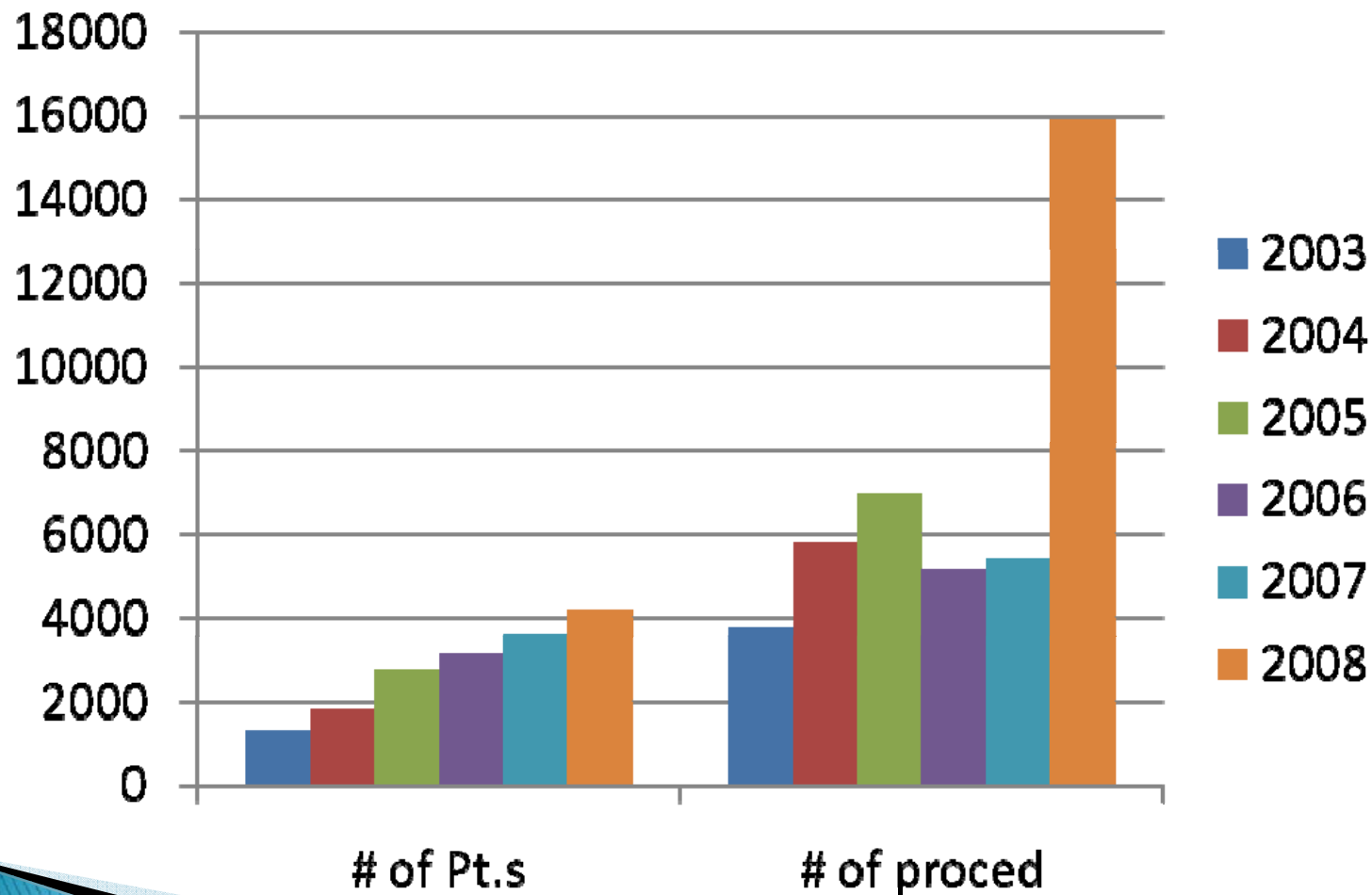
# Dental Clinic Trends (con't)

## ▶ Active Patient by Zip Code



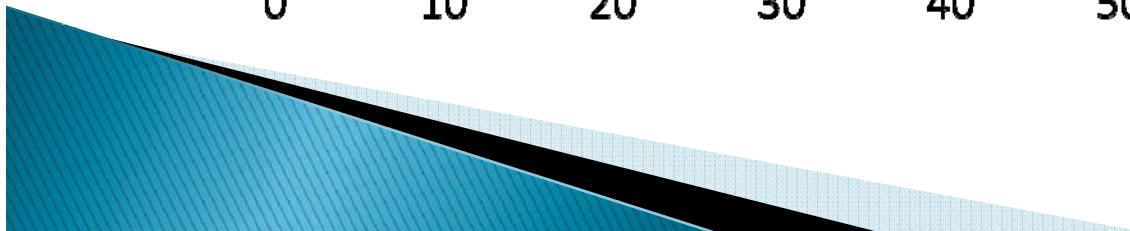
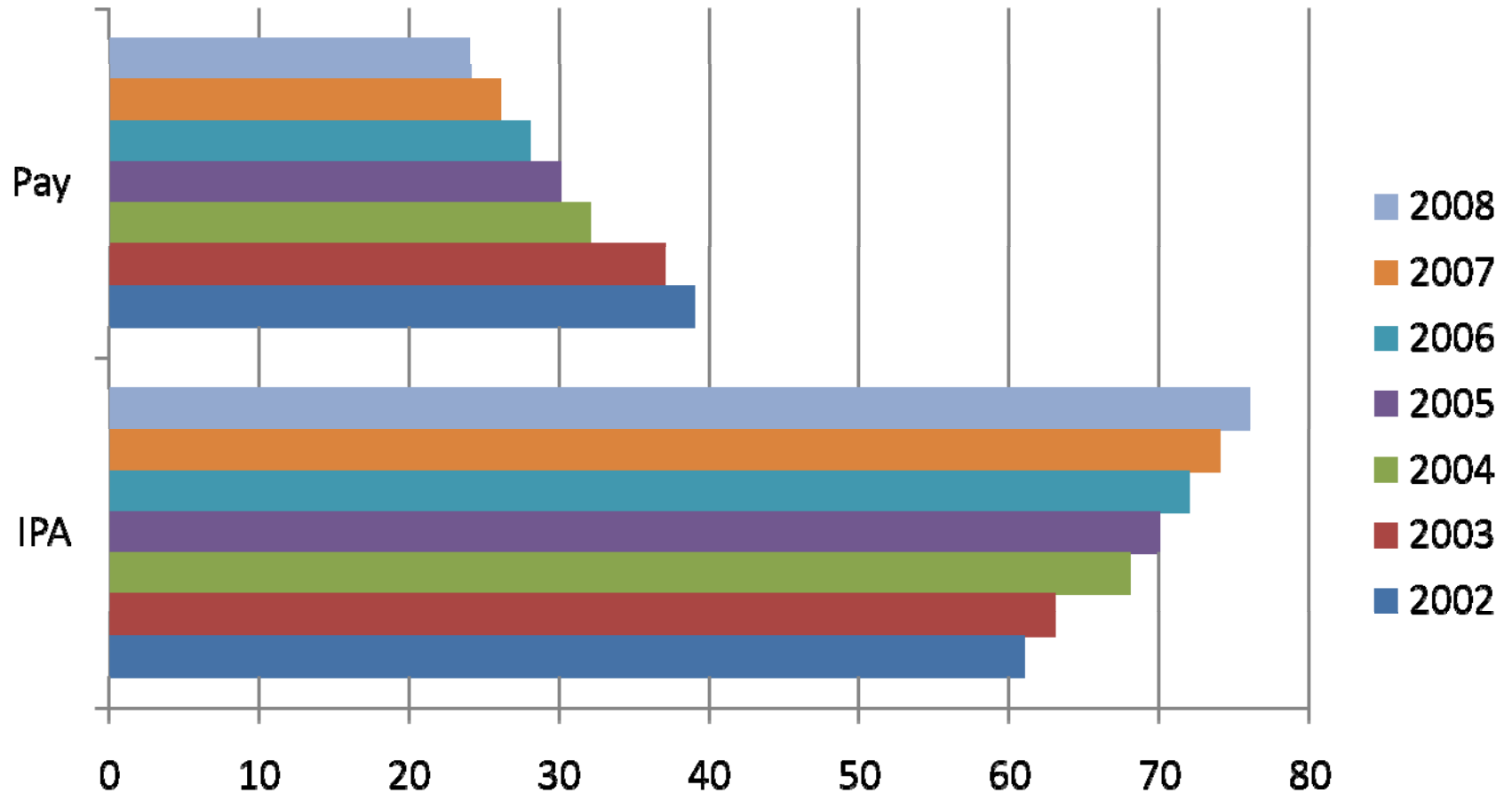
# Dental Clinic Trends (con't)

## ▶ Number of Patients and Procedures



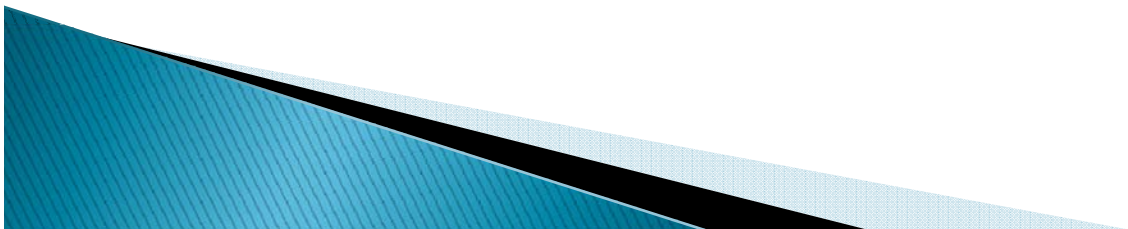
# Dental Clinic Trends (con't)

## ▶ Private Pay vs. Public Aid



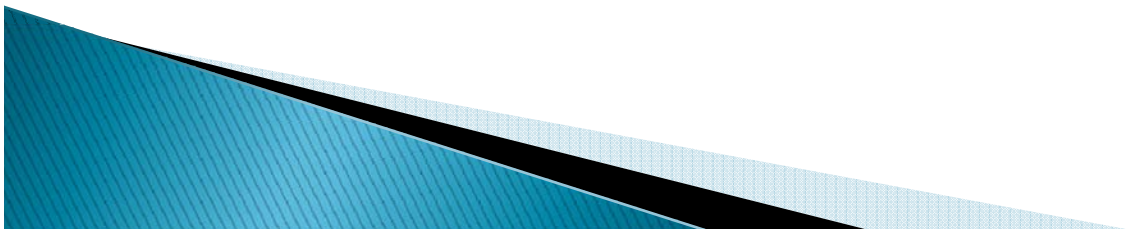
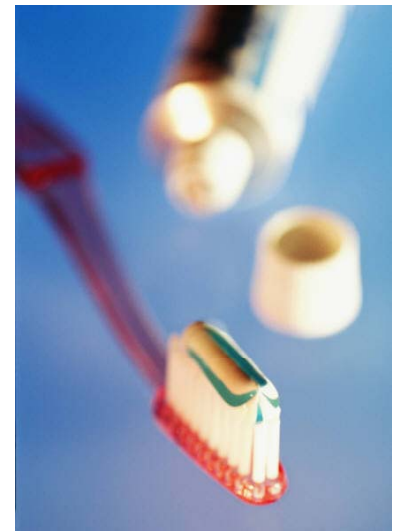
# Ongoing Challenges

- ▶ Maintain continued funding levels
- ▶ Increasing overhead costs
- ▶ Increasing number of patients with complicated dental needs
- ▶ Managing the severely, medically compromised patient



# Ongoing Challenges (con't)

- ▶ No comparable services available in McHenry County
- ▶ Dental needs far outweigh capacity of the Dental Clinic



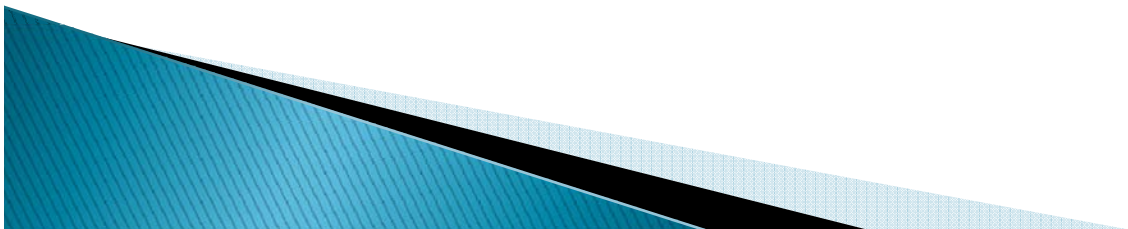
# Challenges & Opportunities

- ▶ **Challenge:** Rapid growth of both clinic personnel and clientele caused the current clinic to reach maximum capacity
- ▶ **Opportunity:** Remodel current location or move to new larger location
- ▶ **Challenge:** Finding qualified bi-lingual dental assistants
- ▶ **Opportunity:** The Dental Clinic has partnered with McHenry Community College to use the clinic for the new Dental Assisting Program.
- ▶ **Challenge:** The clinic required a receptionist to answer the phone calls, an upgraded phone system and internet access
- ▶ **Opportunity:** Through grant funds a receptionist was hired, a single computer was upgraded to 3 and a phone system is being purchased
- ▶ **Challenge:** Locating uninsured children for sealants
- ▶ **Opportunity:** Expanded services to Boone County children
- ▶ **Update:** \$1000 in FY '08 state funds were unused



# Today's Dental Clinic

- ▶ Increase number of children 3600(CY07) to 4000(CY08)
- ▶ Paid claims by Doral for CY07 \$117,000  
Paid claims for CY08 are \$193,000
- ▶ The clinic schedule is current and appointment wait for basic services is 2 weeks or less.
- ▶ Specialty care referrals sporadically experience a 1 month wait i.e. pediatric sedation or oral surgery with sedation.
- ▶ Expanded services with our mobile dental program to provide services to WIC children.



# 2007 vs. 2008

## Number of Procedures by area of service

Service Performed	2007	2008	% Increase
Preventive Services	2230	3712	66%
Sealants	530	2273	329%
Restorative Services	1215	2667	120%
Endodontic Services	37	66	78%
Space Maintainers	0	2	200%
Oral & Maxillofacial Services	459	749	63%
Orthodontic Services	2	8	300%
Nitrous Oxide	70	218	211%
Initial Exams	323	1559	79%
Recall Exams	497	1810	63%
Emergency Exams	7	83	92%
X-rays	980	2719	177%
Oral Education	Not Collected	5159	n/a
School Exams	Not Collected	365	n/a

# Future Plans

- ▶ Digital radiography & patient records
- ▶ Sustainable Facility
- ▶ Sustainable Funding

